



# Consumer Alert

## Information Resources Available on the MPSC Website



At the Michigan Public Service Commission's (MPSC) website, viewers can immediately access a wealth of information regarding Michigan's regulated electric, natural gas, and telephone services – as well as other important regulatory issues.

Information on the website includes: the monthly schedule of Commission meetings and agendas, MPSC cases and orders, administrative rules, consumer publications, information on filing a complaint against a utility company, a list of utility service providers and service areas, price comparisons and service offerings of various utility companies, forecasts of energy supply and demand, and a review of petroleum prices.

If you are looking for specific information on the website, you have a number of options besides using the menus. You can use "Search" and look for information using key words or phrases, or narrow your search by using the "Advanced Search" option. You can also access the "MPSC Case Index" for quick identification of case numbers by specifying the company or utility name or time frame for the case. Additionally, an outline of nearly all of the material contained on the site is available at the "Sitemap." You can quickly scan down the [Sitemap](#) page to locate information you are seeking.

Visit the MPSC website at:  
[www.michigan.gov/mpsc](http://www.michigan.gov/mpsc)

### Documents and Information Available on the MPSC Web Site:

- **Annual Report**  
Report of the major activities and accomplishments of the MPSC and its staff during the prior calendar year
- **Consumer Alerts\***  
Publications on a variety of natural gas, electric and telecommunications issues
- **Commission Schedules, Agendas, and Minutes\***  
Schedules of meetings, agendas, and approved minutes of each Commission meeting
- **Documents Filed with the Commission**  
Daily and weekly listing of all documents filed with the MPSC
- **Electric, Gas, Petroleum, and Telephone Prices**  
Links to a wide range of price information for consumers
- **Freedom of Information Act (FOIA) E-mail Request Form**  
Permits submission of electronic FOIA requests to MPSC

**Additional Documents and Information Available on the MPSC website:**

➤ **MPSC Case Index**

Listing of all utility cases filed with the Commission since January 1, 1990 – permits electronic searches to identify cases when the case number is unknown

➤ **Notices of Hearing\***

Announces public hearing schedules in cases pending before the MPSC

➤ **Notices of Opportunity to Comment\***

Announces public written comment period in cases pending before the MPSC

➤ **Press Releases\***

Press releases issued by the MPSC

➤ **Rules and Guidelines**

Full text and citations of all MPSC administrative rules and guidelines

➤ **Complaint Resolution Assistance**

Information on how to obtain MPSC assistance in resolving utility service problems – including online complaint forms

**PODCAST**

Links on the Commission's homepage allow visitors to listen to podcasts of recent Commission meetings. An Ipod or MP3 player is **not** necessary in order to listen to these podcasts.

*\*Also available as an e-mail subscription. Subscribers receive information by electronic mail when information is posted to the website.*

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