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http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Department&Dpt=LG&Level_1=Public+Service+Commission

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CANCELLED
BY ORDER U-15953, U-15152
REMOVED BY RL
DATE 09-02-09

Michigan Public Service
Commission
June 26, 2009
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Issued June 26, 2009 by
Michael V. Palmeri
Executive Vice President and C.F.O.

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CANCELLED
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DATE 06-26-09

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Michael V. Palmeri
Executive Vice President and C.F.O.

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CANCELLED
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DATE 03-17-09

Michigan Public Service
Commission

January 29, 2009

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Continued on Sheet No. A-7.00

Issued January 27, 2009 by
Eugene N. Dubay
Sr. V.P. and C.O.O.
Port Huron, MI

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Continued on Sheet No. A-7.00

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Port Huron, MI

Michigan Public Service Commission
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<p>CANCELLED BY ORDER <u>U-15452, U-15152</u></p> <p>REMOVED BY <u>RL</u></p> <p>DATE <u>07-16-08</u></p>

Issued May 28, 2008 by
Eugene N. Dubay
Sr. V.P. and C.O.O.
Port Huron, MI

<p>Michigan Public Service Commission</p> <p>May 29, 2008</p> <p>Filed <u>RL</u></p>
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Issued March 14, 2008 by
Eugene N. Dubay
Sr. V.P. and C.O.O.
Port Huron, MI

Michigan Public Service Commission
March 17, 2008
Filed <u>BJ</u>

CANCELLED BY ORDER <u>U-15152, U-14852</u>
REMOVED BY <u>RL</u>
DATE <u>05-29-08</u>

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Eugene N. Dubay
Sr. V.P. and C.O.O.
Port Huron, MI

Michigan Public Service
Commission

March 5, 2008

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CANCELLED
BY
ORDER U-15152, U-15452

REMOVED BY NAP

DATE 03-20-08

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Eugene N. Dubay
Sr. V.P. and C.O.O.
Port Huron, MI

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Commission

January 8, 2008

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Continued on Sheet No. A-7.00

CANCELLED
BY
ORDER U-15152, U-14893

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DATE 03-05-08

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Michael V. Palmeri
Executive Vice President and C.F.O.
Port Huron, MI

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September 16, 2010
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REMOVED BY MS
DATE 01-04-11

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Michael V. Palmeri
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Port Huron, MI

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BY ORDER U-16147, U-15152

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DATE 09-16-10

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Port Huron, MI

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Port Huron, MI

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September 2, 2009
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CANCELLED BY ORDER U-15152,U-14893
REMOVED BY <u>RL</u>
DATE <u>01-12-10</u>

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Michigan Public Service
Commission
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Commission
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Commission

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Eugene N. Dubay
Sr. V.P. and C.O.O.
Port Huron, MI

January 29, 2009

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DATE <u>01-29-09</u>

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Eugene N. Dubay
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Michigan Public Service Commission
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Commission

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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110

PART 1. GENERAL PROVISIONS

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086)

(Applicable to nonresidential customers and Multifamily Dwelling Service Rate A-1 customers)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=

- R 460.2071 Applicability; purpose.
- R 460.2072 Definitions.
- R 460.2074 Selection of rate
- R 460.2075 Meter reading interval.
- R 460.2076 Cycle billing.
- R 460.2077 Billing information.
- R 460.2078 Discounts and delayed payment charges.
- R 460.2079 Delivery and payment of bills.
- R 460.2080 Special service.
- R 460.2081 Billing errors.
- R 460.2082 Customer complaints; investigation; records.

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B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086) (Contd)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=

R 460.2083 Customer deposits.

Refer to the Company's approved Rule C5.2, Credit, Deposits and Guarantees

R 460.2084 Discontinuation, termination or denial of service.

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C5.11 Discontinuance of Service.

R 460.2085 Settlement agreement.

R 460.2086 Default of settlement agreement.

ADDITIONAL ADMINISTRATIVE RULES

* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=

B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=

B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=

B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110

B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110

B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=

B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=

B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES
http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF

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The Company may discontinue service without notice other than personal notice at the time of discontinuance, in case the meter or piping on the customer's premises is tampered with in any manner to allow unmetered gas to be used.

The Company will discontinue service to any customer upon request by the customer. However, if reconnection is requested by the same customer on the same premises within one (1) year after discontinuance, the customer shall be charged a turn-on charge.

C5.12 Turn-On Charges:

Transfers of service, where service at a premise is transferred from one customer to a subsequent customer, and where the transfer does not require the dispatch of a Company employee to the premise, shall be made with a charge of \$5.00 to the customer moving in (transferee). A premise with a Landlord Agreements shall be exempt from this charge. Where a service turn-on requires the dispatch of a Company employee to the premise, the following turnon charges shall apply:

A. In the case of the same customer requesting turn-off and turn-on on the same premise within one year, the customer shall be charged \$75.00.

B. In all other circumstances where a service turn-on requires the dispatch of a Company employee, a single service turn-on charge of \$50.00 will be collected. This charge will become part of the customer's arrears and will be subject to the same requirements applicable thereto.

C. If customer requests turn-on after normal business hours and the request can be accommodated, after hour charges may be applied.

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