



MPSCS Bulletin # 2010-03

Radio IDs Remain Active in the MPSCS

MPSCS radio IDs remain active in the system unless the member agency requests the ID be disabled.

MPSCS does not have a policy nor are we intending to initiate a policy to inhibit radios if they had not been used for any period of time.

If a member agency loses a radio to theft, misappropriation, etc., they may call the Network Communications Center (NCC) to have them disable the ID in the system thereby preventing use of the radio. If the radio has a strong likelihood of recovery, the subscriber fees will continue uninterrupted pending recovery of the radio.

If a member disposes of a radio, they must call the NCC or Radio Programming Unit (RPU) to have the radio ID permanently disabled and billing terminated. If a radio is reactivated after termination, the normal start up charges will be the responsibility of the member agency.

Cache radio IDs will remain active even if they are not used on a regular basis.

We do support that all radios should be tested on an appropriate basis to verify their operation. If the Member detects possible MPSCS network infrastructure malfunctions, the Member should first contact its Service Provider for an evaluation of the problem. If the Service Provider determines the problem does not originate from the Member's Radios, equipment installation or maintenance, the Member should notify the NCC. The NCC will investigate and take appropriate corrective action to the network infrastructure malfunction, and report the corrective action to the Member.

For more information you may call:

NCC @ (517) 333-5002

Or

Dave Hayhurst, NCC Manager @ (517) 333-5002