



## MPSCS Bulletin # 2020 – 07A

The below changes in **bold** are updates to MPSCS Bulletin #2020-07. In further consultation with the vendor, it was clarified that RF Site upgrades will not be impacting voice communications.

### Schedule of Events:

8/24/2020 Work begins at 10AM to non-critical core equipment

8/25/2020 Brief interruption of voice traffic at 2PM and 8PM to switch over Zone Controllers in each of seven zones. Less than one minute of interruption expected. Dispatch Centers with RCM will be unable to log in to RCM between 8am and Noon.

8/26/2020 Core network upgrades, no scheduled outages.

8/27/2020 Core data systems upgraded, data CEN (Customer Enterprise Network) affected.

8/28/2020 Week One wrap up, no scheduled outages.

**8/31/2020 (9AM to 2PM) RF Site upgrades. No impact to voice communication.**

**9/1/2020 (9AM to Noon) RF Site upgrades. No impact to voice communication.**

9/2/2020 RF Site upgrades continued if needed. 9AM-11AM.

9/3/2020 and 9/4/2020 Contingency Days

Dispatch centers are encouraged to review their backup plans and have them in place prior to the outage event.

Please share this information with your staff and users of the system to minimize disruptions to your organizations.

The MPSCS NCC may be contacted at (888) 554-4622 or (517) 333-5050 if you have a question regarding the operation of the MPSCS or need assistance preparing for this event.