



MPSCS Bulletin # 2020 – 07B

The below comments are updates to MPSCS Bulletins #2020-07 and 07A concerning Dispatch Center Network Upgrades.

MPSCS vendor Motorola Solutions Inc. will be performing upgrades to dispatch center network equipment beginning Monday 8/31/2020 at 9AM. During this upgrade there will be a period of approximately 2 minutes when the consoles will be disconnected (Red X's) from the network while the router reboots. A Motorola System Tech will be in contact with the dispatch center prior to any work starting to ensure there are no active emergencies. After the upgrade, the Motorola System Tech will verify the console position is working properly and that all voice recordings are working if applicable.

This work is currently scheduled to end on Wednesday 9/2/2020 at 11am.

Dispatch centers are encouraged to review their backup plans and have them in place prior to the outage event.

Please share this information with your staff and users of the system to minimize disruptions to your organizations.

The MPSCS NCC may be contacted at (888) 554-4622 or (517) 333-5050 if you have a question regarding the operation of the MPSCS or need assistance preparing for this event.