

**AWARDS** (Continued from page 1)

Duane has been in the forefront of database development. At the facility level, he has developed systems used for tracking tools, keys, caustics, staff overtime equalization and equipment, just to name a few. Every time another facility audits ARF's processes, the auditors walk away saying, "we want that." In fact, at least half a dozen facilities are currently using the electronic tracking database designed by Duane for tools, caustics or keys.

At the statewide level, Duane is in the final phases of development of the Inmate Tracking System and the Offender Meal Count system. The Inmate Tracking System has been shown to expedite count, allowing prisoners more time for programming and activities. The Offender Meal Count system has saved the Department thousands of dollars by reducing the number of prisoners doubling back for a second meal.

Throughout two decades with the Department, Duane has always presented a calm and professional demeanor towards staff and prisoners alike. His approach has diffused potentially dangerous situations within the prisoner population. His methods have served as an example to other corrections officers, helping improve their performance. His informal leadership greatly facilitated the team concept, reduced critical incidents and made the housing units a safer place to work for everyone.

Duane is a dedicated employee who deserves public recognition for his efforts. Michigan's prison system is not only more efficient and cost-effective because of Duane's projects, it's safer too. Congratulations again to Duane McKitterick for being selected as the 2012 Director's Award recipient.

**PROFESSIONAL EXCELLENCE**

In addition to the Director's Award, two other employees were issued the Department's Professional Excellence Award.

Michael Green (pictured below holding his award with Director Heyns), a Manager with Michigan State

Industries, received recognition for spearheading legislation that has allowed MSI to expand in a variety of areas. The legislation allows MSI to



engage in reclamation and recycling opportunities while opening up sales opportunities with non-profit organizations through third-party vendors. Additionally, Mike has been instrumental in implementing continuous quality improvement philosophies and processes through the COST (Continuous Operations Services Transformation) program.

Field Agent Kelley Gorham received the Department's Professional Excellence Award for completing her duties with dedication and enthusiasm. Gorham is a positive role model and an example to others on balancing the human element of the job with the discipline necessary to maintain the level of professionalism the Department expects. In one case, Gorham worked with a parolee who reported his mother as missing. Through an investigation with Michigan State Police, it was determined to be foul play. Gorham assisted the parolee, who had become a crime victim, in dealing with the case and working through the court process.

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alertness and perseverance during the investigation, the introduction of dangerous illegal contraband was stopped and Walworth and McCormick were awarded the Department's Meritorious Service Award.

**JUST BREATHE!**

On May 22, 2012, Officer David Reece of Gus Harrison Correctional Facility observed a visitor slumped over in a visiting room chair. He called for assistance, and responded, finding the victim unconscious. After escorting her to the floor, he found that she had a pulse, but was not breathing. He gave several rescue breaths and the woman began breathing on her own. Reece monitored her condition until health care personnel arrived. Officer Reece's quick actions interrupted a potentially life-threatening situation and for his efforts he received the Department's Meritorious Service Award.

**STOPPING CONTRABAND**

Frederic Lockwood, the currently Deputy Warden at Lakeland Correctional Facility recently received the Department's Meritorious Service Award for his work in reducing and intercepting contraband. While working at St. Louis Correctional Facility, Lockwood lead a team that was responsible for the interdiction of drugs and other contraband entering the facility. Not only did he use superior investigative skills, but co-developed and trained an intelligence network which included various facilities throughout the Department. Lockwood's efforts resulted in about 20 felony cases being referred to the Michigan State Police. Lockwood's leadership ability, excellent investigative work, and dedication to excellence have greatly increased the

safety and security of the worksite, reducing contraband and the associated incidents arising from the distribution of and prisoner control issues associated with contraband.

**ORGANIZING A NEW OFFICE**

Judy Rinck who has served admirably in Michigan State Industries for many years, was up for the challenge when the Department began developing the Office of Employment Readiness.

Rinck (pictured here with Director Heyns) developed several initiatives to assist with the development of the new office, and she willingly assisted in all areas contributed to its success. Rinck had the experience and insight to recognize potential issues associated with the development of the new office and she worked tirelessly to overcome those issues. For her hard work, dedication, and professionalism, Ms. Rinck has earned the Department's Meritorious Service Award.

**HANDLING HIGH-PROFILE CASES**

Theresa Krzyzak is an expert in Interstate Compact cases. Her insightfulness and professionalism during several high-profile cases makes her an asset to the unit. She has helped the Department develop a positive rapport with numerous criminal justice agencies throughout the nation. For her conscientious work habits, devotion to duty and positive representation of the Department, Ms. Krzyzak has earned the Department's Meritorious Service Award.