

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF CORRECTIONS LANSING

HEIDI E. WASHINGTON DIRECTOR

January 27, 2020

Deann Gallagher, Industries Manager Garment Manufacturing Michigan State Industries

Deann, Congratulations you have been recognized!

On behalf of Administrator Kamrada and all MSI staff, this correspondence is intended to express our sincere gratitude and appreciation for your contributions to the success of the mission of Michigan State Industries. It is without doubt that the Garment Manufacturing operations at all MSI factory locations are successful because of your leadership, professionalism, dedication, hard work, desire to excel and your untiring commitment to customer satisfaction. Your pride and ownership in those operations is evident in the quality of products produced and the way you conduct your business. Your leadership is unquestioned as the care and respect you show toward your staff is emulated in their desire to make you look good. You have challenged and pushed them toward the goals, and they have responded with overwhelming success. The Garment Industries is a thriving and growing area of MSI operations, and we look forward to watching your work as you conquer some of the challenges yet to come.

It is your wisdom and foresight that kicked off the return of prisoner uniform production at MSI, as you designed and crafted a uniform that blended price and quality and met the needs of the MDOC before they even knew they had one. You answered the call from MDOC Food Service when they desired to outfit their staff in a professional yet functional overcoat. And most recently you managed to produce an additional shirt and pant for every incarcerated offender (nearly 40,000 sets) both on time and under budget to satisfy the Deputy Director's request of issuing every prisoner a third set of blues on the same day. Not only did this task require the management of volumes of raw material but also the wherewithal and decision-making ability to know what to do where in order to complete the task yet allow for minimal disruption to normal operations. Your work on this assignment is truly commendable and appreciated by all management and executives both MSI and MDOC.

Finally, you have proven to be an invaluable asset, co-worker and friend to me as we traveled the highways over this last year learning our new roles together, confiding our individual challenges with each other and building a relationship and memories that will last a lifetime. It has truly been a pleasure working with you Deann. It is your constant and continued positive approach to life and the extra efforts you give daily that made your selection for this award easy. You are a significant asset to the MSI team. The qualities of a great leader are honesty, integrity, good communication, accountability, empathy, decisiveness and the ability to delegate. You possess all of these and more. Your organizational skills are impeccable, and you are an inspiration to all of us at MSI.

Please accept the Michigan State Industries Administrator Coin Award as a token of our genuine appreciation of all that you do for MSI.

Sincerely,

Charles Beltz, Honorary Administrator Michigan State Industries

> Cc: Heidi Washington, Director Lia Gulick, Deputy Director Christopher J. Kamrada, Administrator Randee Rewerts, Warden