



STATE OF MICHIGAN
DEPARTMENT OF CORRECTIONS
LANSING

GRETCHEN WHITMER
GOVERNOR

HEIDI E. WASHINGTON
DIRECTOR

May 31, 2021

Paul Perez, Industries Production Leader
Brooks Laundry Operations
Michigan State Industries

Paul, Congratulations you have been recognized!

This correspondence is intended to express my sincere gratitude and appreciation for your contributions to the success of the mission of Michigan State Industries. Your hard work, commitment, dedication, and work ethic during unprecedented times of uncertainty has been impeccable. Your ability to adapt to any situation especially during times of extreme pressure is very much appreciated. You stepped up to ensure the operation ran smoothly without bottlenecks during the Covid-19 crisis that temporarily shutdown the Brooks Laundry Operation. Your leadership while working with commercial laundry services providers allowed the operation to continue servicing customers in a timely manner. Your expert handling of the logistics and trucking delivery schedules kept the operation running like a well-oiled machine, largely due to your knowledge and skills in this area.

You are a 100% team player! Your communication with facility staff, customers, and prisoner workers is excellent. Your diligence, self-motivation as well as dedication to always going the extra mile to achieve the best possible results is admirable. Working on scheduled days off, finding solutions to complex problems and getting things right every time, on time, shows your dependability and positive attitude in your work. You are always open to learning new processes and programs that have benefited the operation in the use of GSS and other computer software. Your creativity, and research has saved the operation financially due to your professional skills in mechanical and electrical work. You have exceptional knowledge in machine repair, acquiring manuals for Hilo equipment, purchasing parts that are extremely hard to find all while saving your operation money in the process.

There is no doubt that you are very well capable of running the laundry operation if needed. Your customer service during times of unreasonable demands have been incredible. We appreciate the effort that you make to maintain a positive attitude even when faced with challenging situations. Keep up the great work as you are a valued member of the MSI Team and our mission to "Building Bridges to Success".

Please accept the Michigan State Industries Administrator Coin Award as a token of my genuine appreciation of all that you do for MSI.

Sincerely,

Christopher J. Kamrada, Administrator
Michigan State Industries

CC: Heidi Washington, Director
Lia Gulick, Deputy Director
Fredeane Artis, Warden
Chad Guthrie, Sales & Service Manager