



RICK SNYDER  
GOVERNOR

State of Michigan  
**STATE 911 COMMITTEE**  
LANSING

JEFF TROYER  
CHAIR

March 8, 2018

Dear Michigan Service Suppliers and Prepaid Wireless Retailers:

This letter will serve as notice, as required under Michigan Law, MCL 484.1714 (1) (g), of the new State of Michigan 911 charges.

In summary, the charges apply as follows:

**1. State 911 Charge (statewide) change begins in 60 days:**

- a) A monthly, statewide **State 911 charge of 25 cents** will be billed and collected from all service users (MCL 484.1401a [1]-[4] and MCL 484.1408 [1]-[12]).
- b) If a service user has multiple access points or access lines, the first 10 access points or lines are charged the 25 cent rate and each additional line is charged 1/10th of the 25 cent rate.
- c) The charge is to be listed separately on each bill and be listed as the "State 911 Charge."
- d) Service suppliers may retain 2% of the state 911 charge for billing and collection costs (MCL 484.1408 [2]).
- e) The state 911 charges collected are to be remitted quarterly (along with Treasury Form 5013) to the Michigan Department of Treasury. If you have questions regarding remittance of state 911 charges, please contact the Michigan Department of Treasury at 517-636-0515.
- f) Treasury Form 5013 is located at:  
[http://www.michigan.gov/documents/treasury/5013ChargeForm\\_408303\\_7.pdf](http://www.michigan.gov/documents/treasury/5013ChargeForm_408303_7.pdf)

- 2. The monthly local (county-based) County 911 charges** billed and collected monthly from all service users located within a county under (MCL 484-1401b [1]-[14]) are not changing at this time. **Current levels of county 911 charges will remain in place and are not subject to change until July 1, 2018.** Notice of changes in county 911 fees will be provided no later than June 1, 2018, to communication providers.

The list of each county's current 911 charge can be found at the State 911 Committee's website. The link to the list is:

[http://www.michigan.gov/documents/msp/Local\\_Surcharge\\_spreadsheet\\_490774\\_7.xls](http://www.michigan.gov/documents/msp/Local_Surcharge_spreadsheet_490774_7.xls).

The list also includes the remittance address, the contact person for remittance, and the contact person for geographical questions for each county. If you have questions as to the date of an individual county's ballot proposal, please contact the county directly.

- 3. The statewide Retailer's Prepaid Wireless 911 surcharge for prepaid wireless services is now 5% per retail transaction and takes immediate effect.** The Prepaid 911 fee is collected at the point of retail sale under the provisions of MCL 484.1401c. The link to the Treasury form for remittance of Retailer's Prepaid Wireless 911 surcharge is:  
[http://www.michigan.gov/documents/treasury/5012SurchargeForm\\_408302\\_7.pdf](http://www.michigan.gov/documents/treasury/5012SurchargeForm_408302_7.pdf).

Association of Public Safety Communications Officials • Commercial Mobile Radio Service • Department of Licensing and Regulatory Affairs  
Department of State Police • Deputy Sheriff's Association • Fraternal Order of Police • Michigan Association of Ambulance Services  
Michigan Association of Chiefs of Police • Michigan Association of Counties • Michigan Communications Directors Association  
Michigan Association of Fire Chiefs • Michigan Professional Firefighters Union • Michigan Public Service Commission • Michigan Sheriff's Association Michigan State  
Police Troopers Association • National Emergency Number Association • Telecommunications Association of Michigan • Upper Peninsula Emergency Medical Services •  
Members of the general public appointed by the Governor, Speaker of the House, and Majority Leader of the Senate

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In closing, there are also new provisions in the statute regarding compliance with the collection and remittance of the 911 fees.

MCL 484.1403 (1) states that: each service supplier is solely responsible for the billing of the state and county 9-1-1 charge and transmitting the money collected to the emergency 9-1-1 fund and to the counties as required under this act.

And MCL 484.1403 (2) requires that: the State 911 Committee (SNC), a county, or a 9-1-1 service district shall notify the Michigan Public Service Commission (MPSC) if the SNC, county, or 9-1-1 service district is aware of a service supplier, CMRS supplier, reseller, or retailer of a prepaid wireless telecommunications service that has failed to report, charge, collect, or transmit the 9-1-1 charges in section 401a, 401b, or 401c. The SNC, a county, or a 9-1-1 service district shall include with the notification under this subsection all information, testimony, exhibits, or other documents and information the committee, county, or 9-1-1 service district possesses that support the notification. Before the Attorney General (AG) commences a suit under subsection (3), the MPSC shall investigate any failure to report, charge, collect, or transmit charges and attempt to resolve those complaints.

Furthermore, under MCL 484.1403 (3): upon referral by the MPSC, the AG may commence a civil action against a service supplier, CMRS supplier, reseller, or retailer of a prepaid wireless telecommunications service for appropriate relief for failure to report, charge, collect, and transmit the state 9-1-1 charges in sections 401a and 401c. An action under this subsection may be brought in the Ingham County Circuit Court or the circuit court in a county in which the defendant resides or is doing business. The court has jurisdiction to restrain the violation and to require compliance with this section.

To that end, the State 911 Committee has a statutory obligation to track and report all funding for Michigan 911 and will be taking steps to ensure fair, equitable, and consistent contributions are made to the Emergency 911 Fund.

Should you have any questions, please feel free to contact me at [miller-brownh@michigan.gov](mailto:miller-brownh@michigan.gov) or 517-243-2075.

Sincerely,



Harriet Miller-Brown  
State 911 Administrator

cc: Ms. Evah Cole, Michigan Department of Treasury  
Ms. Robin Ancona, Michigan Public Service Commission