

**MAGICJACK/YMAX 9-1-1 TRBL RESOLUTION  
CONTACT NUMBERS**  
(5/24/11)

Emergency Situations/Intrado Support (PSAP only): 800-357-4911

Customer/User Issues that PSAP is trying to resolve/  
MagicJack Direct: 972-972-3690

For issue escalation within the company: Amy Freund  
(M-F 9A-6:30P)  
267-424-4400