



STATE OF MICHIGAN

JENNIFER M. GRANHOLM  
GOVERNOR

EMERGENCY TELEPHONE SERVICE COMMITTEE  
EAST LANSING

SHERIFF DALE GRIBLER  
CHAIR

**EMERGENCY TELEPHONE SERVICE COMMITTEE**  
**Clinton County RESA**  
**St Johns, Michigan**  
**December 11, 2007**  
**10:00 a.m.**

**MEETING MINUTES**

<b>MEMBERS PRESENT</b>	<b>REPRESENTING</b>
Sheriff Dale Gribler, Chair	Michigan Sheriffs' Association
Mr. John Bawol, Vice Chair	Assn. of Public Safety Comm. Officials
Ms. Jeannine Benedict (via conference bridge)	Dept. of Labor and Economic Growth
Mr. Dale Berry (via conference bridge)	Michigan Association of Ambulance Services
Mr. Hugh Crawford (via conference bridge)	Michigan Association of Counties
Lt. Col. Kriste Etue (via conference bridge)	Department of State Police
Mr. Lloyd Fayling	Public Member, Senate Appointee
Mr. James Fyvie	Michigan Communications Directors Assoc.
Ms. Suzan Hensel Clark (Mr. Andy Goldberger, Alternate)	National Emergency Number Association
Chief Kay Hoffman	Michigan Association of Chiefs of Police
Undersheriff Jim Hull	Deputy Sheriff's Association
Tpr. Michael Moorman	Michigan State Police Troopers Association
Mr. Dave Piasecki	Telecommunications Association of Michigan
Mr. Robert Struck (Mr. James Loeper, Alternate) (via video conference)	UP Emergency Medical Services Corporation
Mr. Scott Temple	Commercial Mobile Radio Service
Chief Paul Trinko (via conference bridge)	Michigan Association of Fire Chiefs

<b>MEMBERS ABSENT</b>	<b>REPRESENTING</b>
Mr. John Buczek	Fraternal Order of Police
Mr. Miles Handy II	Public Member, House Appointee
Mr. Paul Hufnagel	Michigan Professional Firefighters Association
Mr. John Hunt	Public Member, Governor's Appointee
Mr. Dan Kearney	Michigan Public Service Commission

<b>STAFF SUPPORT</b>	<b>REPRESENTING</b>
Ms. Harriet Miller-Brown	Department of State Police
Ms. Janet Hengesbach	Department of State Police

**ROLL CALL**

The Emergency Telephone Service Committee (ETSC) meeting was called to order by Chair Dale Gribler at 10:00 a.m.

Association of Public Safety Communications Officials • Commercial Mobile Radio Service • Department of Labor and Economic Growth • Department of State Police • Deputy Sheriff's Association • Fraternal Order of Police • Michigan Association of Ambulance Services • Michigan Association of Chiefs of Police • Michigan Association of Counties • Michigan Communications Directors Association • Michigan Association of Fire Chiefs • Michigan Professional Firefighters Union • Michigan Public Service Commission • Michigan Sheriffs' Association • Michigan State Police Troopers Association • National Emergency Number Association • Telecommunications Association of Michigan • Upper Peninsula Emergency Medical Services • Members of the general public appointed by the Governor, Speaker of the House, and Majority Leader of the Senate

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## APPROVAL OF MINUTES

A **MOTION** was made by Mr. Fayling to approve the minutes of the September 18, 2007 ETSC meeting. Supported by Chief Hoffman, the **MOTION** carries.

## CORRESPONDENCE

None

## OLD BUSINESS

### A. Prepaid Reimbursement Issues

Ms. Kristen Smith represented the Attorney's General's office for a quarterly update regarding pending litigation with Tracfone, Omnipoint Holdings and Virgin Mobile. Ms. Smith reminded the members that the information she is sharing today is public information, but if the members have any questions, a closed session should be requested.

Since the last session, Virgin Mobile USA Partnership has served the state of Michigan with a complaint claiming they have erroneously submitted monies into the state of Michigan in the amount of \$919, 748.00 from August 2002 – October 2005. The attorney general's office will file a motion to dismiss the lawsuit for failing to provide a notice of claim within a year of which they feel this payment was made.

If these cases were to prevail in the court system, the potential liability total would be approximately 1.2 million. The members had no questions following her update.

## NEW BUSINESS

### A. A T & T/Verizon Invoices

A T & T/Verizon submitted invoices totaling \$ 428,960.29 to the State 9-1-1 Administrator's office from the Michigan Public Service Commission for approval from the ETSC. Mr. Bawol made a **MOTION** to approve the invoices from A T &T/Verizon, Undersheriff Hull supported. The **MOTION** carries.

### B. Election of Officers

Mr. Fayling made a **MOTION** nominating Sheriff Dale Gribler as Chair of the ETSC for 2008, Tpr Moorman supported. Undersheriff Hull made a **MOTION** that nominations for Chair are closed, Mr. Fyvie supported. The **MOTION** nominating Sheriff Gribler as Chair carries.

Chair Gribler read a letter from Tpr. Moorman nominating and supporting Mr. Bawol as Vice Chair of the ETSC, Tpr Moorman went to make a **MOTION** supporting Mr. Bawol as Vice Chair, Mr. Temple supported.

Mr. Fayling made a **MOTION** to nominate and support Mr. Fyvie as Vice Chair of the ETSC, Mr. Goldberger supported.

	<i>Mr. Bawol</i>	<i>Mr. Fyvie</i>
<b>Temple</b>	Yes	
<b>Benedict</b>	Yes	
<b>Etue</b>	Yes	
<b>Hull</b>		Yes
<b>Hoffman</b>		Yes
<b>Crawford</b>		Yes
<b>Trinka</b>		Yes
<b>Gribler</b>		Yes
<b>Moorman</b>	Yes	
<b>Goldberger</b>		Yes
<b>Fayling</b>		Yes
<b>Piasecki</b>	Yes	
<b>Loeper</b>	Yes	

Following a roll call vote, Mr. Fyvie was elected as Vice Chair of the ETSC for 2008.

#### CMRS SUBCOMMITTEE REPORT

##### A. Review of Invoices

There were no invoices submitted as the deadline for submission of invoices for cost recovery to providers was December 31, 2006.

#### LEGISLATIVE ACTION SUBCOMMITTEE REPORT

##### A. Summary on SB 410, 411, 679, and 815

Ms. Miller-Brown updated members regarding the current status of SB 410 and 411.

SB 815/679, which extends the sunset of the current statute to February 29, 2009, moved through the Senate to the House. SB410/411 is expected to be brought for a vote in the House of Representatives this Wednesday in the same form as when they originally came out of the Senate. The sunset recommendation in these bills is December 31, 2011. Ms. Miller-Brown has been invited to Wednesday's House session in case she is needed to answer questions. It is encouraged that PSAP directors/coordinators also attend the session.

The ETSC directed Ms. Miller-Brown to draft a letter to the legislators supporting 410/411 in its original format. Mr. Fyvie made a **MOTION** for Ms. Miller-Brown to author and sign on behalf of the ETSC supporting SB410/411 in its original form. Undersheriff Hull supports, The **MOTION** carries. Mr. Temple, Mr. Piasecki and Lt. Col. Etue abstained. The letter will be completed and presented during Wednesday's House session. Ms. Miller-Brown will provide the members with a copy of the final letter.

#### POLICY SUBCOMMITTEE REPORT

Mr. Berry had no report for today's meeting.

Sheriff Gribler advised there was a request from other ETSC members to view today's meeting by video conference. It is currently only offered in that format to the UP representative of the ETSC because of the travel time and costs. Sheriff Gribler requested that Mr. Berry take this to his committee to develop a policy regarding video conferencing for ETSC members. Mr. Berry will report his findings at the March meeting.

## CERTIFICATION SUBCOMMITTEE REPORT

### A. Updates on county compliance reviews

#### Alpena County

The review team will be scheduling an additional on site visit to Alpena within 18 months of the approval of the final report. There are still some significant issues to assist this county with their 9-1-1 operations Undersheriff Hull made a **MOTION** to approve the final Alpena County report, Chief Hoffman supported. The **MOTION** carries.

#### Calhoun County

Team members provided their notes to Ms. Miller-Brown to draft this report as there was additional research that was needed in order to complete the report. The Certification Subcommittee recommends approval of this report. Tpr. Moorman made a **MOTION** to approve the final Calhoun County report, Mr. Bawol supported, the **MOTION** carries.

#### Newaygo County

The final report will be complete either by March or June meeting.

#### Crawford County

An initial meeting with the compliance review team has been scheduled for February 15. The on site visit may be scheduled at that time.

No other counties have been chosen for compliance reviews at this time because of the extensive work in the State 9-1-1 Office with SB 410/411.

### B. Certification for 4<sup>th</sup> Quarter wireless funds

Mr. Fayling made a **MOTION** that all 82 counties and 4 Wayne County Service Districts be certified for 4<sup>th</sup> quarter wireless funds, Chief Hoffman supported. The **MOTION** carries.

## EMERGING TECHNOLOGY SUBCOMMITTEE REPORT

### A. Developing Telematics

The subcommittee has finalized a recommended guideline for Telematics Service Providers. This gives telematics providers and PSAPs a common platform to work with. The Emerging Technology subcommittee is making recommendation this document be approved. Mr. Bawol made a **MOTION** to support this document, Tpr. Moorman supported. The **MOTION** carries. Ms. Miller-Brown noted that VoIP relay recommendations that are coming out from NENA. She will be discussing this further during the NENA TDC conference in Nashville, TN next month.

## DISPATCHER TRAINING SUBCOMMITTEE REPORT

### A. 2008 Dispatcher Training Distribution Process

The packets were mailed to all Michigan PSAPs on November 30, 2007. All required documents are included in the packets/CD. Documents are to be returned to the State 9-1-1 Administrator's office no later than 4:00 p.m. on Friday February 1, 2008. A date has not been set to review the packets, but it will be 10 days to 2 weeks following that date to leave enough time if any PSAPs want to appeal the decision of the Dispatcher Training Subcommittee to the ETSC at the March meeting.

**B. Dispatcher Training work group update**

Tpr. Moorman made a presentation reviewing the white paper, noting timelines and key points. Following review of the presentation, extensive discussion with the members and interested members of the 9-1-1 community took place. Mr. Berry made a **MOTION** to accept the document for approval, Undersheriff Hull supported. Mr. Goldberger followed with a **MOTION** to table this discussion until others can review the document. Ms. Benedict supported. Following a voice vote, the **MOTION** carries approving the Recommendation for Minimum Training Standards in the State of Michigan document.

**STATE 9-1-1 ADMINISTRATORS REPORT**

Ms. Miller-Brown updated members regarding the activities happening in her office. She has been working with counties regarding their MPSC filings. There are still some re-reviews, they will be addressed as time allows. The revised web site is up and running. Any suggestions, please contact her office. At the recent NASNA meeting in October, the organization received a grant to work with a contractor to develop a model state 9-1-1 plan. Also at that meeting, the members of NASNA passed a resolution disagreeing with Tracfone supporting the retail point of sale as the only method of collecting 9-1-1 surcharge. Ms. Miller-Brown has also given presentations to MSA, the MCDA new director's school, the CJIS policy council, and various informational meetings regarding the changes in the legislation as it relates to SB 410/ 411

**PUBLIC COMMENT**

Mr. Fyvie noted that MCDA and Mr. Joe VanOosterhout from Marquette County is in the process of developing a directors program for professional training for 9-1-1 directors.

Mr. Bob Currier representing NENA, made a request to share the Minimum Training Standards document, once the document is finalized, as a resource to other states as others around the US are looking for training guidelines. The members approved the request.

Chair Gribler thanked NENA for the refreshments provided for today's meeting.

**NEXT MEETING**

The next ETSC meeting will be held at 10:00 a.m. on March 18, 2008. The location will be announced.

**ADJOURN**

Chair Gribler adjourned the meeting at 11:35 a.m.

Approved,



SHERIFF DALE GRIBLER, CHAIR