



## *Newaygo County 9-1-1 Central Dispatch*

Cyndie Miller, Director

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Representative Scott VanSingel  
S-1289 House Office Building  
P.O. Box 30014  
Lansing, MI 48933

Dear Representative VanSingel:

As a Newaygo County resident, you are aware of the focus on the safety of our community and the visitors who enjoy the natural resources in our area. Our law enforcement, fire, and emergency services are critical components in maintaining the sense of security experienced by the people around us.

The Newaygo County Central Dispatch Center provides 911 service, and is the catalyst for the response in life-threatening situations. The technology required to provide service, when seconds count, is ever-evolving, driven by the wants of the general public.

Today I am writing to you to request your support for HB 4651 and SB 400, sponsored by Representative Sheppard and Senator Jones, respectively. The critical nature of my request is outlined below:

- Beginning as early as the end of this year, the current funding mechanism will not be able to cover all 911 wireless network infrastructure costs.
- The migration to Next Generation 911 infrastructure and IP is critical and necessary for the safety of our citizens and communities. The cost for this migration cannot be covered by the existing state 911 surcharge rate and out-of-date prepaid wireless remittance.
- These changes will provide for stable funding and allow continued movement to a redundant, reliable, and robust 911 network and infrastructure that is capable of providing increased accuracy for caller locations in three dimensions and processing text, video, and photos from caller in need of public safety response.
- We are in need of statutory change to achieve parity for prepaid wireless devices by adjusting the average revenue per unit (ARPU) and to take into account the current weighted average of local and state surcharge.
- We need statutory change to allow enforcement and ensure remittance of revenue.
- Without these changes, there will be significant impact on local budgets and operations. We have a responsibility to the safety of our communities and our public safety responders to ensure that modern networks and infrastructure are in place to ensure every call for help is answered.

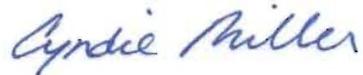
*"Dispatchers save seconds, seconds save lives"*

Our goal is to continue to provide a stable, reliable, redundant emergency 911 system in Newaygo County, as well as throughout Michigan. The needs of 911 have long been overlooked and underfunded. By spreading the costs equally over all 911 accessible devices, we can meet our needs at a more economical rate than other states.

I am looking forward to speaking with you during your upcoming visit on August 21, 2107, to the Newaygo County Building. You are welcome to tour our 911 center anytime you are available.

As a person who dedicates your time to membership and volunteering on various committees and organizations, you live your passion for the welfare of your community, and understand the need to maintain the infrastructure of the vital services provided for the quality of life.

Thank you for your time,

A handwritten signature in blue ink that reads "Cyndie Miller". The signature is written in a cursive, flowing style.

Cyndie Miller, Director  
Newaygo County 911 Central Dispatch