

Policy A

Routing of Wireless 911 Calls

Amended by ETSC 9/26/01

It is recommended that before a cell site is activated with wireless 9-1-1 service, the PSAP/9-1-1 entity and the wireless carrier(s) shall mutually designate proper primary PSAPs to receive the calls, and default PSAPs that will receive calls if the initial designated call routing is not possible.

If there is no primary PSAP designated for the area, the wireless calls will be routed to the appropriate Michigan State Police dispatch center.