

Policy F

Wireless 911 Location Accuracy PSAP Policy

It is the recommendation of the ETSC that Michigan's Wireless PSAPs develop internal policies and operational procedures to oversee the accuracy of wireless 9-1-1 location data.

Recognizing that each PSAP has varied operational procedures and levels of resources, it is strongly urged that PSAPs develop an internal policy within the framework of the individual PSAP to verify Phase II wireless 9-1-1 ALI information.

Inconsistencies in wireless 9-1-1 locations should be reported in writing to the proper wireless providers. Unresolved accuracy issues should be referred to the State 9-1-1 Administrator.