

Polygraph Service Evaluation

Send Completed Hard-Copy Form To: Michigan of State Police Biometrics and Identification Division P.O. Box 30634 Lansing, MI 48909	Instructions: As part of our continuing effort to improve our service delivery, we ask that you complete this short evaluation. Return this form via e-mail by clicking the button marked, "Submit via Email" located at the bottom of the page or use the address to the left for hard-copy submissions.								
Agency Name	Agency Incident Number	Officer Attending Polygraph Examination							
Polygraph Examiner	Polygraph Number	Date of Polygraph Examination							
Location of Examiner		Crime Being Tested							
A. Polygraph Staff - Where indicated, rate your experience from 1 - 10 with 10 being the best and 1 the worst.									
1. Contacting the polygraph unit personnel or getting assistance from administrative staff.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
2. Response time to your initial request.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
3. What could the polygraph unit do to improve service?									
B. On-Site Polygraph Examination									
Where indicated, rate your experience from 1 - 10 with 10 being the best and 1 the worst.									
1. The polygraph examiner's professionalism.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
2. The polygraph examiner's knowledge.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
3. The polygraph examiner's ability to communicate.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
4. The polygraph examiner's ability to gather information about the investigation.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
5. Your overall satisfaction with the polygraph examiner's on-site service.									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
6. What could be done to improve your on-site polygraph service in the future?									
C. Post Polygraph Briefing / Investigation									
1. Did the polygraph service help you obtain new information or investigative leads? If yes, please describe:				Yes	No				
D. Comments									
1. How would you rate the overall polygraph service?									
10 (Best)	9	8	7	6	5	4	3	2	1 (Worst)
2. Additional Comments or Suggestions:									