

# MiScorecard Performance Summary

**Business Unit:** Community Health  
**Executive/Director Name:** Lyon, Nick  
**Reporting Period:** Oct 2014

**Green** >90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 11/14/2014

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Promote and Protect Health, Wellness, and Safety</b>								
MDCH-1.01-02	Number of Community Mental Health (CMH) centers participating in "No Wrong Door" pilot providing Veteran and Military Service Behavioral Health Treatment			2	0		Quarterly	Improve access to federal benefits and local services for Veterans by increasing the number of Community Mental Health (CMH) centers participating in "No Wrong Door" pilot providing Veteran and Military Service Behavioral Health Treatment in collaboration with Michigan Veterans Affairs Agency (MVAA)
MDCH-1.02-01	Number of cultural competence trainings conducted for MDCH managers and directors	Green		1	2	0	Twice a Year	Ensure access to culturally and linguistically appropriate services for all Michigan residents by developing and conducting cultural competence training for MDCH managers and directors
MDCH-1.04-01	Number of 1st, 2nd, 6th, and 7th grade students receiving sealants through SEAL! Michigan Program	Green		5054	4724	3740	FY Annually	Increase access to dental care by increasing the number of 1st, 2nd, 6th, and 7th grade students receiving sealants through SEAL! Michigan Program 7% by September 2015
MDCH-1.05-01	Percent decrease of average time individuals spend on waiting lists for aging services	Green		8.0%	14.5%	11.3%	Quarterly	Percent decrease of average time individuals spend on waiting lists for aging services. Objective: Continue to address waiting lists for aging services.
MDCH-1.06-02	Number of American College of Surgeons verified hospitals that are designated as trauma facilities			8	0		Quarterly	Develop a statewide trauma system by increasing the number of American College of Surgeons verified hospitals that are designated as trauma facilities in 2015 until all 33 facilities are designated
MDCH-1.08-03	Percent of Medicaid Health Plans sharing common outcome measures with Pre-Paid Inpatient Health Plans			90%	0%		CY Annually	Measure outcomes for improved behavioral health across payer and managing systems by assessing the percent of Medicaid Health Plans sharing common outcome measures with Pre-Paid Inpatient Health Plans
MDCH-1.10-01	Percent of pediatric immunization rates of 19-36 month old children completed for 4:3:1:3:3:1:4 series	Green	=	80%	74%	74%	Monthly	Increase immunization rates by increasing the percent of 19-36 month old children completed for 4:3:1:3:3:1:4 series
MDCH-1.10-02	Percent of adolescent immunization rates of 13-17 year olds who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV	Green	=	70%	65%	65%	Monthly	Increase immunization rates by increasing the percent of 13-17 year old adolescents who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV
MDCH-1.15-01	Number of electronic lab reports received through the MI Disease Surveillance System (MDSS)	Green		18721	20509	15908	Quarterly	Provide comprehensive population health monitoring by increasing the number of electronic lab reports received through the MI Disease Surveillance System (MDSS)
MDCH-1.11-01	Number of people that pledge online (MI Healthier Tomorrow) to lose 10% of their weight	Green		32000	30717	30718	Monthly	Continue to implement the 4x4 Plan to reduce obesity and further collaborate with partners by increasing the number of people that pledge online (MI Healthier Tomorrow) to lose 10% of their weight
MDCH-1.11-02	Number of community venues that support healthy eating			87	0		Twice a Year	Continue to implement the 4x4 Plan to reduce obesity and further collaborate with partners by increasing the number of schools, child care centers, businesses and community venues that improve access to healthy foods
MDCH-1.11-03	Number of community venues that provide places for physical activity			100	0		Twice a Year	Continue to implement the 4x4 Plan to reduce obesity and further collaborate with partners by increasing the number of schools, child care centers, businesses and community venues that provide access to places for physical activity
MDCH-1.13-02	Number of downloads of the MI Prepares Emergency Plan App			83	0		Monthly	Improve preparedness of local communities in emergency situations by increasing the number of MI Prepares Emergency Plan App downloads by citizens to create their own individual and family plan
MDCH-1.14-01	Number of staff trained in national standards for Culturally and Linguistically Appropriate Services (CLAS)	Green		15	31		Twice a Year	Reduce disparities in health outcomes by increasing the number of staff trained in national standards for Culturally and Linguistically Appropriate Services (CLAS)
MDCH-1.16-01	Percent of new Healthy Michigan Plan enrollees that receive information on adopting healthy behaviors			80%	0%		Quarterly	Encourage adoption of healthy behaviors and use of preventative services by newly insured populations by increasing the percent of new Healthy Michigan Plan enrollees that receive information on adopting healthy behaviors and how to use their health plan preventative benefits to reduce their risk for and better manage chronic diseases
MDCH-1.17-01	Number of Mental Health First Responders receiving training in Michigan	Green		1200	4188		Quarterly	Facilitate greater knowledge and understanding of behavioral health diseases and disorders by increasing the number of Mental Health First Responders receiving training in Michigan as reported by the National Council on Behavioral Health
<b>Improve Outcomes for Children</b>								
MDCH-2.01-02	Number of high school students taking prescription drugs not prescribed to them			14%	0%		FY Annually	Reduce substance use disorders with children and youth by decreasing the number of high school students taking prescription drugs not prescribed to them
MDCH-2.01-03	Percent of students receiving ancillary services after entering substance use disorder treatment with parent	Yellow		12%	9%		Quarterly	Increase the percent of students receiving ancillary services after entering substance use disorder treatment with parent. Objective: Reduce substance use disorders with children and youth.
MDCH-2.02-01	Number of children with autism spectrum disorder diagnosis ages 0-5 enrolling into the autism benefit to receive applied behavior analysis (ABA) services	Green		1000	907	755	Quarterly	Enhance efforts to identify and improve early intervention mental health services, including autism, for children and youth by increasing the number of children with autism spectrum disorder diagnosis ages 0-5 enrolling into the autism benefit to receive applied behavior analysis (ABA) services
MDCH-2.03-02	Number of children ages 0-18 who receive an annual preventative visit	Green		408777	400762		FY Annually	Enhance efforts to improve oral health of children by increasing the number of children ages 0-18 who receive an annual preventative visit

MDCH-2.04-01	Number of mothers and babies served by home visiting programs	Yellow		62200	48448	61169	FY Annually	Support increasing the number of infants who are born healthy and thrive through ongoing implementation of Michigan's Infant Mortality Reduction Plan by increasing the number of mothers and babies served by home visiting programs
MDCH-2.05-01	Number of Child & Adolescent Health Centers located within DHS Pathway to potential schools	Green		11	10		FY Annually	Implement cross-system collaborative strategies to improve health outcomes from preconception through adolescence by increasing the number of Child & Adolescent Health Centers located within DHS Pathway to potential schools
MDCH-2.05-02	Number of Child & Adolescent Health Centers that provide mental health services/treatment onsite or by referral by a full-time, onsite mental health provider	Green	=	15	20	20	Quarterly	Implement cross-system collaborative strategies to improve health outcomes from preconception through adolescence by increasing the number of Child & Adolescent Health Centers that provide mental health services/treatment onsite or by referral by a full-time, onsite mental health provider
<b>Transform the Healthcare System</b>								
MDCH-3.01-02	Number of Medicaid Health Plans (MHPs) and Pre-Paid Inpatient Health Plans (PIHPs) signing into and using the Care Connect 360 system	Red		1	0		Quarterly	Strengthen mental health, substance abuse, and physical health integration to reduce chronic disease and comorbidities by increasing the number of Medicaid Health Plans (MHPs) and Pre-Paid Inpatient Health Plans (PIHPs) signing into and using the Care Connect 360 system
MDCH-3.01-04	Number of Community Mental Health consumers participating in Health Home	Red		500	0		Quarterly	Strengthen mental health, substance abuse, and physical health integration to reduce chronic disease and comorbidities by increasing the number of Community Mental Health consumers participating in Health Home
MDCH-3.01-05	Number of counties providing specialty Medicaid Health Home services			2	0		Quarterly	Strengthen mental health, substance abuse, and physical health integration to reduce chronic disease and comorbidities by increasing the number of counties providing specialty Medicaid Health Home services
MDCH-3.02-01	Number of health professionals participating in the Electronic Health Record Incentive Payment Program	Yellow		5300	4013	3851	Monthly	Support the development of Health Information Technology and Health Information Exchange efforts to improve communication, efficiency, customer experience, and health outcomes by increasing the number of health professionals participating in the Electronic Health Record Incentive Payment Program
MDCH-3.02-02	Number of hospitals participating in the Electronic Health Record Incentive Payment Program	Yellow		125	110	109	Monthly	Support the development of Health Information Technology and Health Information Exchange efforts to improve communication, efficiency, customer experience, and health outcomes by increasing the number of hospitals participating in the Electronic Health Record Incentive Payment Program
MDCH-3.05-01	Number of stakeholder groups (internal or external) contacted each quarter in order to institute an outreach program with emphasis on Health Services programs	Green	=	1	1	1	Quarterly	Improve prevention and identification of fraud, waste and abuse to improve program accountability by contacting stakeholder groups (internal or external) each quarter in order to institute an outreach program with emphasis on Health Services programs
MDCH-3.06-01	Number of individuals enrolled in the Healthy Michigan Plan	Yellow		477000	415504		FY Annually	Implement the requirements of the Healthy Michigan Plan and continue efforts to enroll Michiganders by increasing the number of individuals enrolled in the program
MDCH-3.13-01	Number of Health Maintenance Organization contracts procured			1	0		FY Annually	Number of Health Maintenance Organization contracts procured. Objective: Procure Health Maintenance Organization contracts to service the healthcare needs in Medicaid Health Plans.
<b>Strengthen Workforce and Economic Development</b>								
MDCH-4.04-02	Percent of MDCH Champions on the Employee Engagement Survey	Yellow		56%	46%	43%	FY Annually	Improve communication and employee engagement across the department by increasing the percent of MDCH Champions by 10% on the next Employee Engagement Survey
MDCH-4.04-03	Percent of MDCH response rate on the Employee Engagement Survey	Yellow		70%	61%	47%	FY Annually	Improve communication and employee engagement across the department by increasing the MDCH response rate by 9% on the next Employee Engagement Survey
MDCH-4.06-01	Amount of medical education debt reduced for primary care providers serving in Michigan's Health Professional Shortage Areas for a minimum of two years through the Michigan State Loan Repayment Program (MSLRP)	Yellow		\$2000000	\$1594430	\$1693000	FY Annually	Support a multitier interdisciplinary healthcare workforce by increasing the amount of medical education debt reduced for primary care providers serving in Michigan's Health Professional Shortage Areas for a minimum of two years through the Michigan State Loan Repayment Program (MSLRP)
MDCH-4.09-02	Number of professionals assisted in placement in a health professional shortage area	Green		87	87		FY Annually	Increase the number of professionals assisted in placement in a health professional shortage area. Objective: Develop strategies for leveraging available health professionals and existing resources to relieve health professional shortages.
MDCH-4.10-01	Percent decrease of MIOSHA reportable workplace injuries			2%	0%		FY Annually	Implement strategies to increase the safety of employees by decreasing the percent of MIOSHA reportable workplace injuries