

# MiScorecard Performance Summary

**Business Unit:** Health and Human Services  
**Executive/Director Name:** Lyon, Nick  
**Reporting Period:** Jun 2018

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 7/19/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Adults</b>								
MDHHS-1.01	As a statewide effort, increase the number of MDHHS customers identified as Veterans, and referred to services within MDHHS and external partners for other services/benefits	Green		300	2131	280	CY Annually	As a statewide effort, increase the number of MDHHS customers identified as Veterans, and referred to services within MDHHS and external partners for other services/benefits
MDHHS-1.02	As a statewide effort, increase the number of MDHHS customers identified as Veterans, who are now receiving Veterans Affairs benefits and disbursements as a result of the MDHHS/VA referral	Green		300	421	86	CY Annually	As a statewide effort, increase the number of MDHHS customers identified as Veterans, who are now receiving Veterans Affairs benefits and disbursements as a result of the MDHHS/VA referral
MDHHS-1.03	Number of individuals served by the Meals on Wheels program per fiscal year	Green		48000	51597	52707	FY Annually	Number of individuals served by the Meals on Wheels program per fiscal year
MDHHS-1.04	Percent of individuals served by the Home Delivered Meals Program (HDM) who are at high nutritional risk according to the Federal Administration on Aging guidelines	Green		60.0%	63.9% Jan - Mar 2018	63.6%	Quarterly	Percent of individuals served by the Home Delivered Meals Program (HDM) who are at high nutritional risk according to the Federal Administration on Aging guidelines
MDHHS-1.05	Number of individuals served by the MI Choice program in fiscal year 2018	Yellow		16400	14294	13957	Monthly	Number of individuals served by the MI Choice program in fiscal year 2018
MDHHS-1.06	Percent of Home Care population with significant daily activity limitations consistent with the Michigan Medicaid Nursing Home Level of Care Determination	Green		6.0%	6.2%	5.8%	FY Annually	Percent of Home Care population with activities of daily living (ADLs)/instrumental activities of daily living (IADLs) limitations consistent with the Michigan Medicaid Nursing Home Level of Care Determination
<b>Children</b>								
MDHHS-2.02	Percent of children free from recurrence of maltreatment	Green		94.6%	92.47%	92.38%	Monthly	Percent of child abuse/neglect victims, Category I, II, or III cases during a 6 month period, who were not victims of another Category I, II, or III case within the next 6 months
MDHHS-2.03	Percent of children free from abuse or neglect in foster care	Green		99.68%	99.07%	99.25%	Monthly	Percent of children in foster care who were not victims of a Category I, II, or III case perpetrated by a foster care parent or child caring institution staff
MDHHS-2.05	Percent of children receiving timely medical exams within 30 days of entering foster care	Green		95%	87%	85%	Monthly	Increase the percent of children entering foster care who receive initial medical exams within 30 days
MDHHS-2.06	Average number of days in residential treatment facilities for juvenile justice youth	Green		230	239	231	Monthly	Decrease the average number of days in residential treatment facilities for juvenile justice youth
MDHHS-2.07	Percent of county offices who have received secondary trauma training for staff	Yellow	=	100%	84%	84%	Monthly	Increase the percent of county offices who have received secondary trauma training for staff
MDHHS-2.08	Number of monthly visits between caseworkers and parents for children in foster care with a permanency goal of reunification	Red		85%	58%	59%	Monthly	Increase the number of monthly visits between caseworkers and parents for children in foster care with a permanency goal of reunification
<b>Family Support</b>								
MDHHS-3.01	Percent of Pathways to Potential schools which have continuously decreased chronic absenteeism by 10% since the inception of Pathways in the school	Red		100.0%	28.0% 2016 - 2017 School Year		FY Annually	Percent of Pathways to Potential schools which have continuously decreased chronic absenteeism by 10% since the inception of Pathways in the school. Pathways schools are considered locations that have been fully converted to the Pathways to Potential model for a full school year.
MDHHS-3.03	Number of Employee Resource Networks (ERNs) established in fiscal year 2018	Green		4	7	5	FY Annually	Number of Employee Resource Networks (ERNs) established in fiscal year 2018
MDHHS-3.04	Number of students served by Pathways to Potential during the school year	Green		25000	46108	5693	FY Annually	Number of students served by Pathways to Potential during the school year
MDHHS-3.05	Percent of statewide assistance program applications that are processed timely within the respective program's standard of promptness (SOP)	Green		90%	96.79%	96.78%	Monthly	Percent of statewide assistance program applications that are processed timely within the respective program's standard of promptness (SOP)
<b>Health Services</b>								
MDHHS-4.01	Percent of students receiving ancillary services after entering substance use disorder treatment with parent	Red		12.00%	7.20% Jan - Mar 2018	8.40%	Quarterly	Increase the percent of students receiving ancillary services after entering substance use disorder treatment with parent
MDHHS-4.03	Number of health professionals participating in the Electronic Health Record Incentive Payment Program	Green		8089	7814	7811	Monthly	Increase the number of health professionals participating in the Electronic Health Record Incentive Payment Program
MDHHS-4.04	Number of hospitals participating in the Electronic Health Record Incentive Payment Program	Green	=	125	120	120	Monthly	Increase the number of hospitals participating in the Electronic Health Record Incentive Payment Program
MDHHS-4.05	Dollar amount of Medicaid overpayment identified and/or avoided through audit, investigation and sanction activities in fiscal year 2018	Green		\$60000000	\$110602791	\$63374757	FY Annually	Dollar amount of Medicaid overpayment identified and/or avoided through audit, investigation and sanction activities in fiscal year 2018
MDHHS-4.09	Percent of children enrolled in Healthy Kids Dental who receive an annual dental visit	Yellow		70%	56% Jan - Dec 2017	55%	Quarterly	Increase the percent of children continuously enrolled in Healthy Kids Dental who receive an annual dental visit
MDHHS-4.10	Percent of Healthy Michigan Plan members who receive an annual primary or preventative care visit	Yellow		87.00%	76.74% Oct 2016 - Sep 2017	77.21%	Quarterly	Increase the percent of Healthy Michigan Plan members who receive an annual primary or preventative care visit
MDHHS-4.11	Percent of children enrolled in Medicaid Health Plans who receive at least one blood lead screening by 24 months of age	Green		85.00%	80.98% FY 2017	79.55%	FY Annually	Percent of children enrolled in Medicaid Health Plans who receive at least one blood lead screening by 24 months of age
MDHHS-4.12	Percent of adults discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days	Green		95.00%	97.48% Jan - Mar	96.49%	Quarterly	Percent of adults discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days

					2018				
MDHHS-4.13	Dollar amount of public assistance program fraud identified, avoided, and disqualified through Office of Inspector General (OIG) investigations in fiscal year 2018	Green		\$155000000	\$160572304	\$153294410	FY Annually		Dollar amount of public assistance program fraud identified, avoided, and disqualified through Office of Inspector General (OIG) investigations of recipients, non-Medicaid providers, and employees in fiscal year 2018
<b>Population Health</b>									
MDHHS-5.01	Percent of pediatric immunization rates of 19-36 month old children completed for 4:3:1:3:3:1:4 series	Green	=	77%	74%	74%	Monthly		Increase the percent of 19-36 month old children completed for 4:3:1:3:3:1:4 series
MDHHS-5.02	Percent of adolescent immunization rates of 13-17 year olds who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV	Green		78%	78%	77%	Monthly		Increase the percent of 13-17 year old adolescents who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV
MDHHS-5.03	Percent of children participating in rural evidence-based home visiting who have received their last recommended well-child visit, as defined by the American Academy of Pediatrics (AAP) Bright Futures schedule in fiscal year 2018	Red		90%	43%	83%	FY Annually		Increase the percent of children participating in rural evidence-based home visiting who have received their last recommended well-child visit, as defined by the American Academy of Pediatrics (AAP) Bright Futures schedule in fiscal year 2018
MDHHS-5.05	Number of students in grades K-12 screened for sealants through SEAL! Michigan Program	Green		5812	6905	5640	FY Annually		Increase the number of students in grades K-12 screened for sealants through SEAL! Michigan Program
MDHHS-5.06	Percent of adolescents 13 through 17 years of age who complete the HPV vaccine series	Green	=	40%	40%	40%	Monthly		Increase HPV immunization completion rates of adolescents 13 through 17 years of age
MDHHS-5.07	Number of work sites that are implementing work site wellness programs	Green		120	130	119	Quarterly		Increase the number of work sites that are implementing work site wellness programs
MDHHS-5.08	Number of primary care visits through Child & Adolescent Health Centers	Green		65000	65860		FY Annually		Increase the number of primary care visits through the Child & Adolescent Health Centers
MDHHS-5.09	Number of mental health visits through Child & Adolescent Health Centers	Green		30000	33016		FY Annually		Increase the number of mental health visits through Child & Adolescent Health Centers
<b>Workforce</b>									
MDHHS-6.01	Number of staff trained in health equity, cultural competency, and/or National Culturally and Linguistically Appropriate Services (CLAS) Standards	Green		20	123 Oct 2017 - Mar 2018	93	Twice a Year		Increase the number of staff trained in health equity and national standards for Culturally and Linguistically Appropriate Services (CLAS) Standards
MDHHS-6.02	Number of professionals assisted in placement in a health professional shortage area	Green		87	120	112	FY Annually		Increase the number of professionals assisted in placement in a health professional shortage area
MDHHS-6.03	Percent of champions identified in the Employee Engagement Survey	Green		57.0%	53.0%	46.5%	CY Annually		Increase the percent of MDHHS champions identified in the statewide Employee Engagement Survey
MDHHS-6.04	Percent participation on Employee Engagement Survey	Green		70%	67%	56%	CY Annually		Increase the percent participation on the statewide Employee Engagement Survey