

MiScorecard Performance Summary

Business Unit: Health and Human Services
Executive/Director Name: Lyon, Nick
Reporting Period: Sep 2018

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 10/15/2018

| Metric ID | Metric | Status | Progress | Target | Current | Previous | Frequency | Metric Definition |
|------------------------|--|--------|----------|------------|----------------------------------|-------------|-------------|--|
| Adults | | | | | | | | |
| MDHHS-1.01 | As a statewide effort, increase the number of MDHHS customers identified as Veterans, and referred to services within MDHHS and external partners for other services/benefits | Green | | 300 | 2131 | 280 | CY Annually | As a statewide effort, increase the number of MDHHS customers identified as Veterans, and referred to services within MDHHS and external partners for other services/benefits |
| MDHHS-1.02 | As a statewide effort, increase the number of MDHHS customers identified as Veterans, who are now receiving Veterans Affairs benefits and disbursements as a result of the MDHHS/VA referral | Green | | 300 | 421 | 86 | CY Annually | As a statewide effort, increase the number of MDHHS customers identified as Veterans, who are now receiving Veterans Affairs benefits and disbursements as a result of the MDHHS/VA referral |
| MDHHS-1.03 | Number of individuals served by the Meals on Wheels program per fiscal year | Green | | 48000 | 51597 | 52707 | FY Annually | Number of individuals served by the Meals on Wheels program per fiscal year |
| MDHHS-1.04 | Percent of individuals served by the Home Delivered Meals Program (HDM) who are at high nutritional risk according to the Federal Administration on Aging guidelines | Green | | 60.0% | 61.6% Apr - Jun 2018 | 63.9% | Quarterly | Percent of individuals served by the Home Delivered Meals Program (HDM) who are at high nutritional risk according to the Federal Administration on Aging guidelines |
| MDHHS-1.05 | Number of individuals served by the MI Choice program in fiscal year 2018 | Green | | 16400 | 15158 | 14818 | Monthly | Number of individuals served by the MI Choice program in fiscal year 2018 |
| MDHHS-1.06 | Percent of Home Care population with significant daily activity limitations consistent with the Michigan Medicaid Nursing Home Level of Care Determination | Green | | 6.0% | 6.2% | 5.8% | FY Annually | Percent of Home Care population with activities of daily living (ADLs)/instrumental activities of daily living (IADLs) limitations consistent with the Michigan Medicaid Nursing Home Level of Care Determination |
| Children | | | | | | | | |
| MDHHS-2.02 | Percent of children free from recurrence of maltreatment | Green | | 94.6% | 92.54% | 92.78% | Monthly | Percent of child abuse/neglect victims, Category I, II, or III cases during a 6 month period, who were not victims of another Category I, II, or III case within the next 6 months |
| MDHHS-2.03 | Percent of children free from abuse or neglect in foster care | Green | | 99.68% | 99.33% | 99.32% | Monthly | Percent of children in foster care who were not victims of a Category I, II, or III case perpetrated by a foster care parent or child caring institution staff |
| MDHHS-2.05 | Percent of children receiving timely medical exams within 30 days of entering foster care | Green | | 95% | 88% | 86% | Monthly | Increase the percent of children entering foster care who receive initial medical exams within 30 days |
| MDHHS-2.06 | Average number of days in residential treatment facilities for juvenile justice youth | Green | | 230 | 227 | 236 | Monthly | Decrease the average number of days in residential treatment facilities for juvenile justice youth |
| MDHHS-2.07 | Percent of county offices who have received secondary trauma training for staff | Yellow | = | 100% | 89% | 89% | Monthly | Increase the percent of county offices who have received secondary trauma training for staff |
| MDHHS-2.08 | Number of monthly visits between caseworkers and parents for children in foster care with a permanency goal of reunification | Red | = | 85% | 63% | 63% | Monthly | Increase the number of monthly visits between caseworkers and parents for children in foster care with a permanency goal of reunification |
| Family Support | | | | | | | | |
| MDHHS-3.01 | Percent of Pathways to Potential schools which have continuously decreased chronic absenteeism by 10% since the inception of Pathways in the school | Red | | 100.0% | 28.0% 2016 - 2017 School Year | | FY Annually | Percent of Pathways to Potential schools which have continuously decreased chronic absenteeism by 10% since the inception of Pathways in the school. Pathways schools are considered locations that have been fully converted to the Pathways to Potential model for a full school year. |
| MDHHS-3.03 | Number of Employee Resource Networks (ERNs) established in fiscal year 2018 | Green | | 4 | 9 | 7 | FY Annually | Number of Employee Resource Networks (ERNs) established in fiscal year 2018 |
| MDHHS-3.04 | Number of students served by Pathways to Potential during the school year | Green | | 25000 | 90815 | 46108 | FY Annually | Number of students served by Pathways to Potential during the school year |
| MDHHS-3.05 | Percent of statewide assistance program applications that are processed timely within the respective program's standard of promptness (SOP) | Green | | 90% | 96.17% | 96.83% | Monthly | Percent of statewide assistance program applications that are processed timely within the respective program's standard of promptness (SOP) |
| Health Services | | | | | | | | |
| MDHHS-4.01 | Percent of students receiving ancillary services after entering substance use disorder treatment with parent | Red | | 12.00% | 5.70% Apr - Jun 2018 | 7.20% | Quarterly | Increase the percent of students receiving ancillary services after entering substance use disorder treatment with parent |
| MDHHS-4.03 | Number of health professionals participating in the Electronic Health Record Incentive Payment Program | Green | | 8089 | 7824 | 7816 | Monthly | Increase the number of health professionals participating in the Electronic Health Record Incentive Payment Program |
| MDHHS-4.04 | Number of hospitals participating in the Electronic Health Record Incentive Payment Program | Green | = | 125 | 120 | 120 | Monthly | Increase the number of hospitals participating in the Electronic Health Record Incentive Payment Program |
| MDHHS-4.05 | Dollar amount of Medicaid overpayment identified and/or avoided through audit, investigation and sanction activities in fiscal year 2018 | Green | | \$60000000 | \$105543598 | \$110602791 | FY Annually | Dollar amount of Medicaid overpayment identified and/or avoided through audit, investigation and sanction activities in fiscal year 2018 |
| MDHHS-4.09 | Percent of children enrolled in Healthy Kids Dental who receive an annual dental visit | Yellow | | 70% | 56% Jan - Dec 2017 | 55% | Quarterly | Increase the percent of children continuously enrolled in Healthy Kids Dental who receive an annual dental visit |
| MDHHS-4.10 | Percent of Healthy Michigan Plan members who receive an annual primary or preventative care visit | Yellow | | 87.00% | 76.40% Jan - Dec 2017 | 76.74% | Quarterly | Increase the percent of Healthy Michigan Plan members who receive an annual primary or preventative care visit |
| MDHHS-4.11 | Percent of children enrolled in Medicaid Health Plans who receive at least one blood lead screening by 24 months of age | Green | | 85.00% | 80.98% FY 2017 | 79.55% | FY Annually | Percent of children enrolled in Medicaid Health Plans who receive at least one blood lead screening by 24 months of age |
| MDHHS-4.12 | Percent of adults discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days | Green | | 95.00% | 96.20% Jan - Mar 2018 | 97.48% | Quarterly | Percent of adults discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days |

| | | | | | | | | |
|--------------------------|---|-------|---|------------|---------------------------|-------------|--------------|--|
| MDHHS-4.13 | Dollar amount of public assistance program fraud identified, avoided, and disqualified through Office of Inspector General (OIG) investigations in fiscal year 2018 | Green | | \$15500000 | \$159413634 | \$160572304 | FY Annually | Dollar amount of public assistance program fraud identified, avoided, and disqualified through Office of Inspector General (OIG) investigations of recipients, non-Medicaid providers, and employees in fiscal year 2018 |
| Population Health | | | | | | | | |
| MDHHS-5.01 | Percent of pediatric immunization rates of 19-36 month old children completed for 4:3:1:3:3:1:4 series | Green | = | 77% | 74% | 74% | Monthly | Increase the percent of 19-36 month old children completed for 4:3:1:3:3:1:4 series |
| MDHHS-5.02 | Percent of adolescent immunization rates of 13-17 year olds who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV | Green | = | 78% | 77% | 77% | Monthly | Increase the percent of 13-17 year old adolescents who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV |
| MDHHS-5.03 | Percent of children participating in rural evidence-based home visiting who have received their last recommended well-child visit, as defined by the American Academy of Pediatrics (AAP) Bright Futures schedule in fiscal year 2018 | Red | | 90% | 43% FY 2017 | 83% | FY Annually | Increase the percent of children participating in rural evidence-based home visiting who have received their last recommended well-child visit, as defined by the American Academy of Pediatrics (AAP) Bright Futures schedule in fiscal year 2018 |
| MDHHS-5.05 | Number of students in grades K-12 screened for sealants through SEAL! Michigan Program | Green | | 5812 | 6677 | 6905 | FY Annually | Increase the number of students in grades K-12 screened for sealants through SEAL! Michigan Program |
| MDHHS-5.06 | Percent of adolescents 13 through 17 years of age who complete the HPV vaccine series | Green | = | 40% | 41% | 41% | Monthly | Increase HPV immunization completion rates of adolescents 13 through 17 years of age |
| MDHHS-5.07 | Number of work sites that are implementing work site wellness programs | Green | | 120 | 149 | 130 | Quarterly | Increase the number of work sites that are implementing work site wellness programs |
| MDHHS-5.08 | Number of primary care visits through Child & Adolescent Health Centers | Green | | 65000 | 65860 | | FY Annually | Increase the number of primary care visits through the Child & Adolescent Health Centers |
| MDHHS-5.09 | Number of mental health visits through Child & Adolescent Health Centers | Green | | 30000 | 33016 | | FY Annually | Increase the number of mental health visits through Child & Adolescent Health Centers |
| Workforce | | | | | | | | |
| MDHHS-6.01 | Number of staff trained in health equity, cultural competency, and/or National Culturally and Linguistically Appropriate Services (CLAS) Standards | Green | | 20 | 198 Apr - Sept 2018 | 123 | Twice a Year | Increase the number of staff trained in health equity and national standards for Culturally and Linguistically Appropriate Services (CLAS) Standards |
| MDHHS-6.02 | Number of professionals assisted in placement in a health professional shortage area | Green | | 87 | 130 | 120 | FY Annually | Increase the number of professionals assisted in placement in a health professional shortage area |
| MDHHS-6.03 | Percent of champions identified in the Employee Engagement Survey | Green | | 57.0% | 53.0% | 46.5% | CY Annually | Increase the percent of MDHHS champions identified in the statewide Employee Engagement Survey |
| MDHHS-6.04 | Percent participation on Employee Engagement Survey | Green | | 70% | 69% | 67% | CY Annually | Increase the percent participation on the statewide Employee Engagement Survey |