









MiScorecard Performance Summary

Business Unit: Health and Human Services
Executive/Director Name: Hanley, Farah
Reporting Period: Dec 2018

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 1/16/2019

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Adults								
MDHHS-1.01	As a statewide effort, increase the number of MDHHS customers identified as Veterans, and referred to services within MDHHS and external partners for other services/benefits	Green		300	2131 CY 2017	280	CY Annually	As a statewide effort, increase the number of MDHHS customers identified as Veterans, and referred to services within MDHHS and external partners for other services/benefits
MDHHS-1.02	As a statewide effort, increase the number of MDHHS customers identified as Veterans, who are now receiving Veterans Affairs benefits and disbursements as a result of the MDHHS/VA referral	Green		300	421 CY 2017	86	CY Annually	As a statewide effort, increase the number of MDHHS customers identified as Veterans, who are now receiving Veterans Affairs benefits and disbursements as a result of the MDHHS/VA referral
MDHHS-1.03	Number of individuals served by the Meals on Wheels program per fiscal year	Green		48000	52297	51597	FY Annually	Number of individuals served by the Meals on Wheels program per fiscal year
MDHHS-1.04	Percent of individuals served by the Home Delivered Meals Program (HDM) who are at high nutritional risk according to the Federal Administration on Aging guidelines	Green		60.0%	66.1% Jul - Sep 2018	61.6%	Quarterly	Percent of individuals served by the Home Delivered Meals Program (HDM) who are at high nutritional risk according to the Federal Administration on Aging guidelines
MDHHS-1.06	Percent of Home Care population with significant daily activity limitations consistent with the Michigan Medicaid Nursing Home Level of Care Determination	Green		6.0%	5.7%	6.2%	FY Annually	Percent of Home Care population with activities of daily living (ADLs)/instrumental activities of daily living (IADLs) limitations consistent with the Michigan Medicaid Nursing Home Level of Care Determination
MDHHS-1.08	Number of individuals receiving Home and Community Based Services through one of Michigan's Managed Long Term Support and Services programs	Green		69500	67912		Quarterly	Number of individuals receiving Home and Community Based Services through the MI Choice, MI Health Link, and PACE programs each quarter
Children								
MDHHS-2.02	Percent of children free from recurrence of maltreatment	Green		94.6%	92.40%	92.24%	Monthly	Percent of child abuse/neglect victims, Category I, II, or III cases during a 6 month period, who were not victims of another Category I, II, or III case within the next 6 months
MDHHS-2.03	Percent of children free from abuse or neglect in foster care	Green		99.68%	99.11%	99.24%	Monthly	Percent of children in foster care who were not victims of a Category I, II, or III case perpetrated by a foster care parent or child caring institution staff
MDHHS-2.05	Percent of children receiving timely medical exams within 30 days of entering foster care	Yellow		95%	72%	82%	Monthly	Increase the percent of children entering foster care who receive initial medical exams within 30 days
MDHHS-2.06	Average number of days in residential treatment facilities for juvenile justice youth	Green		230	238	237	Monthly	Decrease the average number of days in residential treatment facilities for juvenile justice youth
MDHHS-2.07	Percent of county offices who have received secondary trauma training for staff	Green	=	100%	94%	94%	Monthly	Increase the percent of county offices who have received secondary trauma training for staff
MDHHS-2.08	Number of monthly visits between caseworkers and parents for children in foster care with a permanency goal of reunification	Red		85%	60%	62%	Monthly	Increase the number of monthly visits between caseworkers and parents for children in foster care with a permanency goal of reunification
Family Support								
MDHHS-3.01	Percent of Pathways to Potential schools which have continuously decreased chronic absenteeism by 10% since the inception of Pathways in the school	Red		100.0%	28.0% 2016 - 2017 School Year		FY Annually	Percent of Pathways to Potential schools which have continuously decreased chronic absenteeism by 10% since the inception of Pathways in the school. Pathways schools are considered locations that have been fully converted to the Pathways to Potential model for a full school year.
MDHHS-3.03	Number of Employee Resource Networks (ERNs) established in fiscal year 2019	Green		4	9	7	FY Annually	Number of Employee Resource Networks (ERNs) established in fiscal year 2019
MDHHS-3.04	Number of students served by Pathways to Potential during the school year	Green		25000	90815	46108	FY Annually	Number of students served by Pathways to Potential during the school year
MDHHS-3.05	Percent of statewide assistance program applications that are processed timely within the respective program's standard of promptness (SOP)	Green		90%	91.74%	92.12%	Monthly	Percent of statewide assistance program applications that are processed timely within the respective program's standard of promptness (SOP)
Health Services								
MDHHS-4.01	Percent of students receiving ancillary services after entering substance use disorder treatment with parent	Red		12.00%	8.40% Oct - Dec 2018	5.70%	Quarterly	Increase the percent of students receiving ancillary services after entering substance use disorder treatment with parent
MDHHS-4.05	Dollar amount of Medicaid overpayment identified and/or avoided through audit, investigation and sanction activities in fiscal year 2019	Green		\$60000000	\$105543598	\$110602791	FY Annually	Dollar amount of Medicaid overpayment identified and/or avoided through audit, investigation and sanction activities in fiscal year 2019
MDHHS-4.09	Percent of children enrolled in Healthy Kids Dental who receive an annual dental visit	Yellow		70%	56% Jan - Dec 2017	55%	Quarterly	Increase the percent of children continuously enrolled in Healthy Kids Dental who receive an annual dental visit
MDHHS-4.10	Percent of Healthy Michigan Plan members who receive an annual primary or preventative care visit	Yellow		87.00%	75.80% Apr 2017 - Mar 2018	76.40%	Quarterly	Increase the percent of Healthy Michigan Plan members who receive an annual primary or preventative care visit
MDHHS-4.11	Percent of children enrolled in Medicaid Health Plans who receive at least one blood lead screening by 24 months of age	Green		85.00%	80.98% FY 2017	79.55%	FY Annually	Percent of children enrolled in Medicaid Health Plans who receive at least one blood lead screening by 24 months of age
MDHHS-4.12	Percent of adults discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days	Green		95.00%	96.20% Apr - Jun 2018	97.48%	Quarterly	Percent of adults discharged from a Psychiatric Inpatient Unit who are seen for follow-up care within 7 days
MDHHS-4.13	Dollar amount of public assistance program fraud identified, avoided, and disqualified through Office of Inspector General (OIG) investigations in fiscal year 2019	Green		\$155000000	\$159413634	\$160572304	FY Annually	Dollar amount of public assistance program fraud identified, avoided, and disqualified through Office of Inspector General (OIG) investigations of recipients, non-Medicaid providers, and employees in fiscal year 2019
MDHHS-	Percent of Healthy Michigan Plan members who	Yellow		60%	48%		Quarterly	Percent of Healthy Michigan Plan members who

4.14	completed or actively engaged in healthy behaviors annually				Jul - Sep 2018			completed or actively engaged in healthy behaviors annually
Population Health								
MDHHS-5.01	Percent of pediatric immunization rates of 19-36 month old children completed for 4:3:1:3:3:1:4 series	Green	=	77%	74%	74%	Monthly	Increase the percent of 19-36 month old children completed for 4:3:1:3:3:1:4 series
MDHHS-5.02	Percent of adolescent immunization rates of 13-17 year olds who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV	Green	=	80%	77%	77%	Monthly	Increase the percent of 13-17 year old adolescents who have received 1 Tdap, 3 Polio, 2 MMR, 2 Varicellas and 1 MCV
MDHHS-5.05	Number of students in grades K-12 screened for sealants through SEAL! Michigan Program	Green		5812	6677	6905	FY Annually	Increase the number of students in grades K-12 screened for sealants through SEAL! Michigan Program
MDHHS-5.06	Percent of adolescents 13 through 17 years of age who complete the HPV vaccine series	Green		43%	42%	41%	Monthly	Increase HPV immunization completion rates of adolescents 13 through 17 years of age
MDHHS-5.07	Number of work sites that are implementing work site wellness programs	Green	=	160	149	149	Quarterly	Increase the number of work sites that are implementing work site wellness programs
MDHHS-5.08	Number of primary care visits through Child & Adolescent Health Centers	Green		65000	69583	65860	FY Annually	Increase the number of primary care visits through the Child & Adolescent Health Centers
MDHHS-5.09	Number of mental health visits through Child & Adolescent Health Centers	Green		30000	33835	33016	FY Annually	Increase the number of mental health visits through Child & Adolescent Health Centers
Workforce								
MDHHS-6.01	Number of staff trained in health equity, cultural competency, and/or National Culturally and Linguistically Appropriate Services (CLAS) Standards	Green		20	198 Apr - Sept 2018	123	Twice a Year	Increase the number of staff trained in health equity and national standards for Culturally and Linguistically Appropriate Services (CLAS) Standards
MDHHS-6.02	Number of professionals assisted in placement in a health professional shortage area	Green		87	130	120	FY Annually	Increase the number of professionals assisted in placement in a health professional shortage area
MDHHS-6.03	Percent of champions identified in the Employee Engagement Survey	Yellow		57.0%	51.0%	53.0%	CY Annually	Increase the percent of MDHHS champions identified in the statewide Employee Engagement Survey
MDHHS-6.04	Percent participation on Employee Engagement Survey	Green		70%	69%	67%	CY Annually	Increase the percent participation on the statewide Employee Engagement Survey