

# MiScorecard Performance Summary

**Business Unit:** Michigan Department of Agriculture and Rural Development  
**Executive/Director Name:** Gordon Wenk  
**Reporting Period:** Sep 2018

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 10/17/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Economic Development</b>								
ESD-01	Migrant Labor Housing Preparedness	Yellow		90%	81% FY18 Q4	83%	Quarterly	Percentage of migrant camp owners prepared for full license recommendation at time of initial inspection for license year.
ESD-03	Privately owned forest lands managed under a forest management plan	Yellow		62,000	50,048 CY18 Q3	61,065	Quarterly	Qualified Forest Affidavit program acres in affidavits sent to landowners for recording.
PPPM13	Good Agriculture Practices/Good Handling Practices - Standards Verification	Green		85%	89% CY17	102%	CY Annually	Number of audits completed in current year divided by the number of audits conducted in previous year (keeping in mind significant weather and yield fluctuations).
PPPM21	Fruit and Vegetable Inspection	Green	=	95%	100% FY18	100%	FY Annually	Number of inspections conducted divided by the number of inspections requested.
PPPM24	Pesticide Product Availability - Secs. 18 & 24(c)	Green	=	99%	100% FY18	100%	FY Annually	Number of special registrations processed within 30 days of submission divided by the total number of special registration requested.
PPPM25	Grain Dealer Audits - Compliance	Green		70%	91% FY18	86%	FY Annually	Number of risk-based annual grain audits and inventory control exams that were passed divided by the total number of in-state licensed facilities.
PPPM27	Export Certification	Green		95%	112% FY18	103%	FY Annually	Number of certificates issued in current year divided by the number of certificates issued in previous year.
AGD-03	Increase in Value Added Agriculture Business	Green		32	49 Sep	45	Monthly	Number of company visits
AGD-04	Company Investment	Green		\$325,000,000	\$886,103,509 FY18	\$396,452,000	FY Annually	Amount of new investment generated by companies
AGD-05	Grant Dollars Leveraged	Green		100%	106% FY18	134%	FY Annually	Percentage of match dollars leveraged on the grants with a required match. Target is a 100% match on the grants with a required match.
LAB-09	Weights and Measures Device Compliance	Yellow	=	95%	90% FY18 Q4	90%	Quarterly	The number of compliant devices divided by the total number of devices measured.
LAB-08	Fuel Compliance	Green	=	95%	99% FY18 Q4	99%	Quarterly	The number of compliant fuel samples divided by the total number of fuel samples.
LAB-10	Routine Package Compliance	Green		90%	95% FY18 Q4	97%	Quarterly	The number of routine compliant packages divided by the total number of routine packages measured.
AGD-07	Increase Value-Added Food Manufacturing	Yellow		\$7.5 B	\$6.8 B CY16	NA	CY Annually	U.S. Census Bureau, American Fact Finder Data for Food Manufacturing annual ranking for Value Added. Currently ranked 17th (2016 data), and to get to 14th we would need to surpass \$7.5 billion (2016 data). The ultimate goal is to be in the top 10 by 2025. This measure has a 1-year reporting lag.
<b>Efficient Effective Government</b>								
MDARD-02	Employee Landscape - Champions	Yellow		70%	64% CY17	61%	CY Annually	The percent of agency employees identified as Champions in the PwC Employee Landscape Survey. (Next survey approximately scheduled for late 2018)
MDARD-03	Department Wide FOIA Compliance Rate	Yellow	=	100%	99% FY18 Q4	99%	Quarterly	The number of FOIA requests in compliance with statutory time-frames divided by the number of total FOIA requests received.
PPPM11	Pesticide Complaint Investigation Closures by Quarter	Red		90%	51% FY18 Q3	76%	Quarterly	Number of investigations closed within 90 days (or within the proper extension date) of the complaint being filed divided by the total number of complaints filed. This measure has a 90-day lag. PA 84 of 2015 required reporting of number of inspections.
MDARD-04	Employee Communication	Green		100%	91% FY18 Q4	90%	Quarterly	Communication about performance is key to the department achieving outcomes and meeting goals. This measures the percentage of required documented bi-weekly conversations that occurred on time.
MDARD-05	Hot Wash Completion Rate	Green	=	100%	100% FY18 Q4	100%	Quarterly	The number of hot wash activities completed that meet the quality and timeliness expectations of the EM divided by the total number of hot washes conducted.
MDARD-06	MDARD Spend Plan Status	Green	=	100%	100% Sep	100%	Monthly	Measures the percent of spend plans completed by the divisions in accordance with the requirements of the MDARD CFO.
FDD-04	MFRPS Implementation Compliance	Green		100%	100% CY18	95%	CY Annually	The Manufactured Food Regulatory Program Standards (MFRPS) are a set of standards developed by the FDA, along with selected state program managers, that can be used by the states as a guide for continuous improvement for state food manufacturing evaluation programs. There are 10 manufactured standards while this metric measures the percentage of the standards that have been significantly to fully implemented.
FDD-17	Local Health Food Service Program Accreditation Compliance	Green	=	100%	100% Sep	100%	Monthly	Significant compliance with state standards indicates a quality program to assure safety of ready-to-eat foods. These minimum standards are a base-line and have been consistent for years so small fluctuations are significant. Calculation methodology is the number of individual elements achieved divided by the number of total elements possible times 100.
MDARD-	ICS Training Compliance	Green		95%	99%	82%	Quarterly	Percentage of MDARD staff that have completed the

01					FY18 Q4			required ICS training courses.
<b>Food Safety, Human and Animal Health</b>								
AID-01	Buying Station and Market Compliance	Green	=	100%	100% Jan-Jun	100%	Twice a Year	Measures the percentage of buying station and livestock market inspection compliance. AID's goal is to inspect one-half (20) of the buying stations and livestock markets every six months in order to assure compliance regarding licensing, fiscal surety, animal welfare, disease control, and disease traceability.
AID-02	Dealer and Trucker Compliance	Red	👎	10%	3% CY18 Q3	19%	Quarterly	This measures the percentage of licensed livestock dealer and trucker inspections completed. AID's goal is to inspect 10% of the licensed livestock dealers and truckers on a quarterly basis in order to provide oversight regarding licensing, fiscal surety, animal welfare, disease control, and disease traceability.
AID-03	Enhanced Wildlife Biosecurity Verified Farms	Red	👍	100%	63% CY18 Q3	44%	Quarterly	Measures the percentage of total number of Enhanced Wildlife Biosecurity Project farms that have completed the farm assessment.
PPPMD07	Pesticide Applicator Competence - Certification and Registration	Yellow	👍	70%	59% FY18	58%	FY Annually	Number of exams with passing scores divided by the total number of exams taken
PPPMD15	Feed Sanitation - Compliance	Green	👍	90%	100% FY18 Q4	93%	Quarterly	Number of firms passing their first annual inspection divided by the total number of firms inspected in the quarter.
PPPMD16	Medicated Feed - Compliance	Green	👍	90%	100% FY18 Q4	70%	Quarterly	Number of firms passing their first annual inspection divided by the total number of firms inspected in the quarter.
FDD-01	Food Establishment Compliance (Initial Visit)	Yellow	👍	90%	86% Sep	84%	Monthly	Measures the monthly compliance rate regarding priority violations from chapters 2, 3, & 44 from the food code where routine food safety evaluations have been completed. Establishments include food retail stores.
FDD-05	Food Establishment Compliance (Follow-up)	Yellow	👎	90%	87% Sep	89%	Monthly	Measures the rate of industry compliance by determining the percentage of priority and priority foundation violations corrected upon follow-up evaluations conducted by MDARD's food and dairy divisions.
FDD-02	Milk Safety Inspection Standards	Green	👍	100%	100% FY18 Q4	96%	Quarterly	Measures the percent of audited milk safety inspections meeting with the national enforcement standards.
AID-05	Bovine TB Status	Green	=	100%	95% CY18 Q3	95%	Quarterly	Measures the percent of Michigan counties designated as bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs.
<b>Environmental Sustainability</b>								
ESD-06	MAEAP New Verifications	Yellow	👍	100	87 Sep	38	Monthly	The number of new system verifications completed by fiscal month.
PPPMD01	Invasive Species Awareness	Green	👍	120	810 FY18	547	FY Annually	The sum of the quantities of individual event hours multiplied by the number of audience members attending the individual events.
PPPMD10	Pesticide Use Surveillance – Compliance	Green	👍	< 60%	52% FY18	59%	FY Annually	Percentage of total IPM, golf course, road patrol, and complaint inspections resulting in enforcement action.
LAB-07	Fuel Compliance w/ RVP Requirements	Green	👍	95%	99% FY18	98%	FY Annually	The total number of compliant establishments divided by the total number of establishments. This metric was revised for the April 2017 scorecard to give the establishment compliance rate.