At a Glance

Introduction to Lean Process Improvement

LPI:
The State of Michigan process improvement methodology

LPI Project Steps

Commit to Process Improvement
Select and Scope Process
Manage Process Improvement
Analyze Current Process
Implement Future Process
Design Future Process

Each LPI project takes into account what is...

Non-value added
Activities that do not contribute to customer satisfaction or the process

Non-value added but required
Activities that must be performed to meet legal or regulatory requirements

Value added
Any process step that improves customer satisfaction