

Beverly Reynolds has been employed with the present employer for several years, but had been unable to take the C.N.A. training due to the financial strain that it would place on her family.

Beverly heard about the OPEN program from her employer and decided to seek assistance. The OPEN program was instrumental in assisting Beverly in eliminating several financial and personal barriers, as well as providing her a referral to the Incumbent Worker Training Program to further her nurses aid training. Beverly enrolled in the C.N.A. training, completed the program and received her state certification.

As the OPEN program supported her through the process, the employer and immediate supervisor were an integral part in Beverly's achieving her dream. She was promoted to C.N.A. as soon as she received her state certification, and her salary was increased with retroactive pay.

Beverly's new position has made a significant impact on her life, it has allowed her to grow as a person, and her self-esteem has improved as well as her family life.