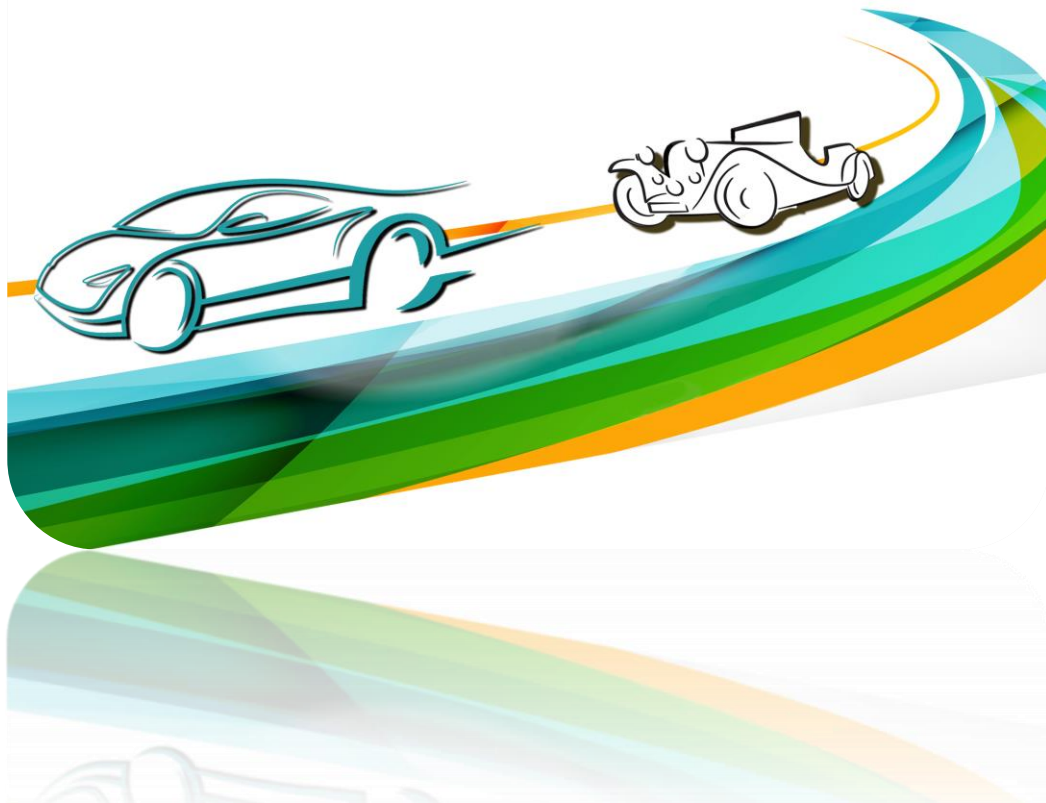


CARS e-Services | A new era begins

Michigan Secretary of State – Here to serve you



Repair Facility Authentication

Use the hyperlink in the letter or email you received from the Secretary of State's Office to connect with CARS e-Services and select **“Repair Facility Services.”**











Michigan Department of State

Home | MI.gov | FAQs | Contact Us

☰ e-Services

🏠 Home

<p> Vehicle Transactions</p> <p>Vehicle Renewal</p> <p>Request a Duplicate Title</p> <p>More Online Vehicle Services</p>	<p> Vehicle Searches</p> <p>Abandoned Vehicle Search</p> <p>Check Personalized Plate Availability</p> <p>Search for Liens and Brands</p>	<p> Calculate Fees</p> <p>Registration Fee Calculator</p> <p>Renewal Fee Calculator</p>
<p> IRP</p> <p>IRP Services</p> <p>Trip Permits</p>	<p> Business Services</p> <p>Dealer Services</p> <p>Direct Access and List Sales Services</p> <p>Drivers Education Services</p> <p>Repair Facility Services</p> <p>BAIID Manufacturers</p>	<p> Additional Services</p> <p>Custodian Services</p> <p>EFT Management & Miscellaneous</p> <p>Fleet Services</p> <p>Mechanic Services</p> <p>Salvage Vehicle Inspector</p>
<p> Visit a Secretary of State Branch</p> <p>Find a Secretary of State Branch</p> <p>Get In Line Online</p>	<p> Contact Us</p> <p>Check the Status of an Application</p> <p>Submit a Dealer Complaint</p> <p>Submit a Repair Facility Complaint</p> <p>FAQs</p>	







Select "Repair Facility Login."



☰ Repair Facility Services

🏠 Home > Repair Facility Services

Vehicle Repair

-  [Repair Facility Login](#) Login as a Repair Facility
-  [Apply](#) Apply to be a Repair Facility
-  [Search Repair Facility](#) Find a Repair Facility
-  [Complaint](#) Submit a Complaint Against a Repair Facility



You must have an account with the state of Michigan MILogin system. Select “SIGN UP” if you **DO NOT HAVE** a “MILogin for Third Party” account. Enter your “User ID” and “Password” if you have a Third Party MILogin account (and skip to slide #7).

The image shows a login and sign-up interface for the MILogin system. On the left, the text "MILogin for Third Party" is displayed in large white font against a dark teal background. On the right, there are two input fields: "User ID" and "Password", both with placeholder text. Below these fields is an orange "LOGIN" button. A horizontal line separates the login section from the sign-up section. Below the line, the text "Don't have an account?" is centered, followed by a blue "SIGN UP" button. At the bottom, there are three links: "Forgot your User ID?", "Need Help?", and "Forgot your password?".

MILogin for Third Party

User ID

Password

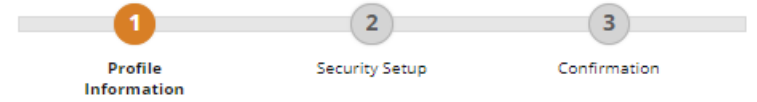
LOGIN

Don't have an account?

SIGN UP

[Forgot your User ID?](#) [Need Help?](#) [Forgot your password?](#)

Create Your Account



Profile Information

Enter your profile information

* Required

* First Name

Middle Initial

* Last Name

Suffix

* Email Address

* Confirm Email Address

By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.

* Work Phone Number

Mobile Number

By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password.

* Verification Question: Which word from list "carload, exact, assail, portfolio" contains the letter "p"?

I agree to the [terms & conditions](#).

NEXT

RESET

Enter your profile information as prompted. Fields with a red asterisk are required.

Security Setup

Provide user id and password information to complete your profile


* Required

* User ID

* Password

* Confirm New Password

User ID Guidelines:

- Enter your last name, first initial, and any 4 numbers with no space between them. For Example: John Smith and using 9999 as an example for the four digit number, you would enter smithj9999.
- User ID cannot contain space.

Password Guidelines:

- Must be at least 6 characters in length
- Must include characters from 3 of the following categories:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - Special characters (!\$#,%@~^&* _+=><)
- Should not be one of the last 3 used passwords
- Should not be based on your User ID

Enter your security setup information and follow the screen prompts. Make sure to follow all of the security guidelines carefully.

*** Security Options**

To choose your preferred password recovery method(s), please click on the buttons below. Multiple options can be selected.



CREATE ACCOUNT

BACK

1. Select “Request Code” if you do not have an authorization code. The authorization code allows you to access your CARS e-Services account.
2. If you already have your authorization code, select “Add Account Access” and skip to slide #14.



Account Access Options

Access Requests

- [Request Code](#) **1.** Request an Account Authorization Code
- [Add Account Access](#) **2.** Enter Your Account Authorization Code to Gain Account Access



Online Authentication

SELECT

Account Type

SELECT

Account Type

Select the type of account you are requesting access for

- BAIID Manufacturer
- Custodian
- Driver Education Instructor
- Driver Education Provider
- Dealer
- Permanent Fleet
- IRP Fleet
- Mobile Home Dealer
- Mechanic
- Miscellaneous EFT
- Mechanic School
- Record Sales
- Repair Facility
- Salvage Vehicle Inspector
- 3rd Party Trip Permit

Select "Repair Facility" and then "Next."

Cancel

< Previous

Next >



Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

ACCOUNT INFO

Account Details

Logon Information

Username: frankb1234

Enter your account information

An account authorization code will be mailed or emailed upon submitting this request

Enter your Repair Facility ID

* Required

Enter the account address zip code

* Required

Enter your facility license number and the business ZIP Code.



Cancel

< Previous

Next >

Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

Email Option

ACCOUNT INFO

Email Option

Confirmation

The email address on record is E*****L@EMAIL.COM

Would you like to receive your authorization code by email?

Yes

No

Mailing Details

The token will be mailed to the address on record

Indicate if you would like to receive your authorization code by email or mail and confirm your decision when prompted.

Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

Email Option

ACCOUNT INFO

Email Option

Confirmation

The email address on record is E*****L@EMAIL.COM

Would you like to receive your authorization code by email?

Yes

No



Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

Email Option

Summary

SUMMARY

Username : frankb1234

Action : Requesting an Account Authorization Code

Account Type : Repair Facility

Account Number : Z123456

Notice : The account authorization code necessary for granting you online access will be mailed to your address on file.

Select "Submit."

Cancel

< Previous

Submit



Confirmation

Your submission has been submitted and your confirmation number is 0-000-041-398.

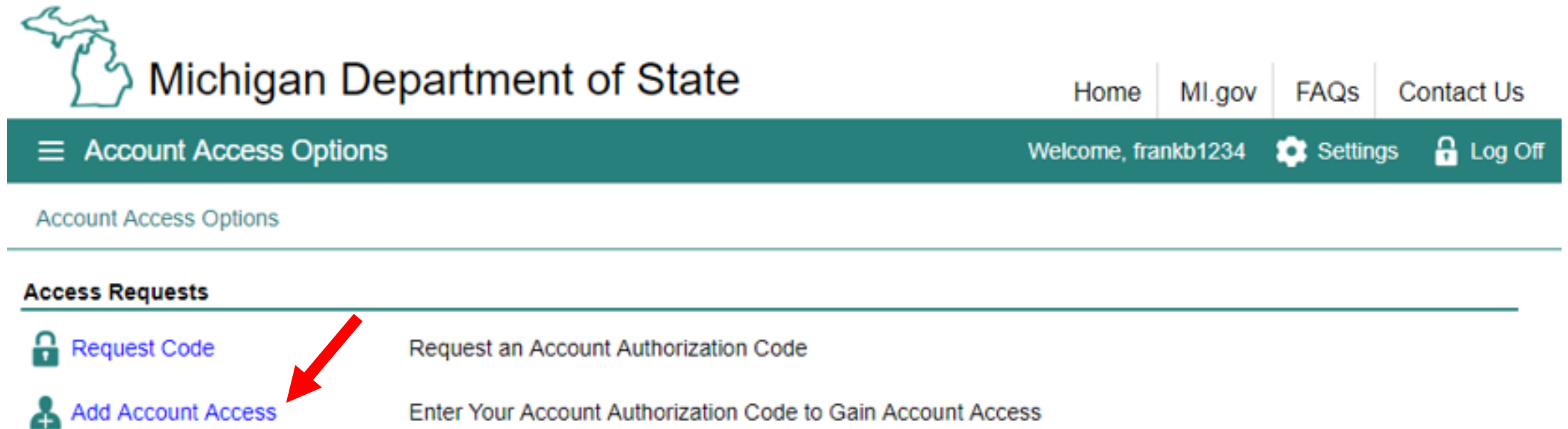
Printable View

OK



Select "OK."

To continue, you must have your authorization code. Choose “Add Account Access.”



The screenshot shows the Michigan Department of State website interface. At the top left is the Michigan state outline logo and the text "Michigan Department of State". To the right are navigation links: "Home", "MI.gov", "FAQs", and "Contact Us". Below this is a dark green header bar containing a hamburger menu icon, "Account Access Options", the user name "Welcome, frankb1234", a gear icon for "Settings", and a lock icon for "Log Off". Underneath the header, the page title "Account Access Options" is displayed. A section titled "Access Requests" contains two items: "Request Code" with a lock icon and the description "Request an Account Authorization Code", and "Add Account Access" with a person icon and the description "Enter Your Account Authorization Code to Gain Account Access". A red arrow points to the "Add Account Access" link.

Michigan Department of State



Home | MI.gov | FAQs | Contact Us

Account Access Options

Welcome, frankb1234 Settings Log Off

Account Access Options

Access Requests

-  [Request Code](#) Request an Account Authorization Code
-  [Add Account Access](#) Enter Your Account Authorization Code to Gain Account Access



Add Account Access

ACCESS

Authorization Code

ACCESS

Authorization Code

✔ User Information

Username: frankb1234

🔒 Enter your account authorization code

Account Authorization Code

Enter your authorization code.



Cancel

< Previous

Next >



Add Account Access

ACCESS

Authorization Code

Account Info

ACCESS

Account Info

✔ Logon Information

Username: frankb1234

✔ Enter your account information

ⓘ An account authorization code will be mailed or emailed upon submitting this request

Enter your Repair Facility ID

* Required

Enter the account address zip code

* Required

Enter the repair facility number and the business ZIP Code.



Cancel

< Previous

Next >

Make sure to agree to the “Terms & Conditions” by selecting the check box or you won’t be able to continue.



Add Account Access

ACCESS	ACCOUNT INFO
Authorization Code	Email
Account Info	✉ Email for Notifications
ACCOUNT INFO	You will be notified via email when new messages are posted to your account(s).
Email	Email Address: testemail@testemail.com
	Confirm Email Address: testemail@testemail.com
	<input checked="" type="checkbox"/> Access Terms Agreement
	* <input type="checkbox"/> I Agree to the Access Terms & Conditions

Cancel

< Previous Next >



Add Account Access

ACCESS

Authorization Code

Account Info

ACCOUNT INFO

Email

Summary

SUMMARY

Username : frankb1234
Action : Adding Account Access
Account Type : Repair Facility
E-Mail Address : testemail@testemail.com

If all of the information is correct, select "Submit."

Cancel

< Previous

Submit

Congratulations, you have reached your CARS e-Services business account “springboard.” This is where you will view and manage your business accounts associated with the Secretary of State’s Office. Always remember to log off when you are finished.

The screenshot shows the Michigan Department of State e-Services dashboard. At the top left is the Michigan state outline logo and the text "Michigan Department of State". To the right are navigation links: "Home", "MI.gov", "FAQs", and "Contact Us". Below this is a dark green header bar with "e-Services" on the left and "Welcome, frankb1234", "Settings", and "Log Off" on the right. Underneath is a "Home" link with a house icon. The main content area is divided into three sections: "Logon" showing user details for Ben Frank, "Alerts" showing "There are no alerts", and "I Want To" with links for "Request Authorization Code" and "Add Account Access". Below these is a navigation bar with "Accounts", "Submissions", and "Correspondence". The "Accounts" section is active, showing a table with one account: "Repair Facility" with ID "Z123456" and a balance of "\$0.00". A "View Accounts" button is in the top right of the table area.

Michigan Department of State

Home | MI.gov | FAQs | Contact Us

e-Services | Welcome, frankb1234 | Settings | Log Off

Home

Logon
Ben Frank
email1@email.com
+1 (555) 555-5555
Last logged on

Alerts
✓ There are no alerts

I Want To
[Request Authorization Code](#)
[Add Account Access](#)

Accounts | Submissions | Correspondence

Accounts [View Accounts](#)

Repair Facility	Z123456	Repair Facility	\$0.00
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