

## **CARS e-Services** | A new era begins

Michigan Secretary of State – Here to serve you



# Custodian Authentication

Use the hyperlink in the letter or email you received from the Secretary of State's Office to connect with CARS e-Services and select **"Custodian Services."**

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Home | MI.gov | FAQs | Contact Us

e-Services

Home

**Vehicle Transactions**

- Vehicle Renewal
- Request a Duplicate Title
- More Online Vehicle Services

**Vehicle Searches**

- Abandoned Vehicle Search
- Check Personalized Plate Availability
- Search for Liens and Brands

**Calculate Fees**

- Registration Fee Calculator
- Renewal Fee Calculator

**IRP**

- IRP Services
- Trip Permits

**Business Services**

- Dealer Services
- Direct Access and List Sales Services
- Drivers Education Services
- Repair Facility Services
- BAIID Manufacturers

**Additional Services**

- Custodian Services**
- EFT Management & Miscellaneous
- Fleet Services
- Mechanic Services
- Salvage Vehicle Inspector

**Visit a Secretary of State Branch**

- Find a Secretary of State Branch
- Get In Line Online

**Contact Us**

- Check the Status of an Application
- Submit a Dealer Complaint
- Submit a Repair Facility Complaint
- FAQs

Select "Custodian Login."



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[Home](#)

[MI.gov](#)

[FAQs](#)

[Contact Us](#)

☰ [Custodian Services](#)

[Home](#) > [Custodian Services](#)

### Tow Trucks and Vehicle Custodians



[Custodian Login](#)

Login for Custodians



[Search](#)

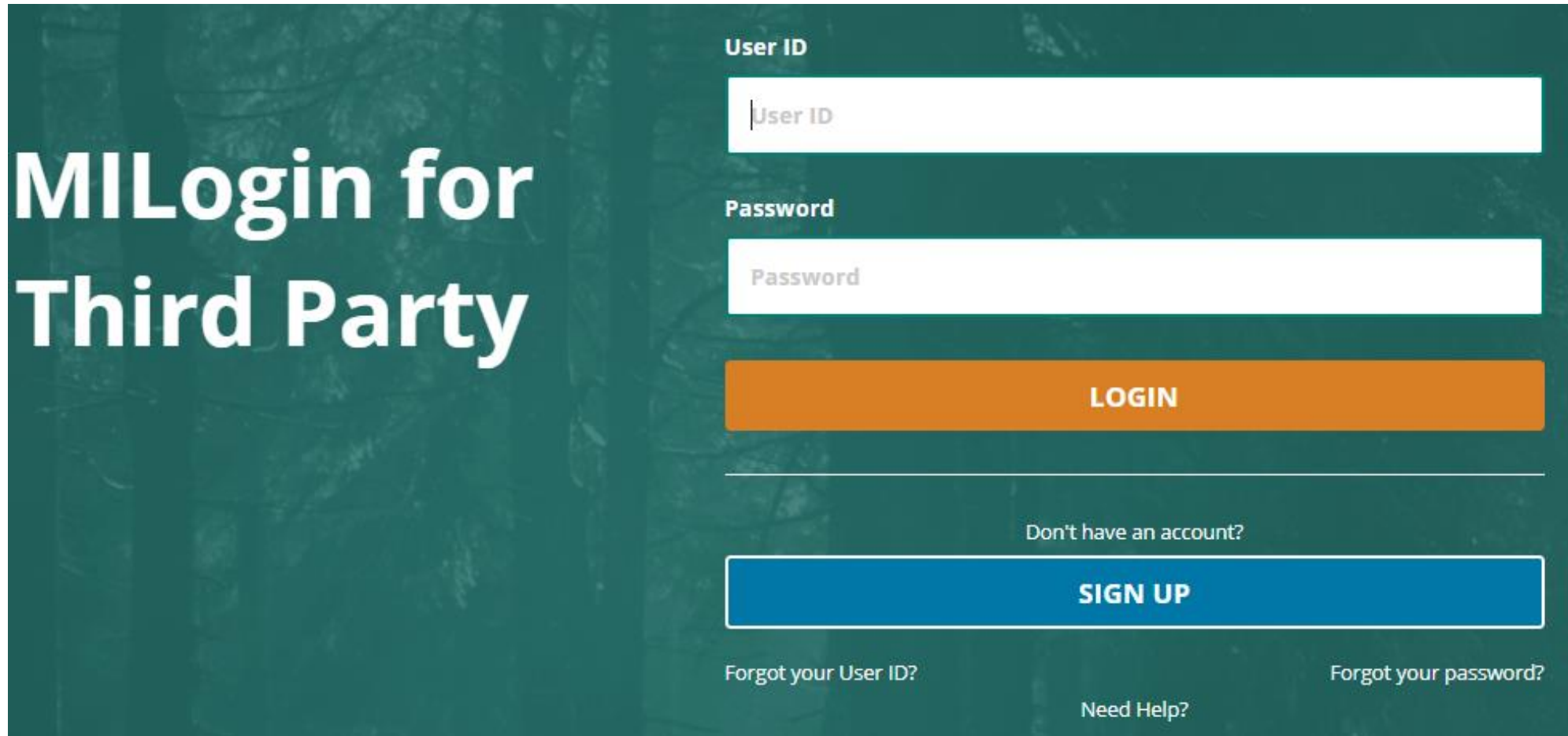
Find an Abandoned Vehicle



[Bill of Sale](#)

Replace a Bill of Sale

You must have an account with the state of Michigan MILogin system. Select “SIGN UP” if you **DO NOT HAVE** a “MILogin for Third Party” account. Enter your “User ID” and “Password” if you have a Third Party MILogin account (and skip to slide #7).



The image shows a login and sign-up interface for the Michigan MILogin system. On the left, the text "MILogin for Third Party" is displayed in large white font against a dark teal background. On the right, there is a white form with the following elements:

- A "User ID" label above a white input field containing the placeholder text "User ID".
- A "Password" label above a white input field containing the placeholder text "Password".
- An orange "LOGIN" button.
- A horizontal line separator.
- The text "Don't have an account?" above a blue "SIGN UP" button.
- At the bottom, there are three links: "Forgot your User ID?", "Need Help?", and "Forgot your password?".

# Create Your Account



## Profile Information

Enter your profile information

\* Required

<b>*First Name</b>	<b>Middle Initial</b>	<b>*Last Name</b>	<b>Suffix</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

<b>*Email Address</b>	<b>*Confirm Email Address</b>
<input type="text"/>	<input type="text"/>

By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.

<b>*Work Phone Number</b>	<b>Mobile Number</b>
<input type="text"/>	<input type="text"/>

By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password.

**\*Verification Question: Which word from list "carload, exact, assail, portfolio" contains the letter "p"?**

I agree to the terms & conditions.

**NEXT**

**RESET**

Enter your profile information as prompted. Fields with a red asterisk are required.

# Security Setup

Provide user id and password information to complete your profile

\* Required

\* User ID

\* Password

\* Confirm New Password

**User ID Guidelines:**

- Enter your last name, first initial, and any 4 numbers with no space between them. For Example: John Smith and using 9999 as an example for the four digit number, you would enter smithj9999.
- User ID cannot contain space.

**Password Guidelines:**

- Must be at least 6 characters in length
- Must include characters from 3 of the following categories:
  - Upper case letters (A-Z)
  - Lower case letter (a-z)
  - Numbers (0-9)
  - Special characters (!\$#,%@~^&\*\_-=><)
- Should not be one of the last 3 used passwords
- Should not be based on your User ID

Enter your security setup information and follow the screen prompts. Make sure to follow all of the security guidelines carefully.

\* Security Options

To choose your preferred password recovery method(s), please click on the buttons below. Multiple options can be selected.



CREATE ACCOUNT

BACK

1. Select “Request Code” if you do not have an authorization code. The authorization code allows you to access your CARS e-Services account.
2. If you already have your authorization code, select “Add Account Access” and skip to slide #14.

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Home | MI.gov | FAQs | Contact Us


Account Access Options

Welcome, custodianlogin Settings Log Off

Account Access Options

**Access Requests**

 [Request Code](#) Request an Account Authorization Code

 [Add Account Access](#) Enter Your Account Authorization Code to Gain Account Access



Online Authentication

SELECT

Account Type

SELECT

Account Type

Select the type of account you are requesting access for

- BAIID Manufacturer
- Custodian
- Driver Education Instructor
- Driver Education Provider
- Dealer
- Permanent Fleet
- IRP Fleet
- Mobile Home Dealer
- Mechanic
- Miscellaneous
- Mechanic School
- Record Sales
- Repair Facility
- Salvage Vehicle Inspector
- 3rd Party Trip Permit

Select "Custodian" and then "Next."



Cancel

< Previous

Next >





Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

ACCOUNT INFO

Account Details

Logon Information

**Username:** custodianlogin

Enter your account information

An account authorization code will be mailed or emailed upon submitting this request

Enter your Custodian ID

\* *Required*

Enter your  
Custodian ID.



Cancel

< Previous

Next >

Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

Email Option

ACCOUNT INFO

Email Option

Confirmation

The email address on record is E\*\*\*\*\*L@EMAIL.COM

Would you like to receive your authorization code by email?

Yes

No

Mailing Details

The token will be mailed to the address on record

Indicate if you would like to receive your authorization code by email or mail and confirm your decision when prompted.

Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

Email Option

ACCOUNT INFO

Email Option

Confirmation

The email address on record is E\*\*\*\*\*L@EMAIL.COM

Would you like to receive your authorization code by email?

Yes

No



Online Authentication

SELECT

Account Type

ACCOUNT INFO

Account Details

Email Option

Summary

SUMMARY

Username : custodianlogin  
Action : Requesting an Account Authorization Code  
Account Type : Custodian  
Account Number : 1234

**Notice** : The account authorization code necessary for granting you online access will be mailed to your address on file.

Select "Submit."



Cancel

< Previous

Submit



## Confirmation

Your submission has been submitted and your confirmation number is 0-000-037-900.

Printable View

OK




Select "OK."

To continue, you must have your authorization code. Choose “Add Account Access.”



## Account Access Options

### Access Requests

 [Request Code](#)

Request an Account Authorization Code

 [Add Account Access](#)

Enter Your Account Authorization Code to Gain Account Access





**Add Account Access**

**ACCESS**

Authorization Code

**ACCESS**

Authorization Code

✔ User Information

**Username:** custodianlogin

🔒 Enter your account authorization code

Account Authorization Code

Enter your authorization code.



Cancel

< Previous

Next >



Add Account Access

ACCESS

Authorization Code

Account Info

ACCESS

Account Info

✓ Logon Information

**Username:** custodianlogin

✍ Enter your account information

ⓘ An account authorization code will be mailed or emailed upon submitting this request

Enter your Custodian ID

\*  Required

Enter your  
custodian ID.



Cancel

< Previous

Next >

Make sure to agree to the “Terms & Conditions” by selecting the check box or you won’t be able to continue.



### Add Account Access

#### ACCESS

Authorization Code


Account Info

#### ACCOUNT INFO

Email

#### ACCOUNT INFO

Email

 Email for Notifications


You will be notified via email when new messages are posted to your account(s).

Email Address

testemail@testemail.com

Confirm Email Address

testemail@testemail.com

 Access Terms Agreement

I Agree to the Access Terms & Conditions





**Add Account Access**

**ACCESS**

Authorization Code

Account Info

**ACCOUNT INFO**

Email

**Summary**

**SUMMARY**

Username : custodianlogin  
Action : Adding Account Access  
Account Type : Custodian  
E-Mail Address : testemail@testemail.com


If all of the information is correct, select "Submit."

Cancel

< Previous

Submit

Congratulations, you have reached your CARS e-Services business account “springboard.” This is where you will view and manage your business accounts associated with the Secretary of State’s Office. Always remember to log off when you are finished.



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☰ e-Services      Welcome, custodianlogin      ⚙ Settings      🔒 Log Off

🏠 Home

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**Logon**      **Alerts**      **I Want To**

> Custodian Login  
testemail@testemail.com  
+1 (555) 555-5555  
Last logged on

✓ There are no alerts

[Request Authorization Code](#)  
[Add Account Access](#)

**Accounts**      Submissions      Correspondence

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📝 **Accounts** **View Accounts**

<a href="#">Custodian</a>	1234	CUSTODIAN	\$0.00
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