



STATE OF MICHIGAN  
DEPARTMENT OF STATE  
LANSING

MEMORANDUM

DATE: February 4, 2021  
TO: Driver Testing Businesses  
FROM: Driver Education and Testing Section  
Business Compliance & Regulation Division  
Office of Investigative Services  
Michigan Department of State

SUBJECT: **Important News** – Customer and Automotive Records System (CARS)



**As a reminder, a major shift impacting scheduling and reporting test results for skills tests launches March 16, 2021 and it is critical that your organization is aware of these changes.**

- Driver testing businesses will create an account with CARS e-Services through MILogin.
  - Information on how to create an account will be provided in early 2021.
- Driver testing businesses will schedule driving skills and motorcycle tests through e-Services.
  - Test results will be reported through e-Services.
- Auto and motorcycle tests must be scheduled in e-Services prior to the start time and date of the test.
  - Scheduling for a CDL skills test will remain the same.
- CARS e-Services validates an applicant's eligibility based on:
  - Driver's license number and date of birth
  - Valid Temporary Instruction Permit or Driving Skills Test Authorization Receipt, formerly known as 0.01 receipt or 1 cent receipt.
  - Restrictions on the individual's record
- Temporary Instruction Permits or Commercial Learner's Permits issued on or after March 16, 2021, will display a road test eligibility date on the permit.
  - This will replace the previous process of MDOS branch staff having to stamp the permit and write "Waive 30 days."
  - Duplicate Temporary Instruction Permits can be processed on e-Services.
- Test results must be reported by 11 p.m. EST the day of the test.
- Test results are:
  - Passed
  - Failed
  - Cancel
  - Incomplete (for motorcycle tests)
- Driver testing businesses will no longer issue the Road Test Certificates (TPT-010). Instead, the driver testing business issues a Driving Skills Test Receipt that will be printed from e-Services to the students who pass.

- There will be a 60-day grace period for examiners to issue the remaining TPT-010 stock. The old Road Test Certificates can no longer be issued after Saturday, May 15, 2021.
- Driving Skills Test Receipts can be printed from e-Services at any time after individuals are scheduled for a test.
- For Temporary Instruction Permits issued after March 16, 2021, individuals do not need to return to the Secretary of State branch offices to obtain a license. Once the driver testing business enters the test results, the driver's license is generated, and the individual can print the temporary operator's license on e-Services. The individual will be mailed the driver's license within 60 days. Additionally, if a customer loses their temporary instruction permit, they can obtain a duplicate temporary instruction permit on e-Services instead of going into a branch office.
- After May 15, 2021, replacement TPT-010 road test certificate requests must be emailed to the Driver Education and Testing Section at [MDOS-DriverTesting@Michigan.gov](mailto:MDOS-DriverTesting@Michigan.gov). The Driver Education and Testing Section will then send a letter to the individual.

### **Driving Skills Test Authorization Receipt (DSTAR) Changes**

- Starting March 16, 2021, DSTAR will replace what is known as "0.01 or 1 cent receipts."
- DSTARs will be valid for 60 days from issuance.
- For 1 cent receipts issued before March 16, 2021, driver testing businesses will not be able to schedule the individual and report the test results on e-Services. Schedule and issue the Road Test Certificate (TPT-010) as done today.

### **Commercial Learner's Permit (CLP) Changes**

- Starting March 16, 2021, CLPs will be valid for 12 months from the date of issuance. If a CLP expires, the CLP holder is required to return to the Secretary of State branch office to apply for a new CLP and will be required to retake and pass all required tests.
- All passed CDL driving skills banked test segments in CSTIMS on the expired CLP cannot be transferred to the new CLP.
- Duplicate CLPs will display the original issue date along with a skills test eligibility date.
- When a CDL skills test is scheduled, individuals should be informed that they may need to wait 1 business day before going to a branch office with a passed test result to obtain a CDL.

### **Graduated Driver's License (GDL) Changes**

- GDL program changes include:
  - Student drivers will be issued a photo license for a GDL Level 1 license instead of a paper GDL.
  - Once the individual turns 18 years old and is eligible for an operator's license, the operator's license will be mailed to the individual.
- When driver testing businesses schedule tests on e-Services, the system will validate:
  - Driver's license number and date of birth.
  - Held a Level 1 license for at least 6 months.
  - Had no convictions or civil infractions, license suspensions, or at-fault crashes within the previous 90 days.
- Driver testing businesses must validate that the student driver:
  - Completed the Segment 2 course.
  - Completed the required amount of behind-the-wheel practice time prior to the start of the test.
- Once the test results are entered and the applicant meets all GDL Level 1 requirements, CARS will automatically upgrade the GDL from Level 1 to Level 2. The customer is not required to return to the Secretary of State branch office.
  - If they have met all the requirements and have not been upgraded by 8 a.m. the next day, the applicant should contact the driver testing business.

- A letter of progression will be generated and mailed to the customer. They can also access this letter on their e-Services account.
- The customer must return to the branch office if one of the following is true:
  - They have a paper GDL Level 1 that was issued prior to March 16, 2021.
  - They have completed the Segment 2 course and were issued a white DES-002 Certificate of Completion on or prior to May 15, 2021.
  - They have a TPT-010 Road Test Certificate issued on or prior to May 15, 2021.
- Once the individual with a GDL 2 is eligible, they will be upgraded to a GDL Level 3.
  - A letter of progression will be generated and mailed to the customer. They can also access this letter on their e-Services account.

## Old GDL

Prior to March 16, 2021

01212020 AN J021 096 0032 0.00

**MICHIGAN GRADUATED LEVEL 1 LEARNER'S LICENSE**

MICHIGAN DRIVER LICENSE S 514 589 441 625 EXPIRES ON 08-10-2021

LICENSE TYPE 01

UNDER 18 UNTIL 08-10-2021  
UNDER 21 UNTIL 08-10-2024

MATEO JOSEPH SAMPLE JR  
123 NORTH STATE ST  
LANSING MI 48918

DATE OF BIRTH 08-10-2003 SEX M EYE COLOR BRO HEIGHT 5 10

RESTRICTIONS CORR LENS

SIGNATURE X

I certify the above information is true and correct. I have surrendered all valid licenses issued to me by this or any other state, and I do not possess a valid license. I do not have any physical or mental disability which affects my ability to operate a motor vehicle safely nor have I experienced any loss or impairment of consciousness in the past six months (within 12 months). I understand my signature may be retained and used for programs administered by the Department of State. NOTE: IT IS A CRIME TO MAKE A FALSE STATEMENT OR CONCEAL A MATERIAL FACT WHEN APPLYING FOR A LICENSE OR PERMIT.

**INFORMATION REGARDING YOUR LEVEL 1 LEARNER'S LICENSE**

You may operate a motor vehicle only when accompanied by a licensed parent or legal guardian or, with permission of the parent or legal guardian, any licensed driver 21 years of age or older.

To be eligible for a level 2 license you must:

1. Be at least 16 years old.
2. Possess a graduated level 1 learner's license for at least 6 months.
3. Successfully complete a segment 2 driver education course approved by the Department of Education.
4. Have no convictions or civil infractions, license suspensions, or at-fault crashes for the 90-day period immediately preceding your application.
5. Certify that you have accumulated at least 50 hours of behind-the-wheel experience, of which not less than 10 hours was at night, while accompanied by your parent or legal guardian or, with permission of parent or legal guardian, by any licensed driver 21 years of age or older.
6. Have your parent or legal guardian certify the 50 hours of behind-the-wheel experience.
7. Meet physical and mental standards set by the Department of State.
8. Pass a road skills test administered by an approved examiner. A list of approved examiners is available at your local branch office.

APPROVAL OF PARENT OR LEGAL GUARDIAN

SIGNATURE X

I understand my signature may be retained and used for programs administered by the Department of State.

License for GDL 1



License for GDL 2



License for GDL 3

## New GDL

Effective March 16, 2021



License for GDL 1, GDL 2, and GDL 3