



STATE OF MICHIGAN
DEPARTMENT OF STATE
LANSING

MEMORANDUM

DATE: November 20, 2020
TO: Driver Testing Businesses
FROM: Driver Education and Testing Section
Business Compliance & Regulation Division
Office of Investigate Services
Michigan Department of State

SUBJECT: **Important News** – Customer and Automotive Records System (CARS)



As part of Secretary of State Jocelyn Benson's effort to bring efficiency and an improved customer experience to the branch offices, a major shift impacting drivers and reporting course results launches March 16, 2021 and it is critical that your organization is aware of these changes.

- Driver testing businesses will create an account with CARS e-Services through MILogin.
 - Information on how to create an account will be provided in early 2021.
- Driver testing businesses will schedule driving skills and motorcycle tests through e-Services
 - Test results will be reported through e-Services
- Auto and cycle tests must be scheduled in e-Services prior to the start time and date of the test.
 - Scheduling for a CDL skills test will remain the same
- CARS e-Services validates an applicant's eligibility based on:
 - Driver's license number and date of birth
 - Valid temporary instruction permit or Driving Skills Test Authorization Receipt, formerly known as 0.01 receipt or 1 cent receipt
 - Restrictions on the individual's record
- Temporary Instruction Permit or Commercial Learner's permits issued on or after March 16, 2021 will display a road test eligibility date on the permit.
 - This will replace the previous process of MDOS Branch staff having to branch stamp the permit and write "Waive 30 days".
- Test results must be reported by 11 p.m. EST the day of the test.
- Test results are:
 - Passed
 - Failed
 - Incomplete (for motorcycle tests)
- Driver testing businesses will no longer be issued the Road Test Certificates (TPT-010). Instead, the driver testing business issues a Driver Skills Test Receipt that will be printed from e-Services to the students who pass.
 - There will be a 60-day grace period for examiners to issue the remaining TPT-010 stock. The old Road Test Certificates can no longer be issued after Saturday, May 15, 2021.

- Driver Skills Test Receipts can be printed from e-Services at any time after individuals are scheduled for a test.
- For temporary instruction permit's issued after March 16, 2021, individuals do not need to return to the Secretary of State branch offices to obtain a license. Once the driver testing business enters the test results, the driver's license is generated, and the individual can print the temporary operator's license on e-Services. The individual will be mailed the driver's license within 60 days.
- After May 15, 2021, replacement TPT-010 road test certificate requests must be emailed to the Driver Education and Testing Section at mdos-drivertesting@michigan.gov. The Driver Education and Testing Section will then send a letter to the individual.

Driver Skills Test Authorization Receipt (DSTAR) Changes

- Starting March 16, 2021, DSTAR will replace what is known as "0.01 or 1 cent receipts."
- DSTARs will be valid for 60 days from issuance.
- For 1 cent receipts issued before March 16, 2021, driver testing businesses will not be able to schedule the individual and report the test results on e-Services. Schedule and issue the Road Test Certificate (TPT-010) as done today.

Graduated Driver's License (GDL) Changes

- GDL program changes include:
 - Student drivers will be issued a photo license for a GDL Level 1 license instead of a paper GDL.
 - Once the individual turns 18 years old and is eligible for an operator's license, the operator's license will be mailed to the individual.
- When driver testing businesses schedule tests on e-Services, CARS e-Services will validate:
 - Driver's license number and date of birth
 - Held a Level 1 license for at least 6 months.
 - Had no convictions or civil infractions, license suspensions, or at-fault crashes within the previous 90 days.
- Driver testing businesses must validate that the student driver:
 - Completed the Segment 2 course.
 - Completed the required amount of behind the wheel practice time prior to the start of the test.
- Once the test results are entered and the applicant meets all GDL Level 1 requirements, CARS will automatically upgrade the GDL from Level 1 to Level 2. The customer is not required to return to the Secretary of State branch office. The customer must return to the branch office if they have one of the following:
 - Has a paper GDL Level 1 that was issued prior to March 16, 2021.
 - Completed the Segment 2 course and was issued a white DS-002 Certificate of Completion on or prior to May 15, 2021.
 - Has a TPT-010 Road Test Certificate issued on or prior to May 15, 2021.

Commercial Learner's Permit (CLP) Changes

- Starting March 16, 2021, CLPs will be valid for 12 months from the date of issuance. If a CLP expires, the CLP holder is required to return to the Secretary of State branch office to apply for a new CLP and will be required to retake and pass all required tests.
- Duplicate CLPs will display the original issue date along with a road test eligibility date.