IMPORTANT TELEPHONE NUMBERS

Attorney General, Michigan Department of
Consumer Protection Division ........................................... (517) 373-1140 or (877) 765-8388

Auto Theft Hotline ...........................................................................................................(800) 242-HEAT
(4328)

Environmental Quality, Michigan Department of
Environmental Assistance ........................................................ (800) 662-9278

Licensing and Regulatory Affairs, Michigan Department of (LARA)
Bureau of Construction Codes, Building Division (manufactured housing)....(517) 241-9313
Corporations Division ...............................................................................................(517) 241-6470
Department of Insurance and Financial Services (insurance, installment sales)(877) 999-6442
Workers’ Compensation .......................................................................................(888) 396-5041

Natural Resources, Michigan Department of
Parks and Recreation (Off-Road Vehicle information) ........................................(517) 373-9900

State, Michigan Department of
1. Driver Programs Division/Business Licensing Section .........................(888) SOS-MICH
(767-6424)
Fax..............................................................................................................................(517) 335-2810
• Dealer Licenses and Renewals
• Dealer Plates (replacement, issuing, canceling)
• Dealer Surety Bonds and Fleet Insurance
• Mechanic Licensing and Testing
• Repair Facility Registration

2. Business Compliance and Regulation Division/Business Regulation Section (888) SOS-MICH
(767-6424)
Fax..............................................................................................................................(517) 335-2810
• Dealer Manual and Repair Facility Manual
• Licensee Training Classes

3. Information Center ...........................................................................................(888) SOS-MICH
(767-6424)
• Branch Office Issues
• Plate Fee Calculation
• Resale Title Processing

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State, Michigan Department of (continued)

4. Regulatory Monitoring Division .......................................................(888) SOS-MICH
  (767-6424)
  Fax..............................................................................................................(517) 373-8791
  • Consumer Complaints
  • Curbstoner Referrals (unlicensed dealers)

Electronic Funds Transfer .................................................................(517) 373-1768
Garage Keeper’s Lien .................................................................(517) 322-1473
Record Look-up Unit (vehicle histories) ........................................... (517) 322-1624
Repossessor’s License .................................................................(888) SOS-MICH
  (767-6424)
Titles by Mail ...................................................................................(517) 322-1473
VIN Replacement/Assembled Vehicles ........................................... (888) SOS-MICH
  (767-6424)
Watercraft, ORVs, and Snowmobiles ........................................... (888) SOS-MICH
  (767-6424)

Treasury, Michigan Department of
Sales, Use and Withholding Taxes Division .....................................(517) 636-4230
  • Sales Tax Exemptions
  • Sales Tax Reciprocity (with other states)
  • Sales Tax for Watercraft, ORVs, Snowmobiles

U.S. Government
Auto Safety Hotline (NHTSA) ................................................................(888) 327-4236
Customs (imports) ................................................................................(313) 442-0368
Federal Trade Commission (window stickers) .............................(202) 326-2222