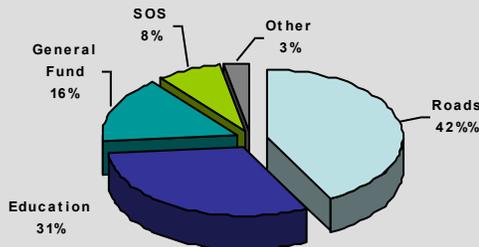


# Stats, Facts and Figures from FY16

## Michigan Secretary of State Ruth Johnson



### \$2.4 B Revenue Collected by SOS for Michigan (FY16)

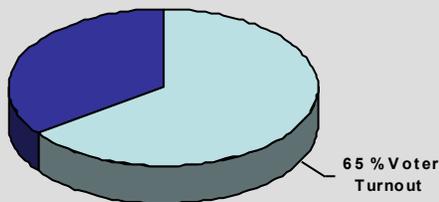


### Budget and Fiscal Management

- \$2.4 billion collected by SOS (FY16)
  - \$1 billion for roads, \$747 million for education, \$368 million to General Fund
  - \$74 million to other state entities\*
  - \$181 million SOS operations (8 percent to SOS / 92 percent to other entities)
- \$248 million FY17 budget; \$22.1 million General Fund (8.9 percent)

\*DNR, MSP, DEQ, Supreme Court, LARA, Agriculture & Rural Development, Treasury, MSHDA, DHHS, and DTMB

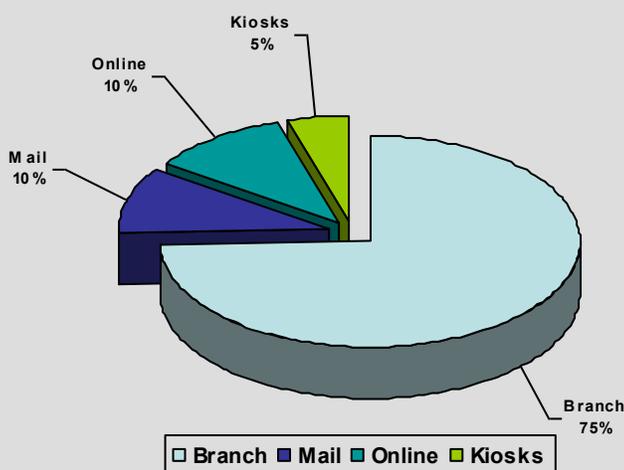
### 65 Percent Voter Turnout 2016 Statewide General Election



### Statewide Election Data

- 7.53 million registered voters in Michigan (as of November 2016)
- 616,453 voter registrations completed in branch offices during FY16
- 1,603 local and county clerks who manage and run elections, providing local control, accountability and frontline knowledge of issues, candidates and the electorate
- 92 percent of Michigan precincts have electronic pollbooks
- 4.87 million voters (65% turnout) in the November 2016 General Election which included 1,273,077 absentee votes (26% of total votes cast)
- 1.1 million “hits” on the Michigan Voter Information Center (MVIC) online and mobile sites during the 16 days preceding the November 2016 General Election.

### FY 2016 Points of Service Transaction



The Secretary of State oversees 30 million vehicle records and processes nearly 10 million vehicle registrations.

Visit us online at [Michigan.gov/sos](http://Michigan.gov/sos)

### Customer Service and Operations

- 1,587 employees (FY16), down 25 percent from FY02
- 131 branch offices, down from 177 in FY01; one mobile office

#### Branch Transactions (FY16)

- 13 million total transactions (50,000 per day)
  - 579,816 change of address transactions
  - 178,896 Saturday transactions
  - 1.6 million MI-TIME Line customers (hold your place in line)

#### Online Transactions - ExpressSOS.com and legacy site (FY16)

- 1.8 million total online transactions
- 1.1 million tab renewals (autos, motorcycles, snowmobiles, watercraft)
- 170,217 driver license renewals

#### Other Transactions (FY16)

- 832,673 tab renewals via 77 self-service kiosks (up 19% from FY15)
- 1.78 million renewals by mail (up 1% from FY15)
- 17,775 calls and 1,868 email inquiries weekly
- 3,500 to 4,000 average daily calls on the public toll-free line

**TOTAL Transaction (FY16):** 19.9 million (80,000/day, on average)

### Organ Donor Registry (annual totals)

- Nearly 2.4 million names added to Michigan’s organ donor registry during initiative launched by Secretary Johnson (2011 –2016)
  - 305,825 names added in FY16