
ELECTRONIC POLLBOOK: HARDWARE SUPPORT AND WARRANTY INFORMATION

The following information relates to EPB laptops, flash drives and peripherals purchased by the Department of State and provided to county, city and township clerks under a Help America Voter Act (HAVA) grant:

The following laptop and peripheral is under warranty:

Laptop Model

Laptop has a standard one year warranty from the date of purchase

Dell (800)288-4410

- Dell Inspiron 15 3000

Peripherals

Card reader has a standard one year warranty from the date of purchase

MagTek (888)624-8350

- MagTek Centurion (Level 2) – Part # 21073062

The following laptops and peripherals purchased prior to January 2016 are no longer under warranty:

Laptop Models

- HP Probook 4535s
- HP 635
- Compaq 515

Flash Drive*

- Verbatim Flash Drive

**Note: Information on replacement flash drives can be provided by the QVF Help Desk.*

Peripherals**

- Kensington Mouse
- Tested Card Reader
 - Magtek Centurion (Level 2) - Part Number 21073062

***Note: Replacement peripherals are available at most office supply stores or can be purchased via the internet.*

If you have any questions regarding the e-Pollbook laptop program, please feel free to contact the QVF Help Desk at 800-310-5697 or 517-241-0340.