



MILogin Account Setup User Guide

Create MILogin Account

Step 1: Create Your Account

Note: If you have **already created a MILogin for Citizens account**, please **go to page 4** for instructions on how to link your account to MiWAM. If you have **NOT** created a MILogin for Citizens account, please **follow instructions below for account set up**.

If you are beginning the process at Michigan Web Account Manager (MiWAM):

Visit <https://miwam.unemployment.state.mi.us/ClmMiWAM>

OR www.michigan.gov/uia and select Online Services from the top menu bar.

Click the Sign-In with MILogin button.

At the Confirmation pop-up, click SIGN UP to create a new account.



If you are beginning the process at Pure Michigan Talent Connect (PMTTC):

Visit <https://www.mitalent.org>

Click the Create an Account button. The pop-up screen will appear.

Select Job Seeker as the type of account you would like to create.

At the Confirmation pop-up, click SIGN UP to create a new account.



Do not create a separate account for MiWAM and PMTTC. You should have only ONE account which will grant you access to both sites.



Talent Investment Agency

Talent and Economic Development Department of Michigan



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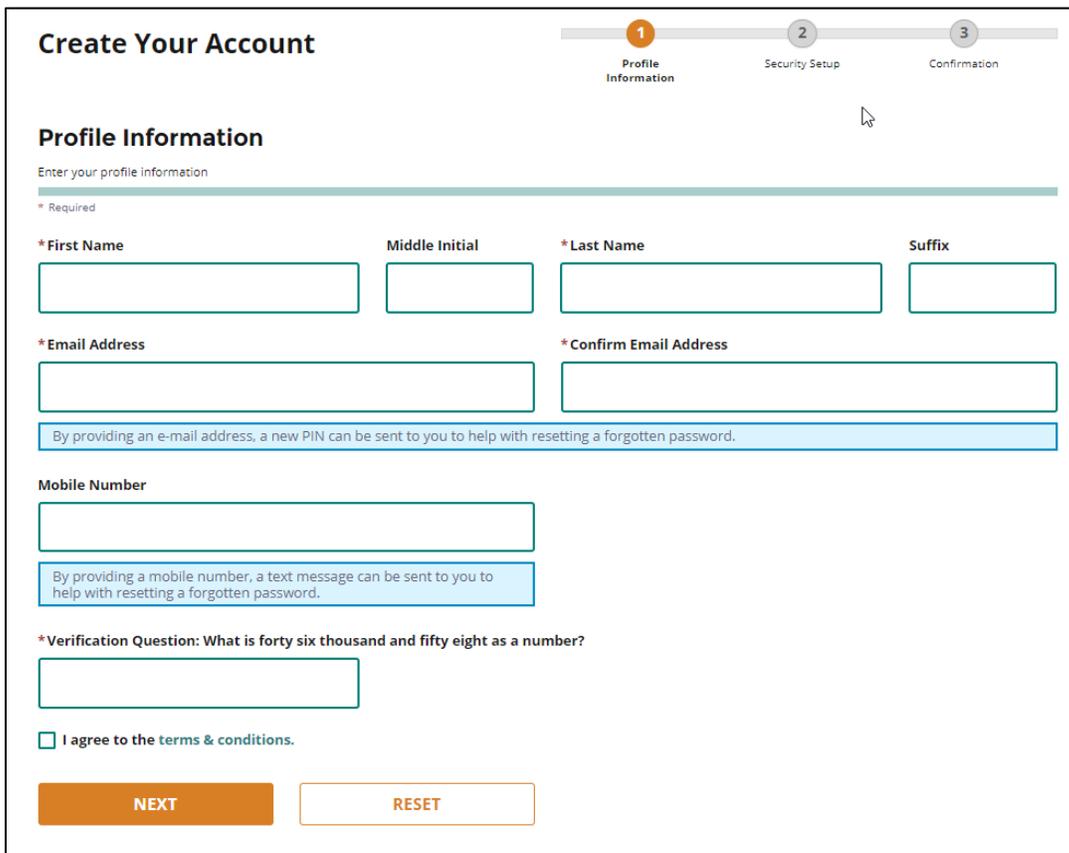
Step 2: Create Your Account – Profile Information

Complete the required fields on the Profile Information page. If you have an existing PMTC job seeker account, these fields will be pre-populated.

Mobile Number is not required but is necessary if you chose Mobile (Text/SMS) as a security option for password recovery. (Do not use a landline phone number).

Accept the terms and conditions by checking the box to complete this step. The terms & conditions link opens in a new window if you wish to read them.

Click Next. If you make an error, you can click the Reset button.



Create Your Account

1 Profile Information 2 Security Setup 3 Confirmation

Profile Information

Enter your profile information

* Required

* First Name	Middle Initial	* Last Name	Suffix
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

* Email Address	* Confirm Email Address
<input type="text"/>	<input type="text"/>

By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.

Mobile Number

By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password.

* Verification Question: What is forty six thousand and fifty eight as a number?

I agree to the terms & conditions.

NEXT **RESET**



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Associating Your MILogin & MiWAM Accounts

Note: You must set up a MILogin account before proceeding with these steps. If you have NOT created a MILogin account, please follow the Create MILogin Account Steps 1-3.

Step 1: Navigate to MILogin

Login to your MILogin account from <https://miwam.unemployment.state.mi.us/CImMiWAM>

OR www.michigan.gov/uia and select Online Services from the top menu bar.

After you log in, if the screen appears with message “Your Account is not linked” under Your Claim Information, you will need to click on Go to Michigan Web Account Manager (MiWAM) to complete the linking process.

The screenshot shows the MILogin user interface. On the left, there is a 'Job Matches' section with a list of job opportunities, including 'Office assistant', 'Farm worker/ Trabajador del campo', 'Account Representative', 'Accountant / Office Manager', and 'Dispatcher / Office Administer'. On the right, there is a 'Your Claim Information' section with a yellow message that says 'Your Account is not linked'. A red box highlights a button labeled 'Go to Michigan Web Account Manager (MiWAM)'. At the bottom, there is a 'Useful Resources' section with logos for 'PURE MICHIGAN Talent Connect', 'pathfinder', 'MICHIGAN WORKS!', 'Talent Investment Agency', and 'UIA'.

Note: If you created your account through the Unemployment website, you will also need to login to the PMTC site with your SAME username and password to link both accounts together. DO NOT create a separate account for PMTC.

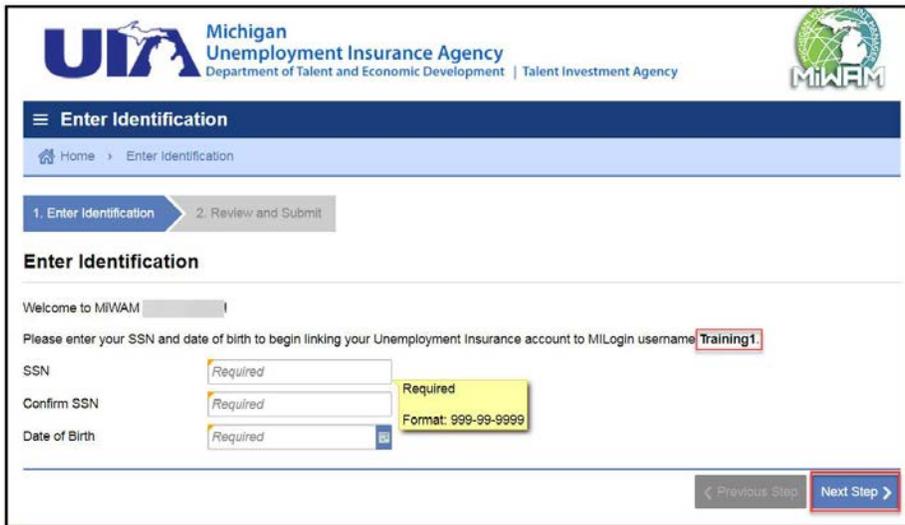
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Step 2: Enter Your Identification

Verify your MILogin Username is displayed.

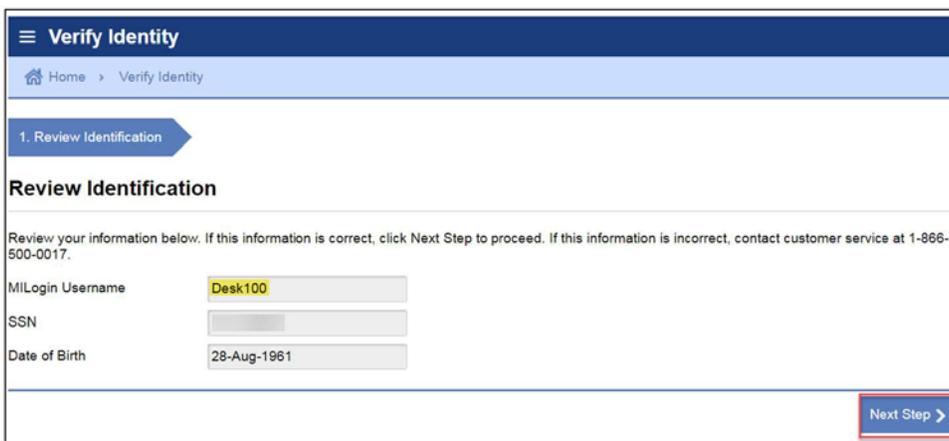
Enter your Social Security Number and date of birth and click Next Step.



The screenshot shows the 'Enter Identification' page of the Michigan Unemployment Insurance Agency (UIA) website. The page header includes the UIA logo and the Michigan Unemployment Insurance Agency logo. The main heading is 'Enter Identification'. Below the heading, there is a progress indicator showing '1. Enter Identification' and '2. Review and Submit'. The page content includes a welcome message, a prompt to enter SSN and date of birth, and three input fields: 'SSN', 'Confirm SSN', and 'Date of Birth'. A 'Next Step' button is visible at the bottom right.

Step 3: Verify Your Identity

Verify that your MILogin Username, last 4 digits of your SSN, and date of birth are correct and click Next Step.



The screenshot shows the 'Verify Identity' page of the Michigan Unemployment Insurance Agency (UIA) website. The page header includes the UIA logo and the Michigan Unemployment Insurance Agency logo. The main heading is 'Verify Identity'. Below the heading, there is a progress indicator showing '1. Review Identification'. The page content includes a review prompt, a list of fields: 'MILogin Username', 'SSN', and 'Date of Birth', and a 'Next Step' button at the bottom right.

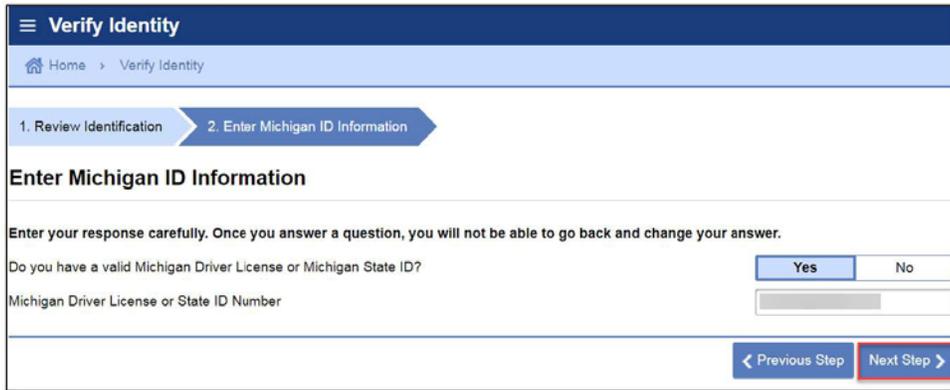


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Step 4: Enter Michigan ID Information

Enter your Michigan Driver License or State ID number and click Next Step.



The screenshot shows a web interface titled "Verify Identity". At the top, there is a breadcrumb trail: "Home > Verify Identity". Below this, a progress indicator shows two steps: "1. Review Identification" and "2. Enter Michigan ID Information", with the second step being the active one. The main heading is "Enter Michigan ID Information". A warning message reads: "Enter your response carefully. Once you answer a question, you will not be able to go back and change your answer." The first question is "Do you have a valid Michigan Driver License or Michigan State ID?", with "Yes" and "No" radio button options. Below the question is a text input field labeled "Michigan Driver License or State ID Number". At the bottom right, there are two buttons: "Previous Step" and "Next Step", with the "Next Step" button highlighted in red.

- If you do not have a driver license or answer the question wrong, you are asked to choose your total gross wages from the multiple-choice list and click Next Step.
- If you do not have wages or the questions are not answered correctly (driver license number or total gross wages), you will need to contact Customer Service at 1-866-500-0017 for an Access Code.
Once you receive your Access Code from Customer Service, enter the 6-digit access code provided and click Next Step.

Accept the terms and conditions and click the Submit button.

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Step 5: Choose Your Authentication Method

Select your preferred method of Authentication Type from the drop-down list (email, mobile or security questions).

Enter your email and/or phone number and click Save.

The screenshot shows the 'Edit User' form with the following sections:

- Profile Information:** Name, Email (text input fields).
- Primary Phone Number:** Country (USA), Type (Home), Phone Number (text input fields).
- Secondary Phone Number:** Country (USA), Type (text input field).
- Authentication:** Authentication Type (Required) (dropdown menu).

A red box highlights the 'Authentication Type' dropdown menu, and another red box highlights the 'Save' button at the bottom right.

Step 6: Confirm Authentication

Click the Send Authentication Text or Email button. You will receive either an email or a text with your authentication code. Enter the authentication code and click the Logon button.

You will need to request an authentication code each time you login to your MiWAM account.

The screenshot shows the 'Confirm Authentication' page with the following content:

- Logos:** UIA Michigan Unemployment Insurance Agency, Department of Talent and Economic Development | Talent Investment Agency, and MIWAM.
- Navigation:** Home > Verify Identity > Home > Edit User > Authentication.
- Confirm Authentication:** If this information is incorrect, contact customer service at 1-866-500-0017 or visit the local Unemployment office for further assistance.
- Buttons:** Send Authentication Text (highlighted with a red box and arrow).
- Text:** An authentication code will be texted to: +1 (***) ***-**-89.
- Why is this required?:** Unemployment Insurance requires claimants to perform this additional level of verification to protect against unauthorized users gaining access to MiWAM accounts.