Greetings Metrc® Users,

The MRA and Metrc are providing updates to the most recent patient card changes. A bulletin was release by the MRA on 5/1. Metrc also released information regarding this subject in Bulletin #7. The information found within this bulletin is a repost of the previous two bulletins.

Metrc is pleased to provide information on our newest enhancements within the software. Users will have a new package permission to manage “Package Notes” within the packages grid. Metrc is also adding more columns and information within the Sales Receipt, Packages, and Transfers grids for all license types that have the respective grids.

Please find on the following pages a detailed description of the guidance and new functionality:

## Temporary Patient Cards Update

Medical marijuana patients in Michigan who apply for their marijuana registry card online may now use their approval email as a temporary substitute for a valid registry card in order to obtain their medication the same day they are approved.

The Marijuana Regulatory Agency has implemented a change to the Michigan Medical Marijuana Program (MMMP) to ensure that patients with debilitating medical conditions are able to obtain marijuana for medical use as quickly as possible.

Effective immediately, the approval email patients receive after an online application has been approved may serve as a temporary substitute for a valid registry card. This approval email is valid until patients receive their card in the mail or for up to 10 days from the date of the approval email. As a result, patients will not have to wait to receive their registry cards in the mail and will be able to purchase or obtain medication the same day they are approved. A valid driver’s license or government-issued identification card that bears a photographic image is also required to purchase marijuana.

To utilize this online service please visit our website at [www.michigan.gov/mmp](http://www.michigan.gov/mmp) and please note the following:

- A patient’s certifying physician must have an online account with the MMMP.
- A patient must register for an online account.
The patient must submit an online application.

In the past, registry cards could only be obtained through the traditional mail-in process, which took up to 5 weeks for patients to receive their card. The process was recently updated to allow for online processing – but a patient still had to wait for 7-10 business days to receive their registry card. This new process allows for medical marijuana patients to gain access to their medicine immediately after receiving approval.

The Marijuana Regulatory Agency will publish guidance for licensed provisioning centers to verify the validity of an approval email serving as a temporary substitute for a registry card. If you have questions about the temporary card or about the online application process, please email LARA-BMR-MMMPINFO@michigan.gov or call 517-284-6400.

**Temporary Patient Card Example**

Dear Thomas Tester

Registry Number: PT-19-987654

Your patient registry card has been APPROVED. You should receive your registry identification card in the mail within approximately 7-10 business days. If you previously had a caregiver, your caregiver will be notified that his/her registry card is Null and Void.

This email serves as a temporary substitute for a valid registry card until you receive your card in the mail. This temporary card is only valid for 10 days from the date of receipt.

If you have questions about this email or the application/registration process, please email MRA-MMMPINFO@michigan.gov or call 517-284-6400 and a Customer Service Representative will assist you.

REC19-00000-991DL
New Feature: Package Notes

Licensees will see a new permission available under the packages page for their employees. As seen in Figure 1, if a user is permitted to manage the “Notes” section, the user will then have the ability to create a note within any package in their facility. The note section is a free form field that is not a requirement when creating a new package as seen in Figure 2. A package note can be viewed within the history tab pictured in Figure 3. The notes feature can be used at the users discretion to provide further detail about a specific package within a licensees inventory.

Figure 1: New Employee Permission for Package Notes
Figure 2: New Package Form

Figure 3: Package History
New Feature: Change Package Notes

If a package has been created without a note, or a licensee would like to update a previously created note, they can use the Change Notes button as seen in Figure 4. The button will trigger the action window seen within Figure 5 where a licensee can enter a new note. All updates to package notes will be captured within the packages history tab in Figure 6.

Figure 4: Packages Change Notes

Figure 5: Change Package Notes

Figure 6: Package History
New Column: Recorded Sales

The Sales Receipts and Deliveries (if applicable) grid now includes a 'Recorded' column representing the actual date/time the entry was created as seen in Figure 7. As a reminder, licensees can enter data into Metrc three ways (Manual, CSV, or API) and the recorded column represents the time Metrc receives the information from any of those entry sources.

Figure 7: Recorded Sales Receipts

Additional Information: Sales Receipts

The Sales Receipts and Deliveries (if applicable) grid now captures additional information for each package sold to a patient. When a user selects the drill-down arrow next to any package on a sales receipt they will now be able to reference the Required Lab Test Batches, Lab Results, and History for the package.

Figure 8: Additional Package Information
New Columns: Item Information

Users will now see additional columns outlined in Figure 9 available within the packages, transfers, and sales grid for item specific fields that are related to the package.

As a reminder, each item created by a licensee is associated to an item category. These categories have required fields setup by the regulatory authority. If a column is N/A, then that field is not required when creating an item for that specific category.

Figure 9: New Available Columns for Item Information
Additional Information: Sales Receipts

Users will now see additional information, as shown in Figure 10, available when hovering over the magnifying glass of any package within their packages inventory or on an incoming transfer. This information is directly tied to the item created by the original licensee who created the package in Metrc.

As a reminder, each item created by a licensee is associated to an item category. These categories have required fields setup by the regulatory authority. If a column is N/A, then that field is not required when creating an item for that specific category.

![Figure 10: New Available Columns for Item Information](image)

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.