

STATE OF MICHIGAN
DEPARTMENT OF TREASURYRICK SNYDER
GOVERNORNICK A. KHOURI
STATE TREASURER

DATE: November 30, 2015

TO: State Budget Office
Senate Appropriations Committee
House of Representatives Appropriations Committee

FROM: Kyle Thelen
Tax Compliance Bureau

SUBJECT: FY 2015 - Boilerplate Report

Pursuant to P.A. 084 of 2015 section 949(2), the following information is being provided as an update regarding the fraud prevention program.

The Experian batch process was completed in May of 2015. Since that time, we have been working with Experian data analysts to review the results, and will be consulting with them next year as well. Experian currently has a short term and longer term strategy for the batch process to help identify and stop more suspicious returns. Phase two, the use of the online MI Login process for customers to confirm their identity will go into production by October 30th. However, in an effort to make it easier for the taxpayers to use, we have asked that some changes be made. These changes are projected to go into effect January 15, 2016.

At the end of next fiscal year, we will report the following:

- Average overall correspondence review time baselined against this year. By removing much of the staff's manual review, all review time (not just suspicious returns) should decrease thus enhancing taxpayer satisfaction.
- Dollar amount of refunds saved due to Experian identification in the batch process.

If you have any questions or concerns, please contact Kyle Thelen, Departmental Specialist, Tax Compliance Bureau, at (517) 636-4269.