

OUR MISSION

Providing fair and efficient financial services on behalf of taxpayers, governments, students and all Michiganders, for the long-term fiscal health and stability of our state.

OUR VISION

We are the innovative and inclusive resource provider of exceptional financial services for a better Michigan.

OUR VALUES

- Integrity
- Inclusion & Diversity
- Innovation
- Public Service

OUR FOUNDATION

Employee Engagement ~ Commitment to an inclusive environment that values diverse perspectives and cultivates employee recruitment, retention, development, and leadership

Culture of Service ~ Provide complete, accurate, and timely services to all internal and external customers in a professional manner

Continuous Improvement ~ Commitment to proactive and innovative employee-driven solutions in our daily operations and in strategic financial leadership

Our GOALS and STRATEGIES

GOAL: Plan for Michigan's short-and long-term financial opportunities and challenges

- Create a roadmap to provide financial stability for our state
- Review current tax laws and their impact on current and future revenue, as a resource for policymakers
- Coordinate and provide access to financial literacy resources and tools for all Michiganders
- Consistently update and implement business continuity plans and risk assessments to mitigate financial and organizational risk

GOAL: Securely and efficiently process quality Treasury data

- Implement data governance framework
- Establish data maps which reflect the flow of Treasury data
- Ensure accurate posting of data

GOAL: Define and improve satisfaction for all customer groups

- Improve Treasury website and materials to be more accessible and customer-focused
- Evaluate opportunities to provide more interactive tools and real-time solutions for assisting customers
- Providing consistent customer service expectations and training across the department

GOAL: Enhance recruitment and increase retention of engaged Treasury employees by making this a great place to work

- Develop plan to become more attractive as an employer
- Develop administrators, managers and supervisors as leaders
- Provide expectations, resources and support for Treasury employees



Michigan Department of
TREASURY