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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
UNEMPLOYMENT INSURANCE AGENCY
STEVE ARWOOD
DIRECTOR

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Dear Employer:

Thank you for taking the time to share your thoughts about how the Unemployment Insurance Agency (UIA) can improve its online services. We have reviewed your ideas and recommendations and moved forward in implementing a new system, Michigan Web Account Manager (MiWAM) that will launch in mid-August. This system will replace the current Employer Web Account Manager (EWAM).

We wanted to take this opportunity to not only share the great news, but also provide you with information about the new functionality that will be available to you.

MiWAM will allow you to:

- Register for a web account and receive a 10-day temporary password granting you access to your account within minutes to file your reports and pay your taxes or reimbursements. You will then be able to file the new Form UIA 1028, *Employer's Quarterly Wage Tax Report*, beginning 3rd quarter 2012 and submit payments to UIA through your online account. (The new Form UIA 1028 will replace the current *Wage Detail Report* and *Quarterly Tax/Payroll Report*.)
- Establish an Employer Representative web account. This type of account would be essential for employer representatives (who do not have an account with the UIA) to perform various functions on behalf of an employer. This new account allows the appropriate level of authority for your employer representative without having to file the paper Form UIA 151, *Power of Attorney*. The file format for this process has been attached to this email. Employer representatives with UIA accounts will also be able to utilize the client file process on their web accounts.
- Receive tax rate information (Form UIA 1771, *Tax Rate Determination*) and weekly benefit charge/credit information (Form UIA 1136, *Statement of Unemployment Benefits Charged or Credits to Employer's Account*) in an exportable file format. The file formats for both of these selectable options are also attached to this email.

These system enhancements are the first of many that we know will make it easier for you to do business with us. As always, we welcome your feedback and hope that you are pleased with our progress. In the coming months, we will continue to keep you updated through the Michigan Employer Advisor newsletter, email, postal mail, and our website at www.michigan.gov/uia. Also coming soon is the MiWAM Toolkit, which will provide more details on the new system and how to use it.

Please feel free to contact the Office of Employer Ombudsman by phone at 1-855-4UIAOEO (855-484-2636) or 1-313-456-2300 or by email at OEO@michigan.gov with your feedback.

Again, we thank you for taking the time to share your thoughts about how we can better assist and communicate with you. We look forward to working with you to ensure that your experience with the UIA is a productive one.

Sincerely,

Steve Arwood, Director
Unemployment Insurance Agency
State of Michigan