



Unemployment Insurance Agency  
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# Michigan Employers - MiWAM is coming!

## August 2012

Michigan Web Account Manager (MiWAM) is the Unemployment Insurance Agency's (UIA) new and improved system for managing your accounts electronically. The new system, which replaces the Employer Web Account Manager (EWAM), offers increased on-line services and more efficient ways of reporting your payroll, wage and tax information.

Look for a MiWAM toolkit in the mail beginning in July. The toolkit will provide you with the information you need to successfully navigate MiWAM including:

- » Step-by-step instructions for logging on to MiWAM
- » Specs for setting up new bulk filing formats for service providers and Professional Employer Organizations (PEOs)
- » Frequently Asked Questions about MiWAM
- » And much more....

For more information, please contact UIA's Office of Employer Ombudsman at 313-456-2300, toll-free at 1-855-4UIAOEO, or by email at [oeo@michigan.gov](mailto:oeo@michigan.gov).