



## Why is the Audit conducted?

The purpose of the Benefit Accuracy Measurement (BAM) audit is to prevent errors in the unemployment insurance system and to ensure that your claim was properly paid.

You provide valuable assistance to the BAM process by participating and giving accurate and complete information.

Participation in the audit is mandatory. Failure to participate will affect your eligibility to collect unemployment benefits.

***A program designed to improve the Unemployment Insurance benefit payment system***

## For Questions Contact:

Unemployment Insurance  
1-866-500-0017  
TTY: 1-866-366-0004

**We are continually working to ensure that Unemployment Insurance benefit claims are processed accurately.**



[www.michigan.gov/uia](http://www.michigan.gov/uia)

TIA is an equal opportunity employer/program. Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.  
State of Michigan, Department of Talent and Economic Development  
Talent Investment Agency, Unemployment Insurance  
Authority: MCL 421.1, et; Quantity: 500;  
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**Information for  
Individuals Receiving  
Unemployment Benefits**

# Benefit Accuracy Measurement Program



**State of Michigan  
Talent Investment Agency  
UNEMPLOYMENT INSURANCE**

## What Is The Quality Assurance Program?

The BAM Program is a review of selected unemployment claims. Each week claims are selected by our computer system to be audited. The audit is designed to focus on a specific week that benefit payments were received.

The person whose claim has been selected is interviewed. Employers are contacted and all pertinent information verified.

Your participation in the BAM interview will assist in determining if you received the proper benefit payment. The audit will also provide useful information for improving the unemployment insurance program.

## What If My Claim Is Selected For Review?

Unemployment Insurance has a team of auditors working in the BAM Program who will notify you by mail or telephone that your claim has been selected for audit.

You will be asked to do the following:

- Provide information regarding your job search for an identified week.
- Complete a questionnaire relating to your unemployment insurance claim.
- Provide documentation of identity (driver's license and Social Security or State ID card).

## How Is The Audit Completed?

The BAM audit begins with the assumption that your claim was paid correctly. During the course of the audit, program accuracy is verified by examining three main areas:

- Payroll records of current and former employers.
- Unemployment records concerning your claim.
- Your answers to the BAM questionnaire.

You will be asked to supply information by telephone, e-mail, U.S. mail or fax.

