



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
WORKERS' COMPENSATION AGENCY  
MARK C. LONG, DIRECTOR

SHELLY EDGERTON  
DIRECTOR

## MEMORANDUM

DATE: June 12, 2018

TO: All Interested Parties

FROM: Mark C. Long, WCA Director  
Lisa Klaeren, BOM Chief Magistrate

SUBJECT: Medicaid Recovery

If you experience difficulty obtaining Medicaid recovery information from the subrogation vendors for either Meridian Health Plan of Michigan or Blue Cross Complete, you may contact the following individuals:

### **Meridian Health Plan of Michigan:**

Emily Decker 313-324-3700 x22429

### **Blue Cross Complete:**

Dionne Waddy  
Title: Manager, 3rd Party Liability & Sub Rec, Ops TPL & Subrogation  
E-mail: [dwaddy@amerihealthcaritas.com](mailto:dwaddy@amerihealthcaritas.com)  
Phone: 215-863-5837

*Before utilizing these contacts, we are asked to be sure to make every attempt to obtain the recovery information directly through the managed care plan.*

If you need further assistance, you may contact the Michigan Department of Health and Human Services, Managed Care Plan Division directly at 517-284-1162. They ask that you be prepared to provide support that you have worked directly with the plan to resolve any problems and that the problem remains unresolved. They will request the name of the managed care plan, the beneficiary name, the date you first contacted the plan, and the name of the plan employee you have worked with.