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January 25, 2018

Via Overnight Delivery

Talent Investment Agency  
Workforce Development  
Victor Office Center  
ATTN: Krista Johnson  
201 N. Washington Square, 5th Floor  
Lansing, MI 48913  
Phone: (517) 335-5858  
Fax: (517) 241-8217  
Email: johnsonk2@michigan.gov


Dear Ms. Johnson:

Michigan Bell Telephone Company ("Company") has developed plans to permanently close its Detroit Credit & Collections Call Center, located at 105 E. Bethune St., Detroit, MI 48202, effective on or about March 28, 2018. (Note that this action does not constitute a shutdown of all operations at this location.)

There are one hundred fourteen (114) non-management employees at this location, all of whom are expected to suffer a loss of employment effective on or about March 28, 2018. A list of the job titles and number of affected employees in each title is listed below. Any bumping rights for bargained-for employees would be governed by the collective bargaining agreement between AT&T Midwest and the Communications Workers of America (CWA). The CWA represents the affected bargained for employees. By separate letter, the Company has described its plans to Linda Hinton, Vice President, CWA District 4.

This letter is intended to satisfy any statutory notice requirements under the Worker Adjustment and Retraining Notification Act. By providing this notice the Company does not concede that the act applies or that notice is otherwise required. All requests for additional information should be directed to Paulette Wallace, HR Business Partner II, 34480 Van Dyke Ave., 2<sup>nd</sup> Floor Sterling Heights, MI, 48312, or by telephone at 313-421-9648.

Sincerely,



Mark R. Ortlieb  
AVP-Senior Legal Counsel

**RECEIVED**

**JAN 26 2018**

**WIA  
WORKFORCE PROGRAMS**

<b>WARN Detroit Credit &amp; Collections Center Summary</b>	
<b>Non-Management Job Title</b>	<b>Employees Affected - Count by Title</b>
SERVICE REPRESENTATIVE (COL)	113
TECHNICAL ASSOCIATE	1
<b>Total</b>	<b>114</b>

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JAN 26 2018

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