



May 1, 2019

**VIA E-MAIL AND
FIRST CLASS MAIL**

Mr. Brian Marcotte
WIOA Dislocated Services Section Manager
Workforce Development - Targeted Services Division
201 N. Washington Square, 5th Floor
Lansing, MI 48913
Via Email: MarcotteB1@michigan.gov

Re: Closure of Employment Sites

Dear Mr. Marcotte:

Following the recent termination of a key contract effective May 31, 2019, Concerto of Michigan, Inc., has reached the difficult decision to close all of its worksites in Michigan, specifically: 18000 West 9 Mile Road, Ste. 800, Southfield, Michigan 48075; 6563 W. Main St., Kalamazoo, Michigan 49009; and 25373 Van Dyke Ave., Center Line, Michigan 48015. As a result of this decision, nearly all employees of Concerto of Michigan, Inc., who are employed at these worksites will be separated from employment as of June 30, 2019.

In addition, Concerto Healthcare, Inc. has a modest number of home-based employees who will also be separated from employment as of June 30, 2019 as a result of this key contract termination. These employees, some of whom are assigned work from, or report to, the Southfield site, work remotely from their residences in various locales in Michigan and Ohio.

The closure of each of the Southfield, Kalamazoo, and Center Line sites by Concerto of Michigan, Inc. is expected to encompass the entire site, and to be permanent. There are no bumping rights for the affected employees. None of the affected employees of Concerto Healthcare, Inc. is represented by a labor organization.

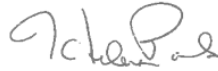
A list of the job titles of each affected position for Concerto Healthcare, Inc. employees, and the number of those employees in each job classification at the Southfield site is attached to this letter. (We are also voluntarily supplying the same information for the remote, home-based employees who are not assigned work from, or do not report to, Southfield or Kalamazoo, even though the Center Line site and these remote, residence-based workers are not within the coverage of the WARN Act.)

Powering, Empowering Value-Based Care

Mr. Brian Marcotte
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I am the appropriate company official to contact for more information. My title is Human Resources Business Partner, and my telephone number is (313) 580-4917.

Very truly yours,

A handwritten signature in black ink, appearing to read "Helena Parks". The signature is fluid and cursive, with the first name "Helena" being more prominent than the last name "Parks".

Helena Parks
Concerto Healthcare, Inc.

cc: Hon. Kenson J. Siver, Mayor, Southfield, MI (by email and first class mail)

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Southfield, Michigan Site

Job Title	Number of Affected Employees
Care Manager	8

Remote (Home-Based) Michigan and Ohio Employees Not Attributable to Southfield or
Kalamazoo Sites

Job Title	Number of Affected Employees
Manager, Utilization Management Clinical	1
RN, Utilization Management	3

Concerto of Michigan, Inc.
18000 West 9 Mile Road, Ste. 800
Southfield, Michigan 48075

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The closure of each of the Southfield, Kalamazoo, and Center Line sites is expected to encompass the entire site, and to be permanent. There are no bumping rights for the affected employees. None of the affected employees is represented by a labor organization.

A list of the job titles of each affected position, and the number of employees in each job classification at each of the Southfield and Kalamazoo worksites is attached to this letter. (We are also voluntarily supplying the same information for the Center Line site and for the remote, home-based employees who are not assigned work from, or do not report to, Southfield or Kalamazoo, even though the Center Line site and these remote, residence-based workers are not within the coverage of the WARN Act.)

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Very truly yours,

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Helena Parks
Concerto of Michigan, Inc.

cc: Hon. Bobby J. Hopewell, Mayor, Kalamazoo, MI (by email and first class mail)
Hon. Kenson J. Siver, Mayor, Southfield, MI (by email and first class mail)

Southfield, Michigan Site

Job Title	Number of Affected Employees
Account Manager	1
Business Analyst, Sr.	1
Care Manager	23
Community Health Coach	1
LTSS Supervisor	1
LTSS Support Coordinator	1
Manager, Care Management	2
Patient Care Coordinator	7
Patient Care Coordinator 2	1
Patient Service Rep	1
Pharmacy Tech	1
Quality Auditor	3
Referral Coordinator	1
Representative, Network Management	1
RN, Care Coordinator Field	1
RN, Care Coordinator	5
RN, Transition Coach Clin	1
Service Desk Tech I	1
Service Desk Tech II	1

Kalamazoo, Michigan Site

Job Title	Number of Affected Employees
Admin Field Team Coordinator	1
Care Manager	22
Care Manager, Field	2
Coordinator, Clinical Field Team	1
Director, Care Management	1
LTSS Coordinator	9
LTSS Support Coordinator	10
Manager, Care Management	3
Manager, LTSS Coordinators	1
Manager, Patient Care Coordinators	1
Office Manager	1
Patient Care Coordinator	10
Patient Eng. Spec. – Field	1
Patient Service Rep	3

Pharmacist	1
Rep, Network Management	1
RN, Care Coordinator – Field	1
RN, Care Coordinator	2
Quality Auditor	2
Supervisor, PSR	1
Trainer, Care Management	1

Center Line, Michigan Site

Job Title	Number of Affected Employees
Community Health Coach	1
Medical Assistant	2
Medical Assistant II	1
Medical Records Clerk	1
Patient Eng. Spec. – Field	1
Pharmacy Analyst	1
Referral Coordinator, Lead	1
RN, Primary Care	2

Remote (Home-Based) Michigan or Ohio Employees Not Attributable to Southfield or Kalamazoo Sites

Job Title	Number of Affected Employees
Care Manager	2
Care Manager, Field	1
Manager, CM Quality	1
RN, Care Coordinator Field	4
RN, Care Coordinator	1
RN, Transition Coach Clin	3