



Financial Plan for Department of Technology, Management and Budget Internal Service Funds

Required by Section 434 of Public Act 431 of 1984, as amended

Prepared for
Senate Committee on Appropriations
House Committee on Appropriations

Department of Technology, Management and Budget
Office of Financial Services, Fiscal Management Division
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TABLE OF CONTENTS

OFFICE SERVICES	1
Mailing Services	1
Delivery Services	1
Printing Services	2
Warehouse Services	2
State Surplus.....	3
Federal Surplus.....	3
Imaging Services.....	3
Procurement Card Services.....	4
Purchasing Contracts.....	4
RISK MANAGEMENT.....	5
STATE SPONSORED GROUP INSURANCE.....	6
MOTOR TRANSPORT	7
INFORMATION TECHNOLOGY	8
Department Administration	8
Michigan Cyber Security	8
Agency Services	8
Direct Agency Charges	9
Center for Shared Solutions.....	9
Strategic Policy and Planning	9
Technical Services.....	9
Office Automation Services.....	9
Michigan Public Safety Communication System (MPSCS).....	10
Telecommunications	10
Data Center Services.....	10
FY2021 FINANCIAL STATUS	12
Office Services	12
Risk Management.....	13
State Sponsored Group Insurance	14
Motor Transport.....	15
Information Technology	16
FY2022 FINANCIAL PLAN	17
Office Services	17
Risk Management.....	18
State Sponsored Group Insurance	19
Motor Transport.....	20
Information Technology	21

OFFICE SERVICES INTERNAL SERVICE FUND

Statutory Authority: Section 269 of Public Act 431 of 1984, as amended.

The Office Services programs provide centralized and essential business support services including Mail and Delivery Services, Printing Services, Warehouse Services, and State and Federal Surplus Services for all state agencies.

Rates for the various services provided through the Office Services Internal Service Fund are competitive and often less than those charged by the private sector. The basis for determining rates is described below.

Mailing Services

Mailing Services provides mail preparation and finishing services to the executive branch of state government, public schools, colleges, universities, and local governments. Services include U.S. Mail presorting that reduces the cost of mailings, mail metering, package services, including packages for the United Parcel Service (UPS), and a full complement of support services to prepare the mail for acceptance by the United States Postal Service (USPS). Mailing Services also provides consulting services to optimize postal products that reduce the cost of mailings.

Rates are established as follows:

Mail Sorting: As a workshare with the USPS, the program presorts mail by zip code for the greatest discount available. For presorted mail, the rate is the actual postage plus a handling fee, which is determined by dividing the cost of the service by the total projected volume of mail pieces.

Package Handling: The program arranges the transport with the USPS or common carriers, such as UPS. The rate is the actual postage plus a per-package handling charge which is determined by dividing the cost of operating the service by the total projected number of packages to be handled.

Mail Processing: The program provides processing services such as metering non-standard outgoing U.S. Mail, labeling, collating, folding, bursting, heat sealing, addressing, presorting, and inserting. The rate for each processing service is based on pieces or sheets being processed and is determined by dividing the cost of the service by the total projected volume of activity.

Maintaining Postage Meters: The Mailing Services program does not process all mail generated by the various agencies; these agencies are responsible for maintaining postage meters themselves.

Delivery Services

Delivery Services provides comprehensive transportation services such as dedicated and on-demand freight delivery, U.S. Mail pick-up and delivery, ID Mail pick-up and delivery, as well as moving services for state agencies. The goal of

Delivery Services is to provide safe and secure delivery of goods while also offering flexible solutions to meet customer needs. The program is designed to provide these services through a combination of daily routes, monthly route schedules, and on-demand transportation services. The amount charged to each agency is based on the use of a truck, mileage, and the number of hours required for the specific job.

Printing Services

Printing Services offers consulting services to agencies and a full range of printing and copying services. Comprehensive consulting services ensure that printing needs are met using the best service option possible. In-house services include graphic design, high-speed digital printing and copying, finishing services, and mainframe printing to all state agencies. A central copy center provides efficient workflow and utilizes a web submission tool to increase efficiencies and response time. The program also monitors and enforces statewide print policies. Client-server and mainframe printing, including check printing, is also provided.

Rates are established as follows:

Digital Printing and Copying: Agencies are charged a per-image charge, plus the cost of paper. The per-image charge recovers the cost of the equipment, labor, and other overhead. This charge is determined by dividing the cost of providing the service by the total projected volume of activity.

Printing Services: Services include consulting, design and full binding services. Agencies are billed based on the labor requirements of the project, as well as the materials. The rate is determined by dividing the cost of the service by the total projected productive hours. There is no charge for consulting services.

Client/Server and Mainframe printing: Agencies are charged a per-image charge for standard pages and forms, and a per-image charge for checks that includes distribution and mailing costs. The charges recover the cost of equipment, labor, and other overhead. Charges are determined by dividing the cost of providing the service by the total projected volume of activity. The program partners with agencies to suppress unnecessary print and to store such print electronically, resulting in substantial savings to agencies.

Warehouse Services

Forms and Publications: Warehouse Services provides the centralized receipt, storage, and disbursement of forms and publications owned by various state agencies. Charges to agencies are based on a rate per square foot per year, which is calculated by dividing the operating cost by the available space. A handling fee is also charged for shipping inventoried materials to each address. Delivery costs for agencies served by interdepartmental mail or intrastate mail runs are included in the square foot rate for any order of five boxes or less.

Agencies not served by interdepartmental or intrastate mail runs pay additional transportation costs such as postage, UPS, or Delivery Services freight charges. In partnership with customers, the program continually works to reduce the

volume of obsolete or inactive forms and publications warehoused, and to continue the consolidation of leased warehouse space into state-owned space.

Depot Logistics: Depot Logistics is responsible for the shipping, receiving, storage, and recycling of IT equipment for state agencies. Depot provides these services through new deployment shipping, the AARP (Automated Asset Recovery Program) process, and Depot Buy. Working side-by-side with the Field Services team, Depot Logistics is able to react to customer requests quickly and efficiently to ensure State of Michigan employees are equipped with the technology needed to perform their jobs. Agencies are charged for Depot's services through the Desktop Rate.

State Surplus

The State Surplus program provides the outlet for the disposal or transfer of functional state property, excluding real estate, to state agencies for reutilization. Charges to agencies are based on a percent of the merchandise's sale price, which covers the bid processing, property transfer charges, and vehicle sale charges. Merchandise, equipment, and vehicles that cannot be transferred are sold through MiBid, an on-line auction service, or at public auctions. The program also sells surplus property on behalf of other local units of government.

Federal Surplus

The Federal Surplus Program assists in locating, securing, and shipping surplus goods from the Federal Government. State agencies and non-profit organizations, such as municipalities, colleges, universities, and school districts, are eligible to participate. The program was reengineered to provide eligible participants with direct access to property without the added cost of warehousing. Service and handling fees are based on a percentage of the value of the item.

Imaging Services

This unit of the Records Management Services (RMS) program manages statewide contracts for microfilming, imaging, confidential destruction, storage, eSignature, and other records management related services. It operates the Content Manager system, an enterprise-wide document management system that allows agencies to digitize paper records and store and access them electronically and store and manage electronically born records. Content Manager rates are determined by dividing the cost of the service by the total projected volume of digital space used and by the number of licensed users. RMS manages an enterprise-wide eSignature solution allowing agencies to route documents for approval and signature electronically in a secure way. The eSignature solution rates are determined by dividing the cost of the service by the projected volume of signature transactions. Records Management also coordinates the destruction of records and provides education and consultation on records management issues. Services are provided to state agencies as well as local units of government.

Procurement Card Services

Credit cards are available for use by all executive branch agencies. Administration of this program on a statewide basis includes contract management, overseeing program spending, generating payments to the contract vendor, and reconciling costs back to the state agencies. Administrative costs for the program are covered by revenue generated from the statewide contract.

Purchasing Contracts

A share of the revenue generated by statewide contracts for travel services, office supplies, and other supplies and services are held in reserve for future costs or contract guarantees.

The Energy Management program is a purchasing cooperative for the purchase of deregulated natural gas for consumption by members. The cooperative arranges the purchase of natural gas in large quantities, which allows the program to leverage the buying power of the participants. Members are charged for their actual natural gas usage and transportation charges plus an administrative fee, which covers the operating costs of the program.

RISK MANAGEMENT INTERNAL SERVICE FUND

Statutory Authority: Section 269 of Public Act 431 of 1984, as amended.

The Risk Management program and the Employee Health Management (EHM) program provide risk assessment, contract with insurance companies, and review claim payments against the State.

Risk Management oversees risk functions related to insurance services not involving human health benefits. EHM operates a number of initiatives to reduce the number of work-related injuries and to improve the general health of state employees. These efforts are designed to ultimately reduce the state's share of employee health-related costs.

Charges to agencies are based on the initial cost of the insurance plus a percentage markup. The percentage markup is determined by dividing the cost of providing the service by the total value of projected insurance costs. The cost of vehicle insurance is established annually and is based on anticipated claims costs.

STATE SPONSORED GROUP INSURANCE INTERNAL SERVICE FUND

The State Sponsored Group Insurance Internal Service Fund was administratively established to reflect the financial transactions of the Civil Service Commission's insurance plans, which provide state-sponsored health, long-term disability, life, vision, and dental insurance coverage for participating employees and retirees. Per General Accounting Standards Board Statement No. 45, all retiree related activity is no longer reported in this fund. Retiree activity is recorded in the employee benefit trust funds of the State.

Executive Order 1996-5 transferred the fund to the Department of Technology, Management and Budget. Executive Order 2002-13 transferred the health, life, vision, and dental programs back to the Department of Civil Service. Executive Order 2007-30 moved all of the functions of the Department of Civil Service to the Civil Service Commission and moved the Civil Service Commission to the Department of Technology, Management and Budget. The Department of Technology, Management and Budget has contracted with the Civil Service Commission to provide accounting services for the entire fund.

The plans' funding methods range from those where the State is fully self-insured to those where an outside carrier assumes partial risk on a contractual basis.

For each insurance program, the cost per employee per pay period is established at the beginning of each fiscal year based on anticipated cost of claims and insurance premiums.

MOTOR TRANSPORT INTERNAL SERVICE FUND

Statutory Authority: Section 213 of Public Act 431 of 1984, as amended.

The Motor Transport fund is administered by Vehicle and Travel Services (VTS). This program provides fleet management services which includes developing specifications for vehicles; assigning vehicles to state agencies; acquiring vehicle license plates; managing maintenance, fuel, and accidents for all vehicles. VTS has a full-service repair facility at the Lansing Secondary Complex. The program is also responsible for establishing employee travel regulations and procedures; monitoring compliance with regulations; and managing the State travel contract.

The following describes the rate setting process.

Passenger Vehicles: Vehicles can be assigned to a specific agency for the use of one employee or assigned as a pool vehicle to be used by several employees. Travel patterns are used to determine which type of assignment is in the best economic interest of the State. Agencies are billed a per mile fee which includes fuel and maintenance, a monthly flat fee for the holding cost of the vehicle, and insurance.

Trucks, buses, and miscellaneous vehicles and equipment: Agencies are billed a per mile fee which includes fuel and maintenance and a monthly flat fee for the holding cost of the vehicle and insurance.

Meal reimbursement rate: Rates are reviewed annually and require approval from the Civil Service Commission. Meal rates for high-cost cities are based on regional economic food and beverage indices.

Hotel Reimbursement rate: Rates are based on an average rate for lodging in frequently traveled cities. The hotel rates are reviewed annually and require approval from the Civil Service Commission. Reimbursements are limited to the approved State rate plus taxes with exceptions managed by the contracted travel agency.

Personal mileage reimbursement: The standard mileage rate is based on the average per mile cost of a midsize state vehicle. The premium mileage rate is the Internal Revenue Service (IRS) standard mileage rate in effect during the fiscal year.

INFORMATION TECHNOLOGY INTERNAL SERVICE FUND

Statutory Authority: Section 269 of Public Act 431 of 1984, as amended.

The Department of Technology, Management and Budget provides centralized Information Technology services for all state agencies.

Department Administration

Department Administration incorporates enterprise-wide administrative leadership and support for all information technology services. Administrative functions include: policy and standards development, communications, contractual and procurement services, budget development, rate development, finance and accounting, enterprise project management, human resources management and professional development.

Costs for this area are recovered through Department Administration charges to agencies, expense allocations to rated services, and the collection of the DTMB 900 fee, which supports strategic planning.

Michigan Cyber Security

Provides network audits and risk assessments, incident management, identification of data owners and security risks, disaster recovery planning and testing, homeland security coordination, computer security enforcement and development of security and enterprise-wide disaster recovery standards and policies.

Costs for this area are recovered through charge-back of actual costs for agency specific functions and expense allocations to rated services.

Agency Services

Agency Services is the liaison organization between the Department of Technology, Management and Budget and the individual Executive Branch agencies. The team is responsible for maintaining the business relationships between DTMB and its agency customers. The services include managing agency IT plans and ensuring the timely delivery of agreed upon IT services.

Costs for this area are recovered through chargeback of staffing hours worked for agency specific functions. Employees are billed to State agencies at an hourly rate based on activity reporting in SIGMA. Agency Services leadership and support costs are included in the hourly rate.

Direct Agency Charges

Represent charges for IT equipment, software, and contractual services ordered by State of Michigan agencies. Agencies are charged the actual costs of the IT equipment, software, and contractual services ordered.

Center for Shared Solutions

Provides leadership, technical expertise, and policy for the development, use, dissemination, promotion and sharing of data mapping services for all state agencies. Other shared services include MiLogin (single sign on), Enterprise Portfolio and Project Management, Client Service Center (enterprise help desk), Field Services, web development, the Michigan.gov Internet portal, and data governance. These shared services enable state government to serve constituents more effectively and efficiently in the areas of public protection, homeland security, economic development, environmental protection and transportation.

Costs for this area are recovered through service rates, Michigan.gov charges, charge-back of actual costs for agency specific functions, project funding and core infrastructure charges.

Strategic Policy and Planning

Program is responsible for enterprise-wide IT strategic planning and development.

Costs for this area are recovered through DTMB 900 fees collected from state agencies. DTMB 900 fees are charged to state agencies based on actual IT spending.

Technical Services

Designs, maintains, and supports application servers and the server hosting environment, including shared services. Costs for this area are recovered through service rates and charge-back of actual costs for agency specific functions.

Office Automation Services

Provides supports for the state's desktop computing environment. This includes desktop business management, device security, file and print server support, directory services, mobile device management and support, and both cloud and on-premise e-mail services.

Costs for this area are recovered through monthly service rates and charge-back of actual costs for agency specific functions.

Michigan Public Safety Communication System (MPSCS)

The MPSCS provides statewide radio communication for public safety and state government agencies.

Costs for the MPSCS are recovered through charge-back of actual costs for agency specific functions. Non-supervisory and non-managerial employees are billed to State agencies based on activity reporting. Supervisory and managerial employees are allocated based on the distribution of payroll costs of employees in their respective organizational units.

Telecommunications

Telecommunications Voice

Voice services include: long-distance and local usage, dial tone, instruments, voicemail, repair and installation, software, and call management.

Telecommunications Data

Data services include: Wide area network, local area network, network access, wireless access, remote access, server hosting network, directory services, and web and Internet services.

Costs for telecommunication services are recovered through service rates and charge-back of actual costs for agency specific functions.

Data Center Services

Provides mainframe operations, server hosting, data warehousing, data exchange gateways for secure file transfer, data storage and disaster recovery to rationalize and protect the data that support state government service provisions. Costs for this area are recovered through service rates and actual costs for agency specific functions.

Scheduling and Data Entry Services

This program provides scheduling and production support for mainframe and server operations.

Costs for this area are recovered through charge-back of actual costs for agency specific functions. Non-supervisory and non-managerial employees are billed to State agencies based on activity reporting. Supervisory and managerial employees are allocated based on the distribution of payroll costs of employees in their respective organizational units.

Unisys Platform

Provides mainframe support, production, development environment and storage services. Costs are recovered through service rates.

Enterprise Data Warehouse (EDW)

Data warehouse environment that provides services including data retrieval and complex data query and analysis. Costs are recovered through service rates.

File Transfer Service (FTS)

Supports the pickup/drop-off point for file transfers between Data Center hosts and vendors and performs data translation of files before and after receipt. Costs are recovered through service rates.

Servers and Storage Area Network (SAN)

The program includes all server hosting, data storage and backup services. Costs are recovered through service rates.

FY2021 FINANCIAL STATUS

Office Services

DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
OFFICE SERVICES INTERNAL SERVICE FUND
FY 2021 FINANCIAL STATUS AS OF 9/30/21 PRIOR TO CAFR

All Figures in Thousands

Operating Revenues	<u>\$ 101,785</u>
Operating Expenses	
Salaries, wages, and other administrative	30,811
Depreciation	526
Purchases for Resale	65,515
Premiums and claims	-
Other operating expense:	
Leased vehicle expenses	262
Vehicle maintenance expense	-
Total Operating Expenses	<u>\$ 97,114</u>
Operating Income (Loss)	<u>\$ 4,671</u>
Nonoperating Revenues (Expenses)	
Interest revenue	\$ -
Other nonoperating revenues	9
Interest expense	-
Other nonoperating expenses	-
Total Nonoperating Revenues (Expenses)	<u>\$ 9</u>
Income (Loss) Before Transfers	<u>\$ 4,680</u>
Capital Contributions and Transfers	
Transfers to other funds	<u>\$ (220)</u>
Total Transfers In (Out)	<u>\$ (220)</u>
Change in net position	<u><u>\$ 4,460</u></u>

Risk Management

**DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
RISK MANAGEMENT INTERNAL SERVICE FUND
FY 2021 FINANCIAL STATUS AS OF 9/30/21 PRIOR TO CAFR**

All Figures in Thousands

Operating Revenues	\$ <u>3,906</u>
Operating Expenses	
Salaries, wages, and other administrative	\$ 2,418
Depreciation	39
Premiums and claims (only self insurance)	1,928
Total Operating Expenses	\$ <u>4,384</u>
Operating Income (Loss)	\$ <u>(478)</u>
Nonoperating Revenues (Expenses)	
Interest revenue	\$ -
Other nonoperating revenues	21
Interest expense	(112)
Other nonoperating expenses	-
Total Nonoperating Revenues (Expenses)	\$ <u>(91)</u>
Income (Loss) Before Transfers	\$ <u>(569)</u>
Capital Contributions and Transfers	
Transfers to other funds	\$ (11)
Total Transfers In (Out)	\$ <u>(11)</u>
Change in net position	\$ <u>(580)</u>

State Sponsored Group Insurance

DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
STATE SPONSORED GROUP INSURANCE INTERNAL SERVICE FUND
FY 2021 FINANCIAL STATUS AS OF 9/30/21 PRIOR TO CAFR

All Figures in Thousands

Operating Revenues	\$	<u>783,636</u>
Operating Expenses		
Salaries, wages, and other administrative	\$	21,343
Premiums and claims		<u>778,044</u>
Total Operating Expenses	\$	<u>799,388</u>
Operating Income (Loss)	\$	<u>(15,751)</u>
Nonoperating Revenues (Expenses)		
Interest revenue	\$	435
Other nonoperating revenues		741
Interest expense		-
Other nonoperating expenses		-
Total Nonoperating Revenues (Expenses)	\$	<u>1,176</u>
Income (Loss) Before Transfers	\$	<u>(14,575)</u>
Capital Contributions and Transfers		
Transfers to other funds	\$	-
Total Transfers In (Out)	\$	<u>-</u>
Change in net position	\$	<u><u>(14,575)</u></u>

Motor Transport

**DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
MOTOR TRANSPORT INTERNAL SERVICE FUND
FY 2021 FINANCIAL STATUS AS OF 9/30/21 PRIOR TO CAFR**

All Figures in Thousands

Operating Revenues	\$ 71,145
Operating Expenses	
Salaries, wages, and other administrative	\$ 6,523
Depreciation	255
Premiums and claims	2,314
Other operating expense:	
Leased vehicle expenses	41,463
Vehicle maintenance (Gas, Oil, Repair) expense	26,386
Total Operating Expenses	\$ 76,941
Operating Income (Loss)	\$ (5,796)
Nonoperating Revenues (Expenses)	
Interest revenue	\$ -
Other nonoperating revenues	5,449
Interest expense	-
Other nonoperating expenses	-
Total Nonoperating Revenues (Expenses)	\$ 5,449
Income (Loss) Before Transfers	\$ (347)
Capital Contributions and Transfers	
Transfers to other funds	\$ (78)
Total Transfers In (Out)	\$ (78)
Change in net position	\$ (424)

Information Technology

**DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
IT INTERNAL SERVICE FUND
FY 2021 FINANCIAL STATUS AS OF 9/30/21**

All Figures in Thousands

Operating Revenues	\$ 964,137
Operating Expenses	
Salaries, Wages	\$ 253,809
Contractual Services	250,498
Non-capital equipment	19,834
Software License and Maintenance	199,275
Other Administrative and Allocated Expenses	22,531
Depreciation	102,690
Total Operating Expenses	\$ 848,637
Operating Income (Loss)	\$ 115,500
Nonoperating Revenues (Expenses)	
Miscellaneous Non Operating Revenue	\$ 1,530
Miscellaneous Non Operating Expenses	0
Sale on Disposal of Fixed Assets	0
Loss on Disposal of Fixed Assets	0
Interest Expense	(821)
Total Nonoperating Revenues (Expenses)	\$ 709
Income (Loss) Before Transfers and Adjustments	\$ 116,209
Transfers and Accounting Adjustments	
Transfers From Other Funds	\$ -
Transfers To Other Funds	(3,664)
Accounting Adjustments	(26,075)
Total Transfers and Adjustments	(29,740)
Change in Net Position	\$ 86,469

FY2022 FINANCIAL PLAN

Office Services

DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
OFFICE SERVICES INTERNAL SERVICE FUND
FY 2022 FINANCIAL PLAN AS OF 10/1/21

All Figures in Thousands

Operating Revenues	<u>\$ 102,566</u>
Operating Expenses	
Salaries, wages, and other administrative	36,735
Depreciation	847
Purchases for Resale	64,397
Premiums and claims	-
Other operating expense:	
Leased vehicle expenses	330
Vehicle maintenance expense	-
Total Operating Expenses	<u>\$ 102,308</u>
Operating Income (Loss)	<u>\$ 258</u>
Nonoperating Revenues (Expenses)	
Interest revenue	\$ -
Other nonoperating revenues	-
Interest expense	-
Other nonoperating expenses	-
Total Nonoperating Revenues (Expenses)	<u>\$ -</u>
Income (Loss) Before Transfers	<u>\$ 258</u>
Capital Contributions and Transfers	
Transfers to other funds	<u>\$ (258)</u>
Total Transfers In (Out)	<u>\$ (258)</u>
Change in net position	<u><u>\$ 0</u></u>

Risk Management

**DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
RISK MANAGEMENT INTERNAL SERVICE FUND
FY 2022 FINANCIAL PLAN AS OF 10/1/21**

All Figures in Thousands

Operating Revenues	\$ 4,373
Operating Expenses	
Salaries, wages, and other administrative	\$ 1,713
Depreciation	-
Premiums and claims (only self insurance)	2,643
Total Operating Expenses	\$ 4,356
Operating Income (Loss)	\$ 18
Nonoperating Revenues (Expenses)	
Interest revenue	\$ -
Other nonoperating revenues	-
Interest expense	-
Other nonoperating expenses	-
Total Nonoperating Revenues (Expenses)	\$ -
Income (Loss) Before Transfers	\$ 18
Capital Contributions and Transfers	
Transfers to other funds	\$ (18)
Total Transfers In (Out)	\$ (18)
Change in net position	\$ (0)

State Sponsored Group Insurance

DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
STATE SPONSORED GROUP INSURANCE INTERNAL SERVICE FUND
FY 2022 FINANCIAL PLAN AS OF 10/1/21

All Figures in Thousands

Operating Revenues	\$	<u>770,445</u>
Operating Expenses		
Salaries, wages, and other administrative	\$	21,511
Premiums and claims		<u>749,369</u>
Total Operating Expenses	\$	<u>770,880</u>
Operating Income (Loss)	\$	<u>(435)</u>
Nonoperating Revenues (Expenses)		
Interest revenue	\$	435
Other nonoperating revenues		-
Interest expense		-
Other nonoperating expenses		-
Total Nonoperating Revenues (Expenses)	\$	<u>435</u>
Income (Loss) Before Transfers	\$	<u>(0)</u>
Capital Contributions and Transfers		
Transfers to other funds	\$	-
Total Transfers In (Out)	\$	<u>-</u>
Change in net position	\$	<u><u>0</u></u>

Motor Transport

**DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
MOTOR TRANSPORT INTERNAL SERVICE FUND
FY 2022 FINANCIAL PLAN AS OF 10/1/21**

All Figures in Thousands

Operating Revenues	\$ 77,814
Operating Expenses	
Salaries, wages, and other administrative	\$ 4,476
Depreciation	255
Premiums and claims	2,373
Other operating expense:	
Leased vehicle expenses	43,378
Vehicle maintenance (Gas, Oil, Repair) expense	29,211
Total Operating Expenses	\$ 79,694
Operating Income (Loss)	\$ (1,880)
Nonoperating Revenues (Expenses)	
Interest revenue	\$ -
Other nonoperating revenues	1,963
Interest expense	-
Other nonoperating expenses	-
Total Nonoperating Revenues (Expenses)	\$ 1,963
Income (Loss) Before Transfers	\$ 83
Capital Contributions and Transfers	
Transfers to other funds	\$ (83)
Total Transfers In (Out)	\$ (83)
Change in net position	\$ 0

Information Technology

**DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
IT INTERNAL SERVICE FUND
FY 2022 FINANCIAL PLAN AS OF 10/1/21**

All Figures in Thousands

Operating Revenues	\$ 979,153
Operating Expenses	
Salaries, Wages	\$ 311,702
Contractual Services	278,976
Non-capital equipment	22,088
Software License and Maintenance	221,929
Other Administrative and Allocated Expenses	25,093
Depreciation	114,364
Total Operating Expenses	\$ 974,152
Operating Income (Loss)	\$ 5,001
Nonoperating Revenues (Expenses)	
Miscellaneous Non Operating Revenue	\$ -
Sale of Fixed Assets	-
Late Payments and Penalty	-
Interest Expense	(914)
Total Nonoperating Revenues (Expenses)	\$ (914)
Income (Loss) Before Transfers	\$ 4,087
Transfers	
Transfers From Other Funds	\$ -
Transfers To Other Funds	(4,086)
Total Transfers	\$ (4,086)
Change in Net Position	\$ -