



STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

DEPARTMENT OF TECHNOLOGY, MANAGEMENT & BUDGET
LANSING

MICHELLE LANGE
DIRECTOR

March 14, 2023

The Honorable John Cherry, Chair
General Government Subcommittee
Michigan State Senate
State Capitol
Lansing, MI 48909

The Honorable Felicia Brabec, Chair
General Government Subcommittee
Michigan House of Representatives
State Capitol
Lansing, MI 48909

Dear Senator Cherry and Representative Brabec and:

Pursuant to the reporting requirements in Section 822m. of Public Act 56 of 2019 enclosed please find the 2023 Supplier Performance Tracking Report.

If you have questions regarding the information, please contact Stephen P. Davis, Division Director of the Relationship Management Division, Department of Technology, Management and Budget, Central Procurement Services, at (517) 242-9464.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Ambrosier".

Jared Ambrosier
Chief Procurement Officer

Enclosures

Cc: House Fiscal Agency
Senate Fiscal Agency
State Budget Office



Supplier Performance Tracking Report

Required by Section 822m. of Public Act 56 of 2019

Prepared for
General Government Subcommittee, the House Fiscal Agency, and the Senate Fiscal Agency

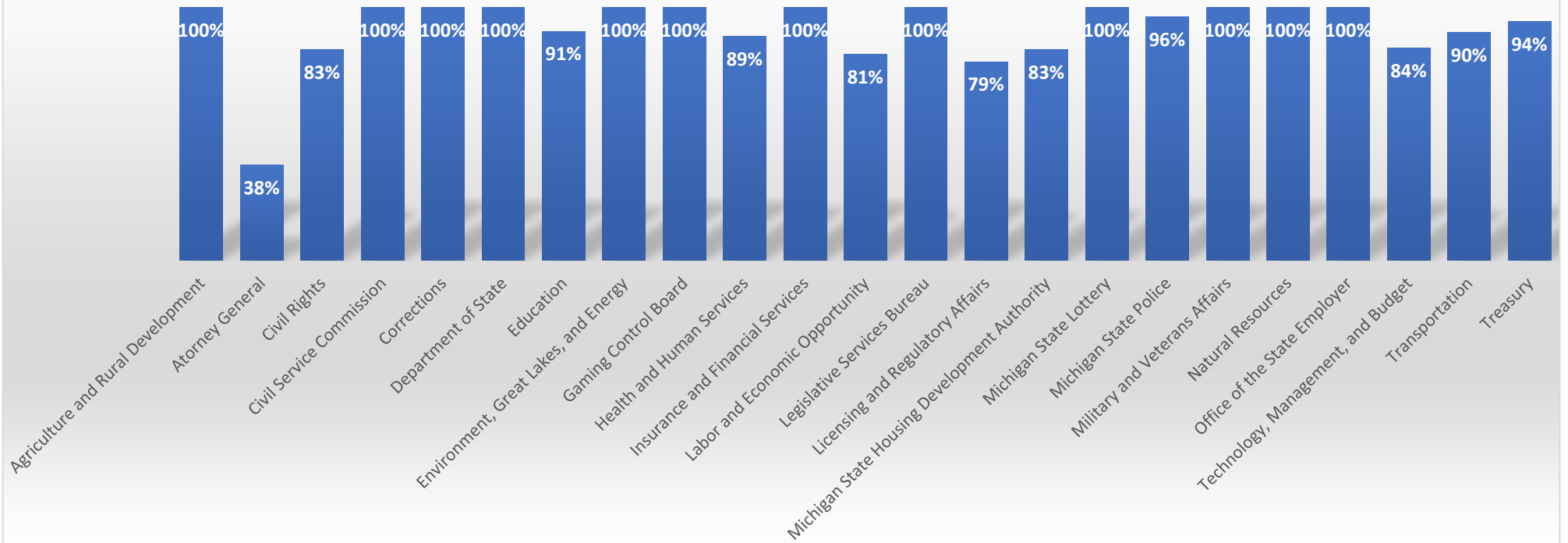
Department of Technology, Management and Budget
Procurement
March 14, 2023

Pursuant to Section 822m. of Public Act 56 of 2019, the Department of Technology, Management, and Budget (“DTMB”) has an obligation to keep track suppliers’ performance in fulfilling contractual duties. DTMB has developed a tool that allows program managers (the individuals in agencies identified as responsible for monitoring performance) in every state agency to report standard performance information on their respective suppliers. These Contract Monitoring Reports (“CMR”) are submitted electronically to DTMB on a regular predetermined cadence and are automatically uploaded to a common database. The information is aggregated by supplier and used to create a Supplier Scorecard. Scorecards are accessible via an internal intranet site by all state procurement professionals and used as a factor in determining future awards.

All state agencies are currently using the CMRs to submit the required performance information. By DTMB policy, program managers are required to submit CMRs either annually, semi-annually, or quarterly depending on nature of the contract. More frequent reporting is required for contracts covering more critical or sensitive goods and services.

DTMB has set a target to have currently valid CMR’s from 80% of the 1,143 program managers. In determining which agencies are compliant, DTMB has used this as the benchmark. The following graph and chart provide information on each agencies’ compliance.

Agency Compliance With CMR Requirement (%)



80% compliance in providing up-to-date performance information is the target requirement set by the Department of Technology Management and Budget, Central Procurement Services. Overall State compliance is 91%.

Agency	Non-Compliant	Compliant	Total
Agriculture and Rural Development	0	14	14
Attorney General	5	3	8
Civil Rights	1	5	6
Civil Service Commission	0	14	14
Corrections	0	85	85
Department of State	0	110	110
Education	3	29	32
Environment, Great Lakes, and Energy	0	36	36
Gaming Control Board	0	12	12
Health and Human Services	22	172	194
Insurance and Financial Services	0	26	26
Labor and Economic Opportunity	5	22	27
Legislative Services Bureau	0	1	1
Licensing and Regulatory Affairs	3	11	14
Michigan State Housing Development Authority	1	5	6
Michigan State Lottery	0	11	11
Michigan State Police	2	53	55
Military and Veterans Affairs	0	23	23
Natural Resources	0	50	50
Office of the State Employer	0	1	1
Technology, Management, and Budget	48	253	301
Transportation	8	73	81
Treasury	2	34	36
STATE OVERALL	100	1043	1143