



**STATE OF MICHIGAN
ENTERPRISE PROCUREMENT**

Department of Technology, Management, and Budget
320 S. Walnut Street 2nd Floor Lansing, MI 48933
P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 9
to
Contract Number MA22000000932

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | Daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|-------------------------------|-------------------------------|---------------------|---------|
| STATE | Program Manager | Various | Various |
| | | | |
| Contract Administrator | Contract Administrator | Valerie Hiltz | DTMB |
| | | (517) 249-0459 | |
| | | hiltzv@michigan.gov | |

| CONTRACT SUMMARY | | | | |
|---|-------------------------|------------------------------------|---|-------------------|
| COVID 19 – Testing Kits, Testing Services, Diagnostic Services & Health Screening Services | | | | |
| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE | |
| May 25, 2022 | May 24, 2025 | 2 - 12 Months | September 30, 2025 | |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | | |
| N/A | | N/A | | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING | |
| <input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (PRC) <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | |
| MINIMUM DELIVERY REQUIREMENTS | | | | |
| N/A | | | | |
| DESCRIPTION OF CHANGE NOTICE | | | | |
| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
| <input type="checkbox"/> | | <input type="checkbox"/> | | |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$41,500,000.00 | \$5,000,000.00 | \$46,500,000.00 | | |
| DESCRIPTION | | | | |
| Effective, March 26, 2025 this contract is adding funding in the amount of \$5,000,000.00. | | | | |
| All other terms, conditions, specifications and pricing remain the same per Contractor and Agency agreement, DTMB Central Procurement Services approval and approval of the State Administrative Board on March 25, 2025. | | | | |

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|--------|----------------|--------------|----------------------|
| MDHHS | | | |
| MDOC | Brad Purves | 517-335-2248 | PurvesB@michigan.gov |
| MDHHS | Charmica Terry | | TerryC4@michigan.gov |
| MDHHS | Joseph Coyle | 517-284-4915 | CoyleJ@michigan.gov |
| MDHHS | Leonard Uller | 313-600-7621 | UllerL@michigan.gov |



**STATE OF MICHIGAN
ENTERPRISE PROCUREMENT**

Department of Technology, Management, and Budget
320 S. Walnut Street 2nd Floor Lansing, MI 48933
P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **8**
to
Contract Number **MA22000000932**

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | Daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|--------------|-------------------------------|---------------------|---------|
| STATE | Program Manager | Various | Various |
| | | | |
| STATE | Contract Administrator | Valerie Hiltz | DTMB |
| | | (517) 249-0459 | |
| | | hiltzv@michigan.gov | |

| CONTRACT SUMMARY | | | | |
|--|-------------------------|------------------------------------|---|--------------------|
| COVID 19 – Testing Kits, Testing Services, Diagnostic Services & Health Screening Services | | | | |
| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE | |
| May 25, 2022 | May 24, 2025 | 2 - 5 Months | May 24, 2025 | |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | | |
| N/A | | N/A | | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING | |
| <input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (PRC) <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | |
| MINIMUM DELIVERY REQUIREMENTS | | | | |
| N/A | | | | |
| DESCRIPTION OF CHANGE NOTICE | | | | |
| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
| <input checked="" type="checkbox"/> | 5 Months | <input type="checkbox"/> | | September 30, 2025 |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$41,500,000.00 | \$0.00 | \$41,500,000.00 | | |

DESCRIPTION

Effective March 1, 2025 this contract is exercising part of the next available option year with the new expiration date being set as September 30, 2025.

PRC testing services will no longer be performed under this contract, see attached Schedule A language changes.

The following twelve (12) Neighborhood Wellness Centers sites will be the only locations utilizing this contract, as of the effective date: Albion Community Foundation, Hope Community Church, Macedonia Baptist Church, Bethel United Methodist Church, Word of Life Church, Renaissance Church of God in Christ (COGIC), All God's People Church, Christ Temple Church, International Gospel Center, New Hope Missionary Baptist Church, Gethsemane Baptist Church and Peace Baptist Church.

Contractual pricing for these twelve locations is being revised with reduced rates, retroactively to 1/1/2025 per the table provided in the attached Schedule B Pricing.

All other terms, conditions, specifications and pricing remain the same per the Contractor and Agency agreement and the agreement of DTMB Central Procurement Services.

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|--------|---------------|--------------|----------------------|
| MDHHS | | | |
| MDOC | Brad Purves | 517-335-2248 | PurvesB@michigan.gov |
| MDHHS | Joseph Coyle | 517-284-4915 | CoyleJ@michigan.gov |
| MDHHS | Leonard Uller | 313-600-7621 | UllerL@michigan.gov |

Schedule A Language Revisions.

1. Section 1.1. General Requirements for Testing Services

Revise subsection B. to read as follows:

- B. The Contractor must provide all COVID-19 test collection supplies, including PPE. The Contractor must provide point-of-care SARS-CoV-2 antigen diagnostic test kits for all individuals presenting for testing. SARS-CoV-2 antigen diagnostic test kits should meet the requirements outlined in Exhibit 1.

2. Section 1.1. General Requirements for Testing Services

Revise subsection E. to read as follows:

- E. The Contractor must use its best efforts to perform all COVID-19 test diagnostics within 24 hours for antigen tests of receipt of patient specimens.

3. Section 8.2.

Revise subsection IV. To read as follows:

- IV. Type of test- Antigen

4. Section 10. Service Level Agreements (SLA)

Revise SLA Metric 2. Timely Lab Test Process, Definition and Purpose to read as follows:

All antigen test lab samples must be processed within 24 hours of receipt by the laboratory.

5. Section 10. Service Level Agreements (SLA)

Revise SLA Metric 2. Timely Lab Test Process, Acceptable Standard to read as follows:

Samples that are processed in accordance with Contractor's processes and entered in Contractor's information management system correctly and that do not require a repeat evaluation to ensure proper reporting must be processed within 24 hours for Antigen tests of receipt by the laboratory. The Contractor's laboratory must be available 24/7 to process test kits. The acceptable standard is 100% compliance.

Schedule B- Revisions

1. Replace Table 1.A. to read as follows:

| TABLE 1A | |
|----------------------------------|-------------------------------------|
| All Inclusive Covid- 19 Testing | Client Price per All Inclusive Test |
| COVID-19 Antigen Test Nasal Swab | \$14.70 |

2. Remove the following language related to Table 1A:

**The additional requirement of insurance billing will incur the additional cost at \$4.50 per claim (PCR test would be \$9.00/claim and an antigen test would be \$4.50/claim) for specimen collection and PCR lab analysis.

3. Replace Table 1B only for the twelve locations listed on Change Notice #8 Cover Sheet retroactively effective 1/1/2025:

| TABLE 1B- Testing Site Services** | | | |
|------------------------------------|----------------|---------------|---------------|
| Services Provided | Cost per Event | Cost per Each | Cost per Hour |
| Light Team | \$3,110.00 | | |
| Medium Team | \$5,150.00 | | |
| Covid-19 PCR Diagnostic Nasal Swab | | \$75.00 | |
| Nurse Practitioner (one only) | | | \$132.00 |

** Includes Personnel Protection Equipment to be provided by the Contractor at Testing Sites.



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Department of Technology, Management, and Budget

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913
P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **7**
to

Contract Number **MA22000000932**

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | Daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|-------------------------------|-------------------------------|---------------------|---------|
| STATE | Program Manager | Various | Various |
| | | | |
| Contract Administrator | Contract Administrator | Valerie Hiltz | DTMB |
| | | 517-249-0459 | |
| | | HiltzV@michigan.gov | |

| CONTRACT SUMMARY | | | | |
|--|-------------------------|------------------------------------|---|-------------------|
| COVID 19 – Testing Kits, Testing Services, Diagnostic Services & Health Screening Services | | | | |
| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE | |
| May 25, 2022 | May 24, 2025 | 2 - 12 Months | May 24, 2025 | |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | | |
| N/A | | N/A | | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING | |
| <input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (PRC) <input type="checkbox"/> Other | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| MINIMUM DELIVERY REQUIREMENTS | | | | |
| N/A | | | | |
| DESCRIPTION OF CHANGE NOTICE | | | | |
| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
| <input type="checkbox"/> | | <input type="checkbox"/> | | |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$31,500,000.00 | \$10,000,000.00 | \$41,500,000.00 | | |
| DESCRIPTION | | | | |
| Effective August 7, 2024 this contract will have \$10,000,000.00 in additional funding added. | | | | |
| All other terms, conditions, specifications and pricing remain the same per Contractor and Agency agreement, DTMB Central Procurement Services approval, and approval of the State Administrative Board granted on August 6, 2024. | | | | |

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|--------|---------------|--------------|----------------------|
| MDOC | Brad Purves | 517-335-2248 | PurvesB@michigan.gov |
| MDHHS | Leonard Uller | 313-600-7621 | UllerL@michigan.gov |
| MDHHS | Joseph Coyle | 517-284-4915 | CoyleJ@michigan.gov |



**STATE OF MICHIGAN
ENTERPRISE PROCUREMENT**

Department of Technology, Management, and Budget

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913
P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **6**

to

Contract Number **MA22000000932**

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | Daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|-------------------------------|-------------------------------|---------------------|---------|
| STATE | Program Manager | Various | Various |
| | | | |
| Contract Administrator | Contract Administrator | Valerie Hiltz | DTMB |
| | | (517) 249-0459 | |
| | | hiltzv@michigan.gov | |

CONTRACT SUMMARY

COVID 19 – Testing Kits, Testing Services, Diagnostic Services & Health Screening Services

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|--|-------------------------|---------------------------|---|
| May 25, 2022 | May 24, 2025 | 2 - 12 Months | May 24, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| N/A | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (PRC) <input type="checkbox"/> Other | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| MINIMUM DELIVERY REQUIREMENTS | | | |
| N/A | | | |

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$31,500,000.00 | \$0.00 | \$31,500,000.00 | | |

DESCRIPTION

Effective June 5, 2024, this contract is updating services provided under this contract. Schedule A language is being revised as attached, and updated services costs are as described in Schedule A-Attachment 1- OptumServe Wellness Center Services as attached.

The State's Contract Administrator is changed to Valerie Hiltz, 517-249-0459, hiltzv@michigan.gov.

All other terms, conditions, specifications and pricing remain the same per Contractor and MDHHS agreement, DTMB Central Procurement Service approval and approval provided by the State Administrative Board on June, 4, 2024.

**Program Managers
for
Multi-Agency and Statewide Contracts**

| AGENCY | NAME | PHONE | EMAIL |
|--------|---------------|--------------|----------------------|
| MDOC | Brad Purves | 517-335-2248 | PurvesB@michigan.gov |
| MDHHS | Leonard Uller | 313-600-7621 | UllerL@michigan.gov |
| MDHHS | Joseph Coyle | 517-284-4915 | CoyleJ@michigan.gov |

1. Revise Schedule A, Background Covid -19 Testing Sites # 3. Neighborhood Testing Sites to read: Neighborhood Wellness Centers.
2. Revise Background Further Details Section 3. Neighborhood Wellness Sites to read: Neighborhood Wellness Centers and Subsection i) to read as follows:
 - i) Contractor will be responsible to provide health screening services, for testing clinics, and Naloxone education/distribution at approximately 22 Neighborhood Wellness Centers, administering 100-600 tests per day, providing health screenings, and distributing Naloxone as needed.
3. Replace Schedule A, Section 1.2. Information Technology (IT) Requirements, Specific Standard with Section 1.2. General Requirements for Screening Services as follows:

1.2. General Requirements for Screening Services

The Contractor will provide health screenings services at Neighborhood Wellness Sites. The scope and pricing of these services are outlined in their entirety via **Schedule A, Attachment 1. Neighborhood Wellness Site Services** as attached.

- A. Services the Contractor will provide will include the services listed below:
 - 1) Blood Pressure Screening
 - 2) Glucose Screening
 - 3) Cholesterol Screening
 - B. The Contractor and the Program Manager will establish and agree upon Standard Operating Procedures (SOPs) for these sites.
-
4. Add Schedule A, Section 1.3. Naloxone Education/Distribution Services

1.3. Naloxone (Narcan) Education/Distribution Services (through March 2025)

 - A. The Contractor will receive Naloxone at the Contractor's warehouse or other designated facilities.
 - B. The Contractor will allocate and distribute supplies of Naloxone across participating Neighborhood Wellness Center locations to ensure supplies are available.
 - C. The Contractor will educate Neighborhood Wellness Center attendees relative to the benefits of Naloxone, inform them of product availability, and provide the product as appropriate.

- D. The Contractor will provide to the MDHHS Project Manager monthly reports detailing the number of Naloxone kits distributed each day by Neighborhood Wellness Center and report other measures used for program evaluation as deemed necessary by the MDHHS.
5. Re-insert Schedule A Section Information Technology (IT) Requirements in its entirety, with revised numbering and with subsections renumbered as follows:

1.4. Information Technology (IT) Requirements

- A. Specific Standards
- B. User Type and Capacity
- C. End-User Operating Environment
- D. Secure We Application Standard



State of Michigan

Department of Health and Human Services

Optum Serve Response to Request for Wellness Center Services Program

Technical/Pricing Proposal

Date

April 11, 2024

Contact

Dan Nadarski
Associate Director, Contracts Optum Serve

 763-797-4524

 daniel.nadarski@optum.com

MA 220000000932
Added via CN 6, Effective 6/5/24

Schedule A- Attachment 1
Neighborhood Wellness Center Services



328 Front Street South
La Crosse, WI 54601

P: 1-888-445-8745
F: 1-952-917-7878

optum.com

April 11, 2024

Leonard Uller
State of Michigan
Department of Health and Human Services
320 S Walnut Street
Lansing, MI 48933

RE: State of Michigan Department of Health and Human Services Wellness Center Services Program

Dear Mr. Uller:

On behalf of Optum Serve, I am pleased to offer the following proposal to the State of Michigan Department of Health and Human Services for the requested contract modification to expand our existing COVID-19 Testing Services contract to include hypertension, cholesterol, and diabetes screening as part of the Wellness Center Services Program.

Optum Serve, a subsidiary of UnitedHealth Group (UHG), is dedicated to helping people live healthier lives and making the health system work better for everyone. Our team of 325,000 people at UHG remain focused on the health, safety, and support of the people and communities we serve. As part of our commitment to help all people in every community – driven by values of integrity, compassion, innovation, relationships, and performance – we are boldly advancing broad health equity initiatives across the nation.

Optum Serve is uniquely positioned to assist the State of Michigan with wellness services tailored to the State's requirements. The solutions presented in this proposal are designed to cover the health screening service needs for the State of Michigan.

Thank you for your thoughtful consideration of our proposal. Please do not hesitate to contact me directly should you have any questions.

Best regards,

Mark Swofford

Mark Swofford (Apr 11, 2024 20:56 EDT)

Mark Swofford
Senior Vice President
Optum Serve Health Services
328 Front Street South
La Crosse, WI 54601

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11000 Optum Circle, Eden Prairie, MN 55344

USE AND DISCLOSURE OF DATA

This proposal includes data that shall not be disclosed outside the Government and shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate this proposal. However, if a contract is awarded to this offer or as a result of, or in connection with the submission of these data, the Government shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This registration does not limit the Government’s right to use information contained in these data if they are obtained from another source without restriction. The response to this RFI contains proprietary information and trade secrets that should be exempted from public disclosure.

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1. Introduction

Public health leaders from the State of Michigan requested Optum Serve partnership to expand services at community-based health events to promote and improve the overall health and wellness of the population. Specifically, they requested testing and screening services for hypertension, diabetes, and cholesterol, with a focus on disease prevention, health education, and lifestyle modifications to encourage healthy behaviors.

Optum Serve has extensive experience with the end-to-end management and operation of multiple concurrent events across many site configurations. We are experts in the design and implementation of tailored medical screening services across various modalities, including indoor fixed locations, outdoor tented sites, drive-through sites, hybrid facilities, mobile bus sites, as well as the deployment of temporary travel staff teams to any of the above. We have experience receiving and properly screening individuals for wellness services such as hypertension, diabetes, and cholesterol screening.

2. Scope of Work

In the April to May 2024 timeframe, Optum Serve will continue to provide end-to-end clinical services for COVID testing with the addition of providing wellness services to attendees at health events, at locations directed by the State of Michigan Department of Health and Human Services. The purpose of this program is to provide health screening services to address various health risk factors for the population served. The scope of services is initially limited to those described in Sections 2.1-2.3 below.

2.1. Hypertension Screening

Optum Serve will provide attendees with optional screening for hypertension in accordance with the United States Preventive Services Task Force (USPSTF) guidelines. The USPSTF recommends screening for hypertension in adults 18 years and older. Blood pressure (BP) measurements will be taken at the brachial artery (upper arm) with a properly sized, validated, and accurate device in a seated position after five minutes of rest.

If initial BP is > 140/90, the steps above will be repeated before referral for further testing and treatment (e.g., primary care provider, county health department, CVS, Walgreens, etc.).

If BP reading is within the **“Hypertensive Crisis”** category: (confirmed after 2 readings completed 5 minutes apart from each other)

1. If an attendee’s readings are within the “Hypertensive Crisis” category, clinical staff must, in accordance with the [American Heart Association](#), ask the attendee if they are experiencing any of the following symptoms:
 - a. Chest pain
 - b. Shortness of breath
 - c. Back pain
 - d. Numbness/weakness
 - e. Change in vision
 - f. Difficulty speaking
2. **If any of the above symptoms are present**, this is considered a **hypertensive emergency**, and the vendor **MUST**:
 - a. Inform the attendee of the need to seek immediate care and risks associated with not obtaining care right away.

- b. Explain that the next step is to contact Emergency Medical Services (EMS) and ask for their consent to do so.
 1. If the individual agrees, proceed to step “c” in this process.
 2. If the individual refuses medical intervention, they must sign a waiver explaining that they are refusing medical intervention that was recommended by the on-site clinician.
 3. If the individual is unable to sign the document due to symptoms listed above, proceed with contacting EMS.
 - c. Contact Emergency Medical Services (EMS) immediately to get help for the individual.
 - d. Email MDHHS leadership to inform them of the incident and include:
 1. Site name
 2. Summary of the situation (with no identifiable attendee details)
 3. State that they were in a “hypertensive emergency” based on clinical staff assessment and 2 or more BP readings.
 4. The steps taken to assist the individual including consent/refusal of help. The status of the individual when they left the site.
3. If any of the symptoms above **are not present**, this is considered **hypertensive urgency**, and the vendor’s clinician **MUST**:
- a. Educate the attendee about hypertensive urgency and the need to discuss these results further with a doctor. Urge the attendee to see a doctor to further explore the BP reading and identify next steps for care.
 - b. Aid the attendee in making an appointment with their primary care provider/locating a nearby care facility to discuss the results.
 1. If the attendee refuses help with making an appointment, document this on results that are given to the attendee. The refusal for help in making an appointment must also be documented in the summary email to MDHHS leadership.
4. Email MDHHS leadership to inform them of the incident and include:
- a. Site name
 - b. summary of the situation (with no identifiable attendee details)
 - c. State that they were in a “hypertensive urgency” based on clinical staff assessment and 2 or more BP readings.
 - d. Document the steps taken to assist the individual and outcome.
 - e. Document the status of the individual when they left.

Basic Offering:

- The attendee will complete a questionnaire via pre-registration or on site, detailing limited medical, social, and family history.
- On-site clinical staff will utilize the questionnaire and approved algorithm to determine if the attendee is at risk for hypertension and which additional screening option(s) are recommended.
- The attendee will be provided the right to refuse additional screenings or assessments and will have the right to request any/all screenings or assessments.
- Vital signs – height, weight, BP, pulse, Body Mass Index (BMI) calculation
- If clinically necessary based on the results of the questionnaire, the attendee’s height and weight will be obtained by self-reporting from the attendee or via a scale and tape measure available on site, at the discretion of the clinical staff on site.

Optum Serve clinical staff will provide patients who remain on-site their results of the screening via the platform and can interpret the results of the screening if requested by the patient.

- For patients who do not remain on-site, but their screening results are

high/abnormal, their screening results will be sent to them via the platform and they will receive a telephonic call, three (3) attempts will be made to discuss the results of high/abnormal results.

- For patients who do not remain on-site and their screening results and within the acceptable normal range will be sent to them via the platform with no interpretation of the results. Patients who would like their screening results reviewed and interpreted have the option to return in-person.
- Educational materials for heart-healthy diet, exercise, and home monitoring and additional educational resources may be created in partnership with the State of Michigan. Optum Serve will collaborate with the State's point of contact to approve educational materials. Optum Serve will print and distribute wellness services educational materials at cost.

2.2. Diabetes Screening

Optum Serve will provide attendees with optional screening for risk of diabetes in accordance with USPSTF guidelines. The USPSTF recommends screening for type 2 diabetes annually in patients 45 years and older, or in patients younger than 45 years with major risk factors. The determination of risk can be made by one of the following:

- Fasting plasma glucose level of 126 mg per dL or greater
- Random plasma glucose level of 200 mg per dL or greater
- Hgb A1c level of 6.5% or greater

Basic Offering:

- Optum Serve will collect limited medical, social, and family history from a standard questionnaire to determine if the attendee is at risk and which screening option(s) are recommended. The attendee will be informed of the results of the assessment and provided the right to refuse additional screenings or assessments.
- If clinically necessary based on the results of the questionnaire, the attendee's height and weight will be obtained by self-reporting from the attendee or via a scale and tape measure available on site, at the discretion of the clinical staff on site.
- Optum Serve will then conduct a glucose finger stick and Hgb A1c tests.
- Optum Serve will provide educational materials on appropriate diets and exercise programs, as well as a referral for additional educational resources.

2.3. Cholesterol Screening

Optum Serve will provide attendees with optional cholesterol screening in accordance with USPSTF guidelines to assess an individual's risk of developing cardiovascular disease by measuring cholesterol levels. The USPSTF recommends the following guidelines for screening for lipid disorders:

- Once between ages 17-21 for the general population
- Routine screening every five years beginning at age 20 and more frequent screening of those 20 years of age and older at risk for cardiovascular disease.
- Men aged 20 to 35 for lipid disorders if they are at increased risk for coronary heart disease.
- Women aged 45 and older.
- Women aged 20 to 45 for lipid disorders if they are at increased risk for coronary heart disease.

The determination of risk can be made based on the following:

- **Fasting attendees:**
 - o Total cholesterol:
 - ✓ Normal: 100 – 199
 - ✓ Elevated: 200 – 240
 - ✓ High: Greater than 240
 - o Triglycerides:
 - ✓ Normal: 0 – 149
 - ✓ Elevated: 150 – 300
 - ✓ High: Greater than 300
 - o HDL cholesterol:
 - ✓ Desired: Greater than 39
 - o LDL cholesterol:
 - ✓ Normal: 0 – 99
 - ✓ Elevated: 100 – 160
 - ✓ High: Greater than 160
- **Non-fasting attendees:**
 - o Total cholesterol:
 - ✓ Normal: 100 – 199
 - ✓ Elevated: 200 – 240
 - ✓ High: Greater than 240

Lipid panel to include total cholesterol, LDL, HDL, and triglycerides:

- Non-fasting can impact triglyceride levels for several hours.
 - Recommendation:
 - o Non-fasting attendees receive a total cholesterol screening.
 - ✓ Recommend a fasting full lipid panel if total cholesterol results are high/abnormal.
 - o Fasting patients receive a full lipid panel screening.

Basic Offering:

- Limited medical, social, and family history
 - Staff refers to the questionnaire to determine if the attendee is at risk and which screening option(s) are recommended.
 - The attendee has the right to refuse screenings and/or request any/all screenings.
- Height and weight measurements for BMI calculation
 - Height and weight can be obtained by attendee self-reporting or via a scale and tape measure available on site.

- Lipid profile (fasting) or total cholesterol (non-fasting) using point of care (POC) device or lab draw.
- Educational materials on appropriate diets and exercise programs, referral for additional educational resources

3. Modality for Wellness Screening

3.1. Point of Care (POC)

Overview:

- A POC implementation approach will afford attendees a complete and timely general health and wellness experience while visiting one of our community-based sites. Optum Serve and our partners will integrate the necessary medical devices to provide onsite diagnostic support for three screening services: hypertension, diabetes, and cholesterol.
- This flexible implementation model will support diverse facility setups, a holistic attendee experience, real-time results, a streamlined onsite experience, reduced infrastructural and utility needs from facilities and partners, and a portable wellness service offering to support other community events (mobile events, fairs, festivals, etc.).

Team Size:

- Staff will provide a dual workstream implementation consisting of COVID-19 testing services and wellness screening services.

| Indoor Test Sites | Team Size | Estimated COVID-19 Tests per 8-hour Event | Estimated Wellness Screenings per 8-hour Event |
|-------------------|-------------|---|--|
| Medium | 5-7 Staff | Up to 99 Tests | Up to 30 Diagnostic Screenings |
| Heavy | 8-10 Staff | Up to 250 Tests | Up to 65 Diagnostic Screenings |
| Very Heavy | 11-15 Staff | 251-500 Tests | Up to 175 Diagnostic Screenings |

| Drive-Up Test Sites | Team Size | Estimated COVID-19 Tests per 8-hour Event | Estimated Wellness Screenings per 8-hour Event |
|---------------------|----------------|---|--|
| Medium | Up to 10 Staff | Up to 250 Tests | Up to 60 Diagnostic Screenings |
| Heavy | 11-20 Staff | Up to 500 Tests | Up to 175 Diagnostic Screenings |
| Very Heavy | 21-40 Staff | Up to 750 Tests | Up to 600 Diagnostic Screenings |

Medical Devices & Supplies:

- Optum Serve will provide all medical devices and required medical supplies to implement a complete POC wellness clinic experience (scales, BP cuffs, glucometers, Hgb A1c Clinic Laboratory Improvement Amendments (CLIA)-waived analyzers, lipid CLIA-waived analyzers, etc.). All medical devices will be calibrated and maintained. For sites without privacy rooms, partitions will be added, as needed, to ensure privacy during telemedicine appointments.

3.2. Telehealth Services

Optum Serve has extensive experience providing telehealth services to federal, state and local government entities. Our telehealth program is the country's second largest, surpassed only by the U.S. Department of Veterans Affairs (VA). Our experience with nurse triage (through our Global Nurse Advice Line (GNAL) contract) and nurse telehealth enables us to direct attendees to the right level of care, including recommending a virtual health visit when necessary. We have the capabilities to provide video conferencing, telephonic interaction, instant messaging chat, and both synchronous and asynchronous web-based education.

Our program focuses on transforming the healthcare delivery system from treating the condition to treating the patient. As part of this patient-centric approach, we strive to make sure that every telehealth solution delivers high usability. We implement and manage synchronous telehealth programs such as our NowClinic®, enabling virtual urgent care through mobile applications on tablets and smartphones in more than 44 states. NowClinic supports more than 2,000 acute care patients per month. We manage one of the largest behavioral telehealth provider networks in the country, with more than 130,000 affiliated clinicians and 5,000 facilities supporting telepsychiatry and other services for Veterans and other beneficiaries. Our Optum Advocacy solution is used to manage care for more than 200,000 patients by telephone. Optum's own U.S. Food and Drug Administration (FDA)-certified remote patient monitoring platform is used to monitor up to 20,000 patients with cardiovascular, pulmonary, or renal disease, as well as maternity patients, in their own homes.

Optum Serve offers three (3) different provider referral options to support patients at Michigan public health community sites and include staffing either a Nurse Practitioner or a Physician. Optum Serve will continue to provide end-to-end clinical services for COVID testing with the addition of health and wellness screenings and telehealth provider services.

All provider referral encounters will include patient education and consultation, electronic prescription to a local pharmacy (if appropriate) and assistance locating a follow up appointment with a local primary care provider (if appropriate). Summaries of each telehealth visit can be printed on site or accessed by patients via the patient portal.

1. **On Demand** (POC only): If an attendee has an abnormal result onsite, the attendee is entered into a short queue and receives a live virtual visit in a private area onsite. Patients who exit the site before results are available will receive 3 contact attempts via phone.
2. **Case Management** (Lab or POC): A retroactive referral method done via telephone. Provider makes 3 outbound phone call attempts to reach patients with abnormal results within 24 hours of result availability.
 - The healthcare professional will attempt a total of three (3) outreaches, once every 24 hours during working hours of Monday – Friday, 8:00 am – 6:00 pm EST.

Optum Serve recommends the On Demand approach as it offers live interaction, is best suited for lower volume and offers the best value for virtual interaction in a POC model approach.

3.3. Proposed Attendee Flow

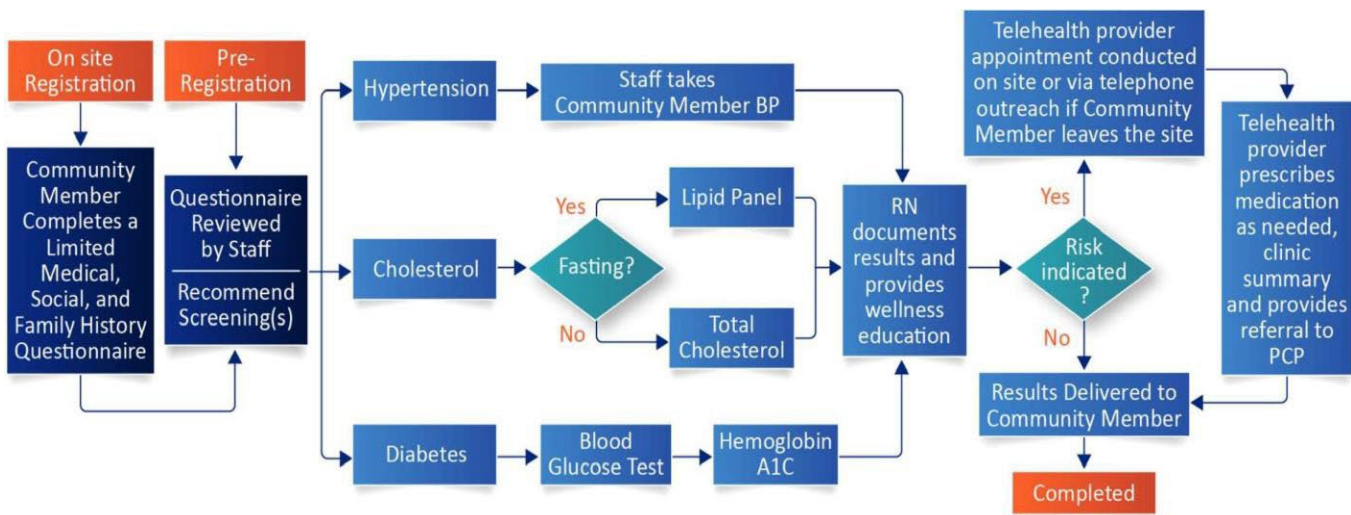


Exhibit 1: Optum Serve Attendee Flow

The attendee arrives on site, registers, and completes a limited medical, social, and family history questionnaire.

- Onsite clinical staff reviews the questionnaire to determine if the attendee is at risk and recommends applicable screening(s).
 - The attendee can override and elect any/all screenings.

Hypertension screening (the attendee screening flow/order is dependent on clinical staff's recommendations):

- If the attendee has high/abnormal results, educational materials are provided, and a telehealth provider appointment will be conducted.
 - If the attendee has no risks and wishes to conclude, their visit is completed.
 - If the attendee has risks and/or requests additional screening, they have the option for diabetes and/or cholesterol screenings.

Diabetes screening:

- Clinical staff measures the attendee's blood glucose and A1c.
 - If the attendee has high/abnormal results, educational materials are provided, and a telehealth provider appointment is conducted.
 - If the attendee has no risks and wishes to conclude, their visit is completed.

If the attendee has risks and/or requests additional screening, they have the option for a cholesterol screening.

Cholesterol screening:

- The attendee is required to self-attest to fasting prior to the screening.
 - If the attendee has not fasted, clinical staff recommends a total cholesterol test.
 - If the attendee has fasted, clinical staff recommends a full lipid panel.
- If the attendee has high/abnormal results, educational materials are provided, and a

telehealth appointment will be conducted.

- If the attendee has no risks and wishes to conclude, their visit is completed.
- If the attendee has risks and/or requests additional screening, they have the option for a diabetes screening.

3.4. Reporting

Optum Serve can communicate results to a State-identified data repository, but we will require additional details surrounding the State's requirements, including data points, methods of delivery, frequency, etc..

4 Pricing, Assumptions, and Terms

4.1 Pricing

| Service | Proposed Optum Serve Pricing | Notes |
|--|------------------------------|---|
| POC Daily Site Fee (Medium Team) | \$5,851.00 | Please see Sections 3.1 and 3.2 for details |
| POC Daily Site Fee (Heavy Team) | \$6,346.00 | Please see Sections 3.1 and 3.2 for details |
| POC Daily Site Fee (Very Heavy Team) | \$9,273.00 | Please see Sections 3.1 and 3.2 for details |
| POC Daily Site DRIVE THROUGH Fee (Medium Team) | \$8,052.00 | Please see Sections 3.1 and 3.2 for details |
| POC Daily Site DRIVE THROUGH Fee (Heavy Team) | \$13,123.00 | Please see Sections 3.1 and 3.2 for details |
| POC Daily Site DRIVE THROUGH Fee (Very Heavy Team) | \$19,685.00 | Please see Sections 3.1 and 3.2 for details |
| POC BP Screening | \$0 | Per screening |
| POC Diabetes Glucose, Hgb A1c | \$42.00 | Per screening |
| POC Total Cholesterol | \$18.00 | Per screening |
| POC Lipid Panel | \$43.00 | Per screening |
| Lab Daily Site Fee (Medium Team +) * | \$6,049.00 | Please see Sections 3.1 and 3.2 for details |
| Lab Daily Site Fee (Heavy Team +) * | \$7,817.00 | Please see Sections 3.1 and 3.2 for details |
| Lab Daily Site Fee (Very Heavy Team +) * | \$11,472.00 | Please see Sections 3.1 and 3.2 for details |
| Lab Daily Site DRIVE THROUGH Fee (Medium Team +) | \$8,052.00 | Please see Sections 3.1 and 3.2 for details |
| Lab Daily Site DRIVE THROUGH Fee (Heavy Team +) | \$15,307.00 | Please see Sections 3.1 and 3.2 for details |
| Lab Daily Site DRIVE THROUGH Fee (Very Heavy +) | \$22,961.00 | Please see Sections 3.1 and 3.2 for details |
| Lab A1c | \$60.00 | Per screening |
| Lab Diabetes Glucose | \$31.00 | Per screening |
| Lab Total Cholesterol | \$34.00 | Per screening |
| Lab Lipid Panel | \$49.00 | Per screening |

| Service | Proposed Optum Serve Pricing | Notes |
|---|------------------------------|---|
| Courier Fee | included in site fee | |
| Case Management Telehealth: Nurse Practitioner (NP) hourly rate | \$165.00 | Minimum fee of 5 hours per week |
| Case Management Telehealth: Physician (MD) hourly rate | \$264.00 | Minimum fee of 5 hours per week |
| On Demand Telehealth: one-time implementation fee | \$13,172.00 | |
| *On Demand Telehealth: NP hourly rate | \$132.00 | 1 NP can be scheduled for 4 visits per hour. Minimum fee of 4 hours per day. Recommend initiating a program with a minimum of 2 NPs across active sites. *Please refer to Assumptions section below |
| *On Demand Telehealth: NP per visit charge | \$99.00 | *Please refer to Assumptions section below |
| **On-Demand Provider Referral Option - NP per Unsuccessful Visit Charge | \$66.00 | **Please refer to Assumptions section below |

| | | |
|--|--|---|
| *On Demand Telehealth: MD hourly rate | \$211.00 | 1 MD can be scheduled for 4 visits per hour. Minimum fee of 4 hours per day. Recommend initiating a program with a minimum of 2 MDs across active sites. *Please refer to Assumptions section below |
| *On Demand Telehealth: MD per visit charge | \$165.00 | *Please refer to Assumptions section below |
| Privacy partitions | \$350.00 per site | Necessary for sites that don't have dedicated private areas to ensure privacy for telehealth appointments |
| One-time Implementation Fee for the Wellness Services in this Modification | \$26,343.00 (one-time implementation fee) | |

4.2 Assumptions

1. Indoor site fees include courier fees.
2. Indoor lab site fees include cost of centrifuges.
3. *Once more information is known about Optum Serve's number of assigned sites and operating hours, Optum Serve will determine appropriate minimum hours of clinician engagement per week for On-Demand options. Optum Serve will work with the State to adjust the number of NPs based on the volume of visits with the assumption that a single NP can schedule 32 visits per eight (8)-hour day.
4. **If patient doesn't stay onsite to receive results, Optum Serve will attempt three (3) telephonic outreach attempts, charge is if NP is unsuccessful in contacting patient (will not charge the full visit fee). For telephonic outreach Optum Serve clinical staff will only provide the patient the results and interpretation of the result when a successful telephonic outreach has been made otherwise patient will only receive a text message and/or email with the lab results and no interpretation will be provided via text and/or email.



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 320 S. WALNUT ST., LANSING, MICHIGAN 48933
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **5**
 to
 Contract Number **22000000932**

| | | | | |
|-------------------|---------------------------------|--------------|------------------------|-------|
| CONTRACTOR | OptumServe Health Services Inc. | STATE | Program Manager | MDHHS |
| | 328 Front Street South | | Contract Administrator | |
| | La Crosse, WI 54601 | | | |
| | Dan Nadarski | | Marissa Gove | DTMB |
| | 763-797-4524 | | (517) 449-8952 | |
| | daniel.nadarski@optum.com | | govem1@michigan.gov | |
| VS0225377 | | | | |

CONTRACT SUMMARY

COVID 19 – TESTING KITS, TESTING SERVICES & DIAGNOSTIC SERVICES

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|---|-------------------------|---------------------------|---|
| May 25, 2022 | May 24, 2025 | 2 - 1 Year | May 24, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| NET 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

MINIMUM DELIVERY REQUIREMENTS

N/A

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | N/A |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$31,500,000.00 | \$0.00 | \$31,500,000.00 | | |

DESCRIPTION

Effective January 10, 2024, lifeSign Status™ COVID-19/Flu A&B test kits are hereby added to this Contract to be administered during the period of 01 October through 31 March each year, for the remainder of the Contract period. The lifeSign Status™ COVID-19/Flu A&B test kits will be provided as an additional antigen option at all current active COVID-19 testing locations and will be in addition to the current offering of PCR and Antigen test kits.

The State will be responsible for the procurement, distribution, redistribution, and delivery of the lifeSign Status™ COVID-19/Flu A&B test kits at no cost to the Contractor. The State of Michigan will deliver the lifeSign Status™ COVID-19/Flu A&B test kits to a Contractor location to be agreed upon by the program management team at no costs to the Contractor. The State of Michigan will accept the financial responsibility to replace the lifeSign Status™ COVID-19/Flu A&B test kits for any degeneration and or expiration that may make the lifeSign Status™ COVID-19/Flu A&B test kits unusable. Furthermore, the State of Michigan will accept the financial responsibility to replace the lifeSign Status™ COVID-19/Flu A&B test kits for any damage up to the point of delivery of the test kits to the Contractor that make the lifeSign Status™ COVID-19/Flu A&B test kits unusable. The Contractor agrees to accept the financial responsibility to replace any lifeSign Status™ COVID-19/Flu A&B test kits if any damage occurs making them unusable after delivery of test kits to the Contractor.

The Contractor will return any unused lifeSign Status™ COVID-19/Flu A&B test kits to the State of Michigan at the end of the agreed upon period in 2024, 2025 and the subsequent option years if exercised by the State. The shipping cost to return any unused lifeSign Status™ COVID-19/Flu A&B test kits will be passed along to the State of Michigan. The cost to administer is included in the current site fee.

The State will reimburse the Contractor for marketing materials and supplies such as flyers, A-frames, etc. as requested by the State at cost to support the role-out of the lifeSign Status™ COVID-19/Flu A&B test kits at each of the test locations. Marketing materials must be agreed upon and approved by the State prior to purchase.

All other terms, conditions, specifications, and pricing remain the same. Per contractor and agency agreement, and DTMB Central Procurement approval.



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 320 S. WALNUT ST., LANSING, MICHIGAN 48933
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **4**
 to
 Contract Number **22000000932**

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse, WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|--------------|------------------------|---------------------|-------|
| STATE | Program Manager | VARIOUS | MDHHS |
| | | @Michigan.gov | |
| STATE | Contract Administrator | Marissa Gove | DTMB |
| | | (517) 449-8952 | |
| | | govem1@michigan.gov | |

CONTRACT SUMMARY

COVID 19 – TESTING SERVICES & DIAGNOSTIC SERVICES

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|------------------------|-------------------------|---------------------------|------------------------|
| May 25, 2022 | May 24, 2025 | 2 - 1 Year | May 24, 2025 |

| PAYMENT TERMS | DELIVERY TIMEFRAME |
|---------------|--------------------|
| NET 45 | N/A |

| ALTERNATE PAYMENT OPTIONS | EXTENDED PURCHASING |
|---|---|
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

MINIMUM DELIVERY REQUIREMENTS
 N/A

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------|--------------------------|---------------------|-------------------|
| <input type="checkbox"/> | N/A | <input type="checkbox"/> | N/A | May 24, 2025 |

| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE |
|-----------------|------------------------|------------------------------------|
| \$15,000,000.00 | \$16,500,000.00 | \$31,500,000.00 |

DESCRIPTION

Effective August 23, 2023, this Contract is increased by \$16,500,000 for MDHHS use.
 All other terms, conditions, specifications, and pricing remain the same. Per contractor and agency agreement, DTMB Central Procurement Services approval, and State Administrative Board approval on August 22, 2023.



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 320 S. WALNUT ST., LANSING, MICHIGAN 48933
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **3**
 to
 Contract Number **220000000932**

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse, WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|--------------|------------------------|---|-------|
| STATE | Program Manager | VARIOUS | MDHHS |
| | Contract Administrator | Marissa Gove (517) 449-8952 govem1@michigan.gov | DTMB |

CONTRACT SUMMARY

COVID 19 – TESTING SERVICES & DIAGNOSTIC SERVICES

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|---|-------------------------|---------------------------|---|
| May 25, 2022 | May 24, 2025 | 2 - 1 Year | May 24, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| NET 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

MINIMUM DELIVERY REQUIREMENTS

N/A

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | N/A |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$15,000,000.00 | \$0.00 | \$15,000,000.00 | | |

DESCRIPTION

Effective June 29, 2023, the attached Section 8.1 Invoice Requirements hereby replaces all previous versions. All other terms, conditions, specifications and pricing remain the same. Per contractor and agency agreement, and DTMB Central Procurement approval.

Schedule A – Statement of Work

8.1 Invoice Requirements

MDHHS Requirements:

All invoices submitted to the State must include: (a) date; (b) delivery order number; (c) test kit quantity; (d) description of the Contract Activities; (e) unit price; (f) vendor-generated invoice number (g) total price (h) event id and (l) type of test. Overtime, holiday pay, and travel expenses will not be paid. As a general policy, invoices must be forwarded to the MDHHS Bureau of Finance and Accounting at MDHHS-CPU@michigan.gov by the 30th day of the following month.

- i) Contractor agrees that if Contractor receives reimbursement from any third-party payor and/or the Program for COVID-19 testing services provided to a patient, Contractor will issue the State a credit in amount of reimbursement Contractor received from the third-party payor or the Program up to, but not exceeding, the amount the State paid to Contractor for COVID-19 testing services for each such patient.
- ii) Any credit issued for COVID-19 testing services or for the Daily Site Fee may be referred to as a "Contractor Credit." The State and Contractor agree that (i) any and all Contractor Credits will be used for future COVID-19 testing services, (ii) on a monthly basis, Contractor shall perform a reconciliation of the payments it received from the State with the amount of any reimbursement received from third-party payors and the Program to determine if any Contractor Credit should be issued, and, if Contractor so determines, Contractor shall issue a Contractor Credit within 30 days of the end of each month, and (iii) each Contractor Credit will be reduced by an amount equal to Contractor's administrative fees associated with its claims processing services (up to and including appeals of any claim denials) and Contractor Credit reconciliations.
- iii) Contractor agrees that under no circumstances shall Contractor seek, charge, or accept payment from any patient as a deductible, co-payment or any other fee or charge.



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 320 S. WALNUT ST., LANSING, MICHIGAN 48933
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 2
 to
 Contract Number 220000000932

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse, WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|--------------|------------------------|---------------------------------------|-------|
| STATE | Program Manager | VARIOUS | MDHHS |
| | | @Michigan.gov | |
| | Contract Administrator | Marissa Gove | DTMB |
| | | (517) 449-8952 govem1@michigan.gov | |

CONTRACT SUMMARY

COVID 19 – TESTING SERVICES & DIAGNOSTIC SERVICES

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|---|-------------------------|---------------------------|---|
| May 25, 2022 | May 24, 2025 | 2 - 1 Year | May 24, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| NET 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

MINIMUM DELIVERY REQUIREMENTS

N/A

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | N/A |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$5,000,000.00 | \$10,000,000.00 | \$15,000,000.00 | | |

DESCRIPTION

Effective 12/21/22, this Contract is hereby increased by \$10,000,000 in preapproved funding. All other terms, conditions, specifications and pricing remain the same. Per contractor and agency agreement, and DTMB Central Procurement approval.



STATE OF MICHIGAN
CENTRAL PROCUREMENT SERVICES
 Department of Technology, Management, and Budget
 320 S. WALNUT ST., LANSING, MICHIGAN 48933
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 1
 to
 Contract Number 220000000932

| | | | | | |
|-------------------|---------------------------------|--------------|------------------------|---------------------|-------|
| CONTRACTOR | OptumServe Health Services Inc. | STATE | Program Manager | VARIOUS | MDHHS |
| | 328 Front Street South | | Contract Administrator | Marissa Gove | DTMB |
| | La Crosse, WI 54601 | | (517) 449-8952 | govem1@michigan.gov | |
| | Dan Nadarski | | | | |
| | 763-797-4524 | | | | |
| | daniel.nadarski@optum.com | | | | |
| | VS0225377 | | | | |

CONTRACT SUMMARY

COVID 19 – TESTING SERVICES & DIAGNOSTIC SERVICES

| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE |
|---|-------------------------|---------------------------|---|
| May 25, 2022 | May 24, 2025 | 2 - 1 Year | May 24, 2025 |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| NET 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-Card <input type="checkbox"/> PRC <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

MINIMUM DELIVERY REQUIREMENTS

N/A

DESCRIPTION OF CHANGE NOTICE

| OPTION | LENGTH OF OPTION | EXTENSION | LENGTH OF EXTENSION | REVISED EXP. DATE |
|--------------------------|------------------------|------------------------------------|---------------------|-------------------|
| <input type="checkbox"/> | | <input type="checkbox"/> | | N/A |
| CURRENT VALUE | VALUE OF CHANGE NOTICE | ESTIMATED AGGREGATE CONTRACT VALUE | | |
| \$5,000,000.00 | \$0.00 | \$5,000,000.00 | | |

DESCRIPTION

Effective 10/1/22, the Contractor will hereby utilize LTS as a subcontractor per the information below:

Optum Serve agrees to honor the contracted Testing Site Service Fees in Table 1B of the existing contract between MDHHS and Optum Serve as stated below. The team size required is subject to change based on testing demand by site and with the explicit approval of MDHHS (see Vendor Onboarding document for approval process):

- Team size: 3-4 staff
- Estimated tests based on 8-hour event: 50-99 tests
- Total Site Fee: \$3,527.00

Additionally, Optum Serve agrees to honor the following fees per test for the sites listed above:

- COVID-19 PCR Diagnostic Nasal Swab: \$81.71/test
- COVID-19 Antigen Test Nasal Swab: \$14.07/test

Optum Serve will provide services as defined in Schedule A – Statement of Work Contract Activities, #3 “Neighborhood Testing

Sites” page 28 of the Vendor Onboarding document for both “Neighborhood” and “Community” site types as identified in the above table.

All other terms, conditions, specifications and pricing remain the same. Per contractor and agency agreement, and DTMB Central Procurement approval.



STATE OF MICHIGAN PROCUREMENT
 Department of Technology, Management & Budget
 320 S. Walnut St., Lansing, Michigan 48913
 PO Box 30026, Lansing Michigan 48909

NOTICE OF CONTRACT

NOTICE OF CONTRACT NO. **220000000932**
 between
 THE STATE OF MICHIGAN
 and

| | |
|-------------------|---------------------------------|
| CONTRACTOR | OptumServe Health Services Inc. |
| | 328 Front Street South |
| | La Crosse, WI 54601 |
| | Dan Nadarski |
| | 763-797-4524 |
| | Daniel.nadarski@optum.com |
| | VS0225377 |

| | | | |
|--------------|------------------------|---|-------|
| STATE | Program Manager | Various | MDHHS |
| | Contract Administrator | Marissa Gove 517-449-8952 Govem1@michigan.gov | DTMB |

| CONTRACT SUMMARY | | | |
|--|--------------------------------|----------------------------------|---|
| DESCRIPTION: COVID 19 – Testing Services & Diagnostic Services | | | |
| INITIAL EFFECTIVE DATE | INITIAL EXPIRATION DATE | INITIAL AVAILABLE OPTIONS | EXPIRATION DATE BEFORE CHANGE(S) NOTED BELOW |
| May 25, 2022 | May 24, 2025 | 2 – 1 Year | |
| PAYMENT TERMS | | DELIVERY TIMEFRAME | |
| Net 45 | | N/A | |
| ALTERNATE PAYMENT OPTIONS | | | EXTENDED PURCHASING |
| <input type="checkbox"/> P-card <input type="checkbox"/> Payment Request (PRC) <input type="checkbox"/> Other | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| MINIMUM DELIVERY REQUIREMENTS | | | |
| N/A | | | |
| MISCELLANEOUS INFORMATION | | | |
| THIS IS NOT AN ORDER: This Contract agreement is awarded on the basis of the State's inquiry bearing solicitation number 220000000650. Orders for delivery will be issued directly by the Department through a Delivery Order (DO). | | | |
| ESTIMATED CONTRACT VALUE AT TIME OF EXECUTION | | | \$5,000,000.00 |

**Program Managers
for
Multi-Agency & Statewide Contracts**

| | AGENCY | NAME | PHONE | EMAIL |
|---|--------|---------------|--------------|---------------------|
| 1 | MDHHS | Joseph Coyle | 517-284-4915 | coylej@michigan.gov |
| 2 | MDHHS | Leonard Uller | 313-600-7621 | ullerl@mi365.gov |

FOR THE CONTRACTOR:

Company Name

Authorized Agent Signature

Authorized Agent (Print or Type)

Date

FOR THE STATE:

Signature

Name & Title

Agency

Date

STANDARD CONTRACT TERMS

This STANDARD CONTRACT (“**Contract**”) is agreed to between the State of Michigan (the “**State**”) and OptumServe Health Services Inc. (“**Contractor**”), a Wisconsin corporation. This Contract is effective on May 25, 2022 (“**Effective Date**”), and unless terminated, expires on May 24, 2025.

This Contract may be renewed for up to two (2) additional one (1) year period(s). Renewal is at the sole discretion of the State and will automatically extend the Term of this Contract. The State will document its exercise of renewal options via Contract Change Notice.

The parties agree as follows:

1. Definitions. For the purposes of this Contract, the following terms have the following meanings:

“**Accept**” has the meaning set forth in **Section 20**.

“**Acceptance**” has the meaning set forth in **Section 20**.

“**Affiliate**” of a Person means any other Person that directly or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, such Person. For purposes of this definition, the term “control” (including the terms “controlled by” and “under common control with”) means the direct or indirect ownership of more than fifty percent (50%) of the voting securities of a Person.

“**Allegedly Infringing Materials**” has the meaning set forth in **Section 33**.

“**Business Day**” means a day other than a Saturday, Sunday or other day on which the State is authorized or required by Law to be closed for business.

“**Business Owner**” is the individual appointed by the agency buyer to (a) act as the agency’s representative in all matters relating to the Contract, and (b) co-sign off on notice of Acceptance. The Business Owner will be identified in the Statement of Work.

“**Change**” has the meaning set forth in **Section 5**.

“**Change Notice**” has the meaning set forth in **Section 5**.

“**Change Proposal**” has the meaning set forth in **Section 5**.

“**Change Request**” has the meaning set forth in **Section 5**.

“**Confidential Information**” has the meaning set forth in **Section 38.a**.

“**Configuration**” means State-specific changes made to the Software without Source Code or structural data model changes occurring.

“**Contract**” has the meaning set forth in the preamble.

“**Contract Activities**” includes the Services, Deliverables, delivery of commodities, or other contractual requirements set forth in **Schedule A – Statement of Work**, including any subsequent Statement(s) of Work, that the

Contractor agrees to provide, and the State agrees to purchase pursuant to the terms of this Contract.

“Contract Administrator” is the individual appointed by each party to (a) administer the terms of this Contract, and (b) approve any Change Notices under this Contract. Each party’s Contract Administrator will be identified in the Statement of Work.

“Contractor” has the meaning set forth in the preamble.

“Contractor’s Bid Response” means the Contractor’s proposal submitted in response to the State’s requests to obtain Contract Activities.

“Contractor Personnel” means all employees of Contractor or any Permitted Subcontractors involved in the performance of Services hereunder.

“Deliverables” means all materials, including, but not limited to Software, Documentation, written materials and commodities, that Contractor is required to or otherwise does provide to the State under this Contract and otherwise in connection with any Services, including all items specifically identified as Deliverables in **Schedule A - Statement of Work**.

“Dispute Resolution Procedure” has the meaning set forth in **Section 55**.

“Documentation” means all generally available documentation relating to the Software, including all user manuals, operating manuals and other instructions, specifications, documents and materials, in any form or media, that describe any component, feature, requirement or other aspect of the Software or Hosted Services (as defined in **Schedule E**), including any functionality, testing, operation or use thereof.

“DTMB” means the Michigan Department of Technology, Management and Budget.

“Effective Date” has the meaning set forth in the preamble.

“Fees” means collectively all fees collected by the Contractor pursuant to the terms of this Contract.

“Financial Audit Period” has the meaning set forth in **Section 42**.

“Force Majeure” has the meaning set forth in **Section 54**.

“HIPAA” has the meaning set forth in **Section 47**.

“Intellectual Property Rights” means all or any of the following: (a) patents, patent disclosures, and inventions (whether patentable or not); (b) trademarks, service marks, trade dress, trade names, logos, corporate names, and domain names, together with all of the associated goodwill; (c) copyrights and copyrightable works (including computer programs), mask works and rights in data and databases; (d) trade secrets, know-how and other confidential information; and (e) all other intellectual property rights, in each case whether registered or unregistered and including all applications for, and renewals or extensions of, such rights, and all similar or equivalent rights or forms of protection provided by applicable Law in any jurisdiction throughout the world.

“Key Personnel” means any Contractor Personnel identified as key personnel in **Schedule A – Statement of Work**.

“Law” means any statute, law, ordinance, regulation, rule, code, order, constitution, treaty, common law, judgment, decree or other requirement or rule of any federal, state, local or foreign government or political subdivision thereof, or any arbitrator, court or tribunal of competent jurisdiction.

“Loss or Losses” means all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs or expenses of whatever kind, including reasonable attorneys' fees and the costs of enforcing any right to indemnification hereunder and the cost of pursuing any insurance providers.

“Maintenance Release” means any update, upgrade, release or other adaptation or modification of the Software, including any updated Documentation, that Contractor may generally provide to its licensees from time to time during the Term, which may contain, among other things, error corrections, enhancements, improvements or other changes to the user interface, functionality, compatibility, capabilities, performance, efficiency or quality of the Software.

“New Version” means any new version of the Software that the Contractor may from time to time introduce and market generally as a distinct licensed product, as may be indicated by Contractor's designation of a new version number.

“PAT” means a document or product accessibility template, including any Information Technology Industry Council Voluntary Product Accessibility Template or VPAT®, that specifies how information and software products, such as websites, applications, software and associated content, conform to WCAG 2.0 Level AA.

“Permitted Subcontractor” has the meaning set forth in **Section 13**.

“Person” means an individual, corporation, partnership, joint venture, limited liability company, governmental authority, unincorporated organization, trust, association, or other entity.

“Pricing” means any and all fees, rates and prices payable under this Contract, including pursuant to any Schedule or Exhibit hereto.

“Pricing Schedule” means the schedule attached as **Schedule B**, setting forth the Fees, rates and Pricing payable under this Contract.

“Program Manager” is the individual appointed by each party to (a) monitor and coordinate the day-to-day activities of this Contract, and (b) for the State, to co-sign off on its notice of Acceptance of the Deliverables. Each party's Program Manager will be identified in the Statement of Work.

“Representatives” means a party's employees, officers, directors, partners, shareholders, agents, attorneys, successors and permitted assigns.

“RFP” means the State's request designed to solicit responses for Contract Activities under this Contract.

“Software” means Contractor’s software set forth in the Statement of Work, and any Maintenance Releases or New Versions provided to the State and any Configurations made by or for the State pursuant to this Contract, and all copies of the foregoing permitted under this Contract and the License Agreement.

“Services” means any of the services Contractor is required to or otherwise does provide under this Contract, **Schedule A** - Statement of Work, **Schedule C** - Software Terms for On-site Hosting (if applicable), and **Schedule D** – Contractor Hosted Software and Services (if applicable).

“Source Code” means the human readable source code of the Software to which it relates, in the programming language in which the Software was written, together with all related flow charts and technical documentation, including a description of the procedure for generating object code, all of a level sufficient to enable a programmer reasonably fluent in such programming language to understand, build, operate, support, maintain and develop modifications, upgrades, updates, adaptations, enhancements, new versions and other derivative works and improvements of, and to develop computer programs compatible with, the Software.

“Site” means the physical location designated by the State in, or in accordance with, this Contract or the Statement of Work for delivery or installation of the Contract Activities.

“State” means the State of Michigan.

“State Data” has the meaning set forth in **Section 37.a**.

“State Materials” means all materials and information, including equipment, documents, data, know-how, ideas, methodologies, specifications, software, content and technology, in any form or media, directly or indirectly provided or made available to Contractor by or on behalf of the State in connection with this Contract.

“Statement of Work” means any statement of work entered into by the parties and attached as a schedule to this Contract. The initial Statement of Work is attached as **Schedule A**, and subsequent Statements of Work shall be sequentially identified and attached as Schedules A-1, A-2, A-3, etc.

“Stop Work Order” has the meaning set forth in **Section 27**.

“Term” has the meaning set forth in the preamble.

“Third Party” means any Person other than the State or Contractor.

“Transition Period” has the meaning set forth in **Section 31**.

“Transition Responsibilities” has the meaning set forth in **Section 31**.

“Unauthorized Removal” has the meaning set forth in **Section 15**.

“Unauthorized Removal Credit” has the meaning set forth in **Section 15**.

“Warranty Period” means the period set forth in Schedule A, the Statement of Work, commencing on the date of acceptance of all Deliverables purchased pursuant to the terms of this Contract.

“WCAG 2.0 Level AA” means level AA of the World Wide Web Consortium Web Content Accessibility Guidelines version 2.0.

“Work Product” means all State-specific deliverables that Contractor is required to, or otherwise does, provide to the State under this Contract including but not limited to written materials, computer scripts, software configuration, software customization, APIs, macros, user interfaces, reports, project management documents, forms, templates, and other State-specific documents and related materials together with all ideas, concepts, processes, and methodologies developed in connection with this Contract whether or not embodied in this Contract. Work Product does not include software.

- 2. Duties of Contractor.** Contractor must perform the services and provide the deliverables described in **Schedule A – Statement of Work** (the **“Contract Activities”**). An obligation to provide delivery of any commodity is considered a service and is a Contract Activity.

Contractor must furnish all labor, equipment, materials, and supplies necessary for the performance of the Contract Activities, and meet operational standards, unless otherwise specified in **Schedule A**.

Contractor must: (a) perform the Contract Activities in a timely, professional, safe, and workmanlike manner consistent with standards in the trade, profession, or industry; (b) meet or exceed the performance and operational standards, and specifications of the Contract; (c) provide all Contract Activities in good quality, with no material defects; (d) not interfere with the State’s operations; (e) obtain and maintain all necessary licenses, permits or other authorizations necessary for the performance of the Contract; (f) cooperate with the State, including the State’s quality assurance personnel, and any third party to achieve the objectives of the Contract; (g) return to the State any State-furnished equipment or other resources in the same condition as when provided when no longer required for the Contract; (h) not make any media releases without prior written authorization from the State; (i) assign to the State any claims resulting from state or federal antitrust violations to the extent that those violations concern materials or services supplied by third parties toward fulfillment of the Contract; (j) comply with all State physical and IT security policies and standards which will be made available upon request; and (k) provide the State priority in performance of the Contract except as mandated by federal disaster response requirements. Any breach under this paragraph is considered a material breach.

Contractor must also be clearly identifiable while on State property by wearing identification issued by the State, and clearly identify themselves whenever making contact with the State.

- 3. Statement(s) of Work.** Contractor shall provide the Contract Activities pursuant to Statements of Work entered into under this Contract. No Statement of Work shall be effective unless signed by each party’s Contract Administrator. The term of each Statement of Work shall commence on the

parties' full execution of the Statement of Work and terminate when the parties have fully performed their obligations. The terms and conditions of this Contract will apply at all times to any Statements of Work entered into by the parties and attached as a schedule to this Contract. The State shall have the right to terminate such Statement of Work as set forth in **Sections 28 and 29** Contractor acknowledges that time is of the essence with respect to Contractor's obligations under each Statement of Work and agrees that prompt and timely performance of all such obligations in accordance with this Contract and the Statements of Work is strictly required.

- 4. Statement of Work Requirements.** Each Statement of Work may include the following: (a) names and contact information for Contractor's Contract Administrator, Program Manager and Key Personnel; (b) names and contact information for the State's Contract Administrator, Program Manager and Business Owner; (c) a detailed description of the Services to be provided under this Contract, including any training obligations of Contractor; (d) a detailed description of the Deliverables to be provided under this Contract; (e) a description of all liquidated damages associated with this Contract, if any; and (f) a detailed description of all State Resources, if any, required to complete the Implementation Plan, if such a Plan is necessary.
- 5. Change Control Process.** The State may at any time request in writing (each, a "Change Request") changes to the Statement of Work, including changes to the Contract Activities (each, a "Change"). Upon the State's submission of a Change Request, the parties will evaluate and implement all Changes in accordance with this **Section 5**. No Change will be effective until the parties have executed a Change Notice. Except as the State may request in its Change Request or otherwise in writing, Contractor must continue to perform its obligations in accordance with the Statement of Work pending negotiation and execution of a Change Notice. Contractor will use its best efforts to limit any delays or Fee increases from any Change to those necessary to perform the Change in accordance with the applicable Change Notice. Contractor may, on its own initiative and at its own expense, prepare and submit its own Change Request to the State. However, the State will be under no obligation to approve or otherwise respond to a Change Request initiated by Contractor.
- 6. Notices.** All notices and other communications required or permitted under this Contract must be in writing and will be considered given and received: (a) when verified by written receipt if sent by courier; (b) when actually received if sent by mail without verification of receipt; or (c) when verified by automated receipt or electronic logs if sent by facsimile or email.

| If to State: | If to Contractor: |
|---|---|
| Marissa Gove 320 S. Walnut St Lansing, MI 48933 Govem1@michigan.gov 517-449-8952 | Dan Nadarski Associate Director, Contracts 328 Front Street South La Crosse, WI 54601 Daniel.nadarski@optum.com 763-797-4524 |

7. Performance Guarantee. Contractor must at all times have financial resources sufficient, in the opinion of the State, to ensure performance of the Contract and must provide proof upon request. The State may require a performance bond (as specified in **Schedule A – Statement of Work**) if, in the opinion of the State, it will ensure performance of the Contract.

8. Insurance Requirements. Contractor, at its sole expense, must maintain the insurance coverage identified below. All required insurance must: (a) protect the State from claims that may arise out of, are alleged to arise out of, or otherwise result from Contractor's or a subcontractor's performance; (b) be primary and non-contributing to any comparable liability insurance (including self-insurance) carried by the State; and (c) be provided by a company with an A.M. Best rating of "A-" or better, and a financial size of VII or better.

| Required Limits | Additional Requirements |
|---|---|
| Commercial General Liability Insurance | |
| <p>Minimum Limits: \$1,000,000 Each Occurrence \$1,000,000 Personal & Advertising Injury \$2,000,000 Products/Completed Operations \$2,000,000 General Aggregate</p> | <p>Contractor must have their policy endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds using endorsement CG 20 10 11 85, or both CG 20 10 12 19 and CG 20 37 12 19.</p> |
| Automobile Liability Insurance | |
| <p>Minimum Limits: \$1,000,000 Per Accident</p> | <p>Contractor must have their policy: (1) endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds; and (2) include Hired and Non-Owned Automobile coverage.</p> |

| Required Limits | Additional Requirements |
|--|--|
| Workers' Compensation Insurance | |
| Minimum Limits: Coverage according to applicable laws governing work activities. | Waiver of subrogation, except where waiver is prohibited by law. |
| Employers Liability Insurance | |
| Minimum Limits: \$500,000 Each Accident \$500,000 Each Employee by Disease \$500,000 Aggregate Disease | |
| Privacy and Security Liability (Cyber Liability) Insurance | |
| Minimum Limits: \$1,000,000 Each Occurrence \$1,000,000 Annual Aggregate | Contractor must have their policy cover information security and privacy liability, privacy notification costs, regulatory defense and penalties, and website media content liability. |

If any of the required policies provide **claims-made** coverage, the Contractor must: (a) provide coverage with a retroactive date before the Effective Date of the Contract or the beginning of Contract Activities; (b) maintain coverage and provide evidence of coverage for at least three (3) years after completion of the Contract Activities; and (c) if coverage is cancelled or not renewed, and not replaced with another claims-made policy form with a retroactive date prior to the Contract Effective Date, Contractor must purchase extended reporting coverage for a minimum of three (3) years after completion of work.

Contractor must: (a) provide insurance certificates to the Contract Administrator, containing the agreement or delivery order number, at Contract formation and within twenty (20) calendar days of the expiration date of the applicable policies; (b) require that subcontractors maintain the required insurance contained in this Section; (c) notify the Contract Administrator within five (5) business days if any insurance is cancelled; and (d) waive all rights against the State for damages covered by insurance. Failure to maintain the required insurance does not limit this waiver.

This Section is not intended to and is not to be construed in any manner as waiving, restricting or limiting the liability of either party for any obligations under this Contract (including any provisions hereof requiring Contractor to indemnify, defend and hold harmless the State).

9. Administrative Fee and Reporting. Contractor must pay an administrative fee of .5% on all payments made to Contractor under the Contract including

transactions with the State (including its departments, divisions, agencies, offices, and commissions), MiDEAL members, and other states (including governmental subdivisions and authorized entities). Administrative fee payments must be made online by check or credit card at:
<https://www.thepayplace.com/mi/dtmb/adminfee>

Contractor must submit an itemized purchasing activity report, which includes at a minimum, the name of the purchasing entity and the total dollar volume in sales. Reports should be mailed to MiDeal@michigan.gov.

The administrative fee and purchasing activity report are due within 30 calendar days from the last day of each calendar quarter.

10. Extended Purchasing Program. This contract is extended to MiDEAL members. MiDEAL members include local units of government, school districts, universities, community colleges, and nonprofit hospitals. A current list of MiDEAL members is available at www.michigan.gov/mideal.

Upon written agreement between the State and Contractor, this contract may also be extended to: (a) other states (including governmental subdivisions and authorized entities) and (b) State of Michigan employees.

If extended, Contractor must supply all Contract Activities at the established Contract prices and terms. The State reserves the right to impose an administrative fee and negotiate additional discounts based on any increased volume generated by such extensions.

Contractor must submit invoices to, and receive payment from, extended purchasing program members on a direct and individual basis.

11. Independent Contractor. Contractor is an independent contractor and assumes all rights, obligations and liabilities set forth in this Contract. Contractor, its employees, and agents will not be considered employees of the State. No partnership or joint venture relationship is created by virtue of this Contract. Contractor, and not the State, is responsible for the payment of wages, benefits and taxes of Contractor's employees and any subcontractors. Prior performance does not modify Contractor's status as an independent contractor.

12. Intellectual Property Rights. Contractor hereby acknowledges that the State is and will be the sole and exclusive owner of all right, title, and interest in the Work Product produced as part of the Contract Activities, and all associated intellectual property rights, if any. In general, Work Product constitutes works made for hire as defined in Section 101 of the Copyright Act of 1976. To the extent any Work Product, and related intellectual property do not qualify as works made for hire under the Copyright Act, Contractor will, and hereby does, immediately on its creation, assign, transfer and otherwise convey to the State, irrevocably and in perpetuity, throughout the universe, all right, title and interest in and to the Work Product, including all intellectual property rights therein. Contractor also irrevocably waives any and all claims Contractor may have now or hereafter have in any jurisdiction to so called "moral rights" or rights of *droit moral* with respect to the Work Product. If Contract Activities includes the purchase or use of software, such purchase,

use, or access to Software shall be subject to **Schedules B and C or D** of this Contract.

13. Subcontracting. Contractor will not, without the prior written approval of the State, which consent may be given or withheld in the State's sole discretion, engage any Third Party to perform Services. The State's approval of any such Third Party (each approved Third Party, a "**Permitted Subcontractor**") does not relieve Contractor of its representations, warranties or obligations under this Contract. Without limiting the foregoing, Contractor will: (a) be responsible and liable for the acts and omissions of each such Permitted Subcontractor (including such Permitted Subcontractor's employees who, to the extent providing Services or Deliverables, shall be deemed Contractor Personnel) to the same extent as if such acts or omissions were by Contractor or its employees; (b) name the State a third party beneficiary under Contractor's Contract with each Permitted Subcontractor with respect to the Services; (c) be responsible for all fees and expenses payable to, by or on behalf of each Permitted Subcontractor in connection with this Contract, including, if applicable, withholding of income taxes, and the payment and withholding of social security and other payroll taxes, unemployment insurance, workers' compensation insurance payments and disability benefits; and (d) notify the State of the location of the Permitted Subcontractor and indicate if it is located within the continental United States.

14. Staffing. Contractor is solely responsible for all Contractor Personnel and for the payment of their compensation, including, if applicable, withholding of income taxes, and the payment and withholding of social security and other payroll taxes, unemployment insurance, workers' compensation insurance payments and disability benefits. The State's Contract Administrator may require Contractor to remove or reassign personnel by providing a notice to Contractor.

15. Key Personnel. If, in the sole discretion of the State, Key Personnel are required to complete the Contract Activities, such Key Personnel shall be identified in **Schedule A - Statement of Work**. The State has the right to recommend and approve in writing the initial assignment, as well as any proposed reassignment or replacement, of any Key Personnel. Before assigning an individual to any Key Personnel position, Contractor will notify the State of the proposed assignment, introduce the individual to the State's Program Manager, and provide the State with a resume and any other information about the individual reasonably requested by the State. The State reserves the right to interview the individual before granting written approval. In the event the State finds a proposed individual unacceptable, the State will provide a written explanation including reasonable detail outlining the reasons for the rejection.

Contractor will not remove any Key Personnel from their assigned roles on this Contract without the prior written consent of the State. The Contractor's removal of Key Personnel without the prior written consent of the State is an unauthorized removal ("**Unauthorized Removal**"). An Unauthorized Removal does not include replacing Key Personnel for reasons beyond the reasonable

control of Contractor, including illness, disability, leave of absence, personal emergency circumstances, resignation, or for cause termination of the Key Personnel's employment. Any Unauthorized Removal may be considered by the State to be a material breach of this Contract, in respect of which the State may elect to terminate this Contract for cause under **Section 28**.

It is further acknowledged that an Unauthorized Removal will interfere with the timely and proper completion of this Contract, to the loss and damage of the State, and that it would be impracticable and extremely difficult to fix the actual damage sustained by the State as a result of any Unauthorized Removal.

Therefore, Contractor and the State agree that in the case of any Unauthorized Removal in respect of which the State does not elect to exercise its rights under **Section 28**, Contractor will issue to the State an amount equal to \$5,000 per individual (each, an "**Unauthorized Removal Credit**").

Contractor acknowledges and agrees that each of the Unauthorized Removal Credits assessed above: (i) is a reasonable estimate of and compensation for the anticipated or actual harm to the State that may arise from the Unauthorized Removal, which would be impossible or very difficult to accurately estimate; and (ii) may, at the State's option, be credited or set off against any fees or other charges payable to Contractor under this Contract.

- 16. Background Checks.** Pursuant to Michigan law, all agencies subject to IRS Pub. 1075 are required to ask the Michigan State Police to perform fingerprint background checks on all employees, including Contractor and Subcontractor employees, who may have access to any database of information maintained by the federal government that contains confidential or personal information, including, but not limited to, federal tax information. Further, pursuant to Michigan law, any agency described above is prohibited from providing Contractors or Subcontractors with the result of such background check. For more information, please see Michigan Public Act 427 of 2018. Upon request, or as may be specified in Schedule A, Contractor must perform background checks on all employees and subcontractors and its employees prior to their assignment. The scope is at the discretion of the State and documentation must be provided as requested. Contractor is responsible for all costs associated with the requested background checks. The State, in its sole discretion, may also perform background checks.
- 17. Assignment.** Contractor may not assign this Contract to any other party without the prior approval of the State. Upon notice to Contractor, the State, in its sole discretion, may assign in whole or in part, its rights or responsibilities under this Contract to any other party. If the State determines that a novation of the Contract to a third party is necessary, Contractor will agree to the novation and provide all necessary documentation and signatures.
- 18. Change of Control.** Contractor will notify within 30 days of any public announcement or otherwise once legally permitted to do so, the State of a change in Contractor's organizational structure or ownership. For purposes of this Contract, a change in control means any of the following: (a) a sale of more than 50% of Contractor's stock; (b) a sale of substantially all of Contractor's assets; (c) a change in a majority of Contractor's board members;

(d) consummation of a merger or consolidation of Contractor with any other entity; (e) a change in ownership through a transaction or series of transactions; (f) or the board (or the stockholders) approves a plan of complete liquidation. A change of control does not include any consolidation or merger effected exclusively to change the domicile of Contractor, or any transaction or series of transactions principally for bona fide equity financing purposes.

In the event of a change of control, Contractor must require the successor to assume this Contract and all of its obligations under this Contract.

19. Ordering. Contractor is not authorized to begin performance until receipt of authorization as identified in **Schedule A**.

20. Acceptance. Contract Activities are subject to inspection and testing by the State within 30 calendar days of the State's receipt of them ("**State Review Period**"), unless otherwise provided in Schedule A. If the Contract Activities are not fully accepted by the State, the State will notify Contractor by the end of the State Review Period that either: (a) the Contract Activities are accepted but noted deficiencies must be corrected; or (b) the Contract Activities are rejected. If the State finds material deficiencies, it may: (i) reject the Contract Activities without performing any further inspections; (ii) demand performance at no additional cost; or (iii) terminate this Contract in accordance with **Section 28**, Termination for Cause.

Within 10 business days from the date of Contractor's receipt of notification of acceptance with deficiencies or rejection of any Contract Activities, Contractor must cure, at no additional cost, the deficiency and deliver unequivocally acceptable Contract Activities to the State. If acceptance with deficiencies or rejection of the Contract Activities impacts the content or delivery of other non-completed Contract Activities, the parties' respective Program Managers must determine an agreed to number of days for re-submission that minimizes the overall impact to the Contract. However, nothing herein affects, alters, or relieves Contractor of its obligations to correct deficiencies in accordance with the time response standards set forth in this Contract.

If Contractor is unable or refuses to correct the deficiency within the time response standards set forth in this Contract, the State may cancel the order in whole or in part. The State, or a third party identified by the State, may perform the Contract Activities and recover the difference between the cost to cure and the Contract price plus an additional 10% administrative fee.

21. Delivery. Contractor must deliver all Contract Activities F.O.B. destination, within the State premises with transportation and handling charges paid by Contractor, unless otherwise specified in Schedule A. All containers and packaging become the State's exclusive property upon acceptance.

22. Risk of Loss and Title. Until final acceptance, title and risk of loss or damage to Contract Activities remains with Contractor. Contractor is responsible for filing, processing, and collecting all damage claims. The State will record and report to Contractor any evidence of visible damage. If the State rejects the Contract Activities, Contractor must remove them from the premises within 10 calendar days after notification of rejection. The risk of loss

of rejected or non-conforming Contract Activities remains with Contractor. Rejected Contract Activities not removed by Contractor within 10 calendar days will be deemed abandoned by Contractor, and the State will have the right to dispose of it as its own property. Contractor must reimburse the State for costs and expenses incurred in storing or effecting removal or disposition of rejected Contract Activities.

23. Reserved.

24. Terms of Payment. Invoices must conform to the requirements communicated from time-to-time by the State. All undisputed amounts are payable within 45 days of the State's receipt. Contractor may only charge for Contract Activities performed as specified in Schedule A. Invoices must include an itemized statement of all charges. The State is exempt from State sales tax for direct purchases and may be exempt from federal excise tax, if Services purchased under this Agreement are for the State's exclusive use. All prices are exclusive of taxes, and Contractor is responsible for all sales, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state, or local governmental entity on any amounts payable by the State under this Contract.

The State has the right to withhold payment of any disputed amounts until the parties agree as to the validity of the disputed amount. The State will notify Contractor of any dispute within a reasonable time. Payment by the State will not constitute a waiver of any rights as to Contractor's continuing obligations, including claims for deficiencies or substandard Contract Activities.

Contractor's acceptance of final payment by the State constitutes a waiver of all claims by Contractor against the State for payment under this Contract, other than those claims previously filed in writing on a timely basis and still disputed.

The State will only disburse payments under this Contract through Electronic Funds Transfer (EFT). Contractor must register with the State at <http://www.michigan.gov/SIGMAVSS> to receive electronic fund transfer payments. If Contractor does not register, the State is not liable for failure to provide payment. Without prejudice to any other right or remedy it may have, the State reserves the right to set off at any time any amount then due and owing to it by Contractor against any amount payable by the State to Contractor under this Contract.

25. Payment Disputes. The State may withhold from payment any and all payments and amounts the State disputes in good faith, pending resolution of such dispute, provided that the State: (a) timely renders all payments and amounts that are not in dispute; notifies Contractor of the dispute prior to the due date for payment, specifying in such notice: (i) the amount in dispute; and (ii) the reason for the dispute set out in sufficient detail to facilitate investigation by Contractor and resolution by the parties; (b) works with Contractor in good faith to resolve the dispute promptly; and (c) promptly pays any amount determined to be payable by resolution of the dispute.

Contractor shall not withhold any Contract Activities or fail to perform any obligation hereunder by reason of the State's good faith withholding of any

payment or amount in accordance with this **Section 25** or any dispute arising therefrom.

- 26. Liquidated Damages.** In addition to any applicable service level credits or applicable Unauthorized Removal Credits, other liquidated damages, if applicable, will be assessed as described in Schedule A.
- 27. Stop Work Order.** The State may suspend any or all activities under the Contract at any time. The State will provide Contractor a written stop work order detailing the suspension. Contractor must comply with the stop work order upon receipt. Within 90 calendar days, or any longer period agreed to by Contractor, the State will either: (a) issue a notice authorizing Contractor to resume work, or (b) terminate the Contract or delivery order. The State will not pay for Contract Activities, Contractor's lost profits, or any additional compensation during a stop work period.
- 28. Termination for Cause.** The State may terminate this Contract for cause, in whole or in part, if Contractor, as determined by the State: (a) endangers the value, integrity, or security of any location, data, or personnel; (b) becomes insolvent, petitions for bankruptcy court proceedings, or has an involuntary bankruptcy proceeding filed against it by any creditor; (c) engages in any conduct that may expose the State to liability; (d) breaches any of its material duties or obligations; or (e) fails to cure a breach within the time stated in a notice of breach. Any reference to specific breaches being material breaches within this Contract will not be construed to mean that other breaches are not material.

If the State terminates this Contract under this Section, the State will issue a termination notice specifying whether Contractor must: (a) cease performance immediately, or (b) continue to perform for a specified period. If it is later determined that Contractor was not in breach of the Contract, the termination will be deemed to have been a Termination for Public Interest, effective as of the same date, and the rights and obligations of the parties will be limited to those provided in **Section 24**, Termination for Public Interest.

The State will only pay for amounts due to Contractor for Contract Activities accepted by the State on or before the date of termination, subject to the State's right to set off any amounts owed by the Contractor for the State's reasonable costs in terminating this Contract. The Contractor must pay all reasonable costs incurred by the State in terminating this Contract for cause, including administrative costs, attorneys' fees, court costs, transition costs, and any costs the State incurs to procure the Contract Activities from other sources.

- 29. Termination for Public Interest.** The State may immediately terminate this Contract in whole or in part without penalty and for any reason, including but not limited to, appropriation or budget shortfalls. The termination notice will specify whether Contractor must: (a) cease performance of the Contract Activities immediately, or (b) continue to perform the Contract Activities in accordance with **Section 31**, Transition Responsibilities. If the State terminates this Contract for public interest, the State will pay all reasonable

costs, as determined by the State, for State approved Transition Responsibilities.

- 30. Effect of Termination.** Upon and after the termination or expiration of this Contract or one or more Statements of Work for any or no reason: (a) Contractor will be obligated to perform all Transition Responsibilities specified in **Section 31**; (b) all licenses granted to Contractor in State Data will immediately and automatically also terminate. Contractor must promptly return to the State all State Data not required by Contractor for its Transition Responsibilities, if any; (c) Contractor will: (i) return to the State all documents and tangible materials (and any copies) containing, reflecting, incorporating, or based on the State's Confidential Information; (ii) permanently erase the State's Confidential Information from its computer systems; and (iii) certify in writing to the State that it has complied with the requirements of this **Section 30** in each case to the extent such materials are not required by Contractor for Transition Responsibilities, if any.
- 31. Transition Responsibilities.** Upon termination or expiration of this Contract for any reason, Contractor must, for a period of time specified by the State (not to exceed 90calendar days), provide all reasonable transition assistance requested by the State, to allow for the expired or terminated portion of the Contract Activities to continue without interruption or adverse effect, and to facilitate the orderly transfer of such Contract Activities to the State or its designees. Such transition assistance may include, but is not limited to: (a) continuing to perform the Contract Activities at the established Contract rates; (b) taking all reasonable and necessary measures to transition performance of the work, including all applicable Contract Activities, training, equipment, software, leases, reports and other documentation, to the State or the State's designee; (c) taking all necessary and appropriate steps, or such other action as the State may direct, to preserve, maintain, protect, or return to the State all materials, data, property, and confidential information provided directly or indirectly to Contractor by any entity, agent, vendor, or employee of the State; (d) transferring title in and delivering to the State, at the State's discretion, all completed or partially completed deliverables prepared under this Contract as of the Contract termination date; and (e) preparing an accurate accounting from which the State and Contractor may reconcile all outstanding accounts (collectively, "**Transition Responsibilities**"). This Contract will automatically be extended through the end of the transition period.
- 32. General Indemnification.** Contractor must defend, indemnify and hold the State, its departments, divisions, agencies, offices, commissions, officers, and employees harmless, without limitation, from and against any and all actions, claims, losses, liabilities, damages, costs, attorney fees, and expenses (including those required to establish the right to indemnification), arising out of or relating to: (a) any breach by Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable) of any of the promises, agreements, representations, warranties, or insurance requirements contained in this Contract; (b) any infringement, misappropriation, or other violation of any intellectual property right or other right of any third party; (c) any bodily injury, death, or damage to

real or tangible personal property occurring wholly or in part due to action or inaction by Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable); and (d) any acts or omissions of Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable).

The State will notify Contractor in writing if indemnification is sought; however, failure to do so will not relieve Contractor, except to the extent that Contractor is materially prejudiced. Contractor must, to the satisfaction of the State, demonstrate its financial ability to carry out these obligations.

The State is entitled to: (i) regular updates on proceeding status; (ii) participate in the defense of the proceeding; (iii) employ its own counsel; and to (iv) retain control of the defense if the State deems necessary. Contractor will not, without the State's written consent (not to be unreasonably withheld), settle, compromise, or consent to the entry of any judgment in or otherwise seek to terminate any claim, action, or proceeding. To the extent that any State employee, official, or law may be involved or challenged, the State may, at its own expense, control the defense of that portion of the claim.

Any litigation activity on behalf of the State, or any of its subdivisions under this Section, must be coordinated with the Department of Attorney General. An attorney designated to represent the State may not do so until approved by the Michigan Attorney General and appointed as a Special Assistant Attorney General.

33. Infringement Remedies. If, in either party's opinion, any piece of equipment, software, commodity, or service supplied by Contractor or its subcontractors, or its operation, use or reproduction, is likely to become the subject of a copyright, patent, trademark, or trade secret infringement claim, Contractor must, at its expense: (a) procure for the State the right to continue using the equipment, software, commodity, or service, or if this option is not reasonably available to Contractor, (b) replace or modify the same so that it becomes non-infringing; or (c) accept its return by the State with appropriate credits to the State against Contractor's charges and reimburse the State for any losses or costs incurred as a consequence of the State ceasing its use and returning it.

34. Limitation of Liability and Disclaimer of Damages. THE STATE WILL NOT BE LIABLE, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR BY STATUTE OR OTHERWISE, FOR ANY CLAIM RELATED TO OR ARISING UNDER THIS CONTRACT FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS AND LOST BUSINESS OPPORTUNITIES. IN NO EVENT WILL THE STATE'S AGGREGATE LIABILITY TO CONTRACTOR UNDER THIS CONTRACT, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR BY STATUTE OR OTHERWISE, FOR ANY CLAIM RELATED TO OR ARISING UNDER THIS CONTRACT, EXCEED THE MAXIMUM AMOUNT OF FEES PAYABLE UNDER THIS CONTRACT.

35. Disclosure of Litigation, or Other Proceeding. Contractor must notify the State within 14 calendar days of receiving notice of any litigation, investigation, arbitration, or other proceeding (collectively, "**Proceeding**") involving Contractor, a subcontractor, or an officer or director of Contractor or subcontractor, that arises during the term of the Contract, including: (a) a criminal Proceeding; (b) a parole or probation Proceeding; (c) a Proceeding under the Sarbanes-Oxley Act; (d) a civil Proceeding involving: (1) a claim that might reasonably be expected to adversely affect Contractor's viability or financial stability; or (2) a governmental or public entity's claim or written allegation of fraud; or (e) a Proceeding involving any license that Contractor is required to possess in order to perform under this Contract.

36. Reserved.

37. State Data.

- a. **Ownership.** The State's data ("**State Data**," which will be treated by Contractor as Confidential Information) includes: (a) the State's data collected, used, processed, stored, or generated as the result of the Contract Activities; (b) personally identifiable information ("**PII**") collected, used, processed, stored, or generated as the result of the Contract Activities, including, without limitation, any information that identifies an individual, such as an individual's social security number or other government-issued identification number, date of birth, address, telephone number, biometric data, mother's maiden name, email address, credit card information, or an individual's name in combination with any other of the elements here listed; and, (c) personal health information ("**PHI**") collected, used, processed, stored, or generated as the result of the Contract Activities, which is defined under the Health Insurance Portability and Accountability Act (HIPAA) and its related rules and regulations. State Data is and will remain the sole and exclusive property of the State and all right, title, and interest in the same is reserved by the State. This Section survives the termination of this Contract.
- b. **Contractor Use of State Data.** Contractor is provided a limited license to State Data for the sole and exclusive purpose of providing the Contract Activities, including a license to collect, process, store, generate, and display State Data only to the extent necessary in the provision of the Contract Activities. Contractor must: (a) keep and maintain State Data in strict confidence, using such degree of care as is appropriate and consistent with its obligations as further described in this Contract and applicable law to avoid unauthorized access, use, disclosure, or loss; (b) use and disclose State Data solely and exclusively for the purpose of providing the Contract Activities, such use and disclosure being in accordance with this Contract, any applicable Statement of Work, and applicable law; and (c) not use, sell, rent, transfer, distribute, or otherwise disclose or make available State Data for Contractor's own purposes or for the benefit of anyone other than the State without the State's prior written consent. This Section survives the termination of this Contract.

- c. **Extraction of State Data.** Contractor must, within five (5) business days of the State's request, provide the State, without charge and without any conditions or contingencies whatsoever (including but not limited to the payment of any fees due to Contractor), an extract of the State Data in the format specified by the State.
- d. **Backup and Recovery of State Data.** Unless otherwise specified in Schedule A, Contractor is responsible for maintaining a backup of State Data and for an orderly and timely recovery of such data. Unless otherwise described in Schedule A, Contractor must maintain a contemporaneous backup of State Data that can be recovered within two (2) hours at any point in time.
- e. **Loss or Compromise of Data.** In the event of any act, error or omission, negligence, misconduct, or breach on the part of Contractor that compromises or is suspected to compromise the security, confidentiality, or integrity of State Data or the physical, technical, administrative, or organizational safeguards put in place by Contractor that relate to the protection of the security, confidentiality, or integrity of State Data, Contractor must, as applicable: (a) notify the State as soon as practicable but no later than twenty-four (24) hours of becoming aware of such occurrence; (b) cooperate with the State in investigating the occurrence, including making available all relevant records, logs, files, data reporting, and other materials required to comply with applicable law or as otherwise required by the State; (c) in the case of PII or PHI, at the State's sole election, (i) with approval and assistance from the State, notify the affected individuals who comprise the PII or PHI as soon as practicable but no later than is required to comply with applicable law, or, in the absence of any legally required notification period, within five (5) calendar days of the occurrence; or (ii) reimburse the State for any costs in notifying the affected individuals; (d) in the case of PII, provide third-party credit and identity monitoring services to each of the affected individuals who comprise the PII for the period required to comply with applicable law, or, in the absence of any legally required monitoring services, for no less than twenty-four (24) months following the date of notification to such individuals; (e) perform or take any other actions required to comply with applicable law as a result of the occurrence; (f) pay for any costs associated with the occurrence, including but not limited to any costs incurred by the State in investigating and resolving the occurrence, including reasonable attorney's fees associated with such investigation and resolution; (g) without limiting Contractor's obligations of indemnification as further described in this Contract, indemnify, defend, and hold harmless the State for any and all claims, including reasonable attorneys' fees, costs, and incidental expenses, which may be suffered by, accrued against, charged to, or recoverable from the State in connection with the occurrence; (h) be responsible for recreating lost State Data in the manner and on the schedule set by the State without charge to the State; and (i) provide to the State a detailed plan within ten (10) calendar days of the occurrence describing the measures Contractor will undertake to prevent a future

occurrence. Notification to affected individuals, as described above, must comply with applicable law, be written in plain language, not be tangentially used for any solicitation purposes, and contain, at a minimum: name and contact information of Contractor's representative; a description of the nature of the loss; a list of the types of data involved; the known or approximate date of the loss; how such loss may affect the affected individual; what steps Contractor has taken to protect the affected individual; what steps the affected individual can take to protect himself or herself; contact information for major credit card reporting agencies; and, information regarding the credit and identity monitoring services to be provided by Contractor. The State will have the option to review and approve any notification sent to affected individuals prior to its delivery. Notification to any other party, including but not limited to public media outlets, must be reviewed and approved by the State in writing prior to its dissemination. The parties agree that any damages relating to a breach of this **Section 37** are to be considered direct damages and not consequential damages. This Section survives termination or expiration of this Contract.

38. Non-Disclosure of Confidential Information. The parties acknowledge that each party may be exposed to or acquire communication or data of the other party that is confidential, privileged communication not intended to be disclosed to third parties. The provisions of this Section survive the termination of this Contract.

- a. **Meaning of Confidential Information.** For the purposes of this Contract, the term "**Confidential Information**" means all information and documentation of a party that: (a) has been marked "confidential" or with words of similar meaning, at the time of disclosure by such party; (b) if disclosed orally or not marked "confidential" or with words of similar meaning, was subsequently summarized in writing by the disclosing party and marked "confidential" or with words of similar meaning; and, (c) should reasonably be recognized as confidential information of the disclosing party. The term "Confidential Information" does not include any information or documentation that was: (a) subject to disclosure under the Michigan Freedom of Information Act (FOIA); (b) already in the possession of the receiving party without an obligation of confidentiality; (c) developed independently by the receiving party, as demonstrated by the receiving party, without violating the disclosing party's proprietary rights; (d) obtained from a source other than the disclosing party without an obligation of confidentiality; or, (e) publicly available when received, or thereafter became publicly available (other than through any unauthorized disclosure by, through, or on behalf of, the receiving party). For purposes of this Contract, in all cases and for all matters, State Data is deemed to be Confidential Information.
- b. **Obligation of Confidentiality.** The parties agree to hold all Confidential Information in strict confidence and not to copy, reproduce, sell, transfer, or otherwise dispose of, give or disclose such Confidential Information to third parties other than employees, agents, or subcontractors of a party who

have a need to know in connection with this Contract or to use such Confidential Information for any purposes whatsoever other than the performance of this Contract. The parties agree to advise and require their respective employees, agents, and subcontractors of their obligations to keep all Confidential Information confidential. Disclosure to a subcontractor is permissible where: (a) use of a subcontractor is authorized under this Contract; (b) the disclosure is necessary or otherwise naturally occurs in connection with work that is within the subcontractor's responsibilities; and (c) Contractor obligates the subcontractor in a written contract to maintain the State's Confidential Information in confidence. At the State's request, any employee of Contractor or any subcontractor may be required to execute a separate agreement to be bound by the provisions of this Section.

- c. **Cooperation to Prevent Disclosure of Confidential Information.** Each party must use its best efforts to assist the other party in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limiting the foregoing, each party must advise the other party immediately in the event either party learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Contract and each party will cooperate with the other party in seeking injunctive or other equitable relief against any such person.
- d. **Remedies for Breach of Obligation of Confidentiality.** Each party acknowledges that breach of its obligation of confidentiality may give rise to irreparable injury to the other party, which damage may be inadequately compensable in the form of monetary damages. Accordingly, a party may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies which may be available, to include, in the case of the State, at the sole election of the State, the immediate termination, without liability to the State, of this Contract or any Statement of Work corresponding to the breach or threatened breach.
- e. **Surrender of Confidential Information upon Termination.** Upon termination of this Contract or a Statement of Work, in whole or in part, each party must, within 5 calendar days from the date of termination, return to the other party any and all Confidential Information received from the other party, or created or received by a party on behalf of the other party, which are in such party's possession, custody, or control; provided, however, that Contractor must return State Data to the State following the timeframe and procedure described further in this Contract. Should Contractor or the State determine that the return of any Confidential Information is not feasible, such party must destroy the Confidential Information and must certify the same in writing within 5 calendar days from the date of termination to the other party. However, the State's legal ability to destroy Contractor data may be restricted by its retention and disposal schedule, in which case Contractor's Confidential Information will be destroyed after the retention period expires.

39. Data Privacy and Information Security.

- a. **Undertaking by Contractor.** Without limiting Contractor's obligation of confidentiality as further described, Contractor is responsible for establishing and maintaining a data privacy and information security program, including physical, technical, administrative, and organizational safeguards, that is designed to: (a) ensure the security and confidentiality of the State Data; (b) protect against any anticipated threats or hazards to the security or integrity of the State Data; (c) protect against unauthorized disclosure, access to, or use of the State Data; (d) ensure the proper disposal of State Data; and (e) ensure that all employees, agents, and subcontractors of Contractor, if any, comply with all of the foregoing. In no case will the safeguards of Contractor's data privacy and information security program be less stringent than the safeguards used by the State, and Contractor must at all times comply with all applicable State IT policies and standards, which are available to Contractor upon request.
- b. **Audit by Contractor.** No less than annually, Contractor must conduct a comprehensive independent third-party audit of its data privacy and information security program and provide such audit findings to the State.
- c. **Right of Audit by the State.** Without limiting any other audit rights of the State, the State has the right to review Contractor's data privacy and information security program prior to the commencement of Contract Activities and from time to time during the term of this Contract. During the providing of the Contract Activities, on an ongoing basis from time to time and without notice, the State, at its own expense, is entitled to perform, or to have performed, an on-site audit of Contractor's data privacy and information security program. In lieu of an on-site audit, upon request by the State, Contractor agrees to complete, within 45 calendar days of receipt, an audit questionnaire provided by the State regarding Contractor's data privacy and information security program.
- d. **Audit Findings.** Contractor must implement any required safeguards as identified by the State or by any audit of Contractor's data privacy and information security program.
- e. **State's Right to Termination for Deficiencies.** The State reserves the right, at its sole election, to immediately terminate this Contract or a Statement of Work without limitation and without liability if the State determines that Contractor fails or has failed to meet its obligations under this Section.

40. Reserved.

41. Reserved.

42. Records Maintenance, Inspection, Examination, and Audit. The State or its designee may audit Contractor to verify compliance with this Contract. Contractor must retain and provide to the State or its designee and the auditor general upon request, all financial and accounting records related to the Contract through the term of the Contract and for 4 years after the latter of termination, expiration, or final payment under this Contract or any extension

("Audit Period"). If an audit, litigation, or other action involving the records is initiated before the end of the Audit Period, Contractor must retain the records until all issues are resolved.

Within 10 calendar days of providing notice, the State and its authorized representatives or designees have the right to enter and inspect Contractor's premises or any other places where Contract Activities are being performed, and examine, copy, and audit all records related to this Contract. Contractor must cooperate and provide reasonable assistance. If any financial errors are revealed, the amount in error must be reflected as a credit or debit on subsequent invoices until the amount is paid or refunded. Any remaining balance at the end of the Contract must be paid or refunded within 45 calendar days.

This Section applies to Contractor, any parent, affiliate, or subsidiary organization of Contractor, and any subcontractor that performs Contract Activities in connection with this Contract.

- 43. Warranties and Representations.** Contractor represents and warrants: (a) Contractor is the owner or licensee of any Contract Activities that it licenses, sells, or develops and Contractor has the rights necessary to convey title, ownership rights, or licensed use; (b) all Contract Activities are delivered free from any security interest, lien, or encumbrance and will continue in that respect; (c) the Contract Activities will not infringe the patent, trademark, copyright, trade secret, or other proprietary rights of any third party; (d) Contractor must assign or otherwise transfer to the State or its designee any manufacturer's warranty for the Contract Activities; (e) the Contract Activities are merchantable and fit for the specific purposes identified in the Contract; (f) the Contract signatory has the authority to enter into this Contract; (g) all information furnished by Contractor in connection with the Contract fairly and accurately represents Contractor's business, properties, finances, and operations as of the dates covered by the information, and Contractor will inform the State of any material adverse changes; (h) all information furnished and representations made in connection with the award of this Contract is true, accurate, and complete, and contains no false statements or omits any fact that would make the information misleading; and that (i) Contractor is neither currently engaged in nor will engage in the boycott of a person based in or doing business with a strategic partner as described in 22 USC 8601 to 8606. A breach of this Section is considered a material breach of this Contract, which entitles the State to terminate this Contract under **Section 28**, Termination for Cause. If Contract Activities includes purchase, use, or access to software, Contractor must agree to additional Warranties and Representations found in **Schedules B** or **D** of this Contract, as applicable.
- 44. Conflicts and Ethics.** Contractor will uphold high ethical standards and is prohibited from: (a) holding or acquiring an interest that would conflict with this Contract; (b) doing anything that creates an appearance of impropriety with respect to the award or performance of the Contract; (c) attempting to influence or appearing to influence any State employee by the direct or indirect offer of anything of value; or (d) paying or agreeing to pay any

person, other than employees and consultants working for Contractor, any consideration contingent upon the award of the Contract. Contractor must immediately notify the State of any violation or potential violation of these standards. This Section applies to Contractor, any parent, affiliate, or subsidiary organization of Contractor, and any subcontractor that performs Contract Activities in connection with this Contract.

45. Compliance with Laws. Contractor must comply with all federal, state and local laws, rules and regulations.

46. Accessibility Requirements.

- a. All Software provided by Contractor under this Contract, including associated content and documentation, must conform to WCAG 2.0 Level AA. Contractor must provide a description of conformance with WCAG 2.0 Level AA specifications by providing a completed PAT for each product provided under the Contract. At a minimum, Contractor must comply with the WCAG 2.0 Level AA conformance claims it made to the State, including the level of conformance provided in any PAT. Throughout the Term of the Contract, Contractor must:
 - i. Maintain compliance with WCAG 2.0 Level AA and meet or exceed the level of conformance provided in its written materials, including the level of conformance provided in each PAT;
 - ii. Comply with plans and timelines approved by the State to achieve conformance in the event of any deficiencies;
 - iii. Ensure that no Maintenance Release, New Version, update or patch, when properly installed in accordance with this Contract, will have any adverse effect on the conformance of Contractor's Software to WCAG 2.0 Level AA;
 - iv. Promptly respond to and resolve any complaint the State receives regarding accessibility of Contractor's Software;
 - v. Upon the State's written request, provide evidence of compliance with this Section by delivering to the State Contractor's most current PAT for each product provided under the Contract; and
 - vi. Participate in the State of Michigan Digital Standards Review described below.
- b. State of Michigan Digital Standards Review. Contractor must assist the State, at no additional cost, with development, completion, and on-going maintenance of an accessibility plan, which requires Contractor, upon request from the State, to submit evidence to the State to validate Contractor's accessibility and compliance with WCAG 2.0 Level AA. Prior to the solution going-live and thereafter on an annual basis, or as otherwise required by the State, re-assessment of accessibility may be required. At no additional cost, Contractor must remediate all issues identified from any assessment of accessibility pursuant to plans and timelines that are approved in writing by the State.

- c. **Warranty.** Contractor warrants that all WCAG 2.0 Level AA conformance claims made by Contractor pursuant to this Contract, including all information provided in any PAT Contractor provides to the State, are true and correct. If the State determines such conformance claims provided by the Contractor represent a higher level of conformance than what is actually provided to the State, Contractor will, at its sole cost and expense, promptly remediate its Software to align with Contractor's stated WCAG 2.0 Level AA conformance claims in accordance with plans and timelines that are approved in writing by the State. If Contractor is unable to resolve such issues in a manner acceptable to the State, in addition to all other remedies available to the State, the State may terminate this Contract for cause under **Section 28**.
 - d. Contractor must, without limiting Contractor's obligations of indemnification as further described in this Contract, indemnify, defend, and hold harmless the State for any and all claims, including reasonable attorney's fees, costs, and incidental expenses, which may be suffered by, accrued against, charged to, or recoverable from the State arising out of its failure to comply with the foregoing accessibility standards.
 - e. Failure to comply with the requirements in this Section will constitute a material breach of this Contract.
- 47. HIPAA Compliance.** The State and Contractor must comply with all obligations under HIPAA and its accompanying regulations, including but not limited to entering into a business associate agreement, if reasonably necessary to keep the State and Contractor in compliance with HIPAA.
- 48. Reserved.**
- 49. Reserved.**
- 50. Nondiscrimination.** Under the Elliott-Larsen Civil Rights Act, 1976 PA 453, MCL 37.2101, *et seq.*, the Persons with Disabilities Civil Rights Act, 1976 PA 220, MCL 37.1101, *et seq.*, and [Executive Directive 2019-09](#). Contractor and its subcontractors agree not to discriminate against an employee or applicant for employment with respect to hire, tenure, terms, conditions, or privileges of employment, or a matter directly or indirectly related to employment, because of race, color, religion, national origin, age, sex (as defined in Executive Directive 2019-09), height, weight, marital status, partisan considerations, any mental or physical disability, or genetic information that is unrelated to the person's ability to perform the duties of a particular job or position. Breach of this covenant is a material breach of this Contract.
- 51. Unfair Labor Practice.** Under MCL 423.324, the State may void any Contract with a Contractor or subcontractor who appears on the Unfair Labor Practice register compiled under MCL 423.322.
- 52. Governing Law.** This Contract is governed, construed, and enforced in accordance with Michigan law, excluding choice-of-law principles, and all claims relating to or arising out of this Contract are governed by Michigan law, excluding choice-of-law principles. Any dispute arising from this Contract must be resolved in Michigan Court of Claims. Contractor consents to venue

in Ingham County, and waives any objections, such as lack of personal jurisdiction or *forum non conveniens*. Contractor must appoint agents in Michigan to receive service of process.

- 53. Non-Exclusivity.** Nothing contained in this Contract is intended nor will be construed as creating any requirements contract with Contractor. This Contract does not restrict the State or its agencies from acquiring similar, equal, or like Contract Activities from other sources.
- 54. Force Majeure.** Neither party will be in breach of this Contract because of any failure arising from any disaster or acts of god that are beyond their control and without their fault or negligence. Each party will use commercially reasonable efforts to resume performance. Contractor will not be relieved of a breach or delay caused by its subcontractors. If immediate performance is necessary to ensure public health and safety, the State may immediately contract with a third party.
- 55. Dispute Resolution.** The parties will endeavor to resolve any Contract dispute in accordance with this provision. The dispute will be referred to the parties' respective Contract Administrators or Program Managers. Such referral must include a description of the issues and all supporting documentation. The parties must submit the dispute to a senior executive if unable to resolve the dispute within 15 business days. The parties will continue performing while a dispute is being resolved, unless the dispute precludes performance. A dispute involving payment does not preclude performance.

Litigation to resolve the dispute will not be instituted until after the dispute has been elevated to the parties' senior executive and either concludes that resolution is unlikely or fails to respond within 15 business days. The parties are not prohibited from instituting formal proceedings: (a) to avoid the expiration of statute of limitations period; (b) to preserve a superior position with respect to creditors; or (c) where a party makes a determination that a temporary restraining order or other injunctive relief is the only adequate remedy. This Section does not limit the State's right to terminate the Contract.

- 56. Media Releases.** News releases (including promotional literature and commercial advertisements) pertaining to the Contract or project to which it relates must not be made without prior written State approval, and then only in accordance.
- 57. Website Incorporation.** The State is not bound by any content on Contractor's website unless expressly incorporated directly into this Contract.
- 58. Schedules.** All Schedules and Exhibits that are referenced herein and attached hereto are hereby incorporated by reference. The following Schedules are attached hereto and incorporated herein:

| Name | Description |
|------------|-------------------|
| Schedule A | Statement of Work |

| Name | Description |
|---|--|
| Schedule B | Pricing and Fees |
| Schedule E (as applicable) | Data Security Requirements |
| Exhibit 1 to Schedule E (as applicable) | Contractor's Disaster Recovery Plan |
| Schedule F (as applicable) | Federal Provisions Addendum |
| Schedule G | HIPAA Business Associate Agreement |
| Exhibit 1 | List of approved antigen tests and evaluation criteria |

- 59. Entire Agreement and Order of Precedence.** This Contract, which includes Schedule A – Statement of Work, and schedules and exhibits which are hereby expressly incorporated, is the entire agreement of the parties related to the Contract Activities. This Contract supersedes and replaces all previous understandings and agreements between the parties for the Contract Activities. If there is a conflict between documents, the order of precedence is: (a) first, this Contract, excluding its schedules, exhibits, and Schedule A – Statement of Work; (b) second, Schedule E – Data Security Requirements; (c) third, Schedule A – Statement of Work as of the Effective Date; and (d) fourth, the remaining schedules expressly incorporated into this Contract as of the Effective Date. NO TERMS ON CONTRACTOR'S INVOICES, WEBSITE, BROWSE-WRAP, SHRINK-WRAP, CLICK-WRAP, CLICK-THROUGH OR OTHER NON-NEGOTIATED TERMS AND CONDITIONS PROVIDED WITH ANY OF THE SERVICES, OR DOCUMENTATION HEREUNDER, EVEN IF ATTACHED TO STATE'S DELIVERY OR PURCHASE ORDER, WILL CONSTITUTE A PART OR AMENDMENT OF THIS CONTRACT OR IS BINDING ON THE STATE OR ANY AUTHORIZED USER FOR ANY PURPOSE. ALL SUCH OTHER TERMS AND CONDITIONS HAVE NO FORCE AND EFFECT AND ARE DEEMED REJECTED BY THE STATE AND THE AUTHORIZED USER, EVEN IF ACCESS TO OR USE OF SUCH SERVICE OR DOCUMENTATION REQUIRES AFFIRMATIVE ACCEPTANCE OF SUCH TERMS AND CONDITIONS.
- 60. Severability.** If any part of this Contract is held invalid or unenforceable, by any court of competent jurisdiction, that part will be deemed deleted from this Contract and the severed part will be replaced by agreed upon language that achieves the same or similar objectives. The remaining Contract will continue in full force and effect.
- 61. Waiver.** Failure to enforce any provision of this Contract will not constitute a waiver.
- 62. Survival.** The provisions of this Contract that impose continuing obligations, including warranties and representations, termination, transition, insurance

coverage, indemnification, and confidentiality, will survive the expiration or termination of this Contract.

- 63. Contract Modification.** This Contract may not be amended except by signed agreement between the parties (a “**Contract Change Notice**”). Notwithstanding the foregoing, no subsequent Statement of Work or Contract Change Notice executed after the Effective Date will be construed to amend this Contract unless it specifically states its intent to do so and cites the section or sections amended.

SCHEDULE A - STATEMENT OF WORK CONTRACT ACTIVITIES

COVID 19 – Testing Services & Diagnostic Services

BACKGROUND

The purpose of this Contract is to provide COVID-19 testing services and diagnostic lab testing capacity to support the State of Michigan COVID-19 testing efforts.

COVID-19 Test Settings:

The State of Michigan will contract with vendors to provide testing services and diagnostic lab testing capacity in state-sponsored test collection settings. There are eight site setting-types (site types) the state has generalized for the purposes of this contract. They include:

1. Homebound Testing
2. Community-Based Mobile Clinics
3. Neighborhood Testing Sites
4. Seasonal Agricultural Workers
5. Shelters, Transient Communities, Other Vulnerable Populations
6. Medium to Large Testing Sites
7. Welcome Centers and Airports
8. Schools and Universities

Further details on each site type are below:

1. Homebound Testing:
 - i) Contractor must be responsible for testing population of homebound individuals, that could be up to 90,000 individuals, including those who reside in the Upper Peninsula and remote locations.
 - ii) Contractor must work closely with local health departments and MDHHS to determine required number of staff per team and how many tests each team can provide. This is likely to change given the location in the state.
 - iii) Contractor must closely coordinate homebound testing with local health departments and MDHHS on any changes to homebound testing work.
 - iv) Contractor must schedule homebound testing appointments, manage routing, and other logistics to ensure the integrity of the testing sample through transport. Contractor must create routes that ensure testing is equitably distributed to individuals requiring in-home testing.
 - (1) Contractor must provide detailed information on their approach for planning, mapping, creating homebound testing routes.
 - (2) Contractor must abide when local health departments and MDHHS specify high priority populations or areas that must be tested first.

- v) Contractor must demonstrate experience, understanding and proficiency in working with vulnerable populations in a homebound environment.
2. Community-Based Mobile Clinics
- i) Contractor must provide staffing necessary to support mobile clinics in community settings (churches, community centers, recreation centers, etc.). This could include both clinics indoors and outdoors.
 - ii) Contractor must be prepared to administer 100 tests up to 600 tests per day at mobile clinic sites.
 - (1) Contractor must be prepared for clinics to run up to seven days a week.
 - (2) Contractor must be prepared for clinics to run concurrently. Clinics may total up to 25 per day
 - iii) Contractor must closely coordinate with the local health departments, MDHHS, and community-based sites, including assisting with planning, scheduling, outreach, and other tasks.
 - iv) This site type strategy may also include providing clinics with indigenous communities.
3. Neighborhood Testing Sites
- i) Contractor will be responsible for testing clinics at approximately 22 Neighborhood Testing sites, administering 100-600 tests per day.
 - ii) Contractor must collaborate with local health departments for routing and logistics.
 - iii) Contractor must attend to specific needs for administering care for vulnerable populations in neighborhood settings.
 - iv) Contractor must demonstrate experience, understanding and proficiency in working with vulnerable populations in neighborhood settings.
4. Seasonal Agricultural Workers
- i) Contractor will be responsible for testing at selected sites for seasonal agricultural workers.
 - (1) Clinics may range in size from 100 tests up to 600 tests per day.
 - (2) Clinic locations will vary depending on the season and where workers are located.
 - ii) Contractor must collaborate with local health departments, federally qualified health care centers, and other community partners for routing and logistics.
 - iii) Contractor must partner with MDARD and other appropriate organizations for a seasonal agricultural worker community engagement strategy.
 - iv) Contractor must attend to specific needs for administering care for vulnerable seasonal agricultural worker populations.
 - v) Contractor must demonstrate experience, understanding and proficiency in working with vulnerable populations seasonal agricultural worker.

5. Shelters, Transient Communities, Other Vulnerable Populations
 - i) Contractor responsible for providing testing at selected shelters and within transient communities. Contractor must provide routine testing clinics at set shelters. Clinics will range in size from 25 tests up to 300 tests per day.
 - ii) Contractor must also provide tests for those in permanent supportive housing, homeless encampments, other locations that provide services to transient individuals, and other clinics or locations that provide services to other vulnerable communities. Clinics will range in size from 25 tests up to 300 tests per day.
 - iii) Contractor must collaborate with local health departments, shelters, and other community partners for routing and logistics.
 - iv) Contractor must partner with site partners and appropriate community-based organizations for a community engagement strategy.
 - v) Contractor must attend to specific needs for administering care for those in shelters, transient communities, and other vulnerable populations.
 - vi) Contractor must demonstrate experience, understanding and proficiency in working with those in shelters, transient communities, and other vulnerable populations.

6. Medium to Large Testing Sites
 - i) Contractor must provide staffing support for medium to large testing sites currently being run by local health departments, cities, and other jurisdictions.
 - ii) Contractor must coordinate closely with local health departments or partner to determine exact staffing needs for each clinic. Clinics may range from 500 tests up to 3000 tests per day. Clinics may run up to seven days a week and contractor will need to provide staffing for up to at least 20 concurrent clinics.
 - iii) Contractor must closely coordinate with the local health departments and community-based site, including assisting with planning, scheduling, outreach, and other tasks.

7. Welcome Centers and Airports
 - i) Contractor will be responsible for providing testing at Michigan Welcome Centers (in trailers or other movable testing sites at larger rest areas located on Michigan highways) and airports (in public areas like baggage claim).
 - ii) Contractor must be prepared to administer 100 tests up to 600 tests per day at travel sites.
 - iii) Contractor must collaborate with relevant airports, Michigan Department of Transportation, and local health departments for routing and logistics.

8. Schools and Universities

- i) Contractor must provide staffing necessary to support mobile clinics in K-12 schools and universities. This could include both clinics indoors and outdoors.
- ii) Contractor must be prepared to administer 100 tests up to 600 tests per day at mobile clinic sites.
 - (1) Contractor must be prepared for clinics to run up to seven days a week.
 - (2) Contractor must be prepared for clinics to run concurrently.
- iii) Contractor must closely coordinate with the local health departments, MDHHS, MDE and education partners, including assisting with planning, scheduling, outreaching, and other tasks.

SCOPE:

Testing Services: Provide all personnel, equipment, supplies, etc. to accomplish the following requirements for an initial term of 3 years, with 2, 1-year options to renew at the sole discretion of the State.

General Requirements

1.1. General Requirements for Testing Services

Contractor must meet the following requirements for any testing services:

- A. The Contractor must maintain a Clinical Laboratory Improvement Amendments (CLIA) high complexity license using tests and tools that are approved for use under the Food and Drug Administration (FDA) Emergency Use Authorizations and is performed under the appropriate CLIA certification level.
- B. The Contractor must provide all COVID-19 test collection supplies, including PPE. The Contractor must provide point-of-care SARS-CoV-2 antigen diagnostic testing kits for all individuals presenting for testing and PCR test swabs for confirmatory testing. SARS-CoV-2 antigen diagnostic testing kits should meet the requirements outlined in Exhibit 1.
- C. Contractor must provide specimen collection teams to perform specimen collection testing services for the State. Specimen collection teams will include all appropriate personnel to meet testing needs as set forth in this Contract. All specimen collection staff are required to be trained on proper collection techniques and the collections process. All specimen collection is to be performed by Contractor personnel as determined by the Program Manager or Designee.
- D. The Contractor must provide shipping materials to return collected samples or a courier service to pick up collected materials.
- E. The Contractor must use its best efforts to perform all COVID-19 test diagnostics within 48 hours for PCR tests or 24 hours for antigen tests of receipt of patient specimens.

- F. The Contractor must provide all laboratory equipment and diagnostic supplies to maintain a specimen run rate as defined on the Delivery Order (DO).
- G. The Contractor must provide results to patients within 24 hours after completion of testing.
- H. The Contractor must deliver all lab results to the Michigan Disease Surveillance System (MDSS) within 24 hours after completion of testing via standardized HL7 v.2.5.1 compliant transactional electronic laboratory Revised 5/03/2016 reports (ELR). ELR must be sent via a qualified Health Information Exchange in the State of Michigan (such as MIHIN). The ELR must also be in conformance with Michigan's standard for ELR submissions to the MDSS which can be found at <https://michiganhealthit.org/public-health/mdss/>
- I. Reported lab results must include:
 - i. Date of sample collection
 - ii. Location of sample collection
 - iii. The patient's full name
 - iv. The patient's residential address, including street, city, village or township, county, and zip code
 - v. The patient's telephone number
 - vi. The patient's date of birth (or age)
 - vii. The patient's sex
 - viii. The patient's race/ethnicity
 - ix. The name of the disease, infection, or condition reported and date of onset if known
- J. The Contractor must bill the State of Michigan at the rate defined in Schedule B – Pricing for all patients.
- K. Contractor must continue to provide supplies and testing capacity until the time period on the Delivery Order (DO) expires. Please note, timeframes for service(s) will be listed on all DO documents issued for service. The State may extend this agreement with a seven-day notice.

Information Technology (IT) Requirements

1.2. Specific Standards

IT Policies, Standards and Procedures (PSP)

Contractors are advised that the State has methods, policies, standards and procedures that have been developed over the years. Contractors are expected to provide proposals that conform to State IT policies and standards. All services and products provided as a result of this RFP must comply with all applicable

State IT policies and standards. Contractor is required to review all applicable links provided below and state compliance in their response.

Public IT Policies, Standards and Procedures (PSP):

https://www.michigan.gov/dtmb/0,5552,7-358-82547_56579_56755---,00.html

Acceptable Use Policy

To the extent that Contractor has access to the State's computer system, Contractor must comply with the State's Acceptable Use Policy, see: https://www.michigan.gov/documents/dtmb/1340.00.130.02_Acceptable_Use_of_Information_Technology_Standard_685341_7.pdf. All Contractor Personnel will be required, in writing, to agree to the State's Acceptable Use Policy before accessing the State's system. The State reserves the right to terminate Contractor's access to the State's system if a violation occurs.

SOM Digital Standards

All software items provided by the Contractor must adhere to the State of Michigan Application/Site Standards which can be found at www.michigan.gov/standards.

Mobile Responsiveness

The Contractor's Solution must utilize responsive design practices to ensure the application is accessible via a mobile device.

ADA Compliance

The State is required to comply with the Americans with Disabilities Act of 1990 (ADA), and has adopted a formal policy regarding accessibility requirements for websites and software applications. The State is requiring that Contractor's proposed Solution, where relevant, to level AA of the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG) 2.0. Contractor may consider, where relevant, the W3C's Guidance on Applying WCAG 2.0 to Non-Web Information and Communications Technologies (WCAG2ICT) for non-web software and content. The State may require that Contractor complete a Voluntary Product Accessibility Template for WCAG 2.0 (WCAG 2.0 VPAT) or other comparable document for the proposed Solution. http://www.michigan.gov/documents/dmb/1650.00_209567_7.pdf?20151026134621

1.3. User Type and Capacity

Development teams must accommodate the latest browser versions (including mobile browsers) as well as some pre-existing browsers. To ensure that users with older browsers are still able to access online services, applications must, at a minimum, display and function correctly in standards-compliant browsers and the state standard browser without the use of special plugins or extensions. The rules used to base the minimum browser requirements include:

- Over 2% of site traffic, measured using Sessions or Visitors (or)
- The current browser identified and approved as the State of Michigan standard

This information can be found at www.michigan.gov/browserstats. Please use the most recent calendar quarter to determine browser statistics. For those browsers with over 2% of site traffic, except Internet Explorer which requires support for at minimum version 11, the current browser version as well as the previous two major versions must be supported. Contractor must support the current and future State standard environment at no additional cost to the State.

| Type of User | Access Type | Number of Users | Number of Concurrent Users |
|-------------------------------------|---|-----------------|----------------------------|
| State of Michigan - Authorized User | Report Access | 15 | 15 |
| Public Authorized User | Read Only Access for Personal Access Only | 40,000 | 10,000 |

Contractor must be able to meet the expected number of concurrent Users listed above.

1.4. End-User Operating Environment

The SOM environment is X86 VMware, IBM Power VM and Oracle VM, with supporting enterprise storage monitoring and management.

The software must run under commonly used web browsers. At a minimum the software must support Internet Explorer v11 or higher, or Edge, Chrome v71 or higher, Firefox v62 or higher, and Safari v12 or higher for iOS operating systems. Contractor must support the current and future State standard environment at no additional cost to the State.

1.5. Secure Web Application Standard

Contractor’s solution must meet the State’s Secure Application Development Standards as mandated by the State.

Secure Application Development Life Cycle (SADLC)

Contractor is required to meet the State’s Secure Application Development Life Cycle requirements that include:

A. Security Accreditation

Contractor is required to complete the State Security Accreditation process for the solution.

B. Application Scanning

i. On-Premise solutions

The State may scan the application using its application scanning tools. Contractor must provide the resources, at its sole expense, to complete

any analysis remediation and validation required by the results of the scan.

ii. Externally hosted solutions

Contractor is required to grant the right to the State to scan either the application code or a deployed version of the solution; or in lieu of the State performing a scan, Contractor will provide the State a vulnerabilities assessment after Contractor has used a State approved application scanning tool. These scans must be completed and provided to the State on a regular basis or at least for each major release.

For COTS or vendor owned applications, Contractor, at its sole expense, must provide resources to complete the scanning and to complete the analysis, remediation and validation of vulnerabilities identified by the scan as required by the State Secure Web Application Standards.

Types of scanning and remediation may include the following types of scans and activities.

- Dynamic Scanning for vulnerabilities, analysis, remediation, and validation
- Static Scanning for vulnerabilities, analysis, remediation and validation
- Third Party and/or Open-Source Scanning for vulnerabilities, analysis, remediation and validation

C. Infrastructure Scanning

i. On-Premise solutions

The State may scan the application using its infrastructure scanning tools and remediate infrastructure vulnerabilities internally.

ii. Externally hosted solutions

A Contractor providing Hosted Services must scan the infrastructure at least once every 30 days and provide the scan's assessment to the State in a format that can be uploaded by the State and used to track the remediation.

2. Service Requirements

2.1. Timeframes

Testing Kits must be delivered within 7 business days from receipt of order. The receipt of order date is pursuant to the **Notices** section of the Standard Contract Terms.

3. Acceptance

3.1. Acceptance, Inspection, and Testing

The State will consider orders for testing services as accepted when test results are available in the Contractor’s portal and properly submitted into the Michigan Disease Surveillance System.

Acceptance occurs when the State has verified the requested quantities are delivered in the requested time frame, product is verified to conform to the specifications of the contract, and the quantities are verified with the delivery order and shipper.

If delivered products do not meet the specifications of this contract or the proposed brand, the State is entitled to 100% refund of costs.

Refunds must not be limited to return time frames or warranties set by the Contractor. The State may return any quantities for full refund of costs or replacement products at the discretion of the State. Deficiencies in the deliverables are determined solely at the discretion of the State.

4. Staffing

4.1. Contractor Representative

The Contractor must appoint one person, an Account Manager, who will be specifically assigned to State of Michigan accounts, who will respond to State inquiries regarding the Contract Activities, answer questions related to ordering and delivery, etc. (the “Contractor Representative”).

The Contractor must notify the Contract Administrator at least 10 calendar days before removing or assigning a new Contractor Representative.

Contractor Representative:

David Johnson
571-395-2141

4.2. Contract Administrator

The Contract Administrator for each party is the only person authorized to modify any terms of this Contract, and approve and execute any change under this Contract (each a “**Contract Administrator**”):

| State: | Contractor: |
|---|---|
| Marissa Gove 320 S. Walnut St Lansing, MI 48933 Govem1@michigan.gov 517-449-8952 | Dan Nadarski Associate Director, Contracts Phoenix, AZ 763-797-4524 Office 602-677-7497 Mobile Daniel.nadarski@optum.com |

4.3. Program Manager

The Program Manager for each party will monitor and coordinate the day-to-day activities of the Contract (each a “**Program Manager**”):

| State: | Contractor: |
|---|--|
| <p>Michigan Department of Health and Human Services: Joseph Coyle 517-284-4915 coylej@michigan.gov</p> <p>Leonard Uller 313-600-7621 ullerl@mi365.gov</p> | <p>David Johnson 571-395-2141</p> |

4.4. Customer Service Toll-Free Number

The Contractor must specify its toll-free number for the State to contact the Contractor Representative. The Contractor Representative must be available for calls during the hours of 8:00 am to 5:00 pm EST.

Customer Service Toll-Free Number:

571-395-2141

4.5. Work Hours

The Contractor must provide Contract Activities during the State’s normal working hours Monday – Friday, 7:00 a.m. to 6:00 p.m. EST and possible night, weekend and holiday hours depending on the requirements of the project.

4.6. Key Personnel

The Contractor must appoint individuals who will be directly responsible for the day-to-day operations of the Contract (“Key Personnel”). Key Personnel must be specifically assigned to the State account, be knowledgeable on the contractual requirements, and respond to State inquiries within 48 hours.

- A.** The Contractor must identify all Key Personnel that will be assigned to this contract in the table below which includes the following:
 1. Name and title of staff that will be designated as Key Personnel.
 2. Key Personnel years of experience in the current classification.
 3. Identify which of the required key personnel positions they are fulfilling.
 4. Key Personnel’s roles and responsibilities, as they relate to this RFP, if the Contractor is successful in being awarded the Contract. Descriptions of roles should be functional and not just by title.
 5. Identify if each Key Personnel is a direct, subcontract, or contract employee.

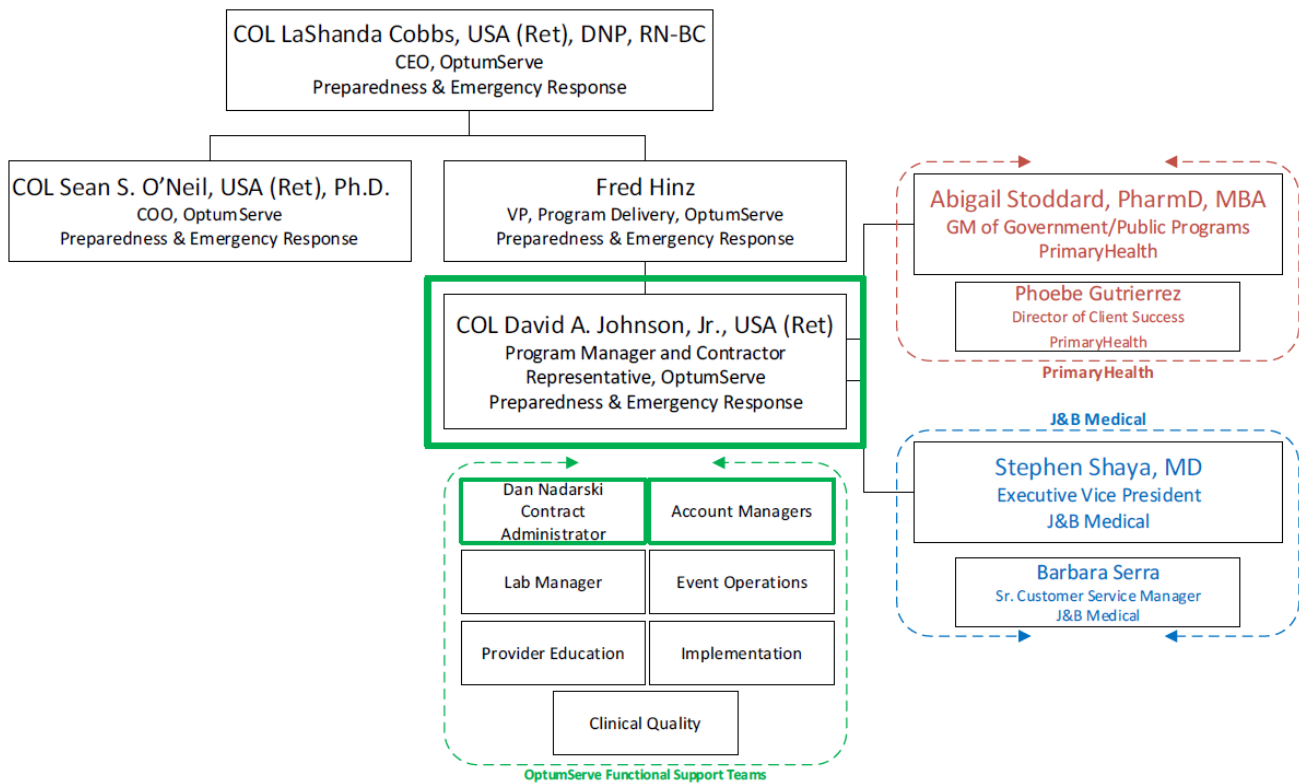
6. Identify if each Key Personnel staff member is employed full-time (FT), part-time (PT) or temporary (T), including consultants used for the purpose of providing information for the proposal.
7. List each Key Personnel staff member's length of employment or affiliation with the Contractor's organization.
8. Identify each Key Personnel's percentage of work time devoted to this Contract.
9. Identify where each Key Personnel staff member will be physically located (city and state) during the Contract performance.

| 1. Name | 2. Role(s) / Responsibilities | 3. Direct / Subcontract / Contract | 4. % of Work Time | 5. Physical Location |
|------------------|-------------------------------------|---|----------------------------|----------------------------|
| David Johnson | Program Manager | Direct | 50% | Springfield, VA. |
| Abigail Stoddard | Representative for PrimaryHealth | Subcontract | 10% | Minneapolis, MN |
| Phoebe Gutierrez | Representative for PrimaryHealth | Subcontract | 10% | Phoenix, AZ |
| Stephen Shay | Representative for J&B | Subcontract | 5% | Wixom, MI |
| Barbara Serra | Representative for J&B | Subcontract | 10% | Wixom, MI |
| Dan Nadarski | Contract Administrator | Direct | 20% | Phoenix, AZ |

4.7. Organizational Chart

The Contractor must provide an overall organizational chart that details staff members, by name and title, and subcontractors.

Contractor's Organizational Chart:



4.8. Disclosure of Subcontractors

If the Contractor intends to utilize subcontractors, the Contractor must disclose the following:

- The legal business name; address; telephone number; a description of subcontractor’s organization and the services it will provide; and information concerning subcontractor’s ability to provide the Contract Activities.
- The relationship of the subcontractor to the Contractor.
- Whether the Contractor has a previous working experience with the subcontractor. If yes, provide the details of that previous relationship.
- A complete description of the Contract Activities that will be performed or provided by the subcontractor.
- **Geographically Disadvantaged Business Enterprise Sub-Contractors:** If Contractors plan to utilize subcontractors to perform more than 20% of the deliverables under this contract, at least 20% of that subcontracted work must be awarded to Michigan-based Geographically Disadvantaged Business Enterprises (GDBE). Contractor will submit a plan detailing all subcontractors to be used, including the percentage of the work to be done by each. Contractor must inform the State to the name and address of the GDBE, the percentage of the work they will complete, the total amount estimated to be paid to the GDBE, and provide evidence for their

qualifications as a GDBE. If Contractor cannot find GDBE subcontractors to meet this requirement they must provide reasoning and justification to receive an exemption from this requirement from the State. (Existing business relationships will not be an approved reason for this.)

Contractor's Subcontractor:

| | |
|---|---|
| The legal business name, address, telephone number of the subcontractor(s). | J&B Medical Supply Co, Inc. 50496 Pontiac Trail Wixom, MI 48393 248-896-6201 |
| A complete description of the Contract Activities that will be performed or provided by the subcontractor. | J&B medical will supply personal protective equipment, distribution expertise, and insurance billing. |

Contractor's Subcontractor:

| | |
|--|---|
| The legal business name, address, telephone number of the subcontractor(s). | Primary Diagnostics, Inc. 595 Pacific Ave Floor 4 San Francisco, CA 94133 1-855-970-3223 |
|--|---|

| | |
|--|--|
| <p>A complete description of the Contract Activities that will be performed or provided by the subcontractor.</p> | <p>Homebound Testing</p> <ul style="list-style-type: none"> • Participants register and consent in Primary, then receive a link via text/email to register for self-checkout. They follow step-by-step onscreen instructions (text and video) to scan the code on the test card, administer and result the test, and enter their results in Primary. • The results are reported in Primary and case reports may be shared with administrators designated by the leading organization. • Primary's at-home workflow provides step-by-step instructions on how to register the test, administer and result the test <p>Community-Based Mobile Clinics</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal. • Test results are captured and shared to MDSS via Primary Health IT portal <p>Neighborhood Testing Sites</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal • Test results are captured and shared to MDSS via Primary Health IT portal <p>Seasonal Agricultural Worker Testing</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal |
|--|--|

| | |
|--|--|
| | <ul style="list-style-type: none"> • Test results are captured and shared to MDSS via Primary Health IT portal <p>Shelters, Transient Communities, Other Vulnerable Populations</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal • Test results are captured and shared to MDSS via Primary Health IT portal <p>Medium to Large Testing Services</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal • Test results are captured and shared to MDSS via Primary Health IT portal <p>Welcome Centers & Airports</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal • Test results are captured and shared to MDSS via Primary Health IT portal <p>Schools and University</p> <ul style="list-style-type: none"> • Patient will register for on-site testing (location & time) via Primary Portal • Test results are captured and shared to MDSS via Primary Health IT portal |
|--|--|

| Contractor's Subcontractor: | |
|---|---|
| The legal business name, address, telephone number of the subcontractor(s). | Genetworx 4060 Innslake Dr Glen Allen, VA 23060 (804) 346-4363 |
| A complete description of the Contract Activities that will be performed or provided by the subcontractor. | PCR Test kits, Laboratory services for Surge Support, mobile testing units as required. |

| Contractor's Subcontractor: | |
|---|---|
| The legal business name, address, telephone number of the subcontractor(s). | Computech Corporation, 100 W Kirby St Suite 101, Detroit, MI 48202 (adjacent to Wayne State University) (248) 594-6500 |
| A complete description of the Contract Activities that will be performed or provided by the subcontractor. | Healthcare Staffing services, Claims/Insurance billing services. |

| Contractor's Subcontractor: | |
|--|---|
| The legal business name, address, telephone number of the subcontractor(s). | Arctic Medical Laboratories 801 Broadway Ave NW Grand Rapids, MI 49504 (616) 233-0622 |

| | |
|---|---|
| A complete description of the Contract Activities that will be performed or provided by the subcontractor. | Arctic Medical Laboratories will supply PCR test kits and laboratory testing. |
|---|---|

| Contractor's Subcontractor: | |
|---|--|
| The legal business name, address, telephone number of the subcontractor(s). | Ironwood First Nation Health Management P.O. Box 264 Ironwood, MI 49938 715-892-1413 |
| A complete description of the Contract Activities that will be performed or provided by the subcontractor. | Ironwood First Nation Health Management focuses on delivering health care solutions/program management to government health programs. This could be vehicles for mobile vaccination and testing, staffing for healthcare events, or claim adjudication and billing services. |

4.9. Security

The Contractor will be subject the following security procedures:
Contractor must review the Data Security requirements set forth in Schedule E – Data Security Requirements. Contractor must note any exceptions to the security requirements by redlining Schedule E – Data Security Requirements.

5. Project Management

5.1. Project Plan

The Contractor will carry out this project under the direction and control of the Program Manager. Within 30 calendar days of the Effective Date, the Contractor must submit a final project plan to the Program Manager for approval. The plan must include: (a) the Contractor's organizational chart with names and title of personnel assigned to the project, which must align with the staffing stated in accepted proposals; and (b) the project breakdown showing sub-projects, tasks, timeline, and resources required.

5.2. Reporting

The Contractor must submit to the State the following reports including specifications listed in Section 1.1. and 1.2.:

- A. Test Kit and Lab Result Reports
- B. Other reports as requested by the State.

6. Pricing

6.1. Price Term

Pricing is firm for the entire length of the Contract.

6.2. Price Changes

Adjustments will be based on changes in actual Contractor costs. Any request must be supported by written evidence documenting the change in costs. The State may consider sources, such as the Consumer Price Index; Producer Price

Index; other pricing indices as needed; economic and industry data; manufacturer or supplier letters noting the increase in pricing; and any other data the State deems relevant.

Following the presentation of supporting documentation, both parties will have 30 days to review the information and prepare a written response. If the review reveals no need for modifications, pricing will remain unchanged unless mutually agreed to by the parties. If the review reveals that changes are needed, both parties will negotiate such changes, for no longer than 30 days, unless extended by mutual agreement.

The Contractor remains responsible for Contract Activities at the current price for all orders received before the mutual execution of a Change Notice indicating the start date of the new Pricing Period.

7. Ordering

7.1. Authorizing Document

The appropriate authorizing document for the Contract will be a delivery order (DO).

8. Invoice and Payment

8.1. Invoice Requirements

MDHHS Invoice Requirements:

All invoices submitted to the State must include: (a) date; (b) delivery order number; (c) test kit quantity; (d) description of the Contract Activities; (e) unit price; (f) vendor-generated invoice number (g) total price (h) event id and (l) type of test. Overtime, holiday pay, and travel expenses will not be paid.

As a general policy, invoices must be forwarded to the MDHHS Bureau of Finance and Accounting at MDHHS-CPU@michigan.gov by the 30th day of the following month.

i) For each patient, Contractor shall request whether the patient has insurance. If the patient states that he or she does not have insurance, Contractor shall bill the appropriate HRSA CARES act Fund based on funding availability. If HRSA funding becomes unavailable and then resumes accepting claims based on funding availability, the Contractor will resume billing the HRSA COVID-19 Uninsured Program and Coverage Assistance Fund directly for cost of antigen test kits. The Contractor will reimburse the State of Michigan for 100% of the reimbursement amount if HRSA funding resumes accepting claims available for any testing that occurred during the period starting March 23, 2022, when HRSA COVID-19 Uninsured Program and Coverage Assistance Fund was unfunded. If the patient states that he or she has insurance, Contractor shall obtain the insurance information from the patient.

ii) If a patient attests that he or she does not have insurance, Contractor agrees to participate in the federal COVID-19 Claims Reimbursement Program (the

"Program") and to submit a claim for reimbursement for COVID-19 testing services provided to such patient to the Program as HRSA CARES funding is available. If a patient provides Contractor with insurance information, Contractor will directly bill all third-party insurance, including Medicare, Medicaid and private health insurance, for the COVID-19 testing services.

iii) Contractor agrees that if Contractor receives reimbursement from any third-party payor and/or the Program for COVID-19 testing services provided to a patient, Contractor will issue the State a credit in amount of reimbursement Contractor received from the third-party payor or the Program up to, but not exceeding, the amount the State paid to Contractor for COVID-19 testing services for each such patient.

iv) Any credit issued for COVID-19 testing services or for the Daily Site Fee may be referred to as a "Contractor Credit." The State and Contractor agree that (i) any and all Contractor Credits will be used for future COVID-19 testing services, (ii) on a monthly basis, Contractor shall perform a reconciliation of the payments it received from the State with the amount of any reimbursement received from third-party payors and the Program to determine if any Contractor Credit should be issued, and, if Contractor so determines, Contractor shall issue a Contractor Credit within 30 days of the end of each month, and (iii) each Contractor Credit will be reduced by an amount equal to Contractor's administrative fees associated with its claims processing services (up to and including appeals of any claim denials) and Contractor Credit reconciliations.

v) Contractor agrees that under no circumstances shall Contractor seek, charge, or accept payment from any patient as a deductible, co-payment or any other fee or charge.

8.2. All other Invoices must be sent to requesting State Department or Requestor after test results are reported. Invoices must include:

- I. Collection Date,
- II. Collection Location,
- III. Total Number of Tests
- IV. Type of test (PCR or Antigen)
- V. State Department Name and Requestor and
- VI. Delivery Order number

8.3. Payment Methods

The State will make payment for Contract Activities by Electronic Fund Transfer (EFT).

9. Liquidated Damages

Late or improper completion of the Contract Activities will cause loss and damage to the State and it would be impracticable and extremely difficult to fix the actual damage sustained by the State. Therefore, if there is late or improper completion of the Contract Activities the State is entitled to collect liquidated

damages in the amount of \$5,000 and an additional \$100 per day for each day Contractor fails to remedy the late or improper completion of the Work.

10. Service-Level Agreements (SLA)

- A. The Contractor will be held accountable to meet the requirements and the service level requirements established in this Contract.
- B. The State reserves the right to reconsider or amend SLA amounts for split awards should they occur.

Service Level Agreements for this Contract will be as follows:

| SLA Metric 1. Timely Test Result Deliveries | |
|--|--|
| Definition and Purpose | All lab results must be delivered to the MDSS within 24 hours after completion of testing. |
| Acceptable Standard | All lab results must be delivered to the Michigan Disease Surveillance System (MDSS) within 24 hours after completion of testing via standardized HL7 v.2.5.1 compliant transactional electronic laboratory Revised 5/03/2016 reports (ELR). ELR must be sent via a qualified Health Information Exchange in the State of Michigan (such as MIHIN). The ELR must also be in conformance with Michigan’s standard for ELR submissions to the MDSS. The acceptable standard is 100% compliance. |
| Credit Due for Failing to Meet the Service Level Agreements | <ol style="list-style-type: none"> 1. \$50.00 may be assessed for each of the first five occurrences of non-compliance in a given calendar year. 2. \$100.00 may be assessed beginning with the sixth occurrence of non-compliance and on each occurrence thereafter in a given calendar year. <p>Extenuating circumstances will be reviewed by the Program Manager before any Service Credits are assessed.</p> <p>At the discretion of the State, these credits may be applied toward any payable due to the Contractor or be payable directly to the State. Payments made directly to the state will be completed within 10 days of notice of assessment.</p> |

| SLA Metric 2. Timely Lab Test Process | |
|--|---|
| Definition and Purpose | All lab samples must be processed within 48 hours for PCR tests or 24 hours for Antigen tests of receipt by the laboratory. |
| Acceptable Standard | Samples that are processed in accordance with Contractor’s processes and entered in Contractor’s information management system correctly and that do not require a repeat evaluation to ensure proper reporting must be processed within 48 hours for PCR tests or 24 hours for Antigen tests of receipt by the |

SLA Metric 2. Timely Lab Test Process

| | |
|--|--|
| | laboratory. The Contractor's laboratory must be available 24/7 to process test kits. The acceptable standard is 100% compliance. |
| Credit Due for Failing to Meet the Service Level Agreements | <ol style="list-style-type: none">1. \$500.00 may be assessed for each of the first five occurrences of non-compliance in a given calendar year.2. \$100.00 may be assessed beginning with the sixth occurrence of non-compliance and on each occurrence thereafter in a given calendar year. <p>Extenuating circumstances will be reviewed by the Program Manager before any Service Credits are assessed.</p> <p>At the discretion of the State, these credits may be applied toward any payable due to the Contractor or be payable directly to the State. Payments made directly to the state will be completed within 10 days of notice of assessment.</p> |

SCHEDULE B PRICING

COVID 19 – Testing Services & Diagnostic Services

1. Price proposals include all costs, including but not limited to, any one-time or set-up charges, fees, and potential costs that Contractor may charge the State (e.g., shipping and handling, per piece pricing, and palletizing).
2. Pricing Tables:

Table 1A:

| ALL INCLUSIVE COVID-19 TESTING* | CLIENT PRICE PER ALL INCLUSIVE TEST** |
|--|--|
| COVID-19 PCR Diagnostic Nasal Swab | \$81.71 |
| COVID-19 Antigen Test Nasal Swab | \$14.07 |

*** All-inclusive COVID-19 Test includes test kit, shipping costs, and reporting results back to the State. Table 1B and 1C Testing Site Service for testing site and staffing fees will be billed in addition to Table 1A pricing. If no Contractor Staffing is requested by the State, then Table 1B will not apply.**

****The additional requirement of insurance billing will incur the additional cost at \$4.50 per claim (PCR test would be \$9.00/claim and an antigen test would be \$4.50/claim) for specimen collection and PCR lab analysis.**

Table 1B:

| Testing Site Services *** | | | | |
|---|------------------|---|-----------------------|---------------------------------------|
| Indoor & Drive-Up Test Sites | Team Size | Est. Tests Based on 8 Hour Event | Total Site Fee | Upper Peninsula Total Site Fee |
| Very Light Team | 2 Staff | Up to 50 Tests | \$3,262.00 | \$3,589.00 |
| Light Team | 3-4 Staff | 50-99 Tests | \$3,527.00 | \$3,880.00 |
| Medium Team | 5-7 Staff | 100-250 Tests | \$5,851.00 | \$6,437.00 |
| Heavy Team | 8-10 Staff | 251-500 Tests | \$8,052.00 | \$8,858.00 |
| Very Heavy Team | 11-15 Staff | 501+ Test | \$10,230.00 | \$11,253.00 |
| Drive-Thru Test Sites | | | | |
| Drive-Thru Facility | 10 Staff | Up to 300 Tests | \$8,052.00 | \$8,858.00 |
| Drive-Thru Facility | 20 Staff | 301 -750 Tests | \$13,228.00 | \$14,551.00 |
| Drive-Thru Facility | 30 Staff | 751-1200 Tests | \$19,648.00 | \$21,613.00 |

*****Includes Personnel Protection Equipment to be provided by the Contractor at Testing Sites.**

SCHEDULE E - DATA SECURITY REQUIREMENTS

Definitions. For purposes of this Schedule, the following terms have the meanings set forth below. All initial capitalized terms in this Schedule that are not defined in this Schedule shall have the respective meanings given to them in the Contract.

“Contractor Security Officer” has the meaning set forth in **Section 2** of this Schedule.

“FedRAMP” means the Federal Risk and Authorization Management Program, which is a federally approved risk management program that provides a standardized approach for assessing and monitoring the security of cloud products and services.

“FISMA” means the Federal Information Security Modernization Act of 2014 (Pub.L. No. 113-283 (Dec. 18, 2014.)).

“Hosted Provider” means any Permitted Subcontractor that is providing any or all of the Hosted Services under this Contract.

“NIST” means the National Institute of Standards and Technology.

“PCI” means the Payment Card Industry.

“PSP” or **“PSPs”** means the State’s IT Policies, Standards and Procedures

“SSAE” means Statement on Standards for Attestation Engagements.

“Security Accreditation Process” has the meaning set forth in **Section 6** of this Schedule.

Security Officer. Contractor will appoint a Contractor employee to respond to the State’s inquiries regarding the security of the Hosted Services who has sufficient knowledge of the security of the Hosted Services and the authority to act on behalf of Contractor in matters pertaining thereto (**“Contractor Security Officer”**).

Contractor Responsibilities. Contractor is responsible for establishing and maintaining a data privacy and information security program, including physical, technical, administrative, and organizational safeguards, that is designed to:

- (a) ensure the security and confidentiality of the State Data;
- (b) protect against any anticipated threats or hazards to the security or integrity of the State Data;
- (c) protect against unauthorized disclosure, access to, or use of the State Data;
- (d) ensure the proper disposal of any State Data in Contractor’s or its subcontractor’s possession; and

- (e) ensure that all Contractor Representatives comply with the foregoing.

The State has established Information Technology (IT) PSPs to protect IT resources under the authority outlined in the overarching State 1305.00 Enterprise IT Policy. In no case will the safeguards of Contractor's data privacy and information security program be less stringent than the safeguards used by the State, and Contractor must at all times comply with all applicable public and non-public State IT policies and standards, of which the publicly available ones are at: https://www.michigan.gov/dtmb/0,5552,7-358-82547_56579_56755---,00.html

Acceptable Use Policy. To the extent that Contractor has access to the State's IT environment, Contractor must comply with the State's Acceptable Use Policy, see [https://www.michigan.gov/dtmb/1340.00.01 Acceptable Use of Information Technology Standard 458958 7.pdf](https://www.michigan.gov/dtmb/1340.00.01_Acceptable_Use_of_Information_Technology_Standard_458958_7.pdf). All Contractor Personnel will be required, in writing, to agree to the State's Acceptable Use Policy before accessing State systems. The State reserves the right to terminate Contractor's and/or subcontractor(s) or any Contractor Personnel's access to State systems if the State determines a violation has occurred.

Protection of the State's Information. Throughout the Term and at all times in connection with its actual or required performance of the Services, Contractor will:

- 5.1 If Hosted Services are provided by a Hosting Provider, ensure each Hosting Provider maintains FedRAMP authorization for all Hosted Services environments throughout the Term, and in the event a Hosting Provider is unable to maintain FedRAMP authorization, the State, at its sole discretion, may either a) require the Contractor to move the Software and State Data to an alternative Hosting Provider selected and approved by the State at Contractor's sole cost and expense without any increase in Fees, or b) immediately terminate this Contract for cause pursuant to **Section 15.1** of the Contract;
- 5.2 for Hosted Services provided by the Contractor, maintain either a FedRAMP authorization or an annual SSAE SOC 2 Type II audit based on State required NIST Special Publication 800-53 MOD Controls using identified controls and minimum values as established in applicable State PSPs;
- 5.3 ensure that the Software and State Data is securely hosted, supported, administered, accessed, and backed up in a data center(s) that resides in the continental United States, and minimally meets Uptime Institute Tier 3 standards (www.uptimeinstitute.com), or its equivalent;
- 5.4 maintain and enforce an information security program including safety and physical and technical security policies and procedures with respect to its Processing of the State Data that complies with the requirements of the State's data security policies as set forth in this Contract, and must, at a minimum, remain compliant with FISMA and NIST Special Publication 800-

- 53 MOD Controls using identified controls and minimum values as established in applicable State PSPs;
- 5.5 provide technical and organizational safeguards against accidental, unlawful or unauthorized access to or use, destruction, loss, alteration, disclosure, encryption, transfer, commingling or processing of such information that ensure a level of security appropriate to the risks presented by the processing of State Data and the nature of such State Data, consistent with best industry practice and applicable standards (including, but not limited to, compliance with FISMA, NIST, CMS, IRS, FBI, SSA, HIPAA, FERPA and PCI requirements as applicable);
 - 5.6 take all reasonable measures to:
 - (a) secure and defend all locations, equipment, systems and other materials and facilities employed in connection with the Services against “hackers” and others who may seek, without authorization, to disrupt, damage, modify, access or otherwise use Contractor Systems or the information found therein; and
 - (b) prevent (i) the State and its Authorized Users from having access to the data of other customers or such other customer’s users of the Services; (ii) State Data from being commingled with or contaminated by the data of other customers or their users of the Services; and (iii) unauthorized access to any of the State Data;
 - 5.7 ensure that State Data is encrypted in transit and at rest using FIPS validated AES encryption modules and a key size of 256 bits or higher;
 - 5.8 ensure the Hosted Services support Identity Federation/Single Sign-on (SSO) capabilities using Security Assertion Markup Language (SAML), Open Authentication (OAuth) or comparable State approved mechanisms;
 - 5.9 ensure the Hosted Services implements NIST compliant multi-factor authentication for privileged/administrative and other identified access.

Security Accreditation Process. Throughout the Term, Contractor will assist the State, at no additional cost, with its **Security Accreditation Process**, which includes the development, completion and on-going maintenance of a system security plan (SSP) using the State’s automated governance, risk and compliance (GRC) platform, which requires Contractor to submit evidence, upon request from the State, in order to validate Contractor’s security controls within two weeks of the State’s request. On an annual basis, or as otherwise required by the State such as for significant changes, re-assessment of the system’s controls will be required to receive and maintain authority to operate (ATO). All identified risks from the SSP will be remediated through a Plan of Action and Milestones (POAM) process with remediation time frames based on the risk level of the identified risk. For all findings associated with the Contractor’s solution, at no additional cost, Contractor will be required to create or assist with the creation of State approved POAMs and perform related remediation activities. The State will make any decisions on acceptable risk, Contractor may request risk acceptance, supported by compensating controls, however only the State may formally accept risk.

Failure to comply with this section will be deemed a material breach of the Contract.

Unauthorized Access. Contractor may not access, and shall not permit any access to, State systems, in whole or in part, whether through the Hosted Services or otherwise, without the State's express prior written authorization. Such authorization may be revoked by the State in writing at any time in its sole discretion. Any access to State systems must be solely in accordance with the Contract and this Schedule, and in no case exceed the scope of the State's authorization pursuant to this Section. All State-authorized connectivity or attempted connectivity to State systems shall be only through the State's security gateways and firewalls and in compliance with the State's security policies set forth in the Contract as the same may be supplemented or amended by the State and provided to Contractor from time to time.

Security Audits.

During the Term, Contractor will maintain complete and accurate records of its data protection practices, IT security controls, and the security logs relating to State Data, including but not limited to any backup, disaster recovery or other policies, practices or procedures relating to the State Data and any other information relevant to its compliance with this Contract.

Without limiting any other audit rights of the State, the State has the right to review Contractor's data privacy and information security program prior to the commencement of Services and from time to time during the term of this Contract. The State, at its own expense, is entitled to perform, or to have performed, an on-site audit of Contractor's data privacy and information security program. If the State chooses to perform an on-site audit, Contractor will, make all such records, appropriate personnel and relevant materials available during normal business hours for inspection and audit by the State or an independent data security expert that is reasonably acceptable to Contractor, provided that the State: (i) gives Contractor at least five (5) Business Days prior notice of any such audit; (ii) undertakes such audit no more than once per calendar year, except for good cause shown; and (iii) conducts or causes to be conducted such audit in a manner designed to minimize disruption of Contractor's normal business operations and that complies with the terms and conditions of all data confidentiality, ownership, privacy, security and restricted use provisions of the Contract. The State may, but is not obligated to, perform such security audits, which shall, at the State's option and request, include penetration and security tests, of any and all Hosted Services and their housing facilities and operating environments.

During the Term, Contractor will, when requested by the State, provide a copy of Contractor's and Hosting Provider's FedRAMP System Security Plan(s) or SOC 2 Type 2 report(s) to the State within two weeks of the State's request. The System Security Plan and SSAE audit reports will be recognized as Contractor's Confidential Information.

With respect to State Data, Contractor must implement any required safeguards as identified by the State or by any audit of Contractor's data privacy and information security program.

The State reserves the right, at its sole election, to immediately terminate this Contract or a Statement of Work without limitation and without liability if the State determines that Contractor fails or has failed to meet its obligations under this **Section 8**.

Application Scanning. During the Term, Contractor must, at its sole cost and expense, scan all Contractor provided applications, and must analyze, remediate and validate all vulnerabilities identified by the scans as required by the State Secure Web Application and other applicable PSPs.

Contractor's application scanning and remediation must include each of the following types of scans and activities:

- 9.1 Dynamic Application Security Testing (DAST) – Scanning interactive application for vulnerabilities, analysis, remediation, and validation (may include Interactive Application Security Testing (IAST)).
 - (a) Contractor must either a) grant the State the right to dynamically scan a deployed version of the Software; or b) in lieu of the State performing the scan, Contractor must dynamically scan a deployed version of the Software using a State approved application scanning tool and provide the State a vulnerabilities assessment after Contractor has completed such scan. These scans and assessments i) must be completed and provided to the State quarterly (dates to be provided by the State) and for each major release; and ii) scans must be completed in a non-production environment with verifiable matching source code and supporting infrastructure configurations or the actual production environment.
- 9.2 Static Application Security Testing (SAST) - Scanning Source Code for vulnerabilities, analysis, remediation, and validation.
 - (a) For Contractor provided applications, Contractor, at its sole expense, must provide resources to complete static application source code scanning, including the analysis, remediation and validation of vulnerabilities identified by application Source Code scans. These scans must be completed for all Source Code initially, for all updated Source Code, and for all Source Code for each major release and Contractor must provide the State a vulnerability assessment after Contractor has completed the required scans.
- 9.3 Software Composition Analysis (SCA) – Third Party and/or Open Source Scanning for vulnerabilities, analysis, remediation, and validation.
 - (a) For Software that includes third party and open source software, all included third party and open source software must be documented and the source supplier must be monitored by the Contractor for notification of identified vulnerabilities and remediation. SCA scans may be included as part of SAST and DAST scanning or employ the use of an SCA tool to meet the scanning requirements. These scans must be completed for all third party and open source software initially, for all updated third party and open source software, and for all third party and open source software in each major release and

Contractor must provide the State a vulnerability assessment after Contractor has completed the required scans if not provided as part of SAST and/or DAST reporting.

- 9.4 In addition, application scanning and remediation may include the following types of scans and activities if required by regulatory or industry requirements, data classification or otherwise identified by the State.
- (a) If provided as part of the solution, all native mobile application software must meet these scanning requirements including any interaction with an application programming interface (API).
 - (b) Penetration Testing – Simulated attack on the application and infrastructure to identify security weaknesses.

Infrastructure Scanning.

10.1 For Hosted Services, Contractor must ensure the infrastructure and applications are scanned using an approved scanning tool (Qualys, Tenable, or other PCI Approved Vulnerability Scanning Tool) at least monthly and provide the scan's assessments to the State in a format that is specified by the State and used to track the remediation. Contractor will ensure the remediation of issues identified in the scan according to the remediation time requirements documented in the State's PSPs.

Nonexclusive Remedy for Security Breach.

11.1 Any failure of the Services to meet the requirements of this Schedule with respect to the security of any State Data or other Confidential Information of the State, including any related backup, disaster recovery or other policies, practices or procedures, is a material breach of the Contract for which the State, at its option, may terminate the Contract immediately upon written notice to Contractor without any notice or cure period, and Contractor must promptly reimburse to the State any Fees prepaid by the State prorated to the date of such termination.

SCHEDULE E - EXHIBIT 1 - CONTRACTOR'S DISASTER RECOVERY PLAN

Contractor has provided the State with a copy of its Disaster Recovery Plan (DR Plan), which is incorporated herein by reference.

SCHEDULE F - FEDERAL PROVISIONS

ADDENDUM

This addendum applies to purchases that will be paid for in whole or in part with funds obtained from the federal government. The provisions below are required, and the language is not negotiable. If any provision below conflicts with the State's terms and conditions, including any attachments, schedules, or exhibits to the State's Contract, the provisions below take priority to the extent a provision is required by federal law; otherwise, the order of precedence set forth in the Contract applies. Hyperlinks are provided for convenience only; broken hyperlinks will not relieve Contractor from compliance with the law.

1. Equal Employment Opportunity

If this Contract is a “**federally assisted construction contract**” as defined in [41 CFR Part 60-1.3](#), and except as otherwise may be provided under [41 CFR Part 60](#), then during performance of this Contract, the Contractor agrees as follows:

- 1) The Contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The Contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following:
Employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided setting forth the provisions of this nondiscrimination clause.
- 2) The Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.
- 3) The Contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation

conducted by the employer, or is consistent with the Contractor's legal duty to furnish information.

- 4) The Contractor will send to each labor union or representative of workers with which he has a collective bargaining agreement or other contract or understanding, a notice to be provided advising the said labor union or workers' representatives of the Contractor's commitments under this section, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- 5) The Contractor will comply with all provisions of [Executive Order 11246](#) of September 24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.
- 6) The Contractor will furnish all information and reports required by [Executive Order 11246](#) of September 24, 1965, and by rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the administering agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.
- 7) In the event of the Contractor's noncompliance with the nondiscrimination clauses of this contract or with any of the said rules, regulations, or orders, this Contract may be canceled, terminated, or suspended in whole or in part and the Contractor may be declared ineligible for further Government contracts or federally assisted construction contracts in accordance with procedures authorized in [Executive Order 11246](#) of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in [Executive Order 11246](#) of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.
- 8) The Contractor will include the portion of the sentence immediately preceding paragraph (1) and the provisions of paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of [Executive Order 11246](#) of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The Contractor will take such action with respect to any subcontract or purchase order as the administering agency may direct as a means of enforcing such provisions, including sanctions for noncompliance:

Provided, however, that in the event a Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the administering agency, the Contractor may request the United States to enter into such litigation to protect the interests of the United States.

The applicant further agrees that it will be bound by the above equal opportunity clause with respect to its own employment practices when it participates in federally assisted construction work: *Provided*, that if the applicant so participating is a State or local government, the above equal

opportunity clause is not applicable to any agency, instrumentality or subdivision of such government which does not participate in work on or under the contract.

The applicant agrees that it will assist and cooperate actively with the administering agency and the Secretary of Labor in obtaining the compliance of contractors and subcontractors with the equal opportunity clause and the rules, regulations, and relevant orders of the Secretary of Labor, that it will furnish the administering agency and the Secretary of Labor such information as they may require for the supervision of such compliance, and that it will otherwise assist the administering agency in the discharge of the agency's primary responsibility for securing compliance.

The applicant further agrees that it will refrain from entering into any contract or contract modification subject to Executive Order 11246 of September 24, 1965, with a contractor debarred from, or who has not demonstrated eligibility for, Government contracts and federally assisted construction contracts pursuant to the Executive Order and will carry out such sanctions and penalties for violation of the equal opportunity clause as may be imposed upon contractors and subcontractors by the administering agency or the Secretary of Labor pursuant to Part II, Subpart D of the Executive Order. In addition, the applicant agrees that if it fails or refuses to comply with these undertakings, the administering agency may take any or all of the following actions: Cancel, terminate, or suspend in whole or in part this grant (contract, loan, insurance, guarantee); refrain from extending any further assistance to the applicant under the program with respect to which the failure or refund occurred until satisfactory assurance of future compliance has been received from such applicant; and refer the case to the Department of Justice for appropriate legal proceedings.

Davis-Bacon Act (Prevailing Wage)

If this Contract is a **prime construction contract** in excess of \$2,000, the Contractor (and its Subcontractors) must comply with the Davis-Bacon Act ([40 USC 3141-3148](#)) as supplemented by Department of Labor regulations ([29 CFR Part 5](#), "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"), and during performance of this Contract the Contractor agrees as follows:

- 1) All transactions regarding this contract shall be done in compliance with the Davis-Bacon Act (40 U.S.C. 3141- 3144, and 3146-3148) and the requirements of 29 C.F.R. pt. 5 as may be applicable. The contractor shall comply with 40 U.S.C. 3141-3144, and 3146-3148 and the requirements of 29 C.F.R. pt. 5 as applicable.
- 2) Contractors are required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor.
- 3) Additionally, contractors are required to pay wages not less than once a week.

Copeland “Anti-Kickback” Act

If this Contract is a contract for construction or repair work in excess of \$2,000 where the Davis-Bacon Act applies, the Contractor must comply with the Copeland “Anti-Kickback” Act ([40 USC 3145](#)), as supplemented by Department of Labor regulations ([29 CFR Part 3](#), “Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States”), which prohibits the Contractor and subrecipients from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled, and during performance of this Contract the Contractor agrees as follows:

- 1) Contractor.** The Contractor shall comply with 18 U.S.C. §874, 40 U.S.C. § 3145, and the requirements of 29 C.F.R. pt. 3 as may be applicable, which are incorporated by reference into this contract.
- 2) Subcontracts.** The Contractor or Subcontractor shall insert in any subcontracts the clause above and such other clauses as FEMA or the applicable federal awarding agency may by appropriate instructions require, and also a clause requiring the Subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for the compliance by any subcontractor or lower tier subcontractor with all of these contract clauses.
- 3) Breach.** A breach of the contract clauses above may be grounds for termination of the contract, and for debarment as a Contractor and Subcontractor as provided in 29 C.F.R. § 5.12.

Contract Work Hours and Safety Standards Act

If the Contract is **in excess of \$100,000** and **involves the employment of mechanics or laborers**, the Contractor must comply with [40 USC 3702](#) and [3704](#), as supplemented by Department of Labor regulations ([29 CFR Part 5](#)), as applicable, and during performance of this Contract the Contractor agrees as follows:

- 1) Overtime requirements.** No Contractor or Subcontractor contracting for any part of the contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.
- 2) Violation; liability for unpaid wages; liquidated damages.** In the event of any violation of the clause set forth in paragraph (1) of this section the Contractor and any Subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such Contractor and Subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to such District or to such territory), for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and

guards, employed in violation of the clause set forth in paragraph (1) of this section, in the sum of \$27 for each calendar day on which such individual was required or permitted to work in excess of the standard work week of forty hours without payment of the overtime wages required by the clause set forth in paragraph (1) of this section.

3) Withholding for unpaid wages and liquidated damages. The State shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the Contractor or Subcontractor under any such contract or any other Federal contract with the same prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such contractor or subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in paragraph (2) of this section.

4) Subcontracts. The Contractor or Subcontractor shall insert in any subcontracts the clauses set forth in paragraph (1) through (4) of this section and also a clause requiring the Subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in paragraphs (1) through (4) of this section.

Rights to Inventions Made Under a Contract or Agreement

If the Contract is funded by a federal “funding agreement” as defined under [37 CFR §401.2 \(a\)](#) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that “funding agreement,” the recipient or subrecipient must comply with [37 CFR Part 401](#), “Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements,” and any implementing regulations issued by the awarding agency.

Clean Air Act and the Federal Water Pollution Control Act

If this Contract is **in excess of \$150,000**, the Contractor must comply with all applicable standards, orders, and regulations issued under the Clean Air Act ([42 USC 7401-7671q](#)) and the Federal Water Pollution Control Act ([33 USC 1251-1387](#)), and during performance of this Contract the Contractor agrees as follows:

Clean Air Act

1. The Contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. § 7401 et seq.
2. The Contractor agrees to report each violation to the State and understands and agrees that the State will, in turn, report each violation as required to assure notification to the Federal Emergency Management

Agency or the applicable federal awarding agency, and the appropriate Environmental Protection Agency Regional Office.

3. The Contractor agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by FEMA or the applicable federal awarding agency.

Federal Water Pollution Control Act

1. The Contractor agrees to comply with all applicable standards, orders, or regulations issued pursuant to the Federal Water Pollution Control Act, as amended, 33 U.S.C. 1251 et seq.
2. The Contractor agrees to report each violation to the State and understands and agrees that the State will, in turn, report each violation as required to assure notification to the Federal Emergency Management Agency or the applicable federal awarding agency, and the appropriate Environmental Protection Agency Regional Office.
3. The Contractor agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by FEMA or the applicable federal awarding agency.

Debarment and Suspension

A “contract award” (see [2 CFR 180.220](#)) must not be made to parties listed on the government-wide exclusions in the [System for Award Management](#) (SAM), in accordance with the OMB guidelines at [2 CFR 180](#) that implement [Executive Orders 12549](#) ([51 FR 6370; February 21, 1986](#)) and [12689](#) ([54 FR 34131; August 18, 1989](#)), “Debarment and Suspension.” SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than [Executive Order 12549](#).

- 1) This Contract is a covered transaction for purposes of 2 C.F.R. pt. 180 and 2 C.F.R. pt. 3000. As such, the Contractor is required to verify that none of the Contractor’s principals (defined at 2 C.F.R. § 180.995) or its affiliates (defined at 2 C.F.R. § 180.905) are excluded (defined at 2 C.F.R. § 180.940) or disqualified (defined at 2 C.F.R. § 180.935).
- 2) The Contractor must comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, and must include a requirement to comply with these regulations in any lower tier covered transaction it enters into.
- 3) This certification is a material representation of fact relied upon by the State. If it is later determined that the contractor did not comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, in addition to remedies available to the State, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment.
- 4) The bidder or proposer agrees to comply with the requirements of 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C while this offer is valid and throughout the period of any contract that may arise from this offer. The bidder or proposer further agrees to include a provision requiring such compliance in its lower tier covered transactions.

Byrd Anti-Lobbying Amendment

Contractors who apply or bid for an award of **\$100,000 or more** shall file the required certification in *Schedule F – Exhibit 1 – Byrd Anti-Lobbying Certification* below. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, officer or employee of Congress, or an employee of a Member of Congress in connection with obtaining any Federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Each tier shall also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the recipient who in turn will forward the certification(s) to the awarding agency.

Procurement of Recovered Materials

Under [2 CFR 200.322](#), Contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act.

- 1) In the performance of this contract, the Contractor shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired:
 - a. Competitively within a timeframe providing for compliance with the contract performance schedule;
 - b. Meeting contract performance requirements; or
 - c. At a reasonable price.
- 2) Information about this requirement, along with the list of EPA- designated items, is available at EPA's Comprehensive Procurement Guidelines web site, <https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program>.
- 3) The Contractor also agrees to comply with all other applicable requirements of Section 6002 of the Solid Waste Disposal Act.

Additional FEMA Contract Provisions.

The following provisions apply to purchases that will be paid for in whole or in part with funds obtained from the Federal Emergency Management Agency (FEMA):

- 1) **Access to Records.** The following access to records requirements apply to this contract:
 - a. The Contractor agrees to provide the State, the FEMA Administrator, the Comptroller General of the United States, or any of their authorized representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerpts, and transcriptions.
 - b. The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and

transcriptions as reasonably needed.

- c. The Contractor agrees to provide the FEMA Administrator or his authorized representatives access to construction or other work sites pertaining to the work being completed under the contract.

In compliance with the Disaster Recovery Act of 2018, the State and the Contractor acknowledge and agree that no language in this contract is intended to prohibit audits or internal reviews by the FEMA Administrator or the Comptroller General of the United States.

2) Changes.

See the provisions regarding modifications or change notice in the Contract Terms.

3) DHS Seal Logo and Flags.

The Contractor shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.

4) Compliance with Federal Law, Regulations, and Executive Orders.

This is an acknowledgement that FEMA financial assistance will be used to fund all or a portion of the contract. The Contractor will comply with all applicable Federal law, regulations, executive orders, FEMA policies, procedures, and directives.

5) No Obligation by Federal Government.

The Federal Government is not a party to this contract and is not subject to any obligations or liabilities to the State, Contractor, or any other party pertaining to any matter resulting from the Contract.”

6) Program Fraud and False or Fraudulent Statements or Related Acts

The Contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the Contractor’s actions pertaining to this contract.

SCHEDULE G - HIPAA BUSINESS ASSOCIATE AGREEMENT

HIPAA BUSINESS ASSOCIATE AGREEMENT

The parties to this Business Associate Agreement (“Agreement”) are the Michigan Department of Technology, Management and Budget (“DTMB”, “Business Associate 1”) on behalf of **The Michigan Department of Health and Human Services** (“Covered Entity”) and **OptumServe Health Services Inc.** “Business Associate 2”.

RECITALS

- A. Under this Agreement, Business Associate 2 will collect or receive certain information on the Covered Entity’s behalf, some of which may constitute Protected Health Information (“PHI”). In consideration of the receipt of PHI, the Business Associate agrees to protect the privacy and security of the information as set forth in this Agreement.
- B. Covered Entity and each Business Associate intend to protect the privacy and provide for the security of PHI collected or received by the Business Associate under the Agreement in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 (“HIPAA”) and the HIPAA Rules, as amended.
- C. The HIPAA Rules require the Covered Entity to enter into an agreement containing specific requirements with Business Associate 1, and likewise Business Associate 1 must enter an agreement with Business Associate 2 before the Business Associate 2’s receipt of PHI.

AGREEMENT

1. Definitions.

a. The following terms used in this Agreement have the same meaning as those terms in the HIPAA Rules: Breach; Data Aggregation; Designated Record Set; Disclosure; Health Care Obligations; Individual; Minimum Necessary; Notice of Privacy Practices; Protected Health Information; Required by Law; Secretary; Security Incident; Security Measures, Subcontractor; Unsecured Protected Health Information, and Use.

b. “Business Associate” has the same meaning as the term “business associate” at 45 CFR 160.103 and regarding this Agreement means DTMB (“Business Associate 1”) and **OptumServe Health Services Inc.** (“Business Associate 2”).

c. “Covered Entity” has the same meaning as the term “covered entity” at 45 CFR 160.103 and regarding this Agreement means the **Michigan Department of Health and Human Services.**

d. “HIPAA Rules” means the Privacy, Security, Breach Notification, and Enforcement Rules at 45 CFR Part 160 and Part 164.

2. Obligations of Business Associate 2.

Business Associate 2 agrees to:

a. use and disclose PHI only as permitted or required by this Agreement or as required by law.

b. implement and use appropriate safeguards and comply with Subpart C of 45 CFR 164 regarding electronic protected health information, to prevent use or disclosure of PHI other than as provided in this Agreement. Business Associate 2 must maintain, and provide a copy to the Covered Entity and Business Associate 1 within 10 days of a request from the Covered Entity or Business Associate 1, a comprehensive written information privacy and security program that includes security measures that reasonably and appropriately protect the confidentiality, integrity, and availability of PHI relative to the size and complexity of Business Associate 2’s operations and the nature and the scope of its activities.

c. report to the Covered Entity and Business Associate 1 within 24 hours of any use or disclosure of PHI not provided for by the Agreement of which it becomes aware, including breaches of Unsecured Protected Health Information as required by 45 CFR 164.410, and any Security Incident of which it becomes aware. If Business Associate 2 is responsible for any unauthorized use or disclosure of PHI, it must promptly act as required by applicable federal and State laws and regulations. Covered Entity and Business Associate 2 will cooperate in investigating whether a breach has occurred, to decide how to provide breach notifications to individuals, the federal Health and Human Services' Office for Civil Rights, and potentially the media.

d. ensure, according to 45 CFR 164.502(e)(1)(ii) and 164.308(b)(2), if applicable, that any subcontractors that create, receive, maintain, or transmit PHI on behalf of Business Associate 2 agree to the same restrictions, conditions, and requirements that apply to Business Associate 2 regarding such information. Each subcontractor must sign an agreement with Business Associate 2 containing substantially the same provisions as this Agreement and further identifying Business Associate 1 and Covered Entity as a third-party beneficiary of the agreement with the subcontractor. Business Associate 2 must implement and maintain sanctions against subcontractors that violate such restrictions and conditions and must mitigate the effects of any such violation.

e. make available PHI in a Designated Record Set to the Covered Entity within 10 days of a request from the Covered Entity to satisfy the Covered Entity's obligations under 45 CFR 164.524.

f. within ten days of a request from the Covered Entity, amend PHI in a Designated Record Set under, 45 CFR § 164.526. If any individual requests an amendment of PHI directly from Business Associate 2 or its agents or subcontractors, Business Associate 2 must notify the Covered Entity in writing within five days of the request and amend the information within ten days of the request. Any denial of amendment of PHI maintained by Business Associate 2 or its agents or subcontractors is the responsibility of Business Associate 2.

g. maintain, and within ten days of a request from the Covered Entity make available, the information required to provide an accounting of disclosures to enable the Covered Entity to fulfill its obligations under 45 CFR § 164.528. Business Associate 2 is not required to provide an accounting to the Covered Entity of disclosures: (i) to carry out treatment, payment or health care operations, as set forth in 45 CFR § 164.506; (ii) to individuals of PHI about them as set forth in 45 CFR § 164.502; (iii) under an authorization as provided in 45 CFR § 164.508; (iv) to persons involved in the individual's care or other notification purposes as set forth in 45 CFR § 164.510; (v) for national security or intelligence purposes as set forth in 45 CFR § 164.512(k)(2); (vi) to correctional institutions or law enforcement officials as set forth in 45 CFR § 164.512(k)(5); (vii) as part of a limited data set according to 45 CFR 164.514(e); or (viii) that occurred before the compliance date for the Covered Entity. Business Associate 2 agrees to implement a process that allows for an accounting to be collected and maintained by Business Associate 2 and its agents or subcontractors for at least six years before the request, but not before the compliance date of the Privacy Rule. At a minimum, such information must include: (i) the date of disclosure; (ii) the name of the entity or person who received PHI and, if known, the address of the entity or person; (iii) a brief description of PHI disclosed; and (iv) a brief statement of purpose of the disclosure that reasonably informs the individual of the basis for the disclosure or a copy of the written request for disclosure. If the request for an accounting is delivered directly to Business Associate 2 or its agents or subcontractors, Business Associate 2 must, within ten days of the receipt of the request, forward it to the Covered Entity in writing.

h. to the extent Business Associate 2 is to carry out one or more of the Covered Entity's obligations under Subpart E of 45 CFR Part 164, comply with the requirements of Subpart E that apply to the Covered Entity when performing those obligations.

i. make its internal practices, books, and records relating to Business Associate 2's use and disclosure of PHI available to the Secretary for purposes of determining compliance with the HIPAA Rules. Business Associate 2 must concurrently provide to the Covered Entity a copy of any PHI that the Business Associate 2 provides to the Secretary.

j. retain all PHI throughout the term of the Agreement and for a period of six years from the date of creation or the date when it last was in

effect, whichever is later, or as required by law. This obligation survives the termination of the Agreement.

k. implement policies and procedures for the final disposition of PHI and the hardware and equipment on which it is stored, including but not limited to, removal of PHI before re-use.

l. within ten days of a written request by the Covered Entity, Business Associate 2 and its agents or subcontractors must allow the Covered Entity to conduct a reasonable inspection of the facilities, systems, books, records, agreements, policies and procedures relating to the use or disclosure of PHI under this Agreement. Business Associate 2 and the Covered Entity will mutually agree in advance upon the scope, timing and location of such an inspection. Covered Entity must protect the confidentiality of all confidential and proprietary information of Business Associate 2 to which the Covered Entity has access during the course of such inspection. Covered Entity and Business Associate 2 will execute a nondisclosure agreement, if requested by the other party. The fact that the Covered Entity inspects, or fails to inspect, or has the right to inspect, Business Associate 2's facilities, systems, books, records, agreements, policies and procedures does not relieve Business Associate 2 of its responsibility to comply with this Agreement. Covered Entity's (i) failure to detect or (ii) detection, but failure to notify Associate or require Associate's remediation of any unsatisfactory practices, does not constitute acceptance of such practice or a waiver of the Covered Entity's enforcement rights under this Agreement.

3. Permitted Uses and Disclosures by the Business Associate.

a. Business Associate 2 may use or disclose PHI:

(1) for the proper management and administration of Business Associate 2 or to carry out the legal responsibilities of Business Associate 2; provided, however, either (A) the disclosures are required by law, or (B) Business Associate 2 obtains reasonable assurances from the person to whom the information is disclosed that the information will remain confidential and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person, and the person notifies Business Associate 2 of any instances of which it is aware in which the confidentiality of the information has been breached;

(2) as required by law;

(3) for Data Aggregation services relating to the health care operations of the Covered Entity;

(4) to de-identify, consistent with 45 CFR 164.514(a) – (c), PHI it receives from the Covered Entity. If Business Associates 2 de-identifies the PHI it receives from the Covered Entity, Business Associate 2 may use the de-identified information for any purpose not prohibited by the HIPAA Rules; and

(5) for any other purpose listed here: **No other purpose.**

b. Business Associate 2 agrees to make uses and disclosures and requests for PHI consistent with the Covered Entity's minimum necessary policies and procedures.

c. Business Associate 2 may not use or disclose PHI in a manner that would violate Subpart E of 45 CFR Part 164 if done by the Covered Entity except for the specific uses and disclosures described above in 3(a)(i) and (iii).

4. Covered Entity's Obligations

Covered entity agrees to:

- a. use its Security Measures to reasonably and appropriately maintain and ensure the confidentiality, integrity, and availability of PHI transmitted to Business Associate 2 under this Agreement until the PHI is received by Business Associate 2.
- b. provide Business Associate 2 with a copy of its Notice of Privacy Practices and must notify the Business Associate of any limitations in the Notice of Privacy Practices of the Covered Entity under 45 CFR 164.520 to the extent that such limitation may affect Business Associate 2's use or disclosure of PHI.
- c. notify Business Associate 2 of any changes in, or revocation of, the permission by an individual to use or disclose the individual's PHI to the extent that such changes may affect Business Associate 2's use or disclosure of PHI.

- d. notify Business Associate 2 of any restriction on the use or disclosure of PHI that the Covered Entity has agreed to or is required to abide by under 45 CFR 164.522 to the extent that such restriction may affect Business Associate 2's use or disclosure of PHI.

5. Term. This Agreement continues in effect until terminated or is replaced with a new agreement between the parties containing provisions meeting the requirements of the HIPAA Rules, whichever first occurs.

6. Termination.

a. Material Breach. In addition to any other provisions in the Agreement regarding breach, a breach by Business Associate 2 of any provision of this Agreement, as determined by the Covered Entity, constitutes a material breach of the Agreement and provides grounds for Business Associate 1 to terminate this Agreement for cause at the request of Covered Entity. Termination for cause is subject to 6.b.:

(1) Default. If Business Associate 2 refuses or fails to timely perform any of the provisions of this Agreement, the Covered Entity may notify Business Associate 2 in writing of the non-performance, and if not corrected within thirty days, Business Associate 1 may immediately terminate the Agreement at the request of Covered Entity. The Business Associate 2 must continue performance of the Agreement to the extent it is not terminated.

(2) Business Associate 2's Duties. Notwithstanding termination of the Agreement, and subject to any directions from the Covered Entity or Business Associate 1, Business Associate 2 must protect and preserve property in the possession of Business Associate 2 in which the Covered Entity has an interest.

(3) Erroneous Termination for Default. If Business Associate 1 terminates this Agreement at the request of Covered Entity under Section 6(a) and after such termination it is determined, for any reason, that Business Associate 2 was not in default, then such termination will be treated as a termination for convenience, and the rights and obligations of

the parties will be the same as if the Agreement had been terminated for convenience.

b. Reasonable Steps to Cure Breach. If the Covered Entity or Business Associate 1 knows of a pattern of activity or practice of Business Associate 2 that constitutes a material breach or violation of Business Associate 2's obligations under the provisions of this Agreement or another arrangement and does not terminate this Agreement under Section 6(a), then the Business Associate 1, at the request of Covered Entity or on its own accord, must notify Business Associate 2 of the pattern of activity or practice. Business Associate 2 must then take reasonable steps to cure such breach or end such violation, as applicable. If the Business Associate 2's efforts to cure such breach or end such violation are unsuccessful, Business Associate 1, at the request of the Covered Entity or on its own accord, may either (i) terminate this Agreement, if feasible or (ii) report Business Associate 2's breach or violation to the Secretary.

c. Effect of Termination. After termination of this Agreement for any reason, the Business Associate, with respect to PHI it received from the Covered Entity, or created, maintained, or received by Business Associate 2 on behalf of the Covered Entity, must:

(1) retain only that PHI which is necessary for Business Associate 2 to continue its proper management and administration or to carry out its legal responsibilities;

(2) return to the Covered Entity (or, if agreed to by the Covered Entity in writing, destroy) the remaining PHI that Business Associate 2 still maintains in any form;

(3) continue to use appropriate safeguards and comply with Subpart C of 45 CFR Part 164 with respect to electronic protected health information to prevent use or disclosure of the PHI, other than as provided for in this Section, for as long as Business Associate 2 retains the PHI;

(4) not use or disclose the PHI retained by Business Associate 2 other than for the purposes for which such PHI was retained and subject to the same conditions set out at Section 3(a)(1) which applied before termination; and

(5) return to the Covered Entity (or, if agreed to by the Covered Entity in writing, destroy) the PHI retained by Business Associate 2

when it is no longer needed by Business Associate 2 for its proper management and administration or to carry out its legal responsibilities.

7. No Waiver of Immunity. The parties do not intend to waive any of the immunities, rights, benefits, protection, or other provisions of the Michigan Governmental Immunity Act, MCL 691.1401, *et seq.*, the Federal Tort Claims Act, 28 U.S.C. 2671 *et seq.*, or the common law.

8. Data Ownership. Business Associate 2 has no ownership rights in the PHI. The covered entity retains all ownership rights of the PHI.

9. Disclaimer. Neither Business Associate 1, nor the Covered Entity, warrants or represents that compliance by Business Associate 2 with this Agreement, HIPAA, or the HIPAA Rules will be adequate or satisfactory for Business Associate 2's own purposes. Business Associate 2 is solely responsible for all decisions made by Business Associate 2 regarding the safeguarding of PHI.

10. Certification. If the Covered Entity determines an examination is necessary to comply with the Covered Entity's legal obligations under HIPAA relating to certification of its security practices, the Covered Entity or its authorized agents or contractors, may, at the Covered Entity's expense, examine Business Associate 2's facilities, systems, procedures and records as may be necessary for such agents or contractors to certify to the Covered Entity the extent to which Business Associate 2's security safeguards comply with HIPAA, the HIPAA Rules or this Agreement.

11. Amendment. The parties acknowledge that state and federal laws relating to data security and privacy are rapidly evolving and that amendment of this Agreement may be required to provide for procedures to ensure compliance with such developments. The parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA and the HIPAA Rules. Upon the request of either party, the other party agrees to promptly enter into negotiations concerning the terms of an amendment to this Agreement embodying written assurances consistent with the standards and requirements of HIPAA and the HIPAA Rules. Either party may terminate the Agreement upon thirty days written notice if (i) one party does not promptly enter into negotiations to amend this

Agreement when requested by the other party or (ii) Business Associate 2 does not enter into an amendment to this Agreement providing assurances regarding the safeguarding of PHI that the Covered Entity, in its sole discretion, deems sufficient to satisfy the standards and requirements of HIPAA or the HIPAA Rules.

12. Assistance in Litigation or Administrative Proceedings. Business Associate 2 must make itself, and any subcontractors, employees or agents assisting Business Associate 2 in the performance of its obligations under this Agreement, available to the Covered Entity or Business Associate 1, at no cost to the Covered Entity or Business Associate 1, to testify as witnesses, or otherwise, if litigation or administrative proceedings are commenced against the Covered Entity or Business Associate 1, its directors, officers or employees, departments, agencies, or divisions based upon a claimed violation of HIPAA or the HIPAA Rules or other laws relating to Business Associate 2's or its subcontractors use or disclosure of PHI under this Agreement, except where Business Associate 2 or its subcontractor, employee or agent is a named adverse party.

13. No Third-Party Beneficiaries. Nothing express or implied in this Agreement is intended to confer upon any person other than the Covered Entity, Business Associate 1, Business Associate 2 and their respective successors or assigns, any rights, remedies, obligations or liabilities whatsoever.

14. Interpretation and Order of Precedence. Any ambiguity in this Agreement must be interpreted to permit compliance with the HIPAA Rules. Where the provisions of this Agreement differ from those mandated by the HIPAA Rules, but are nonetheless permitted by the HIPAA Rules, the provisions of this Agreement control.

15. Effective Date. This Agreement is effective upon receipt of the last approval necessary and the affixing of the last signature required.

16. Survival of Certain Agreement Terms. Notwithstanding any contrary provision in this Agreement, the Business Associate 2's obligations under Section 6(d) and record retention laws ("Effect of Termination") and Section

12 (“No Third-Party Beneficiaries”) survive termination of this Agreement and are enforceable by the Covered Entity or Business Associate 1.

17. Representatives and Notice.

a. Representatives. The individuals listed below are designated as the parties’ respective representatives for purposes of this Agreement. Either party may from time to time designate in writing new or substitute representatives.

b. Notices. All required notices must be in writing and must be hand delivered or given by certified or registered mail to the representatives at the addresses set forth below.

Covered Entity Representative

James Bowen
Privacy and Security Manager
MDHHS Compliance Office
333 South Grand Ave, 4th Floor
Lansing, MI 48933
(517) 284-1018
MDHHSPrivacySecurity@michigan.gov

Business Associate 1 Representative:

Name: Marissa Gove
Title: Category Analyst
Department: Technology, Management & Budget
Address: 320 S. Walnut St, Lansing, MI 48933
Phone: 517-449-8952

Email: govem1@michigan.gov

Business Associate 2 Representative:

Name: Samuel Holland

Title: Chief Financial Officer

Department: OptumServe Health Services Inc.

Address: 328 Front Street South

Phone: 703-712-5612

Email: Samuel.holland@optum.com

Any notice given to a party under this Agreement shall be deemed effective, if addressed to such party, upon: (i) delivery, if hand delivered; or (ii) the third Business Day after being sent by certified or registered mail.

DTMB as Business Associate 1, on behalf of Michigan Department of Health and Human Services

Business Associate 2

OptumServe Health Services Inc.

By: _____

By: _____

Date: _____

Date: _____

Print Name: Marissa Gove

Print Name: _____

Title: Category Analyst

Title: _____

EXHIBIT 1 – LIST OF APPROVED ANTIGEN TESTS AND EVALUATION CRITERIA

The state of Michigan currently uses the following tests at its state-sponsored testing sites and/or for state-provided at-home testing:

- A. CareStart COVID-19 antigen test
- B. Flowflex COVID-19 antigen home test

If providing different test(s) for use at testing sites or at-home testing, the test(s) must be approved by the FDA or authorized for use under an emergency use authorization and a sample must be submitted to MDHHS for approval. Test kits will be evaluated using the criteria below.

COVID-19 Test Kit Evaluation Criteria

- FDA EUA or FDA 510k approved
- Appropriate for use regardless of symptoms or vaccine status
- Nasal swabs preferred
- Option for self-collection or administered by someone else
- Appropriate for ages 15 or older and children as young as 2 years old when collection is done by an adult
- Additional equipment (analyzer, printer, or reader) not required for testing or interpretation of results
- Result in less than 30 minutes
- Results easily interpreted
- Diagnostic performance comparable to other EUA-approved at-home antigen testing platforms
- Ability to detect all current COVID-19 variants
- Easy to use reporting mechanisms that can be leveraged for individual, state, and federal reporting
- Follows good manufacturing processes and has adequate manufacturing capacity to meet testing needs within the state