

WEIGHTS AND MEASURES PROGRAM



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POINTS FOR DISCUSSION

- Authority, Responsibilities and Enforcement
- Routine Maintenance
- Service Registration
 Program
- Motor Oil Inspection
 Program
- Industry Outreach
 Initiatives



AUTHORITY

- Weights and Measures Law Public Act 283 of 1964
 - Provides standards for all commercial weighing and measuring devices
 - Requirements for net content of packages
 - Requirements for method of sale / advertising / labeling
 - Motor Oil standards
- Shopping Reform and Modernization Act 15 of 2011
 - Transactions conducted with the use of scanners

RESPONSIBILITIES

- All commercial devices
 - Ex: gas dispensers, hi-flow diesel, LPG, small medium and large capacity scales, high volume terminal meters
 - Design, installation, use and suitability, tolerances
 - Staff conduct <u>unannounced</u> routine inspections and investigate consumer complaints
 - Have authority to remove devices from service and detain products that don't meet standards







STAFF CONDUCTING FIELD TESTS FOR ACCURACY AND CORRECTNESS

LPG TESTING OF A STATIONARY METER

VEHICLE SCALE TESTING

RETAIL GASOLINE DISPENSER TESTING

RESPONSIBILITIES

- Fraudulent modifications and or use (includes devices set to deliver short, and includes credit card skimming devices)
- Work frequently with state/local/county law enforcement, FBI, United States Secret Service



RESPONSIBILITIES

- All products sold by weight, measure, or count:
 - Net content of packages and bulk sales, method of sale, advertising, labeling, product identity
 - Routine testing of packaged products
 - Confidential purchases
 - Product misbranding (is it what the manufacturer or packer claims)

VALUE OF ROUTINE MAINTENANCE

- Routine Maintenance of Devices
 - Ensures proper operation
 - Ensures devices operate within applicable tolerances
 - Ensures customers get what they pay for
 - Ensures the operator maximizes inventory and profits
 - Maintenance schedules are determined by the operator

ENFORCEMENT

- Criminal Violations
 - \$10,000 Misdemeanor
 - \$20,000 Felony
 - Last Felony Prosecution (bad Motor Oils) 2013 (\$711,415.00) – multiple defendants
- Consent Agreements are used to avoid criminal prosecution
 - Includes civil fines, cost of economic harm, cost of investigation and a two-year probationary period

SERVICE REGISTRATION PROGAM

- Responsible for the oversight of all Registered Service Agencies (130) and Technicians (547) in Michigan
 - Establish exams and oversee testing of technicians for certification (required to install / repair commercial devices)
 - Ensure proper test standards and procedures are used and followed
 - Review all place in service reports and test data submitted as required by law

MOTOR OIL INSPECTION PROGRAM

Motor Oil:

- labeling, quality, net content of packaged products
- Product identity (quality)
- Inspection of oil change facilities (does not include auto repair facilities)



MOTOR OIL INSPECTION PROGRAM



INDUSTRY OUTREACH



• Training

- Attend industry trade shows and seminars
- Participate in industry forums and media events
- Attend regional and national conferences

FINAL COMMENT

Though the Weights and Measures Program has no authority involving storage tanks, many of your clients may have devices, sell or fill motor oil, and use registered service agencies which we do regulate.



Questions?





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