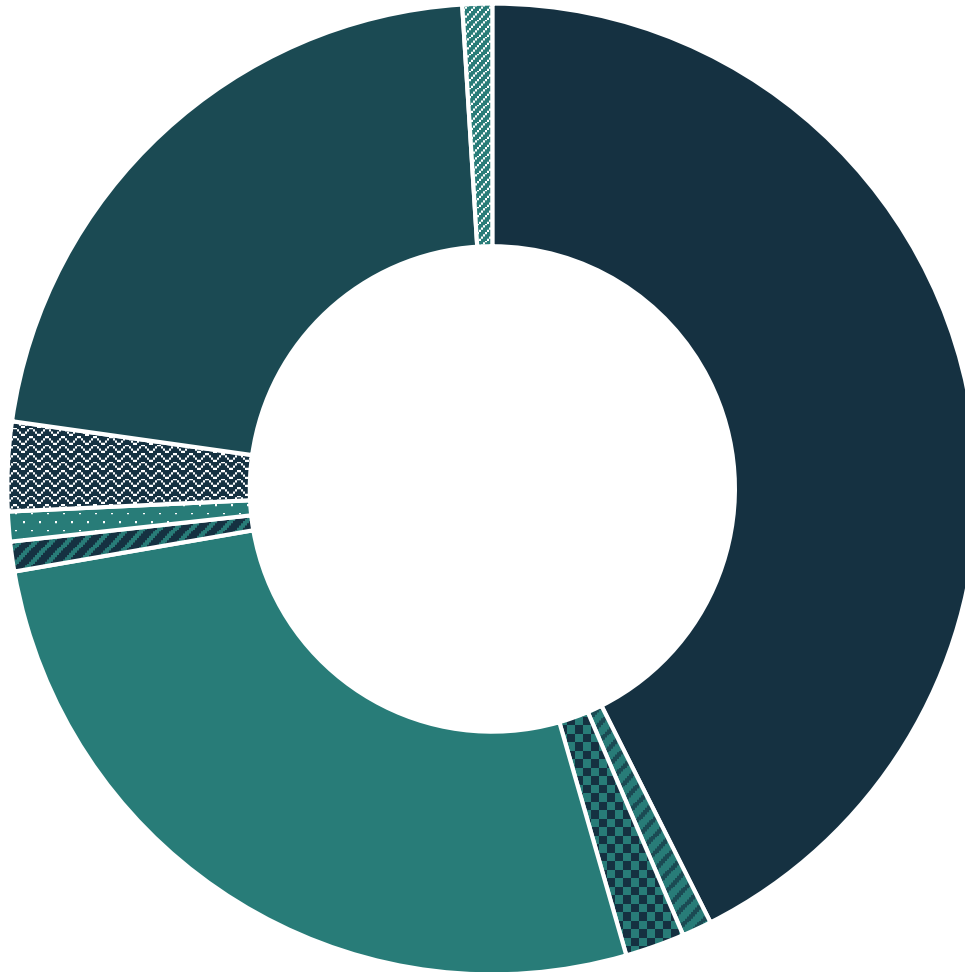


Types of Concerns in 2021



Appearance/Taste (43%)

Other (27%)

Pressure (3%)

Lead/Copper (<1%)

Permit/Licensing (<1%)

Safety (22%)

Leaks (2%)

PFAS (<1%)

Testing (<1%)