



MICHIGAN DEPARTMENT OF ENVIRONMENT, GREAT LAKES, AND ENERGY

Drinking Water and Environmental Health Division

Service Line Material Notification Requirements

The lead and copper provisions of the administrative rules promulgated under the Michigan Safe Drinking Water Act, 1976 PA 399, as amended, were revised in June 2018. These revisions include requirements for community water supplies to notify the owner(s) and occupants of premises served by a service line made of lead or galvanized previously connected to lead (GPCL). Federal Lead and Copper Rule Revisions expanded these requirements to include notification to premises served by a service line where the lead status is unknown and to require annual notification until the service line is known to no longer contain lead or GPCL. Note: A lead service line (LSL) is a service line in which any portion contains lead. This includes any portion of the service line that is customer owned or water supply owned, including lead goosenecks or pigtails.

Who must be notified?

Notification is REQUIRED to all persons served by a service line characterized as follows:

- The service line is known/presumed to contain lead.
- The service line is known/presumed to be GPCL.
- The service line lead status is unknown (pipe material has not been demonstrated to be a lead, GPCL, or a non-lead service line).

When must customers be notified?

Michigan's 2018 rule revisions required owner(s) and occupants to be notified within 30 days of determining the premises is served by a line that contains lead or GPCL, or any time a new account is opened at one of these premises. Recent federal regulations added additional requirements. Water supplies must now notify customers as follows:

- Provide initial notification within 30 days of determining the premises is served by a line that contains lead or GPCL. For lead status unknown service lines (now requiring notification under new federal regulations), provide initial notification within 30 days of completion of the service line inventory due October 16, 2024.
- Provide notification to new owners and occupants at the time-of-service initiation.
- Repeat notification annually until the entire service connection is no longer a lead, GPCL, or lead status unknown service line.

What must be included in the notification?

Notice to persons served by a **lead** service line must include:

- A statement that the person's service line is lead.
- An explanation of the health effects of lead.
- Steps persons can take to reduce exposure to lead in drinking water.
- Information about opportunities to replace lead service lines.
- Language encouraging customers to have a home plumbing evaluation to identify potential sources of lead in premise plumbing.

Notice to persons served by a **GPCL** service line must include:

- A statement that the person's service line is GPCL.
- An explanation of the health effects of lead.
- Steps persons can take to reduce exposure to lead in drinking water.
- Information about opportunities to replace GPCL service lines.
- Language encouraging customers to have a home plumbing evaluation to identify potential sources of lead in premise plumbing.

Notice to persons served by a **lead status unknown** service line must include:

- A statement that the person's service line material is unknown but may be lead.
- An explanation of the health effects of lead.
- Steps persons can take to reduce exposure to lead in drinking water.
- Information about opportunities to verify the material of the service line.
- Language encouraging customers to have a home plumbing evaluation to identify potential sources of lead in premise plumbing.

How must the notice be delivered?

The notice must be provided to persons by U.S. mail, or another method approved by the State.

Where can I get notification templates and additional information?

Visit Michigan.gov/LCR for service line notification letters/templates, as well as information about other service line requirements.