

PROGRAM GUIDE

FOR COMMUNITY
COLLEGES

Path 1

Academic Year 2024-2025

Date updated: October 4, 2024



FUTURES
FOR FRONTLINERS

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Description & Application

Futures for Frontliners (F4F) provides last-dollar scholarship funding to community college for Michiganders without college degrees, who worked as frontline workers in essential industries between April 1 – June 30, 2020, to pursue a Pell-eligible associate degree or industry-recognized certificate. The scholarship program is intended to give thanks to those who put themselves at risk during our state COVID-19 shutdown to help keep our state running.

F4F offers **two pathways** to community college for:

- **Community College (“Path 1”)** pathway for frontline workers who had their high school diploma or equivalent.
- **High School Completion (“Path 2”)** pathway for frontline workers who needed to complete their high school diploma or equivalent prior to or while dually enrolled at an eligible institution.
 - **Note:** “Path 2” is administered by the Office of Adult Education in the Michigan Department of Labor and Economic Opportunity Workforce Development (MILEAP-WD).

Frontline workers who met the criteria for “Path 1” must have completed a one-time [F4F-specific online application](#) to determine the student’s eligibility. See [Appendix B](#) for screenshots of the application for Path 1.

Steps to Apply and Participate in the Scholarship

1. Applicants were required to submit a F4F application by 11:59pm on December 31, 2020. Once submitted, the State reviewed the application and worked to internally determine the applicant’s eligibility. Applicants were notified – by email and via their Student Portal status – within 7 - 10 days whether their application was accepted or if the State needed further information to determine their eligibility.

F4F applicants who were denied could inquire to learn more about their status or about appealing their status by contacting the Customer Care Center at the Michigan Department of Treasury.

If their application was accepted, the State informed the accepted applicant that they needed to then complete the following steps to participate in the scholarship program:

2. Apply to and be admitted to one of Michigan's public community or tribal colleges
3. Submit a FAFSA application
4. Enroll in and begin classes at least half-time (6 credits) in their program of study in winter, spring, summer, or fall 2021

See [Student Eligibility](#) for more information.

Support to Participants

For questions on the scholarship program or eligibility requirements, participants can be referred to the following resources:

- **Community College Pathway (Path 1):**
 - Visit the [FAQ page](#) for Community College
 - **Call:** 517-636-7000 (Customer Care Center)
 - **Email:** MiStudentAid@michigan.gov.
- **High School Completion (Path 2):**
 - Visit the [FAQ page](#) for High School Completion
 - **Email:** LEO-AdultEd@michigan.gov

Support to Community Colleges

➔ For Path 1 students:

- **Email both:**
 - **MILEAP Program Administrator:** MILEAP-FuturesforFrontliners@michigan.gov
 - **MiStudent Aid Program Coordinator:** MiStudentAid@michigan.gov
- **Call:** 1-888-447-2687 (Customer Care Center)

➔ For Path 2 students:

- **Email both:**
 - **LEO Program Coordinator:** LEO-AdultEd@michigan.gov
 - **MiStudent Aid Program Coordinator:** MiStudentAid@michigan.gov
- **Call:** 1-888-447-2687 (Customer Care Center)

Quick Links

- Digital copy of the (Path 1) [F4F Handbook for Community Colleges](#)
- Digital copy of the (Path 2) [F4F Handbook for High School Completion](#)
- Digital copy of the [F4F MiSSG Manual](#)

Student Eligibility

- Must have completed and submitted a F4F scholarship application by 11:59pm on December 31, 2020
- Must be a Michigan resident
 - An independent student for financial aid purposes must have maintained continuous Michigan residency since July 1 of the previous calendar year, to be considered a Michigan resident and eligible for F4F.
 - If the student is a dependent for financial aid purposes, their residency follows their parents' residency. Therefore, the parent must have maintained continuous Michigan residency since July 1 of the previous calendar year for the student to be considered a Michigan resident and eligible for F4F.
 - If a student's parent does not sign the FAFSA, but the college collects documentation from the parent that the parent refuses to complete the FAFSA and does not provide any financial support to the student, the student can be eligible for Reconnect. The college must collect documentation showing the student had been a resident one year prior to beginning of the semester in which they are receiving Reconnect. The college will have to update the student's residency in MiSSG.
- Must have graduated from high school with a diploma or earned a high school equivalency certificate by December 31, 2020.
 - Applicants are self-attesting that they have a high school diploma already and do not have an associate or bachelor's degree yet. Community Colleges are not responsible for doing an independent verification of past educational history when reviewing an applicant's eligibility for F4F.
- Must have been employed in an essential industry as defined on [Michigan.gov/Frontliners](https://www.michigan.gov/Frontliners)
- Must have worked at least half time for 11 of the 13 weeks during the second quarter of 2020
 - *Half time* is defined as an average of at least 20 hours per week
 - *Second quarter* is April 1 – June 30, 2020
- Must have worked in a job that required them to work at least some of the time outside of their home
 - *Some of the time* is not defined as every day, but as regularly or on a substantial basis
 - An exception to this rule is for frontline workers whose jobs are home-based and were at risk of exposure by having individuals in their home (i.e., home-based childcare providers)
- Must not have previously earned an associate or baccalaureate degree
- Must not be in default on a Federal student loan or Title IV overpayment
 - If the student was able to resolve their defaulted student loan or overpayment on Title IV aid and enroll by Fall 2021, they could have become eligible for F4F.

If the interested applicant did not meet one or more of these criteria, their scholarship application was not accepted.

If a college becomes aware (e.g., from their own database system) of a F4F applicant or participant who does not meet the Frontliners student eligibility requirements, inform the MiStudent Aid F4F Program Coordinator.

If a F4F participant loses eligibility for the scholarship program, they may apply to [Michigan Reconnect](#). They cannot participate in both grant programs at the same time.

Once an applicant's F4F scholarship application was accepted, they were required to complete the following steps to participate in the scholarship:

- Must have applied to and been admitted to an accredited Michigan public community college, including Michigan's tribal colleges.
- Must have filed the Free Application for Federal Student Aid (FAFSA) for the academic year the student was enrolling in and have the verification process completed for those required.
 - Having a completed FAFSA includes meeting the [eligibility criteria for federal student aid](#) **except for Satisfactory Academic Progress (SAP)**.
 - If a student exhausts their federal Pell Grant or maxes out their federal student loan limits, they are still able to receive F4F.
- Must have enrolled in at least half-time (6 credits) in courses towards their program of study and began classes under the scholarship program in the winter, spring, summer or fall semester of 2021.

If the accepted F4F applicant completed these three steps, they became a Futures for Frontliners scholarship participant and were then required to meet the [Program Eligibility](#) to continue to qualify for the program until the limits of the program are met (see [Eligible Programs of Study](#)).

If the accepted F4F applicant did not complete these three steps, they no longer qualified for the scholarship and were unable able to participate in the scholarship program.

Program Eligibility

For renewal of their scholarship, a F4F participant must:

- Complete the FAFSA and verification process (if required)
 - The student must list the F4F eligible institution community college as their first school on the FAFSA for the student to reflect on the MiSSG roster each year.
- Maintain Michigan residency.
- Maintain enrollment in their program of study and earn at least 12 credits in their program of study by the end of an academic year, unless a scholarship leave of absence has been approved.

- Maintain satisfactory academic progress (SAP), as defined by the institution, or a cumulative GPA of at least 2.0 at the institution since becoming a F4F participant.
 - If the institution is calculating the student's cumulative minimum 2.0 GPA, grades earned prior to the student's participation in F4F are not to be considered in the calculation.
 - If the student does not meet SAP and the required GPA minimum, this must be reported in MiSSG as 'SAP and GPA Not Met' and the student will no longer be eligible to continue with the scholarship program.

If a F4F participant does not meet one or more of the eligibility criteria to continue maintaining the scholarship, the eligible institution will not submit a reimbursement request or Eligible No Reimbursement report on behalf of the student. The student will permanently lose the ability to participate in the F4F program and their participation cannot be reinstated unless a leave of absence applies and is approved. See [Leave of Absence from Scholarship Program](#).

When submitting a reimbursement request or reporting Eligible No Reimbursement on behalf of a F4F student, the eligible institution is confirming that the student meets the requirements to continue to receive the award. (See the [F4F MiSSG Manual](#)).

F4F participants may change the program of study in which they are enrolled providing the change is to a Pell-eligible associate degree or industry-recognized certificate program. The student needs to change their program of study before the start of a semester within the academic year. The four-year limit on the length of time one may receive a F4F scholarship still applies.

A F4F participant may be considered 'Eligible No Reimbursement' if they have other scholarships or awards that cover their in-district tuition, mandatory fees and contact hours or choose not to utilize F4F funds if they have other scholarships or awards that fit their financial needs better. **F4F participants who are 'Eligible No Reimbursement' are still considered participants of the award** and must still meet the [Student Eligibility](#) and [Program Eligibility](#) requirements to avoid losing the scholarship and be able to receive more than \$0 F4F in future semesters.

F4F participants may choose to deny the scholarship if they do not wish to be required to meet the [Program Eligibility](#) requirements. Once the scholarship has been denied it cannot be reinstated as there is no way to reapply for the program.

If a student chooses to decline their Pell Grant, they will not be able to use their F4F award.

Enrollment in courses as part of a consortium agreement is allowed provided the courses are part of the curriculum for the F4F participant's associate or industry-recognized certificate program and where the community or tribal college is the home institution.

Eligible Programs of Study

Pell-eligible program at an eligible institution leading to an associate degree or industry-recognized certificate.

Interested F4F applicants, who have not yet earned an associate or bachelor's degree but have earned a certificate previously and are currently enrolled in an associate degree program *are* eligible to apply for this program.

F4F will only cover the cost of one (1) program at any given time.

F4F participants who choose to pursue an industry-recognized certificate can still go on to pursue their associate degree **if the certificate is in an industry-recognized field that is related (i.e., logical transition) to the associate degree to be pursued.**

F4F will cover the cost for the certificate *and* associate degree within the four-year limit. If the course of study is not completed within the four-year F4F limit, the student will be responsible for covering the remaining cost of their academic program.

F4F will only cover the cost of one (1) certificate within the four-year limit.

USDOL apprenticeship programs are not eligible. If an apprenticeship program informs apprentices that completion of a Pell-eligible associate degree or industry-recognized certificate at the community college counts towards the academic requirement of the apprenticeship program, the apprentice could attend the community college tuition-free. However, that is an arrangement between the union and the apprentice. Non-Pell-eligible courses or courses outside of the community college are not available for the F4F scholarship.

Guest/visiting students are not eligible for this award.

If a F4F participant maintains their award, participation can continue until the occurrence of either the following, whichever occurs first:

- Four years have passed since their first semester as a F4F participant, or
- The participant has earned an associate degree.

Additional Program Details

Leave of Absence from Scholarship Program

A participant, who takes a leave of absence from an eligible institution and is unable to maintain enrollment in their program of study and earn a minimum of 12 credits by the end of the academic year due to an approved hardship, may continue to receive their award upon resuming their education at an eligible institution provided there is continued

program funding and the student continues to meet all applicable eligibility requirements for the scholarship program. The time in which the student was not continuously enrolled does not count toward the scholarship program's four-year time limit.

The leave of absence process, review, and approval is to be managed by, and is at the discretion of, the eligible institution the student will be attending to resume their education. However, the department (MILEAP) does also consider the following reasons to be considered allowable issues of hardship:

- Fulfilment of a religious commitment expected of all students of that faith,
- A participant's participation in an internship or co-op program that is required or encouraged as part the academic program in which they are enrolled, **or**
- Participants who become waitlisted for their program or provided a late start date after pre-requisite courses are completed for their curriculum.

If a student's leave of absence is approved by the eligible institution, community college staff with access to MiSSG will enter in a leave of absence for all semesters the student missed during the leave of absence within the student's record in MiSSG.

UPDATE

Special Reporting

By accepting F4F scholarship funds, institutions agree to participate in data collection and quality assurance protocols established by MILEAP for the purpose of accurately tracking student outcomes, e.g., reporting associate degree and certificates earned in MiSSG.

F4F participants who are 'Eligible No Reimbursement' should still be included in the colleges' reporting.

MiSSG Information and Eligibility Roster Reports

In the information reports, community college staff with access to MiSSG have access to the contact information for F4F applicants who picked their institution as where they plan to attend.

- **Information roster:** F4F applicants with a FAFSA on file; contact information, eligibility status, and ineligible reason(s) listed.
- **Eligible Students roster:** F4F applicants who are 'eligible' on the MiSSG site.
 - When a student is classified as "eligible" on the MiSSG site, it means the student is accepted in F4F **and** has submitted a FAFSA. Applicants who have a MiSSG Ineligible Reason of 'Pending FAFSA' are still considered accepted in the F4F program until the end of calendar year 2021.

When the student's status is "ineligible," it does not necessarily mean that they have been denied. Please see the table below explaining the "ineligible" reasons. A student may be

“ineligible” for more than one reason, so please take that into consideration when reviewing information or any eligibility roster reports.

The community colleges can “clear ineligible reasons” on MiSSG for issues (e.g., FAFSA, default on loans, residency, citizenship) if they have the documentation to do so.

MiSSG Ineligible Reasons for F4F Applicants

MiSSG Ineligible Reason(s)	Explanation
Associate Degree Earned	Participant earned their associate degree while receiving F4F and is no longer eligible for the program.
Citizenship Status	FAFSA is showing that student is not considered as a US Citizen or eligible non-citizen student. Student needs to contact college if there is an error to work with them to resolve.
Default on Federal Financial Aid	Student needs to contact college to find out details on how to resolve the default or Title IV Overpayment.
Default on State Financial Aid	Student needs to contact student loan provider to find out details in how to no longer be in default.
Did Not Begin on Time	Student didn't attend classes within required timeframe of program. Path 1 students have <u>until Fall 2021</u> to initiate participation in the F4F program.
SAP/GPA Requirement Not Met	Student does not meet SAP at the college or has a cumulative GPA below 2.0 while receiving the F4F Scholarship. This calculation will be done at the end of the academic year.
Industry Not Verified	Applicant has been denied based upon information provided in their Employment Verification Form or did not provide information by the deadline of 11:59 PM on February 1, 2021.
Ineligible Institution	School selected by student isn't an F4F eligible institution. If the student plans to attend an eligible institution they must update the MiSSG Student Portal.
Pending FAFSA	FAFSA has not been completed or if completed recently advise student FAFSA results will take roughly 5-7 business days to appear in system. However, student must enroll by Fall 2021 to take advantage of F4F.

Prior Degree Earned	Student selected Bachelor or Graduate Student as college graduate level on FAFSA. Student needs to contact college if there is an error to work with them to resolve.
Student Not MI Resident	Information received on FAFSA shows that they are not considered as a Michigan Resident. Student needs to contact college if there is an error to work with them to resolve. See Student Eligibility .
Wages Not Verified	Applicant has been denied based upon information provided in their Employment Verification Form or did not provide information by 11:59 PM on February 1, 2021.
Years of Eligibility	Student has met the four-year time limit of the program based on their first reimbursement or Eligible No Reimbursement report that the Department of Treasury received.
MEC Not Met	Student did not earn 12 credit hours at the college. This calculation will be done at the end of the academic year.

Applicants can check their application status and MiSSG ineligible reason(s), if any, in the MiSSG Student Portal by visiting Michigan.gov/Frontliners.

Awarding Information

The F4F scholarship covers the in-district tuition rate whether a student attends a school within their district or not. Out-of-district costs are not covered by F4F. If a student chooses -- or is required -- to go to an out-of-district community college, the F4F participant is responsible for covering the cost difference between the in-district tuition rate and out-district rate.

The F4F scholarship program is a last-dollar scholarship, which is equal to the difference between in-district tuition and fees (i.e., contact hours and mandatory fees) and any Pell Grant and **any** tuition-restricted scholarships or awards (excluding TIP) that a student receives following the packaging order.

See [Appendix A](#) for billing examples.

Mandatory fees are defined by Treasury's [SSGO State Programs Procedure Manual](#).

Contact hours: Regardless of what a college's terms are for 'contact hours', as long as these hours reflect the time in which a student receives active instruction as part of a course of study, contact hour costs will be covered by F4F.

Pell Grant and **any** tuition-restricted scholarship or awards (excluding TIP) will be first-dollar for this program following the packaging order.

F4F follows the federal aid rule on repeating coursework from when the student becomes a F4F participant. F4F does not consider courses taken prior to becoming a Futures for Frontliners participant.

F4F follows the State Programs Procedure Manual policy on withdraws and enrollment changes.

F4F will only pay for developmental education courses offered through a corequisite model. Any additional remediation programs the institution considers appropriate are subject to all the following:

- Serve as a supplement to, not as an alternative, to the corequisite model.
- Evidence-based rationale for the program, to be reported in the annual compliance report.
- Offered at no charge to F4F students or offered outside of the tuition and fee structure. Institutions may use foundation or other local funding sources or refer students to adult education providers.

F4F will also cover pre-requisite courses that are within the associate degree or industry-recognized certificate curriculum. Pre-requisites that must be completed before a student can apply for a specific associate degree or industry-recognized certificate program will not be covered.

Packaging Order Considerations

The packaging order for this scholarship, dependent on the student's eligibility for each, is:

Packaging Order

1. Pell Grant
2. Michigan Indian Tuition Waiver/Survivors Tuition Grant (STG)
3. Children of Veterans Tuition Grant (CVTG)
4. Michigan Competitive Scholarship (MCS)
5. Futures for Frontliners (F4F)
6. Tuition Incentive Program (TIP)
7. Fostering Futures Scholarship (FFS)
8. Michigan Achievement Community College Guarantee

Other non-tuition restricted awards or funding that should not be subtracted from the calculation of the scholarship, e.g.:

- Michigan Achievement Bonus
- Student Loans

- Work study
- Qualified withdrawals from an education savings account
- Supplemental Educational Opportunity Grant (SEOG)
- Foundation, institutional, and/or private scholarships
- Michigan Education Trust (MET)
- Promise Zones

Please also note the following:

If awarded, F4F scholarship money must be paid to the eligible institution for credit to the student's account.

College staff with access to MiSSG can access the 'Eligible No Reimbursement' roster to identify these students. Please refer to the [Futures for Frontliners \(F4F\) MiSSG Manual](#).

Transfer Students

A student who participates in the F4F scholarship program may transfer from one eligible institution to another eligible institution without loss of the scholarship so long as the student continues to meet the requirements to continue to participate in the scholarship. F4F does not require that the student's GPA transfer to their new institution. For calculating the GPA, please see [Program Eligibility](#).

The new institution must check MiSSG to determine if the student has their current-year FAFSA on file and does not have any [MiSSG Ineligible Reasons](#) flagged or issues preventing a reimbursement request / Eligible No Reimbursement report from occurring.

There are four items an eligible institution will need to check to determine if the student is still eligible to be awarded F4F:

- Current-year FAFSA is on file (MiSSG)
- Student meets Michigan residency requirement (MiSSG)
- Student does not have 'SAP/GPA Not Met' marked (MiSSG)
- Student does not have "MEC Not MET" marked (MiSSG)
- Student does not have 'Continuous Enrollment Not Met' from prior year (MiSSG)
- Student has not exceeded four years of eligibility (MiSSG)

Prior to awarding the student, the eligible institution should confirm that the student is on their MiSSG reimbursement roster.

Community college staff with access to MiSSG can pull a 'Students Paid at Other Institution' report to identify if a F4F participant received tuition payment for F4F (or other scholarships and awards) from another institution.

Appendix A

In-District Billing Examples

In-District Reconnect with Pell Grant Award Calculation

Rick is attending an institution 'in-district.' Rick is enrolled in 12 credits for the semester. Rick has \$3,248 Pell Grant and no Tuition Restricted Scholarships (TRS).

- **In-district (\$175 x 12 credits):** \$2,100
- **Mandatory fees:** \$705
- **Pell Grant + TRS:** \$3,248

Total Balance: '\$2,100 + \$705' = **\$2,805**

Remaining Balance: \$2,805 - \$3,248 = **\$0 F4F**

- Because Pell covers the in-district tuition '\$2,805', **Remaining Balance** is fully covered.

Final Balance = \$0. Student does not owe anything.

In-District Reconnect with Pell Grant and Tuition Restricted Scholarship (TRS) Award Calculation

Tom is attending an institution 'in-district.' Tom is enrolled in 9 credits for the semester. Tom has \$1,000 Pell Grant and \$1,000 from TRS.

- **In-district (\$175 x 9 credits):** \$1,575
- **Mandatory fees:** \$705
- **Pell Grant + TRS:** \$2,000

Total Balance: '\$1,575 + \$705' = **\$2,280**

Remaining Balance: \$2,280 - \$2,000 = **\$280 F4F**

- Because F4F can pay up to '\$2,280', **Remaining Balance** is fully covered.

Final Balance = \$0. Student does not owe anything.

In-District Reconnect Award Calculation with no Pell and no Restricted Tuition Scholarship (TRS)

Alexa is attending an institution 'in-district' Alexa is enrolled in 6 credits for the semester. Alexa has no Pell Grant and no TRS.

- **In-district (\$175 x 6 credits):** \$1,050
- **Mandatory fees:** \$705
- **Pell Grant + TRS:** \$0

Total Balance: '\$1,050 + \$705' = **\$1,755**

Remaining Balance: \$1,755 - \$0 = **\$1,755 F4F**

- Because F4F can pay up to '\$1,755', **Remaining Balance** is fully covered.

Final Balance = \$0. Student does not owe anything.

Out-of-District Billing Examples

Please note, for the following examples of Michigan Reconnect students who are Out-Of-District, Reconnect may be calculated using the following method. Michigan Reconnect may never exceed the student's actual In-District amount plus mandatory fees.

If the student's remaining balance, after Pell and other tuition restricted aid is applied, is equal to or less than the In-District amount, the remaining balance would be fully covered. If the remaining balance is more than that, Reconnect would pay up to the total of the In- District amount plus mandatory fees.

Out-of-District Reconnect with Pell Grant Calculation

Lis is attending an institution 'out-of-district.' Lis is enrolled in 12 credits for the semester.

In-district tuition is \$150 and Out-of-District tuition is \$200.

Lis has a \$400 Pell Grant and no Tuition Restricted Scholarships (TRS).

- **Total Tuition Charges: Out-of-District tuition (\$200x12)=\$2,400**
- **Actual Cost (tuition plus mandatory fees):\$2,400 +\$705=\$3,105**
 - **In-District Tuition (\$150 x 12 credits) =\$1,800**
- **Mandatory fees: \$705**
- **In-District Reconnect Maximum: \$2,505 (\$1,800 + \$705)**

- Pell Grant: \$400

Reconnect Award Calculation:

- Actual Cost minus Pell: \$3,105 - \$400= \$2,705
- Reconnect Maximum =\$2,505
- Lis still owes \$200

Appendix B

F4F Application Screen Shots (Path 1)

Page 1

* = Required

1 Introduce Yourself

2 Your Employment

3 Your Goals

4 Provide Contacts

5 Create Account

6 Review & Confirm

Please introduce yourself.

* What is your first name?

* What is your last name?

* When is your birthday?

* Have you earned a high school diploma, certificate of completion, or high school equivalency (including the GED)? Yes No

* Have you already earned an associate or bachelor's degree? Yes No

[Need help or have questions? Call the Customer Care Center at 517-636-7000 Monday-Friday from 8:00AM-5:00PM.](#)

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1 Introduce Yourself 2 Your Employment 3 Your Goals 4 Provide Contacts 5 Create Account 6 Review & Confirm

Please tell us about your work as a frontliner during COVID-19.
Answer these questions about your employment from April 1 through June 30, 2020.

*** What was your job title?**
Answer based on your job from April 1-June 30.

*** What was the name of your employer?**
Answer based on your job from April 1-June 30.

*** Did you work in this job between April 1 and June 30, 2020?** Yes No
Answer yes only if you worked for at least 11 of 13 weeks during this time.

*** Did you work in this job part-time or more?** Yes No
Answer yes only if you worked at least an average of 20 hours per week.

*** Did your job require you to work outside of your home at least part of the time between April 1 and June 30, 2020?** Yes No
Answer based on your job from April 1-June 30.

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Page 3

*** = Required**

1 Introduce Yourself 2 Your Employment 3 Your Goals 4 Provide Contacts 5 Create Account 6 Review & Confirm

Tell us more about your goals.

*** Which community college do you plan to attend?**

*** When do you plan to start classes?**

*** Do you plan to be a part-time or full-time student?**

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How can we contact you?

* What is the email address we can use to further communicate with you?

* Please confirm your email address.

* What is your phone number?

* Can we text you reminders and resources at this number? Yes No

📞 Need help or have questions? Call the Customer Care Center at 517-636-7000 Monday-Friday from 8:00AM-5:00PM.

Page 5: Create Account (Part 1 and 2 due to screen size)

Welcome to your Futures for Frontliners Application


Futures for Frontliners is a scholarship program that pays for frontliner workers to attend their local community college tuition-free.

Let us walk you through the steps to complete the application.

*** = Required**

1 Introduce Yourself 2 Your Employment 3 Your Goals 4 Provide Contacts 5 Create Account 6 Review & Confirm

Create a username and password.

*** What is your Social Security Number?** 
Please enter your SSN

*** Please confirm your Social Security Number.**







*** Choose a username.**
You'll need this to access your Student Portal account.

*** Choose a password.**
You'll need this to access your Student Portal account.

*** Please confirm your password.**

*** Choose an account image.**

This image will appear every time you log in to ensure that you are using the official website (not a fraudulent site).



i The next three questions will be used to understand who is applying to Futures for Frontliners and help us reach more people. Your responses will not be used to consider your application, and you may choose not to respond. Your responses will be kept private and secure.

*** What is your gender?**

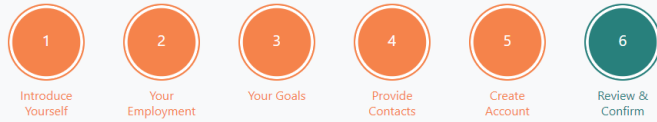
*** What is your race?**

What is your zip code?

i Need help or have questions? Call the Customer Care Center at 517-636-7000 Monday-Friday from 8:00AM-5:00PM.

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Page 6: Preview & Confirm



Please review and confirm the information you entered is correct.

Print or take a screenshot of this page for your records.

What is your first name?	Nick
What is your last name?	Brown
When is your birthday?	1/1/2000
Have you earned a high school diploma, certificate of completion, or high school equivalency (including the GED)?	Yes
What was your job title?	cashier
What was the name of your employer?	meijer
Did you work in this job between April 1 and June 30, 2020?	Yes
Did you work in this job part-time or more?	Yes
Did your job require you to work outside of your home at least part of the time between April 1 and June 30, 2020?	Yes
When do you plan to attend community college?	Winter/Spring 2021
Which community college do you plan to attend?	ALPENA COMMUNITY COLLEGE
Do you plan to be a part-time or full-time student?	Full Time
Have you already earned an associate or bachelor's degree?	No

What is the email address we can use to further communicate with you?	brownn9@michigan.gov
What is your phone number?	514-000-0000
Can we text you reminders and resources at this number?	No
Choose a username	nbrown99
Your Social Security Number	***-**-****
What is your Gender?	Male
What is your Race?	Prefer not to answer
What is your Zip Code?	48917
Security Image	

I confirm that the information provided here is correct
I acknowledge by gaining access to this site I certify that I am the student/borrower or have the student/borrower's permission to access the information. Access without permission may subject you to civil penalties or criminal prosecution.

📞 Need help or have questions? Call the Customer Care Center at 517-636-7000 Monday-Friday from 8:00AM-5:00PM.

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Submit

Page 7: Application Complete

Student Scholarships & Grants

Great work!

Your Futures for Frontliners application has been submitted.

Receive confirmation you're eligible - After you apply, the state will confirm you are eligible for Futures for Frontliners. You'll receive an email in 7 to 10 business days.

We're in this with you! If you have questions, you can always give our Customer Care Center a call at (517) 636-7000 or visit Michigan.gov/Frontliners.

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