

## All Medicaid health plans cover medically-necessary services such as:

- Ambulance.
- Chiropractic.
- Dental services.
- Doctor visits.
- Doula services.
- Emergency care.
- Family planning.
- Health checkups for children and adults.
- Hearing and speech.
- Home health care.
- Hospice care.
- Hospital care.
- Immunizations (shots).
- Lab and x-ray.
- Medical supplies.
- Medicine.
- Mental health.
- Physical and occupational therapy.
- Podiatry.
- Prenatal care and delivery.
- Surgery.
- Vision.

All Medicaid health plans are required to provide the services listed above. Some services are limited. Your doctor or health plan can tell you what Medicaid covers.

### Accreditation: Checking for quality

Accreditation is another way of assessing health plan quality. An outside organization checks to see whether the plan has the right systems and people in place to do a good job providing health care.

**NCQA** - Accredited by the National Committee for Quality Assurance.

## Questions?

For more information, call Michigan ENROLLS at:

**1-888-ENROLLS**  
(1-888-367-6557) or  
**1-800-975-7630**

**Note:** The information in this pamphlet was collected from health plans by independent survey companies. The information reported by the health plans was reviewed for accuracy. Information was also collected from health plan members.



### Arabic

للملحظة: إذا كنت تتحدث باللغة العربية، فيمكنك الحصول على خدمات المساعدة اللغوية المجانية. اتصل على الرقم 800-642-3195 (الهاتف النصي) (866-501-5656).

### Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-642-3195 (TTY 866-501-5656).

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# A Guide to Michigan Medicaid Health Plans



**Quality Checkup**  
January 2026

# 2025 Michigan Consumer Guide Reporting Category Results

Not all plans are in every county. Call **1-888-ENROLLS (1-888-367-6557)** or **1-800-975-7630** for information.

Performance compared to the average of all Michigan Medicaid Health Plans:

★★★★★ Highest    ★★★★ Above Average    ★★★ Average    ★★ Below Average    ★ Lowest

Plan	Overall Rating*	Doctors' Communication and Service	Getting Care	Keeping Kids Healthy	Living With Illness	Taking Care of Women
Aetna Better Health of Michigan <sup>^^</sup>	★	★★★	★★★	★	★	★
Blue Cross Complete of Michigan <sup>^</sup>	★★★★★	★★★	★★★	★★★★★	★	★★★★★
HAP CareSource	★	★★★	★★	★	★★	★
McLaren Health Plan <sup>^</sup>	★	★★★	★	★	★	★★
Meridian Health Plan of Michigan <sup>^</sup>	★★★	★★★	★★★	★★★★★	★★★★	★★★
Molina Healthcare of Michigan <sup>^</sup>	★★★★★	★★★	★★★★	★★★★★	★★★★	★★★★★
Priority Health Choice, Inc. <sup>^</sup>	★★★★★	★★★	★★★★	★★★★★	★★★★	★★★★★
UnitedHealthcare Community Plan <sup>^^</sup>	★★★	★★	★★★	★★★★★	★★★★★	★★
Upper Peninsula Health Plan	★★★★★	★★★★	★★★★	★★★★★	★★★★★	★★★★★

## The categories

### Doctors' Communication and Service:

Members in the plan believe all of their doctors and health care providers do a good job explaining things to them and their children, and that they spend enough time with them and their children.

### Getting Care:

Members in the plan believe they get the care they need for themselves and their children and that they get the care quickly.

### Keeping Kids Healthy:

Children in the plan get regular checkups and important shots that help protect them against serious illness.

### Living with Illness:

The plan takes care of members with asthma, diabetes and high blood pressure by giving them tests, checkups and the right medicine.

### Taking Care of Women:

Women in the plan get tests for breast and cervical cancer, and for an infection called Chlamydia. These tests help to find these diseases early. This gives women more choices for treatment and a better chance of survival. Moms in the plan also get care before and after their baby is born to help keep mom and baby healthy.

### Accreditation:

Explanation on next panel.

\*This rating includes all categories. This rating also includes how the member feels about their plan and health care.

<sup>^</sup>indicates the plan received Health Outcomes Accreditation from the National Committee for Quality Assurance (NCQA) as of October 2025.

<sup>^^</sup>indicates the plan received Community-Focused Care Accreditation from NCQA as of October 2025. Further details may be found on the NCQA website located here at [ReportCards.NCQA.org/Methodology](http://ReportCards.NCQA.org/Methodology).