



FALL 2021

Bureau of Community and Health Systems
Joint Provider Surveyor Training

Advancing the Basics

Tuesday, Sept. 28, 2021

REGISTRATION DEADLINE: SEPTEMBER 20, 2021

LIVE WEBINAR!

REGISTRATION BROCHURE



SUPERIOR HEALTH
Quality Alliance

MetaStar, Inc. is approved with distinction as a provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. MetaStar's Provider Number: 0186-008 MetaStar provides the contact hours for this activity in a joint provider agreement with MPRO and the Bureau of Community and Health Systems.



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AGENDA AT A GLANCE

JOINT PROVIDER SURVEYOR TRAINING



Tuesday, September 28, 2021

Advancing the Basics

8:30 a.m. **WELCOME & INSTRUCTIONS**

8:40 a.m. – 10:10 a.m. **UPDATES & SESSION I**

■ **Bureau Update**

- **Larry Horvath**, Director, Bureau of Community and Health Systems (BCHS)

■ **Fire Away 2.0: Life Safety Code Citations and Compliance Solutions**

This presentation will use aids to help understand, identify and remedy the most frequent issues that are identified during the Life Safety Code survey.

- **Randy Davis**, Fire Inspector, BCHS
- **Major Metcalf**, Fire Inspector, BCHS
- **Joseph Shelton**, Fire Inspector, BCHS

10:10 a.m. – 10:30 a.m. **BREAK** [Please stay logged in.]

10:30 a.m. – 12:00 p.m. **SESSION II**

■ **Nine Meaningful Minutes on RCA: Falls**

This presentation will guide you through the QA process for a fall event. It will include when and how to perform a post-fall root cause analysis while identifying key contributive factors, provide an overview of regulatory compliance and identify tools and resources for the QA process.

- **Kim Hoeft, RN, RAC-CTA, QCP**, Clinical Quality Consultant, MPRO
- **Yvonne Burston, MSN, RN**, Quality Consultant, MPRO
- **Erica Holman, LNHA, LMSW**, CEO, Clinton Area Care Center
- **Ayana Lawler, MSN, RN**, Surveyor, BCHS
- **Amy Stoll, RN**, Director of Nursing, Clinton Area Care Center



You may download the presentations at: michigan.gov/LongTermCare under Joint Provider Surveyor Training beginning September 20, 2021.



JOINT PROVIDER SURVEYOR TRAINING



Tuesday, September 28, 2021

REGISTER TODAY! at: michigan.gov/LongTermCare

Look Under: Joint Provider Surveyor Training

Registration Fee:

\$30.00 by September 20, 2021.

No refunds will be given for cancellations.
Substitutions can be completed online.

Payment Methods:

VISA, Mastercard or Discover are accepted
-OR- make checks payable to:

State of Michigan/BCHS/JPST

PO Box 30664, Lansing, MI 48909

Please attach a copy of your registration form with your check.



Frequently Asked Questions (FAQ)

Q) How do I register for the Webinar?

A) Registration will have two components. First, you must register for JPST. Once you register and payment is received, a confirmation email will be sent that contains the second step. Second, the confirmation email will have instructions and a link to register with Zoom. You must sign up and register with Zoom to have access to the webinar.

Q) What happens after I register with Zoom?

A) You will receive an email from **<Tammy Bagby <no reply@zoom.us>** thanking you for registering for the JPST webinar. Under **-JOIN-** you will see the Zoom link. Use this link to attend the webinar on the day of the event. Please do not share your link. At this point you will also want to add it to your calendar. [You will see the buttons underneath the link.]

Q) Will I receive Continuing Education (CE) Credits for this training?

A) Yes, but you must be logged in for the entire webinar and complete the survey evaluation after the event. The bureau will be monitoring attendance throughout the webinar.

Q) Is group viewing allowed for requesting CE Credit?

A) Yes, group viewing is permitted, **if necessary**. However, each person in the group, that will be requesting CE Credits, must be registered and paid for, before the training. Groups must provide attendance information [form will be provided] immediately following the webinar and those that were present for the entire session will receive a link to complete an online evaluation. To request group viewing contact: Lara-bchs-training@michigan.gov

Q) Can I share my calendar invite with others?

A) No. Each registrant will receive their own individual link.

Continuing Education & Evaluation Instructions

- Certificates available: Nursing contact hours, Michigan NHA credits, Michigan Social Work credits, General Participation Certificates.
- Please address any questions about continuing education credits to continuing-ed@metastar.com. You will receive a response within one business day.
- An email will be sent to all participants within 3–5 business days of the conference with instructions for completing the online CE evaluation. Please follow the directions and use the link provided in the email.
- Within 4–6 weeks after the online evaluation time frame has ended, an email with your certificate(s) will be sent to those who have completed the evaluation process. Late submissions will not be accepted.
- Please [click here](#) for complete continuing education information.

Special Needs Accommodations are Available

If you have any registration questions or special needs or concerns regarding program access or your participation in the program, contact **Tammy Bagby** at Lara-bchs-training@michigan.gov or (517) 243-9351. Please ask in advance so we may respond to your individual needs.

Register at michigan.gov/LongTermCare under Joint Provider Surveyor Training. General questions can be directed to **Tammy Bagby** at Lara-bchs-training@michigan.gov or by calling (517) 243-9351. Thank you.