



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

November 30, 2020

*Sent via: Electronic Email*

To: Honorable Members of the Michigan Senate Regulatory Reform Committee, the Economic and Small Business Development Committee, and the Appropriations Subcommittee on Licensing and Regulatory Affairs and Insurance and Financial Services, and;

To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, the Commerce and Tourism Committee, and the Appropriations Subcommittee on Licensing and Regulatory Affairs and Insurance and Financial Services.

From: Marlon I. Brown, Director of Policy and Legislative Affairs  
Department of Licensing and Regulatory Affairs

Attached is a summary of the Fiscal Year 2019/2020 results for application processing for the Department of Licensing and Regulatory Affairs. The report is enclosed and is also available on the department's website at <https://www.michigan.gov/laralegreports>.

The results encompass reports required by the following statutes:

**Bureau of Construction Codes**

2004 PA 269 Amendments to the Elevator Safety Act

**Bureau of Professional Licensing**

2004 PA 264 Amendments to the Occupational Code

**Corporations, Securities & Commercial Licensing Bureau**

2004 PA 260 Amendments to Professional Investigator Licensure Act

2004 PA 270 Amendments to Private Security Business and Security Alarm Act

2004 PA 276 Amendments to the Forensic Polygraph Examiners Act

2004 PA 264 Amendments to the Occupational Code

**Liquor Control Commission**

2004 PA 266 Amendments to the Liquor Control Act

If you have any questions regarding these reports please contact the Office of Policy and Legislative Affairs via phone at 517-241-4580 or email at [oplainfo@michigan.gov](mailto:oplainfo@michigan.gov).

*Enclosures (4)*

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2019-2020  
Bureau of Construction Codes**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely</b>	<b>Amount Refunded for Noncompliance</b>
Elevator Contractor	1967 PA 227	90 Days	3	101	0	0	\$0.00
Elevator Permits - Installation	1967 PA 227	90 Days	653	N/A	0	0	\$0.00
Elevator Permits - Alteration	1967 PA 227	90 Days	1,642	N/A	0	0	\$0.00
<b>Bureau Totals</b>			<b>2,298</b>	<b>101</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2019-2020  
Bureau of Professional Licensing**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely</b>	<b>Amount Refunded for Noncompliance</b>
Accountancy Firms	2004 PA 264	90 Days	73	216	0	0	\$0.00
Appraisal Management Companies	2004 PA 264	90 Days	0	0	0	0	\$0.00
Barber College	2004 PA 264	90 Days	2	0	0	2	\$600.00
Barbershop	2004 PA 264	90 Days	159	178	0	21	\$1,600.00
Cosmetology Establishment	2004 PA 264	90 Days	1,628	659	0	163	\$7,900.00
Cosmetology School	2004 PA 264	90 Days	14	11	0	3	\$600.00
Hearing Aid Dealers	2004 PA 264	90 Days	15	160	0	0	\$0.00
Personnel Agency	2004 PA 264	90 Days	7	16	0	0	\$0.00
Real Estate Broker	2004 PA 264	90 Days	1,315	9,363	0	9	\$0.00
<b>Bureau Totals</b>			<b>3,213</b>	<b>10,603</b>	<b>0</b>	<b>198</b>	<b>\$10,700.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2019-2020  
Corporations, Securities and Commercial Licensing Bureau**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely</b>	<b>Amount Refunded for Noncompliance</b>
Professional Investigators	2004 PA 260	90 Days	85	184	0	0	\$0.00
Security Guard	2004 PA 270	180 Days	47	124	0	0	\$0.00
Security Alarm	2004 PA 270	180 Days	36	137	0	0	\$0.00
Polygraph Examiners	2004 PA 276	90 Days	5	117	0	0	\$0.00
Funeral Home	2004 PA 264	90 Days	28	401	0	0	\$0.00
<b>Bureau Totals</b>			<b>201</b>	<b>963</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2019-2020  
Liquor Control Commission**

<b>Occupation*</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely**</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely***</b>	<b>Amount Refunded for Noncompliance</b>	<b>Amount Discounted (15%) for 2019-2020 Renewals</b>
All MLCC Applications & Renewals	2004 PA 266	90 Days	5,031	22,111	161	12	\$1,932.50	\$286.00
<b>Bureau Totals</b>			<b>5,031</b>	<b>22,111</b>	<b>161</b>	<b>12</b>	<b>\$1,932.50</b>	<b>\$286.00</b>

Notes:

\*All groups of licenses were combined into one row for ease of reporting and to follow the statutory reporting requirements more closely.

\*\*Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.

\*\*\*The "Not Issued Timely" column included 6 applications and 6 renewals.