



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MIKE ZIMMER
ACTING DIRECTOR

November 18, 2014

Sent via: Electronic Email

To: Honorable Members of the Michigan Senate Regulatory Reform Committee, the Economic Development Committee, and the Appropriations Subcommittee for Licensing and Regulatory Affairs; and,

To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, the Commerce Committee, and the Appropriations Subcommittee for Licensing and Regulatory Affairs.

Attached is a summary of the Fiscal Year 2013/2014 results for application processing legislation passed in 2004 for the Department of Licensing and Regulatory Affairs. The report is available on the department's website at www.michigan.gov/lara by linking to "All About LARA," to "Legislative Reports," and "MCL Reports."

The results encompass reports required by the following statutes:

Bureau of Construction Codes

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

Corporations, Securities & Commercial Licensing Bureau

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

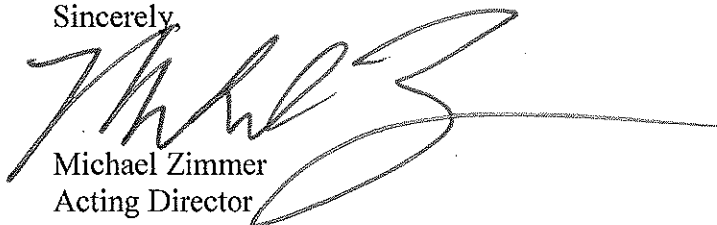
Liquor Control Commission

- 2004 PA 266 Amendments to the Liquor Control Act

MIOSHA

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Sincerely,



Michael Zimmer
Acting Director

**DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
APPLICATION PROCESSING FY 2013-2014**

BUREAU OF CONSTRUCTION CODES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	23	1,917	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	5	122	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	2,750	n/a	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	412	n/a	0	0	\$0.00
Plumbing Contractor*	2004 PA 268	90 Days	51	2,689	0	0	\$0.00
Master Plumber*	2004 PA 268	90 Days	41	4,087	0	0	\$0.00
Electrical Contractor*	2004 PA 275	90 Days	165	5,549	0	0	\$0.00
Fire Alarm Contractor*	2004 PA 275	90 Days	9	217	0	0	\$0.00
Sign Specialty Contractor*	2004 PA 275	90 Days	3	144	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	9	85	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	2,020	n/a	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1,381	n/a	0	0	\$0.00
Mechanical Contractor*	2004 PA 271	90 Days	178	8,581	0	0	\$0.00
Bureau Totals			7,047	23,391	0	0	\$0.00

*3-year licenses

DEPARTMENT OF LICENSING and REGULATORY AFFAIRS APPLICATION PROCESSING FY 2013-2014

CORPORATIONS, SECURITIES, and COMMERCIAL LICENSING BUREAU

OCCUPATION	STATUTORY REFERENCE	PROCESSING TIMEFRAME	APPLICATIONS PROCESSED TIMELY	RENEWALS PROCESSED TIMELY	APPLICATIONS DENIED	NOT ISSUED TIMELY	AMOUNT REFUNDED FOR NON COMPLIANCE
Accountancy Firms	2004 PA 264	90 Days	135	5	0	0	\$0.00
Appraisal Management Companies	2004 PA 264	90 Days	129	0	0	0	\$0.00
Barber College/Shops	2004 PA 264	90 Days	157	131	0	0	\$0.00
Builder Company	2004 PA 264	90 Days	1,102	3,822	0	0	\$0.00
Collection Agency	2004 PA 264	90 Days	127	47	0	0	\$0.00
Cosmetology							
School/Shops	2004 PA 264	90 Days	1,179	5,771	0	0	\$0.00
Funeral Home	2004 PA 264	90 Days	32	324	0	0	\$0.00
Hearing Aid Dealer	2004 PA 264	90 Days	45	53	0	0	\$0.00
Polygraph Examiners	2004 PA 276	90 Days	7	64	0	0	\$0.00
Professional Investigators	2004 PA 260	90 Days	107	141	0	0	\$0.00
Real Estate Broker	2004 PA 264	30 Days	585	0	3	0	\$0.00
Security Alarm	2004 PA 270	180 Days	53	166	0	0	\$0.00
Security Guard	2004 PA 270	180 Days	75	138	0	0	\$0.00

Bureau Totals 3,733 10,662 3 0 \$0.00

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
APPLICATION PROCESSING FY 2013-2014**

MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe [•]	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely [*]	Amount Refunded for Non-Compliance [❖]	Amount Discounted (15%) for 2013-2014 Renewals
On-premises Licenses	2004 PA 266	90 Days	500	9,180	34	2	\$1,900	\$585
Off-premises Licenses	2004 PA 266	90 Days	359	7,889	53	1	\$150	\$90.45
Non-Retail Licenses	2004 PA 266	90 Days	2,598	9,590	40	6	\$270	0
Special 24-hr Licenses	2004 PA 266	90 Days	7,272	n/a	0	1	0	0
Commission Totals			10,729	26,659	127	10	2,320	\$2,006.55

• Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.

* The *Not Timely Issued* column reflects only those applications RECEIVED & COMPLETED in FY 2014. The *Amount Refunded for Non-Compliance* column was based on 2 on-premises applications and 1 off-premises applications received in previous fiscal years, but COMPLETED in FY 2014.

❖ The percentage of applications that failed to meet the timeframe was less than .1% for all applications.

DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
APPLICATION PROCESSING FY 2013-2014

MICHIGAN OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	55	174	15	0	0
Training Course Provider	2004 PA 262	60 days	3	161	2	0	0
Accreditation	2004 PA 262	not specified	1,277	3,743	169	0	0
Agency Totals			1,335	4,078	186	0	\$0.00